Rangahau te Korou o te Ora /

QUALITY OF LIFE SURVEY 2026

7-City Topline Report

August 2026

Acknowledgements

QUALITY OF LIFE

Large-scale and complex research projects such as this require a combined effort. This research project was undertaken by Ipsos New Zealand, an independent research company, on behalf of the seven participating councils. A steering group from four councils managed the project on behalf of the other councils and worked closely with representatives from Ipsos throughout this project. The members of the Quality of Life management group were:

- Ashleigh Prakash, Auckland Council
- Marcus Downs, Wellington City Council
- Rula Abu-Safieh Talahma, Dunedin City Council
- Deepak Gautam, Hutt City Council

The team at Ipsos who worked on this project included Amanda Dudding, Kania Sugandi, Arabella Wiles, and Eleanor Reynold Briggs, supported by Vanessa Cho, Ana Crawford, Mary Clark-Komene, and Heni Tupe from our Operations Team.

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DANKIE
MERCI
FA'AFETAI
धन्यवाद
THANK YOU
MEITAKI
多謝
NGĀ MIHI
谢谢
SALAMAT
감사합니다
MĀLŌ 'AUPITO
ありがとう

We would like to acknowledge and thank all those respondents who took the time to complete the surveys. This project would not be possible without your input.

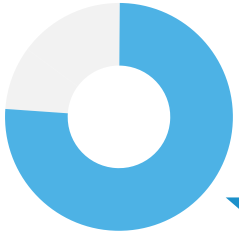
ISO 20252 CERTIFIED

Summary

The 2026 Quality of Life Project is a partnership between seven New Zealand councils. It measures perceptions over several domains related to quality of life. A random selection of residents aged 18 years or over from each council area participated in the survey online.
The survey took place between 2 March 2026 and 22 May 2026.

Results shown on this page are the aggregated results for the seven participating councils.

Overall quality of life



76%

Rate their overall quality of life positively

Top 3 reasons for quality of life...

Increasing

1. Health and wellbeing
2. Lifestyle
3. Financial wellbeing

Decreasing

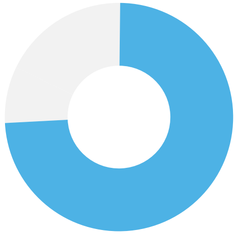
1. Reduced financial wellbeing
2. Reduced health and wellbeing
3. Work related

Percentage who say their quality of life has changed compared with 12 months prior

28% Quality of life decreased

24% Quality of life increased

Built & natural environment



74%

Think their city (in Auckland – their local area) is a great place to live

59%

Happy with the look and feel of their city (in Auckland – their local area)

Compared to 12 months prior, city / local area has become...

18% Better

35% Worse

Top 3 reasons why city / local area, as a place to live...

Got better

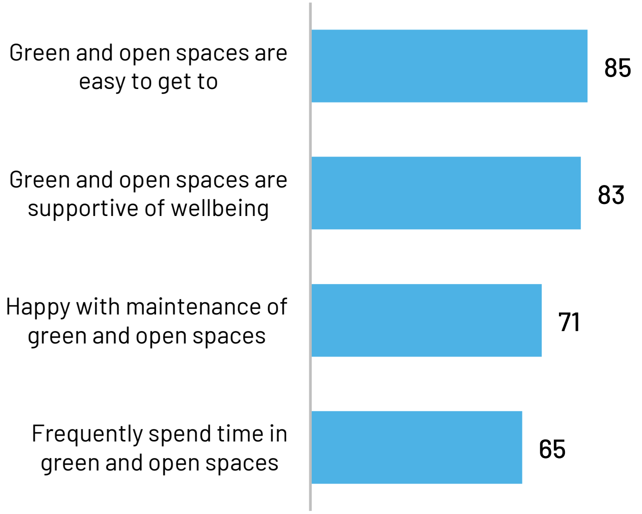
1. Building developments and renovations
2. Variety of recreational facilities
3. Improved or new amenities

Got worse

1. Crime
2. Roadworks
3=. Poverty / Housing developments

Perceptions of green and open spaces in city / local area

% Agree / strongly agree



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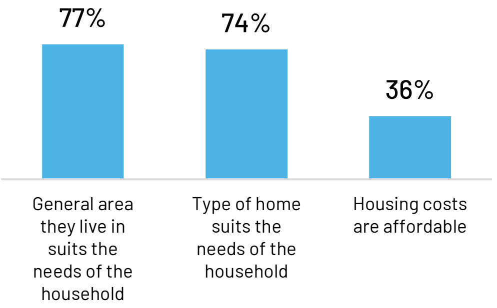
Housing

Perceptions of housing

% Strongly agree / Agree



36% Worried they would be forced to move from their home for any reason in the last 12 months

61% Agree that they can afford to warm their home when it is cold outside

57% Agree that they can afford to cool their home when it is hot outside

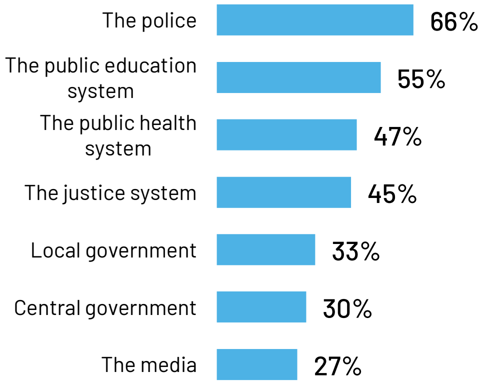
Institutions and Councils

38% Are confident in their local council's decision-making

41% Believe the public has at least some influence on council decision-making

Rating of trust in institutions

% With high trust rating



Cost of living

64% Employed in paid work (full / part-time)

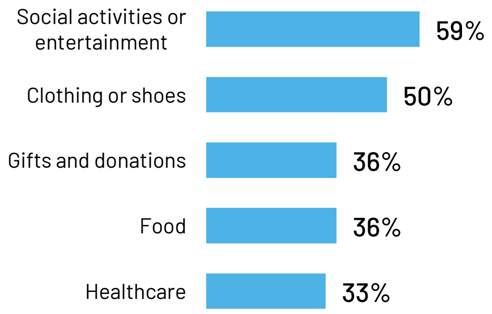
57% Of those in paid work are satisfied with their work-life balance

62% Have not enough or just enough income to cover costs of everyday needs

34% Were worried about their financial circumstances always / most of the time over the last 3 months

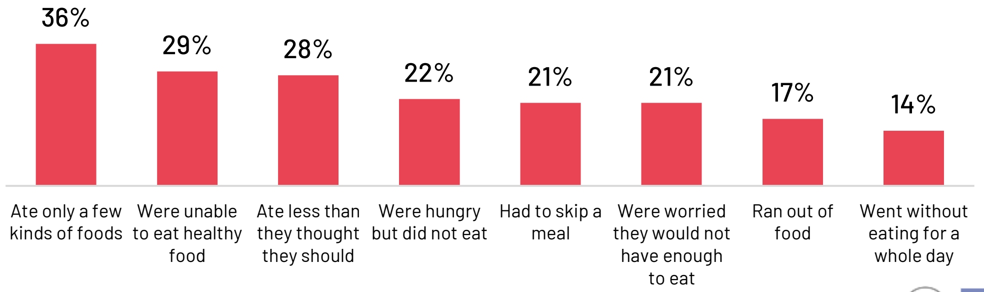
Expenses reduced when money was tight

Top 5 areas in the last 12 months – multi-choice question



Experiences of food insecurity over the last 12 months

% Yes



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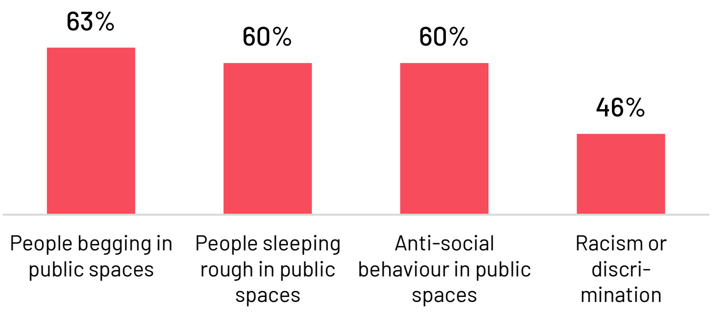
Social issues & safety

Perceptions of issues in city / local area in the last 12 months

% View as a bit of a / big problem



Feel safe in their city centre after dark

39%

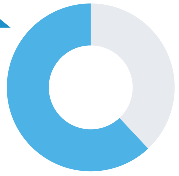
Feel safe in their neighbourhood after dark

68%

Climate change

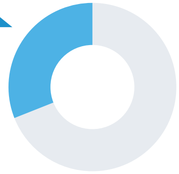
62%

Understand climate change and its impacts over the next 5 years very / fairly well



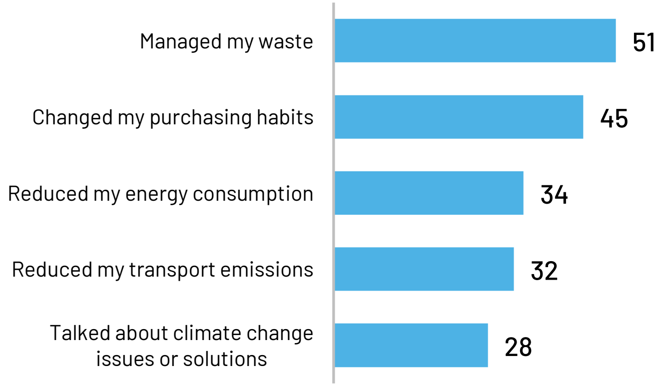
31%

Are worried / very worried about impact of climate change on the future of their city and its residents



Top 5 climate actions taken in the last 12 months

Multi-choice question



Health, wellbeing and communities

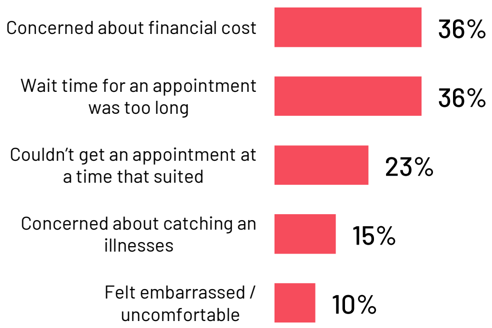
66%
Consider themselves to be in good physical health
% Good / Very good / Excellent

66%
Consider themselves to be in good mental health
% Good / Very good / Excellent

27%
Experienced stress with a negative effect **most of the time / always** in the last 12 months

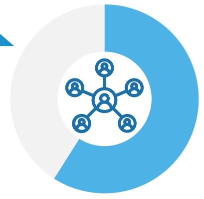
Barriers to healthcare

Multi-choice question



58%

Agree that it is important to feel a sense of community in their neighbourhood



44%

Agree that they feel a sense of community in their neighbourhood

46%
Never or rarely felt lonely / isolated in the last 12 months

46%
Say racism or discrimination towards groups has been a problem in their city / local area in the last 12 months

70%
Can participate in activities that align with their culture

71%
Say people accept and value them and others of their identity

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Background

The 2026 Quality of Life survey is a collaborative local government research project. The primary objective of the survey is to measure residents' perceptions of aspects of living in larger urban areas.

The survey provides data for councils to use as part of their planning and monitoring activities.

It also contributes to public knowledge and research on quality-of-life issues in New Zealand.

The survey measures residents' perceptions across several domains, including:

- Overall quality of life
- Health, wellbeing & social connections
- Built & natural Environment
- Climate change
- Housing
- Employment and cost of living
- Public transport
- Institutions and Councils
- Local issues

INTRODUCTION

Councils involved

The Quality of Life survey was first conducted in 2003, repeated in 2004, and has been undertaken every two years since. The number of participating councils has varied each time. In 2026, Christchurch City Council did not participate.

Seven councils participated in the 2026 Quality of Life survey, as follows:

- Auckland Council
- Hamilton City Council
- Tauranga City Council
- Hutt City Council
- Porirua City Council
- Wellington City Council
- Dunedin City Council.

The 2026 Quality of Life survey project was managed by a group comprising representatives from the following four councils:

- Wellington City Council
- Auckland Council
- Dunedin City Council
- Hutt City Council

The management group manages the project on behalf of all participating councils. This includes commissioning an independent research company and working closely with the company throughout the project.

Ipsos New Zealand was commissioned to undertake the 2026 survey and reporting on behalf of the participating councils.

Quality of Life survey results from 2003 onwards are available on the Quality of Life website: www.qualityoflifeproject.govt.nz

Sample

In 2026, a total of 5725 respondents aged 18 years and over completed the Quality of Life survey.

This table shows the number of respondents in each of the participating council areas. These numbers reflect the sample design, where a target of n=2500 was set for Auckland and n=500 for the other cities (excluding Dunedin, which had a target of n=550).

Results shown in this report are based on the weighted percentage (column on the right). Results are adjusted at the data analysis stage to reflect the actual population distribution across the eight cities, based on the 2023 Census. For example, Auckland's sample of n=2578 is 45% of the total sample size. However, as Auckland's population is 66% of the 7-city combined population, the responses have been weighted so they represent 66% of the total 7-city result.

Council area	Sample achieved in each city *n=*	Proportion of 7-city sample (n=5725) unweighted %	Proportion of 7-city results (n=5725) weighted %
Tāmaki Makaurau / Auckland	2578	45	66
Kirikiriroa / Hamilton	504	9	7
Tauranga	517	9	6
Te Awa Kairangi ki Tai / Hutt City	527	9	4
Porirua	507	9	2
Te Whanganui-a-Tara / Wellington	513	9	9
Ōtepoti / Dunedin	579	10	5
Total sample	**5725**	**100**	**100**

RESEARCH DESIGN

Method & sampling overview

Method

In 2026, a mixed methodology approach was used. Respondents were recruited via online research panels, non-panel sources, and recontacts, followed by a face-to-face intercept survey method. All respondents self-completed the same online survey once recruited.

Dates of fieldwork: Fieldwork took place from 2 March to 22 May 2026.

Target population: People aged 18 and over, living within the areas governed by the participating councils.

Technical report: For more detail on method and sample, please refer to the separate Technical Report[1].

Recruitment

The 2026 survey was undertaken in two stages:

1. Online surveying

In this stage, respondents were recruited from a blend of reputable New Zealand panels and non-panel sample sources. To supplement the sample, the Quality of Life management group provided a recontact list, consisting of participants from previous survey waves who agreed to be contacted for future research. Auckland Council, Wellington City Council, and Hutt City Council also invited members of their own survey panels to complete the survey.

2. Face-to-face intercept surveying

Ipsos' field interviewers were positioned in several high-foot traffic locations in Auckland, Tauranga, Hamilton, Porirua, Hutt City, Wellington, and Dunedin, and approached people to invite them to participate in the survey using tablets.

Quotas and sample targets were set across both online and face-to-face intercept methods, with the face-to-face intercept method filling quotas that were not achieved online.

[1] Ipsos. (2026). Quality of Life survey 2026: technical report. A report prepared on behalf of Auckland Council, Wellington City Council, Dunedin City Council, and Hutt City Council.

RESEARCH DESIGN

Questionnaire design

Most questions asked in the 2026 survey were identical to those in the 2024 questionnaire; however, there were several changes. For example, questions surrounding social networks and connections were removed, and several questions around food security and household expenses, as well as additional questions around climate change, have been added (detailed further in the 2026 Technical Report).

There are slight differences in question wording depending on individual council requirements and the size of the council jurisdiction. For example, the questionnaire referred to 'your local area' for respondents living in Auckland, whereas for the other six cities, questions referred to the city name (e.g. 'Hutt City').

Differences between the 2024 and 2026 Quality of Life questionnaires are outlined in the 2026 Technical Report.

RESEARCH DESIGN

Notes about this report

This report provides results for questions asked in the 2026 Quality of Life survey.

Throughout this report, the results for all seven council areas are shown separately, and the aggregated results for the seven city councils are provided (referred to in this report as the '7-city total').

Results are presented in graphical or tabular format. The short accompanying text summarises the results for the 7-city total.

This report outlines high-level descriptive analysis only. Detailed analysis about changes over time is undertaken by individual councils.

Seven-city and council area results

Sample targets were set at an overall council area level. More detailed quotas were also set for each individual council area for the sample to represent as best as possible the population by gender, age, ethnicity, and local ward / area. Quota groups were independent of each other, not nested. Weighting was carried out at the analysis stage to adjust for any discrepancies between known population demographics (using the 2023 Census data) and sample demographics.

For the 7-city total, the results of each city are post-weighted to their respective proportion of the 7-city population to ensure results are representative. For example, Auckland's sample of n=2578 is 45% of the total sample size. However, as Auckland's population is 46% of the 7-city combined population, the responses have been weighted so they represent 46% of the total 7-city result.

Notes about this report

Rounding

Because of rounding, percentages shown in charts may not always add to 100.

NET counts

The 'net' results (aggregated scores) have been calculated through the statistically correct method of adding together the number of respondents and creating a proportion of the total. This means results may differ slightly from the sum of the corresponding figures in the charts due to rounding.

Base sizes

All base sizes shown on charts and on tables (n=) are unweighted base sizes. Please note that any base size of under n=100 is considered small and under n=50 is considered extremely small. As such, results should be viewed with caution.

Margin of error

All sample surveys are subject to sampling error. Based on a total sample size of 5725 respondents, the results shown in this survey for the 7-city total are subject to a maximum sampling error of plus or minus 1.3% at the 95% confidence level. That is, there is a 95% chance that the true population value of a recorded figure of 50% actually lies between 48.7% and 51.3%. As the sample figure moves further away from 50%, the error margin decreases.

Council area	Sample target	Sample achieved	Maximum margin of error (95% confidence level)
Tāmaki Makaurau / Auckland	2500	2578	1.9%
Kirikiriroa / Hamilton	500	504	4.4%
Tauranga	500	517	4.3%
Te Awa Kairangi ki Tai / Hutt City	500	527	4.3%
Porirua	500	507	4.4%
Te Whanganui-a-Tara / Wellington	500	513	4.3%
Ōtepoti / Dunedin	550	579	4.1%
7-city total	**5500**	**5725**	**1.3%**

Notes about this report

Reporting on significant differences

Throughout this report, an upward chevron (^) is used to indicate a net result for a council area that is statistically higher than the rest of the 7-city total, while a downward chevron (ᵛ) is used to flag a net result that is statistically lower than the rest of the 7-city total.

Statistical differences are highlighted only when two criteria are met:

- the difference is statistically significant at the 95% confidence level and
- the difference in results is 5 percentage points or greater

Reporting on changes over time

Due to changes in the number of participating councils between 2024 and 2026, the 2026 report does not make comparisons to previous waves at the total (7-city) level. Instead, the report focusses solely on the results for the 2026 wave.

Question numbering

The numbering displayed in the notes underneath the charts throughout this report correlates with the question numbers as they appear in the questionnaire (the questionnaire is included in this report – please see Appendix 3).

Open ended comments

A sample of verbatim quotes (responses to open-ended questions) are included in this report. Minor edits have been made to these for grammar and clarity.

TE KOROU O TE ORA / QUALITY OF LIFE

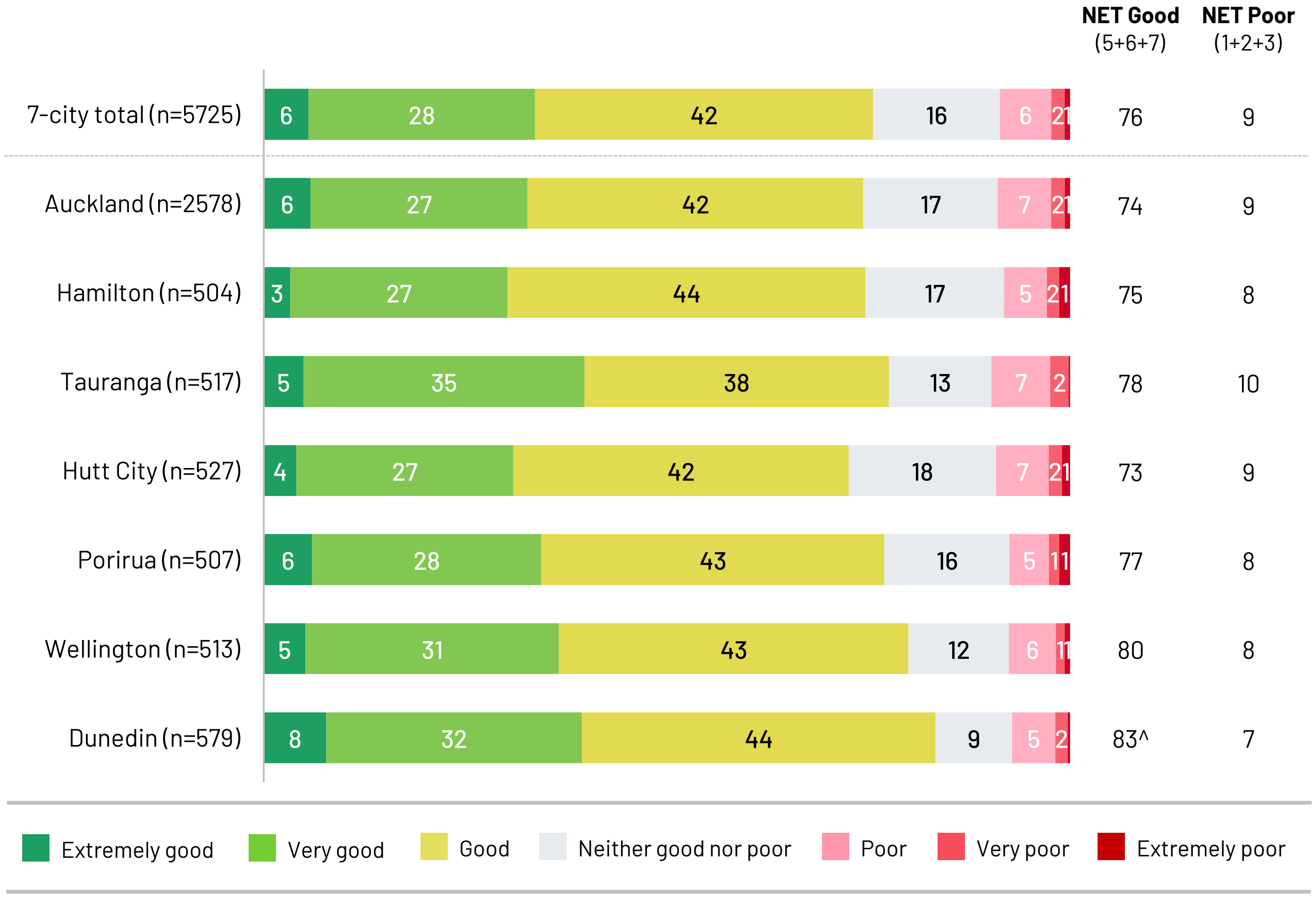
This section presents results on respondents' perceptions of their overall quality of life and whether it has changed compared to a year ago.

QUALITY OF LIFE

Overall quality of life

Around three quarters (76%) of the 7-city respondents rated their overall quality of life positively, with 6% rating it as 'extremely good', 28% as 'very good', and 42% as 'good'.

Overall quality of life (%)



Base: All respondents

Source: Q2. *Would you say your overall quality of life is...* (1 – Extremely poor, 2 – Very poor, 3 – Poor, 4 – Neither good nor poor, 5 – Good, 6 – Very good, 7 – Extremely good)

^ Significantly higher than 7-city total (excluding the subgroup compared)

v Significantly lower than 7-city total (excluding the subgroup compared)

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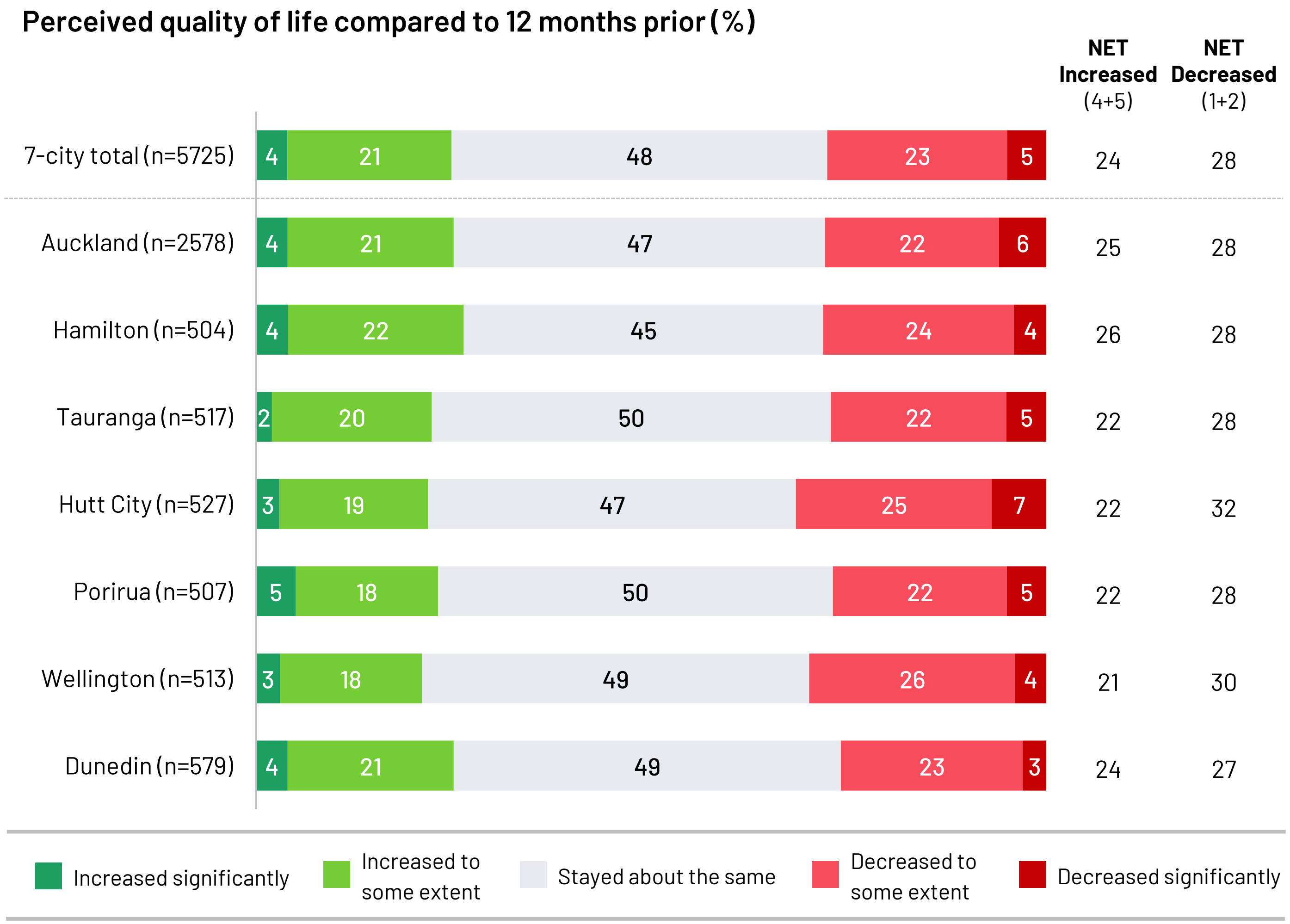
Perceived quality of life compared to 12 months prior

Almost half of respondents (48%) felt that their quality of life has stayed the same compared to 12 months prior to the survey. More than one quarter (28%) of respondents felt their quality of life has decreased compared to 12 months prior, while 24% felt it increased.



Base: All respondents

Source: Q3. *Compared to 12 months ago, would you say your quality of life has…* (1 – Decreased significantly, 2 – Decreased to some extent, 3 – Stayed about the same, 4 – Increased to some extent, 5 – Increased significantly)

^ Significantly higher than 7-city total (excluding the subgroup compared)

v Significantly lower than 7-city total (excluding the subgroup compared)

QUALITY OF LIFE

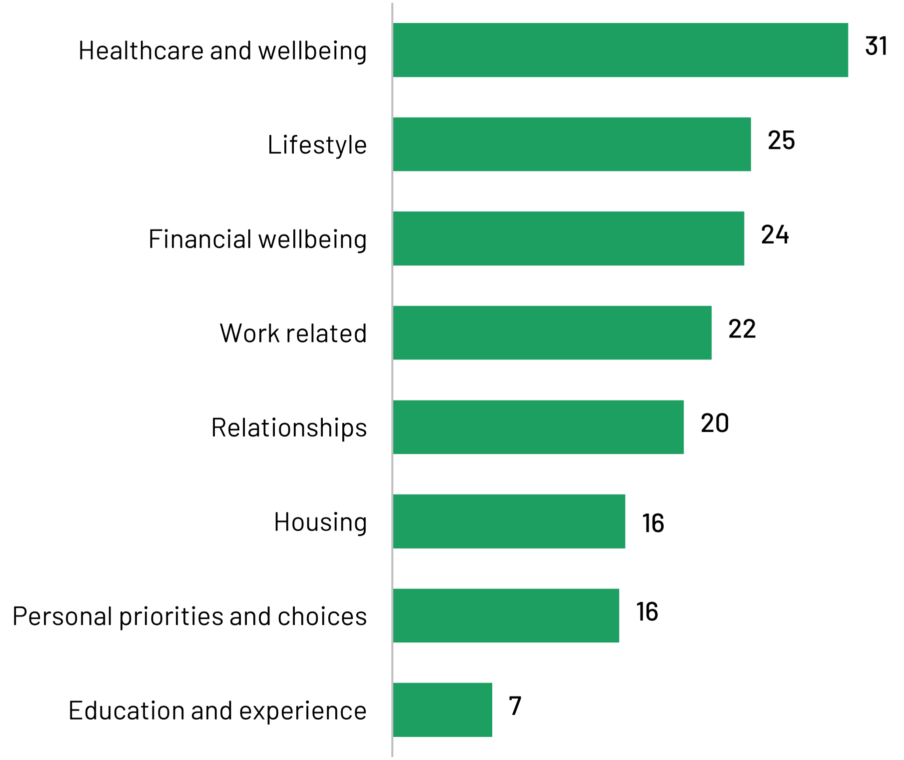
Reasons for positive changes in quality of life

The respondents who indicated their quality of life was better now than 12 months prior (24%) were asked to describe in their own words why they felt this way. Their responses were coded into themes (comments could be coded across more than one theme). The charts and tables in this section show the themes.

Reasons for increased quality of life

The most common reasons for positively perceived change relate to *healthcare and wellbeing* (31%), *lifestyle* (25%), and *financial wellbeing* (24%).

Reasons for positive changes – 7-city total (%)



Base: Those who say their quality of life has improved compared to 12 months ago (n=1315)

Source: Q4a. *Why do you say your quality of life has changed in the last 12 months?*

Note: Only themes mentioned by 5% or more of respondents are shown. Comments could be coded across more than one theme.

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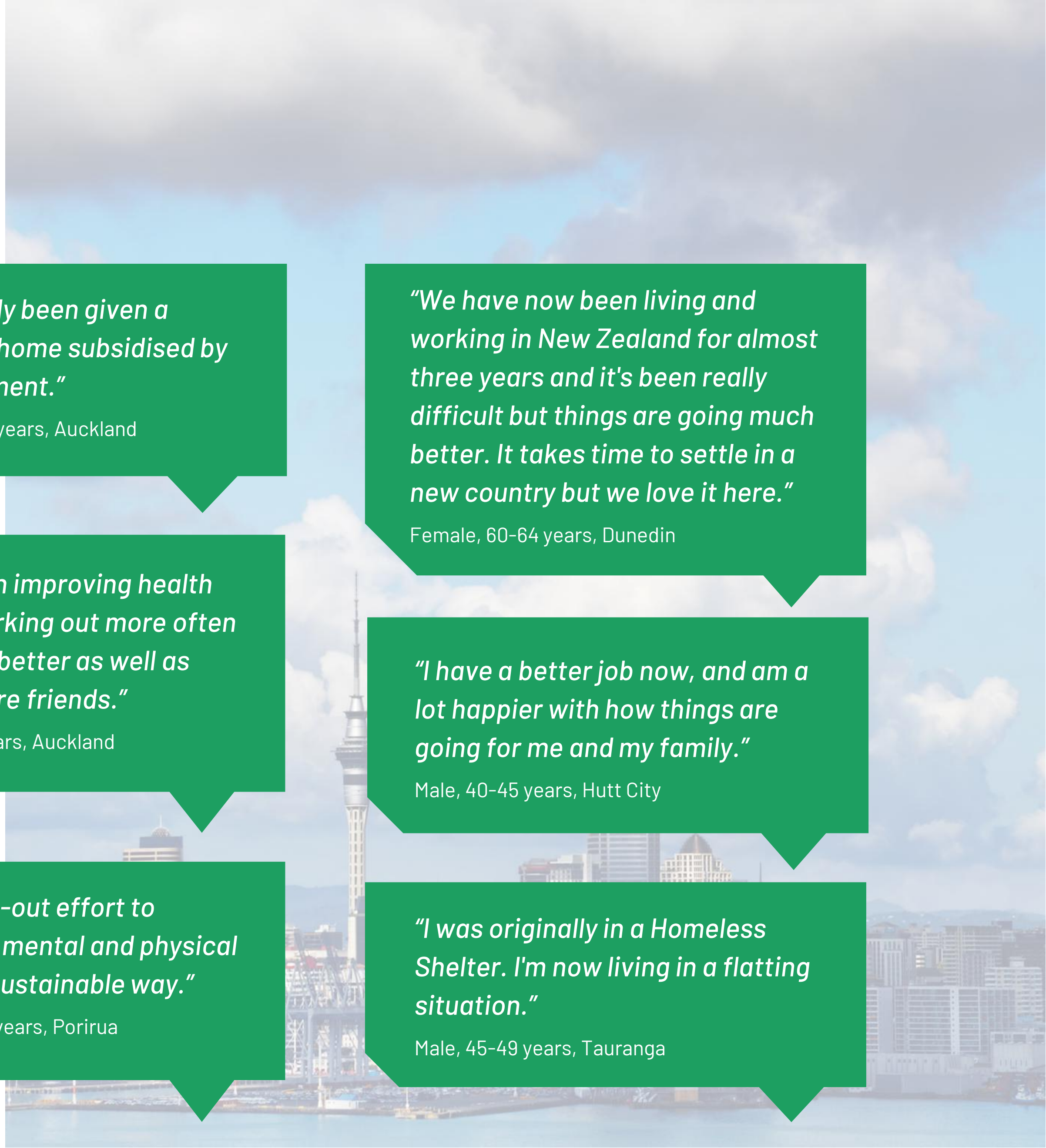
Reasons for positive changes in quality of life



"I have a solid part-time job, so am earning more, and have lived with my flatmates for over a year so feeling more comfortable at home."

Female, 20-25 years, Wellington

"I have completed study so i have more freedom and less stress."

Nonbinary, 30-35 years, Dunedin

"I live in a retirement village and have security, health, and general life enjoyment. Income covers all that I need to enjoy my day to day life."

Male, 75+ years, Hamilton

"I have finally been given a permanent home subsidised by the government."

Female, 40-44 years, Auckland

"I have been improving health wise by working out more often and eating better as well as making more friends."

Male, 25-29 years, Auckland

"Made an all-out effort to manage my mental and physical health in a sustainable way."

Female, 60-64 years, Porirua

"We have now been living and working in New Zealand for almost three years and it's been really difficult but things are going much better. It takes time to settle in a new country but we love it here."

Female, 60-64 years, Dunedin

"I have a better job now, and am a lot happier with how things are going for me and my family."

Male, 40-45 years, Hutt City

"I was originally in a Homeless Shelter. I'm now living in a flatting situation."

Male, 45-49 years, Tauranga

QUALITY OF LIFE

Reasons for positive changes in quality of life

	7-city total (n=1315) %	Auckland (n=636) %	Hamilton (n=120) %	Tauranga (n=110) %	Hutt City (n=100) %	Porirua (n=98) %	Wellington (n=110) %	Dunedin (n=141) %
Healthcare and wellbeing	31	31	34	31	29	30	32	27
Lifestyle	25	25	20	20	24	9v	32	29
Financial wellbeing	24	24	24	22	24	23	28	22
Work related	22	20	26	17	21	26	37^	22
Relationships	20	20	18	18	29^	26	21	21
Housing	16	15	15	13	16	24^	23	23^
Personal priorities and choices	16	16	15	21	14	12	11	20
Other NET	12	13	10	13	5v	11	9	8
Education and experience	7	6	7	6	1v	9	10	13^

Base: Those who say their quality of life has improved compared to 12 months ago (n=1315)

Source: Q4a. *Why do you say your quality of life has changed in the last 12 months?* **Note:** Only themes mentioned by 5% or more of respondents are shown.

^ Significantly higher than 7-city total (excluding the subgroup compared)

v Significantly lower than 7-city total (excluding the subgroup compared)

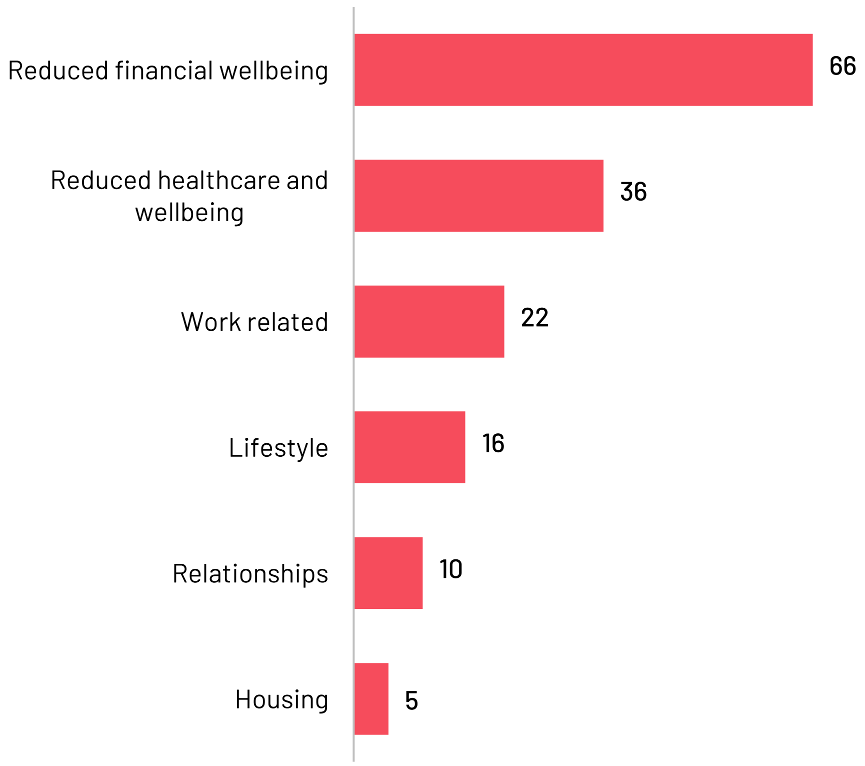
Reasons for negative changes in quality of life

The respondents who indicated their quality of life was worse compared to 12 months ago (28%), were asked to describe in their own words why they felt this way. Their responses were coded into themes (comments could be coded across more than one theme). The charts and tables in this section show the main themes. For a more detailed breakdown of the codes included within these themes, please see Appendix 5.

Reasons for decreased quality of life

The most common reasons for negatively perceived change relate to *reduced financial wellbeing* (66%), *reduced health and wellbeing* (36%), and *work* (22%).

Reasons for negative changes – 7-city total (%)



Base: Those who say their quality of life has declined compared to 12 months ago (n=1570)
Source: Q4b. *Why do you say your quality of life has changed in the last 12 months?*
Note: Only themes mentioned by 5% or more of respondents are shown. Comments could be coded across more than one theme.

Reasons for negative changes in quality of life

"Probably the biggest impacts are the changes in traffic in the Hutt Valley which cause additional stress for me. My life is already busy and absorbing more change feels really unfair."

Female, 40-44 years, Hutt City

"Costs are up. Children's education is way more expensive with extra costs. Healthcare is super expensive. It's hard to get ahead."

Male, 45-50 years, Auckland

"Isolation due to personal reasons and cost of living making it hard to be social in certain aspects."

Female, 45-50 years, Tauranga

"Unemployed, not enough money for normal stuff, maintaining nutrition, definitely having issues with basics."

Nonbinary, 35-39 years, Auckland

"The cost of everything has gone up, my pay check doesn't go as far!"

Female, 30–34 years, Wellington City

"I am a student, and because of a clash in timetable I am now part time and don't get help for StudyLink. I can only just afford rent and sometimes I go more than a week without food."

Male, 40-44 years, Auckland

"Age-related health problems causing restraints, unable to be addressed due to lack of availability of specialists."

Male, 75+ years, Hutt City

"The neighbourhood has become unruly. Dirtbikes ripping around. Anti-social behaviours. Messy streets. I don't feel safe anymore."

Female, 35–39 years, Hamilton

"Everything costs more, public transportation and education are going underfunded and its difficult finding work for recent graduates."

Male, 18-19 years, Porirua

QUALITY OF LIFE

Reasons for negative changes in quality of life

	7-city total (n=1570) %	Auckland (n=685) %	Hamilton (n=143) %	Tauranga (n=147) %	Hutt City (n=160) %	Porirua (n=135) %	Wellington (n=153) %	Dunedin (n=147) %
Reduced financial wellbeing	66	67	64	64	70	72	64	55v
Reduced healthcare and wellbeing	36	34	37	41	30	32	44^	47^
Work related	22	24	11v	20	18	21	22	10v
Lifestyle	16	15	9v	23^	17	13	22^	21
Relationships	10	8	10	17^	8	8	14	13
NET Other	9	9	13	5	12	11	7	14^
Housing	5	4	4	11^	8	3	4	6

Base: Those who say their quality of life has declined compared to 12 months ago (n=1570)

Source: Q4b. *Why do you say your quality of life has changed in the last 12 months?* **Note:** Only themes mentioned by 5% or more of respondents are shown.

^ Significantly higher than 7-city total (excluding the subgroup compared)

v Significantly lower than 7-city total (excluding the subgroup compared)

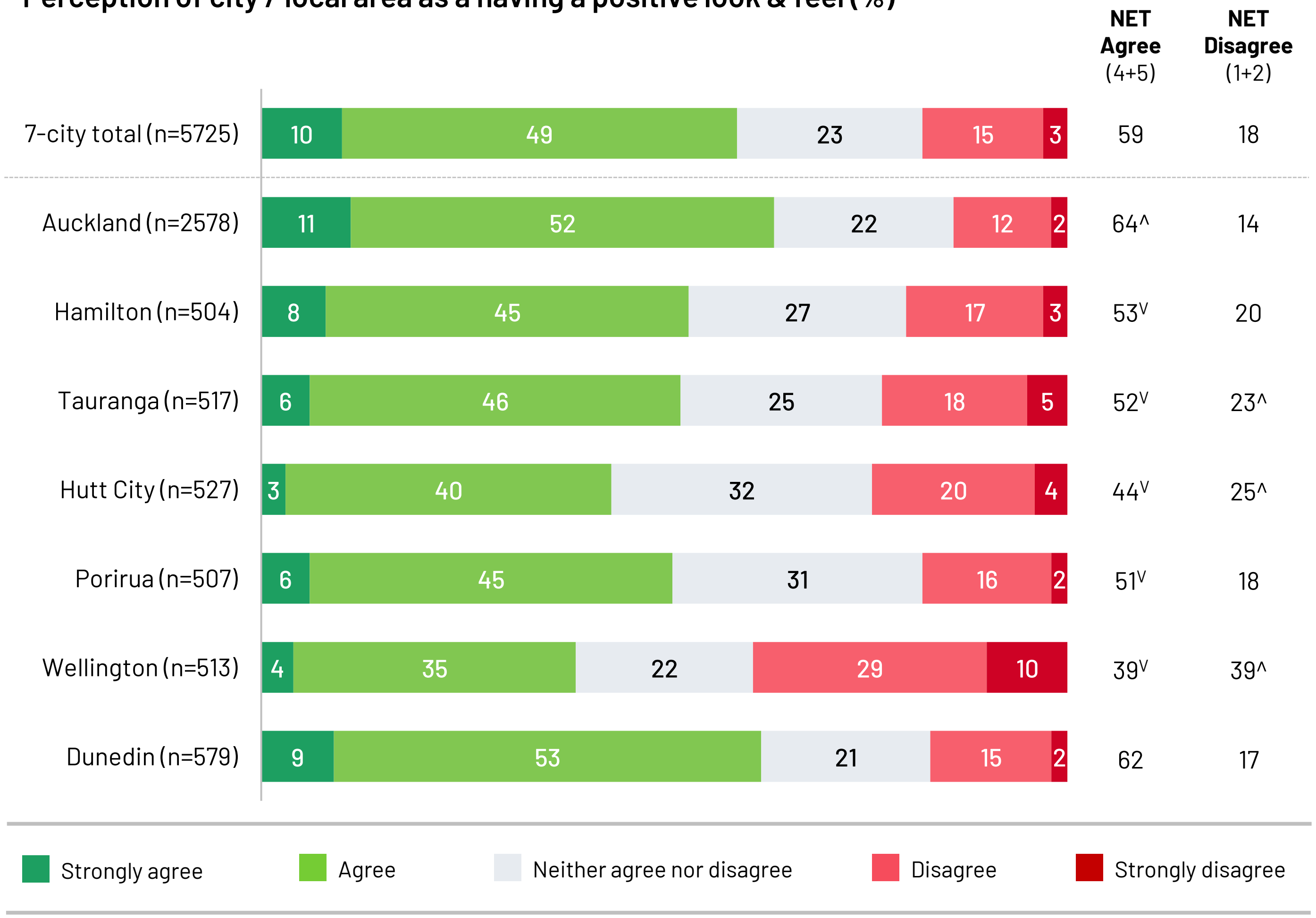
TE TAIWHANGA HANGA, TE TAIAO / BUILT & NATURAL ENVIRONMENT

This section reports on respondents' views of their city / local area as a place to live and whether they perceive it to have improved or worsened in the last 12 months. It also covers the sentiment residents have about their city / local area and perceptions of specific issues.

Perception of city / local area as having a positive look & feel

More than half (59%) of the 7-city respondents said they are happy with the way their city / local area looks and feels, while approximately 1 in 5 (18%) are unhappy.

Perception of city / local area as a having a positive look & feel (%)



Base: All respondents

Source: Q5_1. *How much do you agree or disagree with the following statement: I feel really happy with the way [city / local area] looks and feels…* (1 – Strongly disagree, 2 – Disagree, 3 – Neither agree nor disagree, 4 – Agree, 5 – Strongly agree)

^ Significantly higher than 7-city total (excluding the subgroup compared)

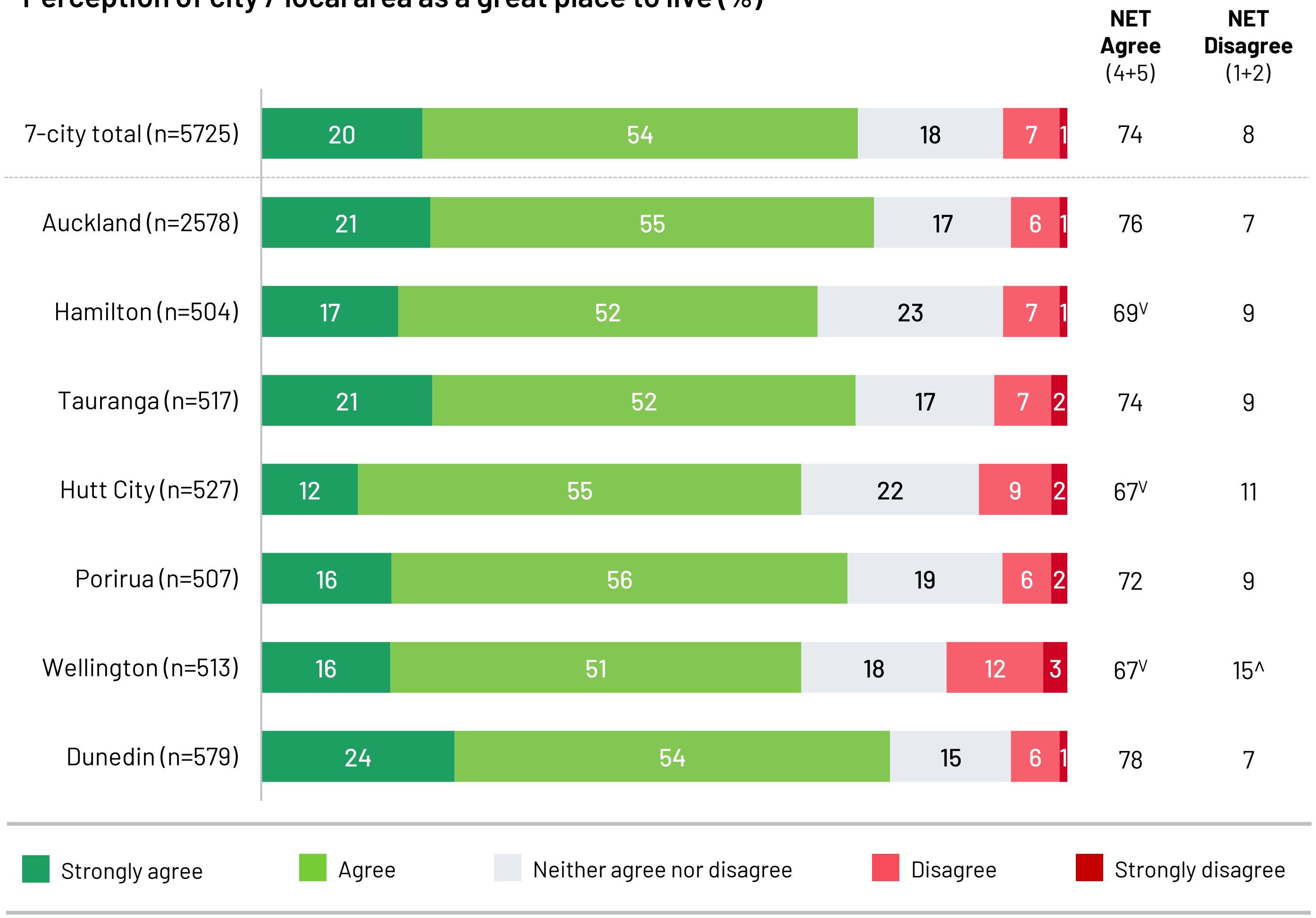
v Significantly lower than 7-city total (excluding the subgroup compared)

BUILT & NATURAL ENVIRONMENT

Perception of city / local area as a great place to live

Across the seven cities, close to three quarters (74%) of respondents agreed their city / local area is a great place to live, while 8% disagreed.

Perception of city / local area as a great place to live (%)



Base: All respondents

Source: Q5_2. *How much do you agree or disagree with the following statement: [city / local area] is a great place to live...* (1 – Strongly disagree, 2 – Disagree, 3 – Neither agree nor disagree, 4 – Agree, 5 – Strongly agree)

^ Significantly higher than 7-city total (excluding the subgroup compared)

v Significantly lower than 7-city total (excluding the subgroup compared)

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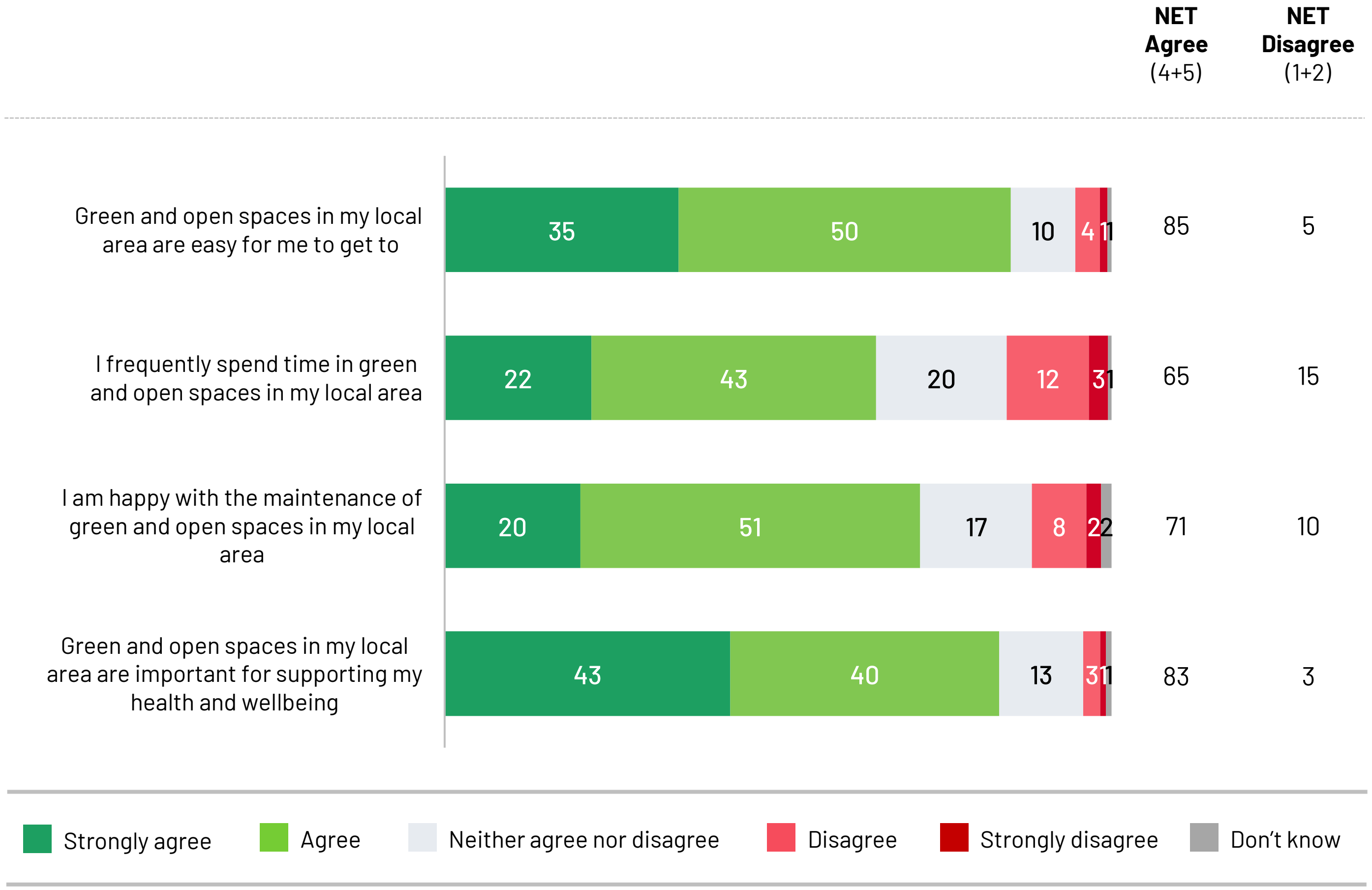
Perceptions of green and open spaces

Over 4 in 5 (85%) respondents agreed that green and open spaces in their city / local area are easy to get to, and that they are important for supporting health and wellbeing (83%).

Just under two thirds (65%) said that they frequently spend time in green and open spaces in their city / local area.

Most respondents (71%) were happy with the maintenance of green and open spaces in their city / local area.

Perceptions of green and open spaces (summary) – 7-city total (%)



Base: All respondents

Source: **Q42_1.** *How much do you agree or disagree with the following statements?* (1 – Strongly disagree, 2 – Disagree, 3 – Neither agree nor disagree, 4 – Agree, 5 – Strongly agree)

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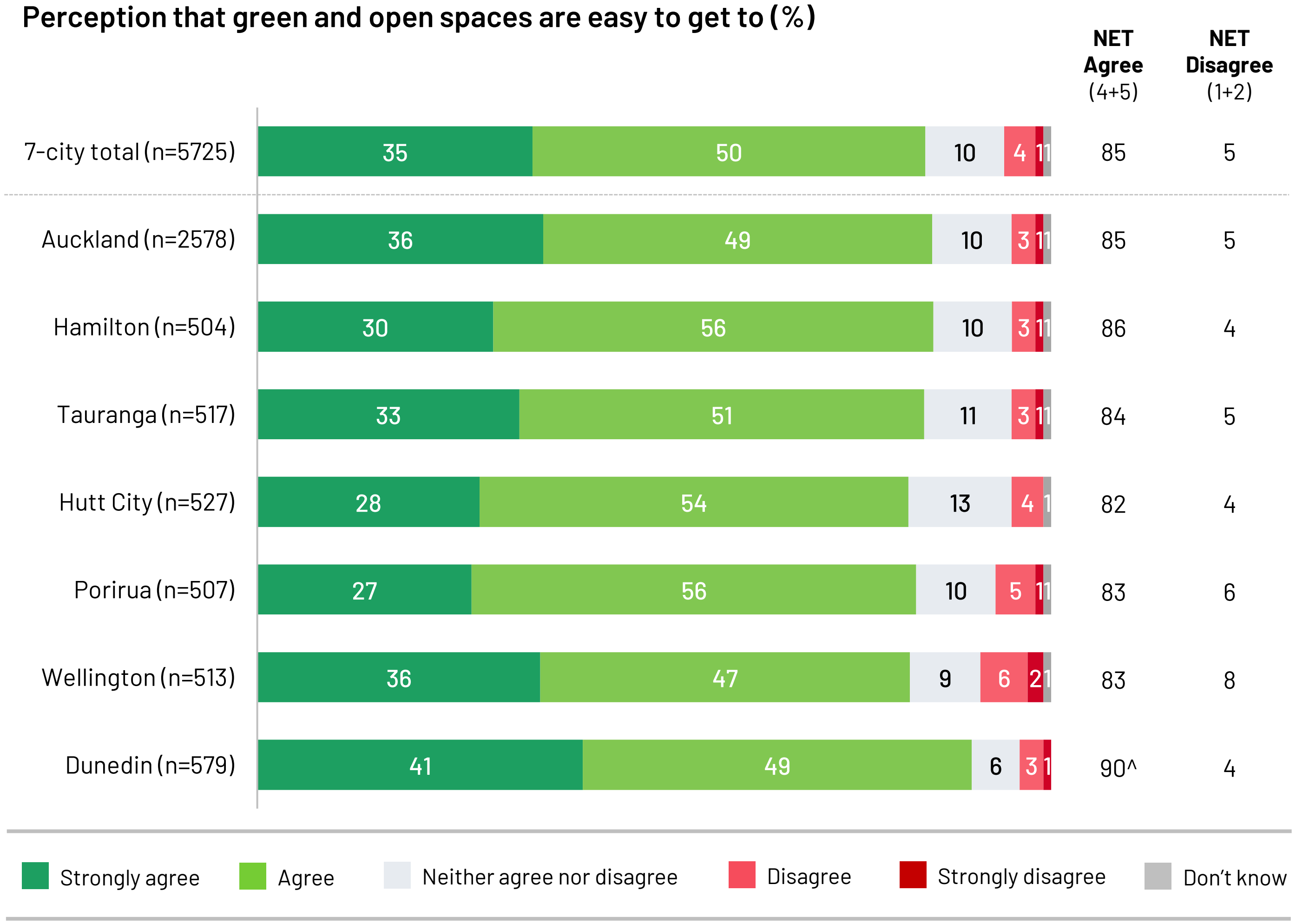
Perception that green and open spaces are easy to get to

Across the seven cities, the majority (85%) of respondents perceived their city / local area as having green and open spaces that are easy to get to, while a small minority (5%) disagree.



Base: All respondents

Source: Q42_1. *How much do you agree or disagree with the following statement: Green and open spaces in [city/local area] are easy for me to get to…* (1 – Strongly disagree, 2 – Disagree, 3 – Neither agree nor disagree, 4 – Agree, 5 – Strongly agree)

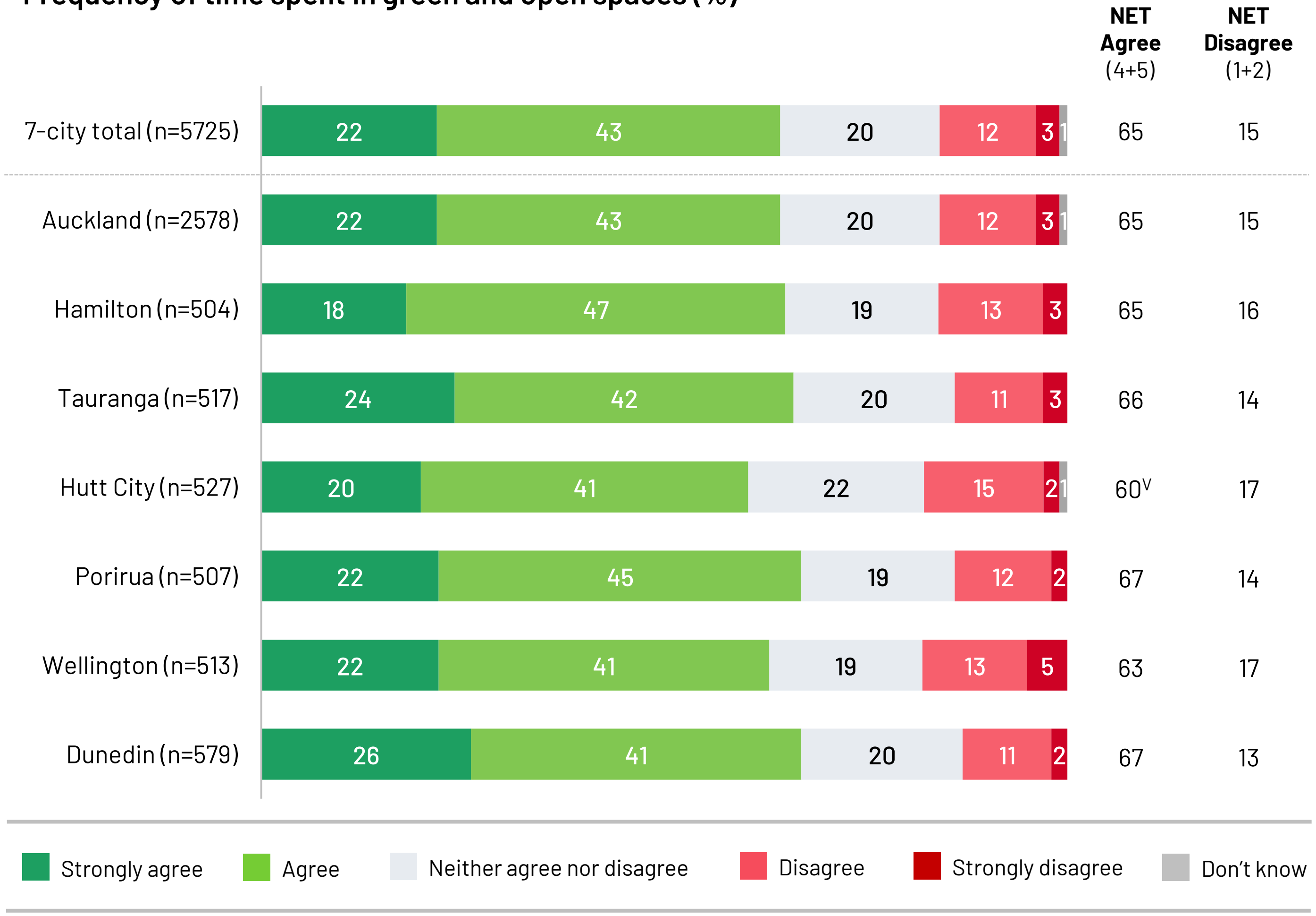
^ Significantly higher than 7-city total (excluding the subgroup compared)

v Significantly lower than 7-city total (excluding the subgroup compared)

Frequency of time spent in green and open spaces

More than half (65%) of respondents agreed that they frequently spend time in green and open spaces in their city / local area, while approximately 1 in 7 people (15%) disagreed.

Frequency of time spent in green and open spaces (%)



Base: All respondents

Source: Q42_2. *How much do you agree or disagree with the following statement: I frequently spend time in green and open spaces in [city/local area]...* (1 – Strongly disagree, 2 – Disagree, 3 – Neither agree nor disagree, 4 – Agree, 5 – Strongly agree)

^ Significantly higher than 7-city total (excluding the subgroup compared)

v Significantly lower than 7-city total (excluding the subgroup compared)

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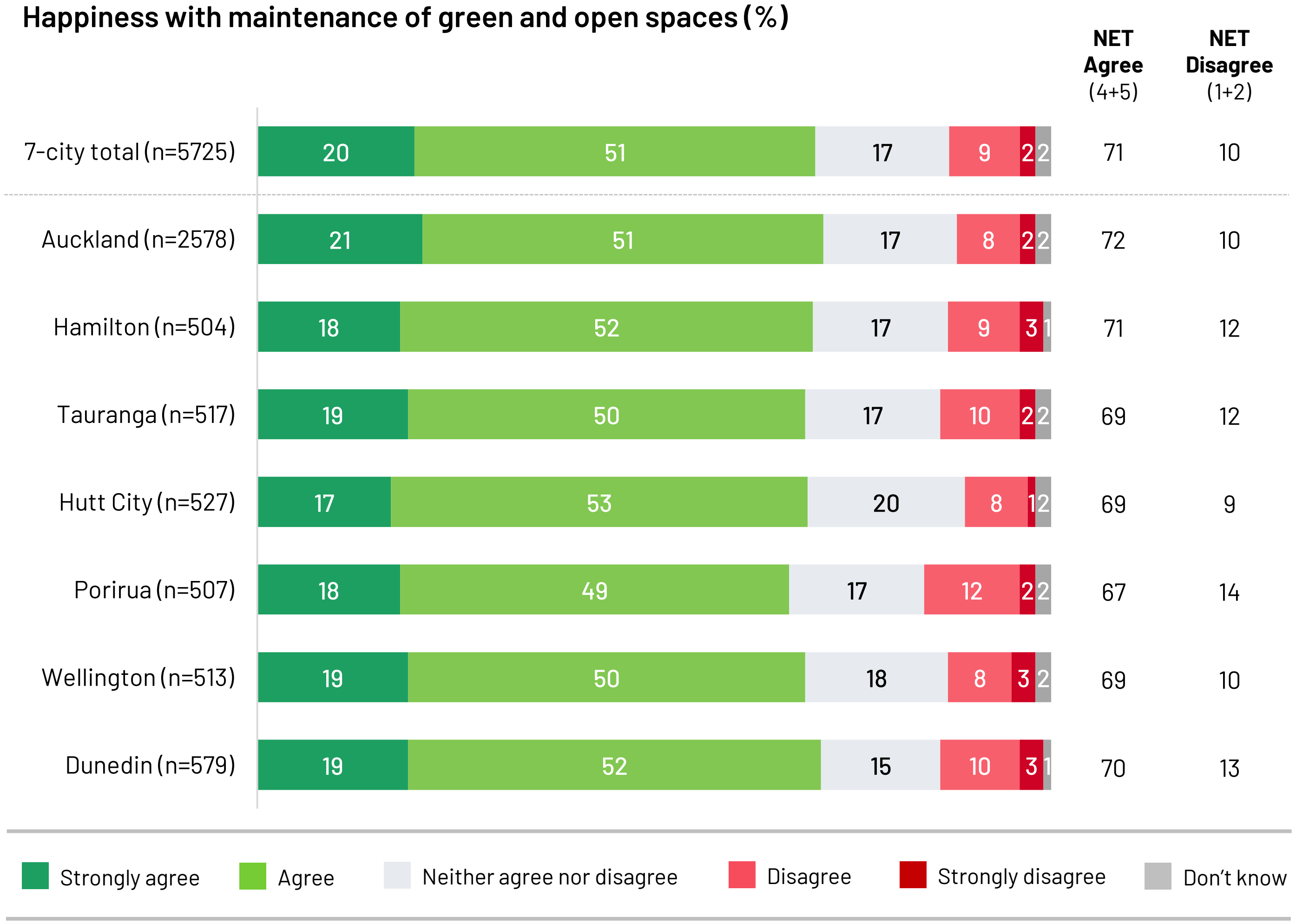
Happiness with maintenance of green and open spaces

Across the seven cities, close to three quarters (71%) of respondents were happy with the maintenance of green and open spaces in their city / local area, while only 10% were unhappy.



Base: All respondents

Source: Q42_3. *How much do you agree or disagree with the following statement: I am happy with the maintenance of green and open spaces in [city/local area]...* (1 – Strongly disagree, 2 – Disagree, 3 – Neither agree nor disagree, 4 – Agree, 5 – Strongly agree)

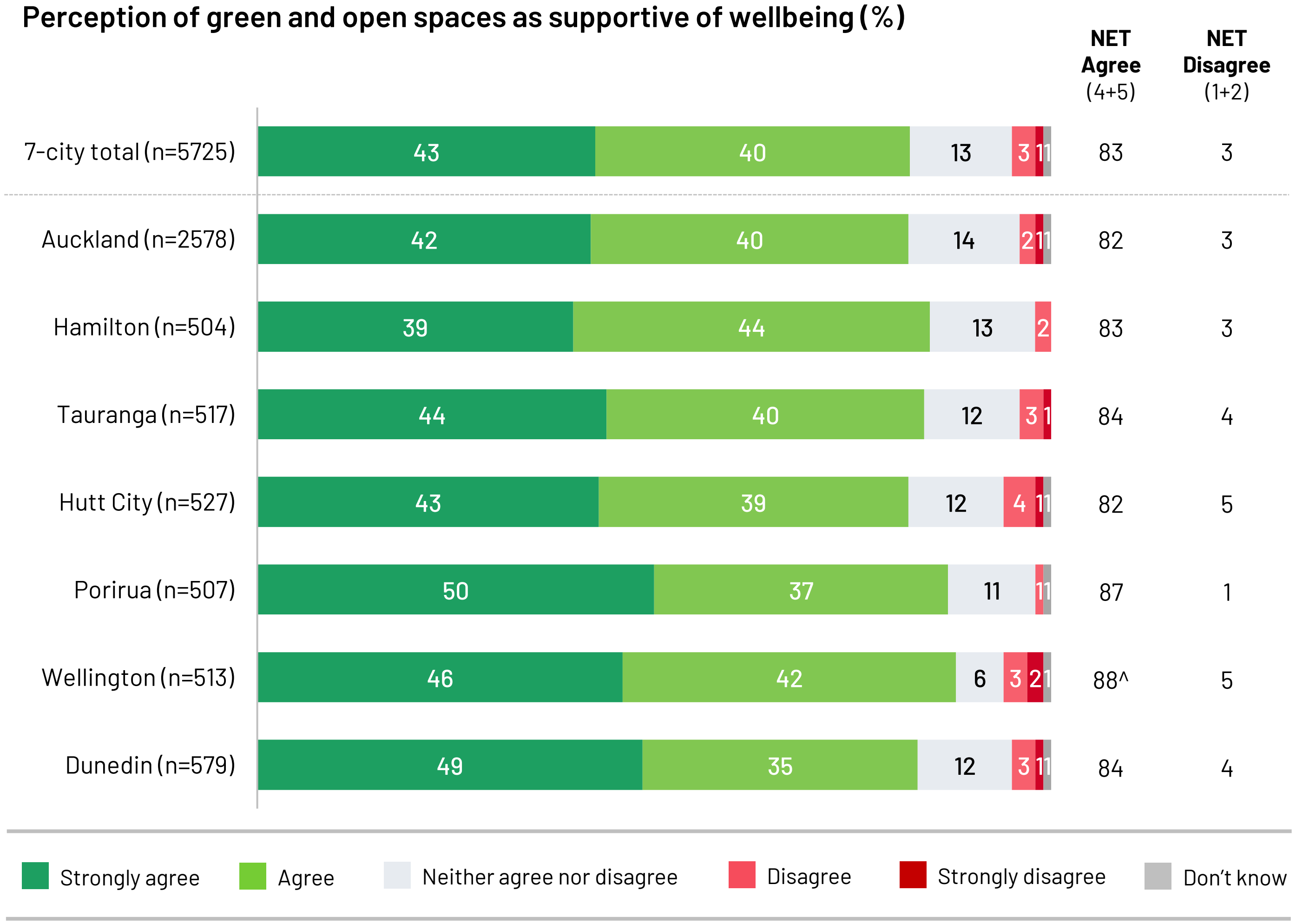
^ Significantly higher than 7-city total (excluding the subgroup compared)

v Significantly lower than 7-city total (excluding the subgroup compared)

BUILT & NATURAL ENVIRONMENT

Perception of green and open spaces as supportive of wellbeing

Across the seven cities, the majority (83%) of respondents agreed that green and open spaces are important for supporting their health and wellbeing. Only a small minority (3%) disagreed.



Base: All respondents

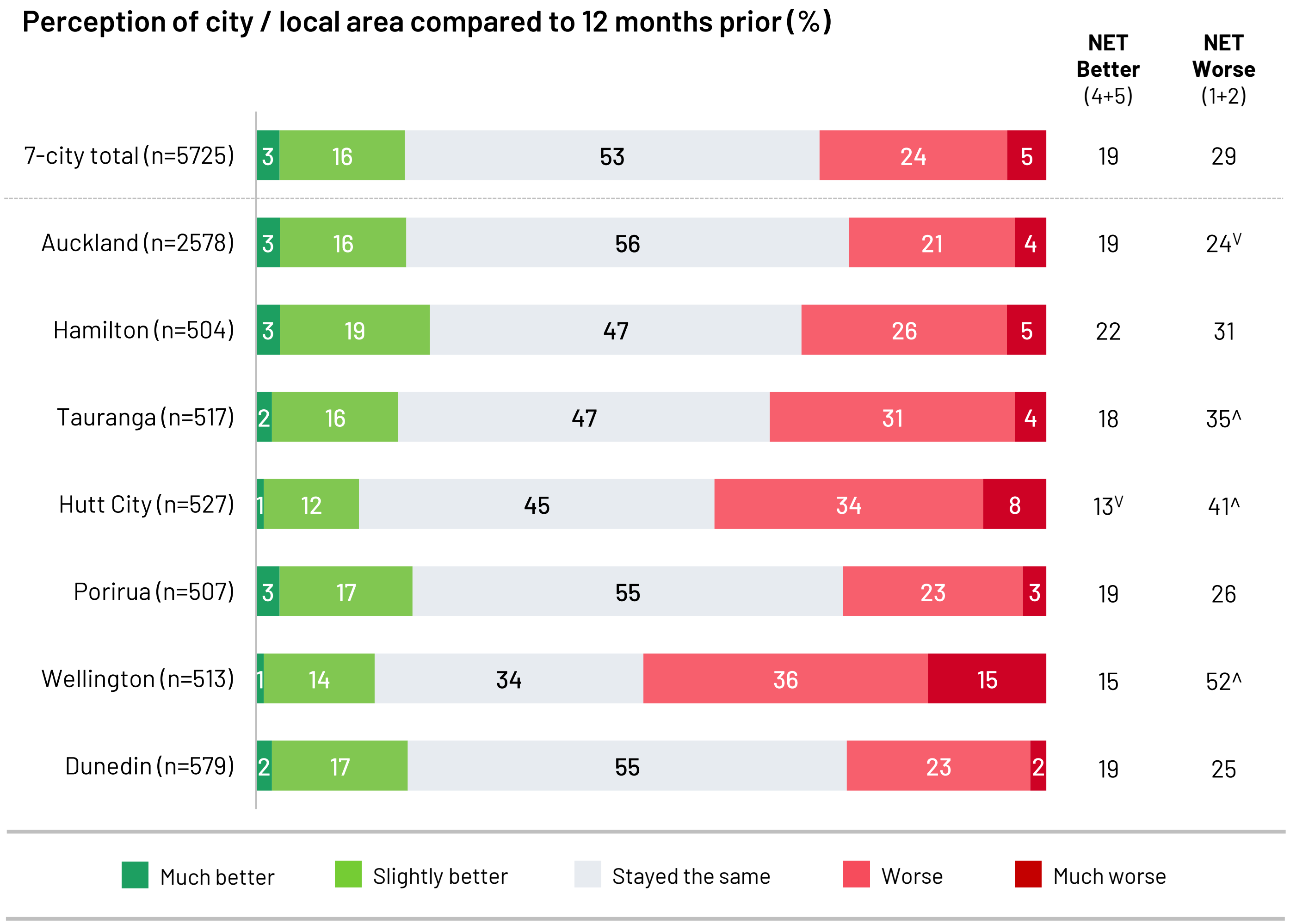
Source: Q42_4. *How much do you agree or disagree with the following statement: Green and open spaces in [city/local area] are important for supporting my health and wellbeing...* (1 – Strongly disagree, 2 – Disagree, 3 – Neither agree nor disagree, 4 – Agree, 5 – Strongly agree)

^ Significantly higher than 7-city total (excluding the subgroup compared)

v Significantly lower than 7-city total (excluding the subgroup compared)

Perception of city / local area compared to 12 months prior

Nearly 1 in 3 (29%) respondents said that their city / local area has worsened as a place to live in the last 12 months, while 19% perceived their city or local area to have improved as a place to live.



Base: All respondents

Source: Q6. *In the last 12 months, do you feel [city / local area] has become better, worse, or stayed the same as a place to live?* (1 – Much worse, 2 – Slightly worse, 3 – Stayed the same, 4 – Slightly better, 5 – Much better)

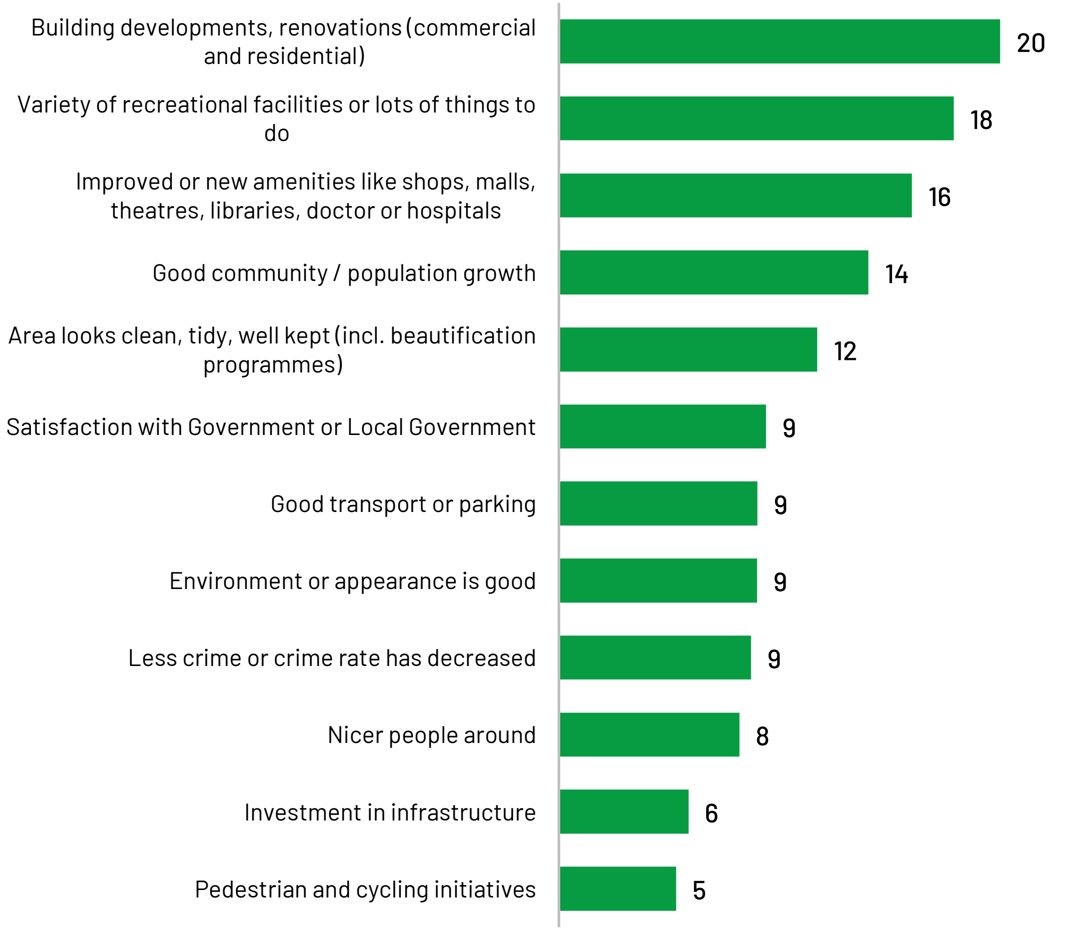
^ Significantly higher than 7-city total (excluding the subgroup compared)

v Significantly lower than 7-city total (excluding the subgroup compared)

Reasons for positive changes in city / local area

Among those who felt their city / local area has become a better place to live, the most commonly mentioned reasons were *building developments* (20%), followed by the *variety of recreational facilities* (18%), and *improved or new amenities* (16%).

Reasons for positive changes – 7-city total (%)



Base: Those who say their city / local area has got better as a place to live (n=933)

Source: Q7a. *Why do you say (city / local area) has changed as a place to live?*

Note: Only themes mentioned by 5% or more of respondents are shown. Comments could be coded across more than one theme.

BUILT & NATURAL ENVIRONMENT

Reasons for positive changes in city / local area

	7-city total (n=933) %	Auckland (n=439) %	Hamilton (n=95*) %	Tauranga (n=88*) %	Hutt City (n=57*) %	Porirua (n=77*) %	Wellington (n=73*) %	Dunedin (n=104) %
Building developments, renovations (commercial and residential)	20	21	16	24	28	16	4v	32^
Variety of recreational facilities or lots of things to do	18	13v	39^	26^	16	22	35^	16
Improved or new amenities like shops, malls, theatres, libraries, doctor or hospitals	16	15	21	15	20	21	16	19
Good community / population growth	14	15	13	15	13	17	10	12
Area looks clean, tidy, well kept (incl. beautification programmes)	12	10	8	18	12	21^	15	24^
Satisfaction with Government or Local Government	9	8	7	20^	17^	7	18^	4
Good transport or parking	9	9	11	8	12	6	8	6
Environment or appearance is good	9	8	11	5	17	9	9	14
Less crime or crime rate has decreased	9	10	8	3	2v	14	5	4
Nicer people around	8	10	4	2v	5	13	4	2v
Investment in infrastructure	6	5	8	10	9	6	3	6
Pedestrian and cycling initiatives	5	6	2	3	3	1	4	9
NETT Other (new)	17	15	20	29^	11	12	26^	12

Base: Those who say their city / local area has got better as a place to live (n=933)

Source: Q7a. *Why do you say has changed as a place to live?* **Note:** Only themes mentioned by 5% or more of respondents are shown. / ***Warning**: Low (n<100) base size, indicative result only

^ Significantly higher than 7-city total (excluding the subgroup compared)

v Significantly lower than 7-city total (excluding the subgroup compared)

Reasons for positive changes in city / local area

"New infrastructure in the CBD and sport success for the Otago Highlanders and the women's national cricket team. Locals feel happier."
Male, 40-44 years, Dunedin

"It is very clear the council and central government have invested in improvements in Lower Hutt for recreation and environmental impact. It is great to see."
Female, 35-39 years, Hutt City

"New developments have created more for young people to do. I see less graffiti and damage to property, because young people spend their time at the skate park."
Male, 20-24 years, Hamilton

"Old houses that bring the area down are slowly being knocked down and developed, and there is improvement in the town centre."
Male, 30-34 years, Auckland

"The central library reopening, having an iconic building and a great big open space for public use feels great to have back."
Female, 20-24 years, Wellington

"Places like Kai tahi growing and improving our city."
Female, 30-34 years, Porirua

"The CBD is being revived, and more business incentive has brought more businesses to Tauranga."
Male, 20-24 years, Tauranga

"Our road has had road repairs. Voluntary organisations and volunteers are cleaning up and controlling pests."
Female, 75+ years, Auckland

"The central city is much nicer with the George St changes finished. The new buildings with Kai Tahu/Aukaha influence have really brought a wonderful te ao Māori flavour to the place."
Nonbinary, 50-54 years, Dunedin

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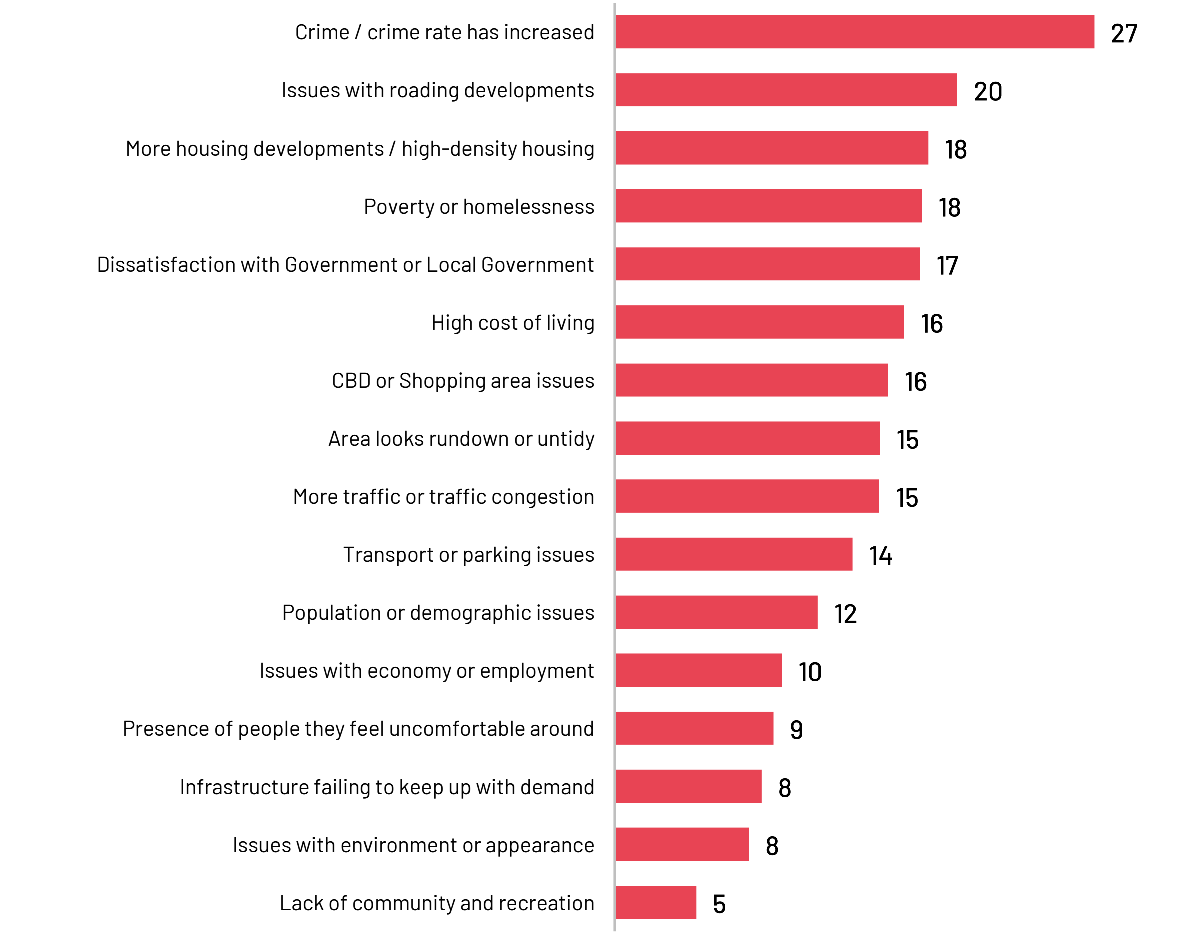
Reasons for negative changes in city / local area

Crime or the increase of crime rate (27%) was the main reason why respondents felt their city / local area has become a worse place to live in, while *issues with roading developments* (20%) was the second leading reason.

Reasons for negative changes – 7-city total (%)



Base: Those who say their city / local area has got worse as a place to live (n=1711)
Source: **Q7b.** *Why do you say (city / local area) has changed as a place to live?*
Note: Only themes mentioned by 5% or more of respondents are shown. Comments could be coded across more than one theme.

Reasons for negative changes in city / local area

	7-city total (n=1711) %	Auckland (n=634) %	Hamilton (n=157) %	Tauranga (n=178) %	Hutt City (n=216) %	Porirua (n=122) %	Wellington (n=261) %	Dunedin (n=143) %
Crime / crime rate has increased	27	33^	51^	13v	15v	28	11v	18v
Issues with roading developments (incl. cycle lanes, footpaths and roadworks)	20	16	12v	25	50^	11v	24^	13v
More housing developments	18	28^	6v	3v	11v	3v	2v	2v
Poverty or homelessness	18	16	25^	14	11v	19	27^	11v
Dissatisfaction with Government or Local Government	17	13	14	25^	18	20	26^	36^
High cost of living	16	9v	15	30	18	44^	32^	26^
CBD or Shopping area issues	16	5v	17	19	15	11	48^	24^
Area looks rundown, dirty, untidy, rubbish littering the streets	15	13	14	15	10v	20	23^	20
More traffic or traffic congestion	15	16	8v	33^	29^	6v	5v	7v
Transport or parking issues	14	14	11	18	10	9	13	10
Population or demographic issues	12	16	11	16	2v	4v	2v	4v
Issues with economy or employment	10	5v	6	6	7	8	30^	6
Presence of people they feel uncomfortable around (incl. youth and trouble makers)	9	10	14^	6	3v	10	8	12
Infrastructure failing to keep up with demand	8	5	4	7	11	7	25^	5
Issues with environment or appearance	8	8	5	12	4	5	9	6
Lack of community and recreation	5	2	5	10^	4	2	10^	7
Other NETT (New)	15	14	17	10v	14	13	24^	17

Base: Those who say their city / local area has got worry as a place to live (n=1711)

Source: Q7b. *Why do you say has changed as a place to live?* **Note:** Only themes mentioned by 5% or more of respondents are shown.

^ Significantly higher than 7-city total (excluding the subgroup compared)

v Significantly lower than 7-city total (excluding the subgroup compared)

Reasons for negative changes in city / local area

"Our CDB is a ghost town. Parking is expensive, why would anyone go there when Bayfair or the crossing is free? We have so many families struggling to find houses and homelessness."

Female, 20-24 years, Tauranga

"The cost of rent is extremely hard to meet especially with local wages. So I spend a lot of my pay on rent as well as groceries, council rates, etc. "

Male, 20-24 years, Porirua

"More crime, more stolen cars, more roaming dogs."

Female, 35-39 years, Auckland

"The wastewater has meant we haven't been able to swim on the south coast beaches."

Female, 45-49 years, Wellington

"There has been a lot of housing development in the area and no infrastructure upgrades to support it."

Male, 55-59 years, Auckland

"There have been so many roadworks and building projects for things like townhouses. Hamilton seems to be constantly building but never improving quality of living."

Female, 18-19 years, Hamilton

"Civil construction projects block road access and cause traffic everywhere in central Hutt."

Female, 30-34 years, Hutt City

"Cost of living has hindered local business and economy, leading to more closure of businesses and less than usual foot traffic around popular pedestrian areas (e.g., Cuba Street)."

Male, 20-24 years, Wellington

"It has become colder windier and more difficult to grow my own food."

Female, 60-64 years, Dunedin

TE WHARE NOHO / HOUSING

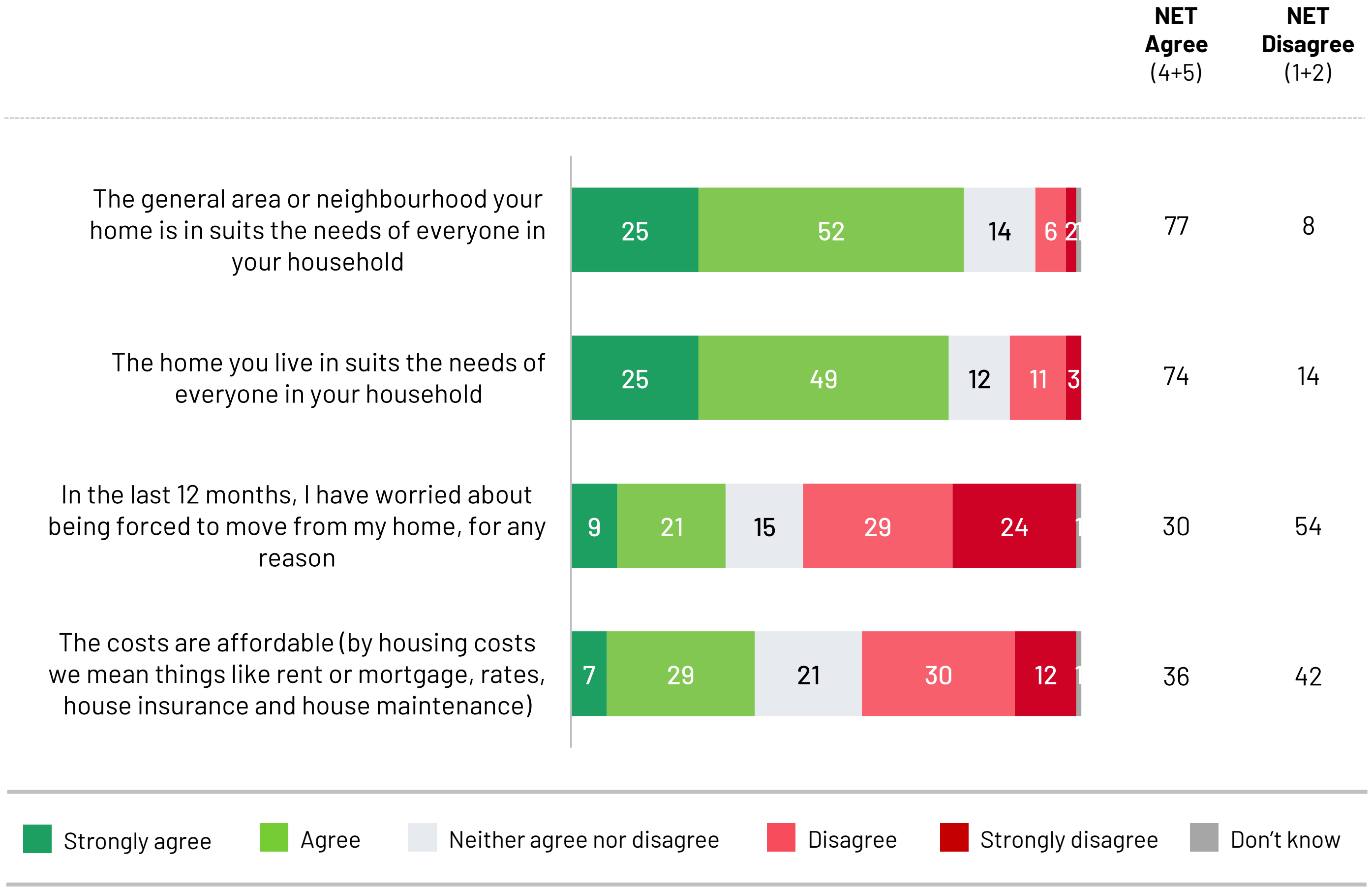
This section reports on respondents' views of their housing situation: perceptions of affordability of housing costs (rent or mortgage, rates, insurance, maintenance, etc.), suitability of their dwelling type, and whether their location suits their needs.

Perceptions of current home

Approximately three quarters of the 7-city respondents perceived the general area and neighbourhood (77%) and the home they live in (74%) to be suitable to the needs of everyone in their household.

Two fifths (42%) disagreed that their housing costs were affordable, while 30% had worried about being forced to move from their home (for any reason) in the 12 months prior to the survey.

Perceptions of current home (summary) – 7-city total (%)



Base: All respondents

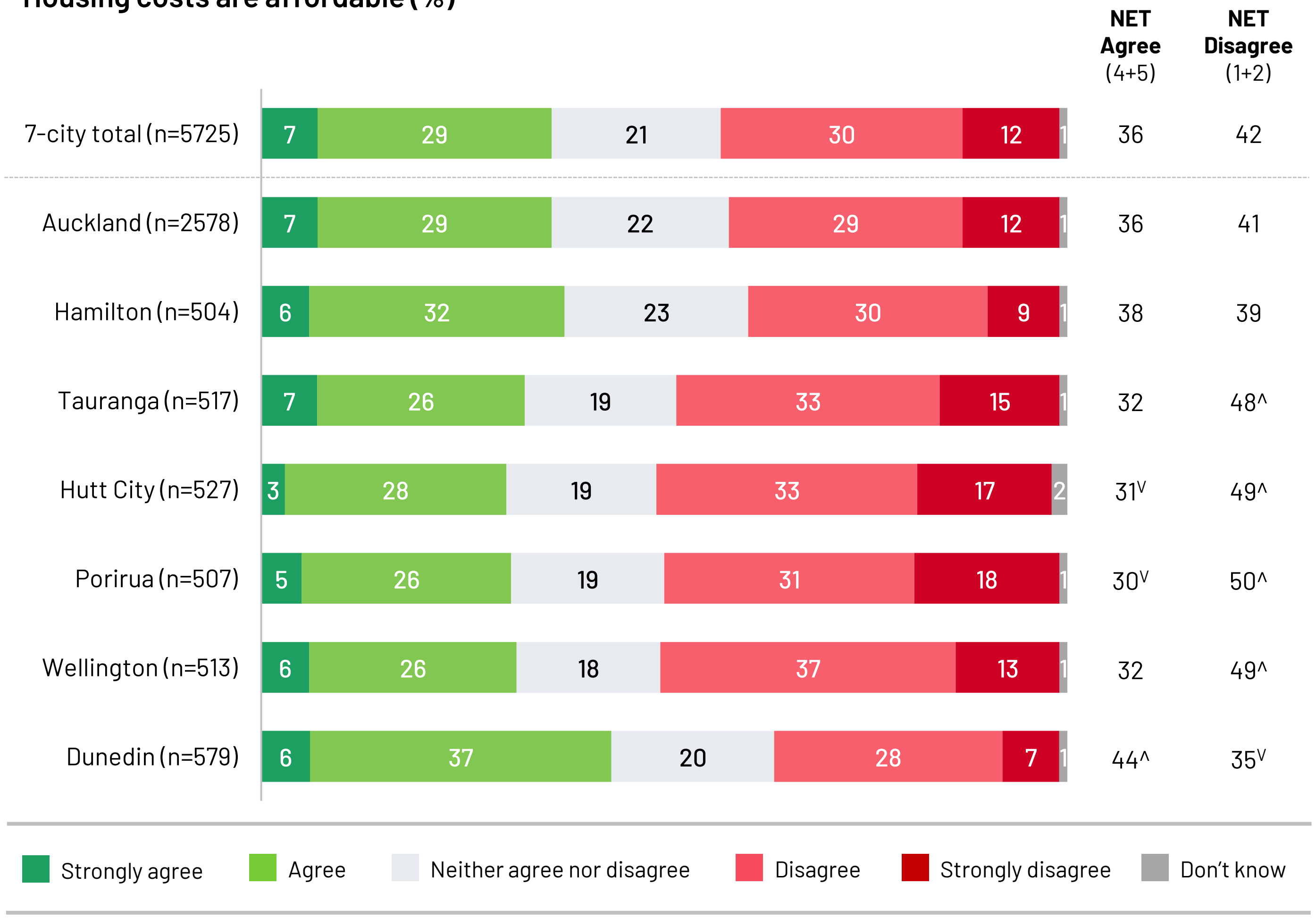
Source: **Q8.** *This question is about the home you currently live in. How much do you agree or disagree with the following statements? (1 – Strongly disagree, 2 – Disagree, 3 – Neither agree nor disagree, 4 – Agree, 5 – Strongly agree, 98 – Don't know)*

HOUSING

Affordability of housing costs

Over a third (36%) of respondents agreed that their housing costs are affordable, while close to half (42%) disagreed, including 12% who strongly disagreed that housing costs are affordable.

Housing costs are affordable (%)



Base: All respondents

Source: Q8_1. *How much do you agree or disagree with the following statement: Your housing costs are affordable…* (1 – Strongly disagree, 2 – Disagree, 3 – Neither agree nor disagree, 4 – Agree, 5 – Strongly agree, 98 – Don't know)

^ Significantly higher than 7-city total (excluding the subgroup compared)

v Significantly lower than 7-city total (excluding the subgroup compared)

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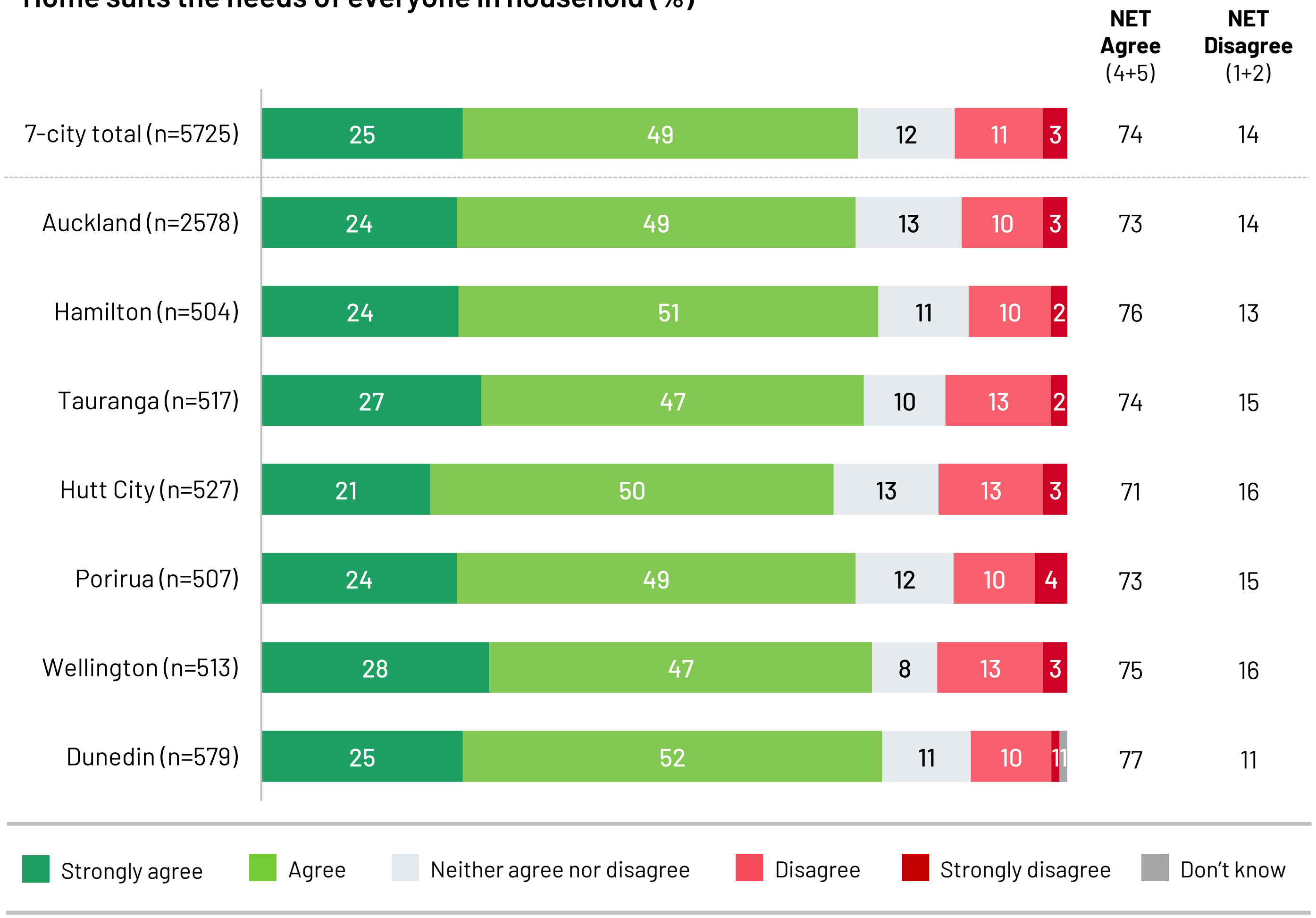
Suitability of home type

Three quarters (74%) of respondents agreed that their home suits the needs of everyone in their household, while 14% disagreed.

Home suits the needs of everyone in household (%)



Base: All respondents

Source: Q8_2. *How much do you agree or disagree with the following statement: The home you live in suits the needs of everyone in your household...* (1 – Strongly disagree, 2 – Disagree, 3 – Neither agree nor disagree, 4 – Agree, 5 – Strongly agree, 98 – Don't know)

^ Significantly higher than 7-city total (excluding the subgroup compared)

v Significantly lower than 7-city total (excluding the subgroup compared)

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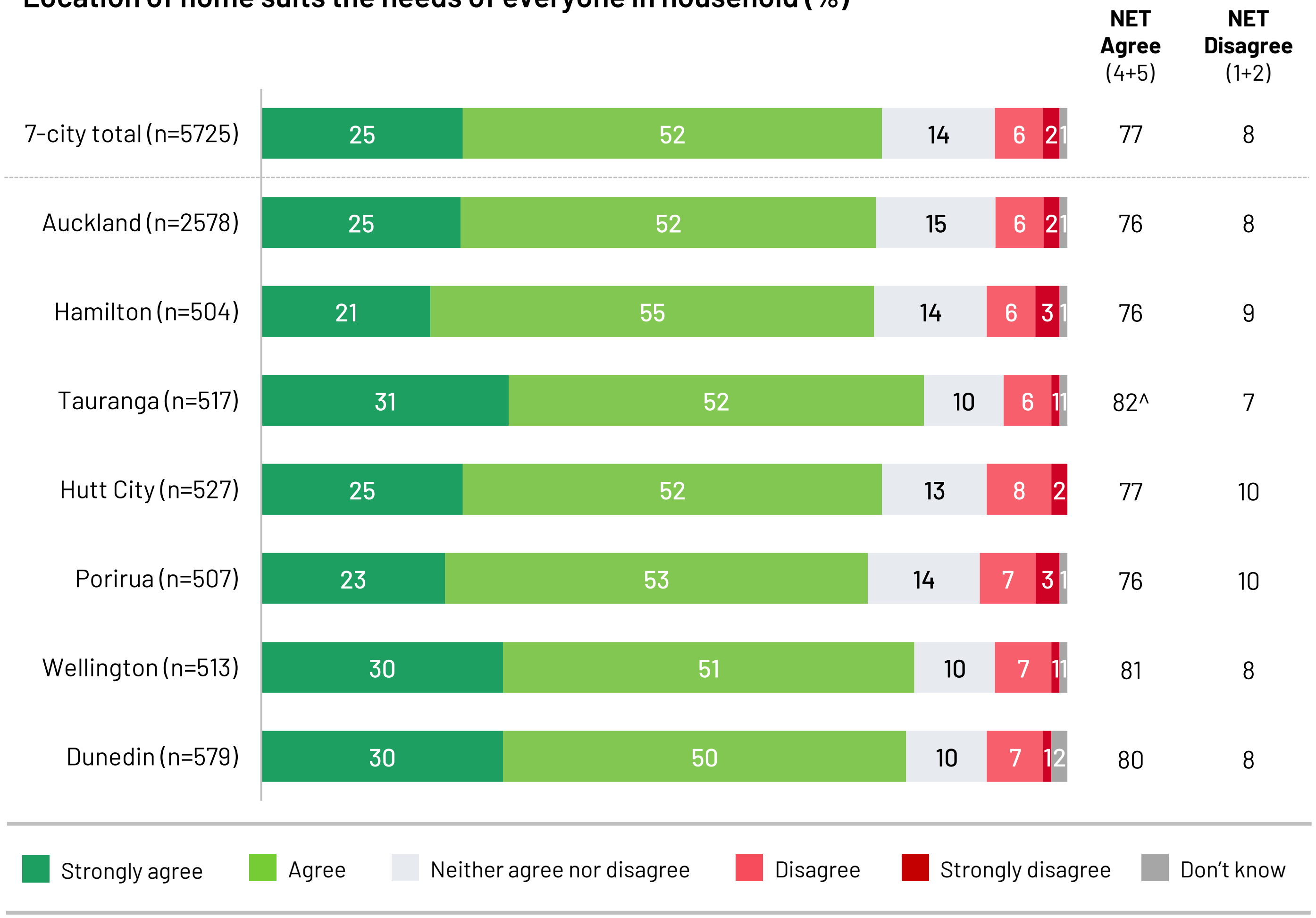
Suitability of home location

Over three quarters (77%) of respondents agreed that the general area / neighbourhood they live in suits the needs of everyone in their household.

Location of home suits the needs of everyone in household (%)



Base: All respondents

Source: Q8_3. *How much do you agree or disagree with the following statement: The general area or neighbourhood your home is in suits the needs of everyone in your household…* (1 – Strongly disagree, 2 – Disagree, 3 – Neither agree nor disagree, 4 – Agree, 5 – Strongly agree, 98 – Don't know)

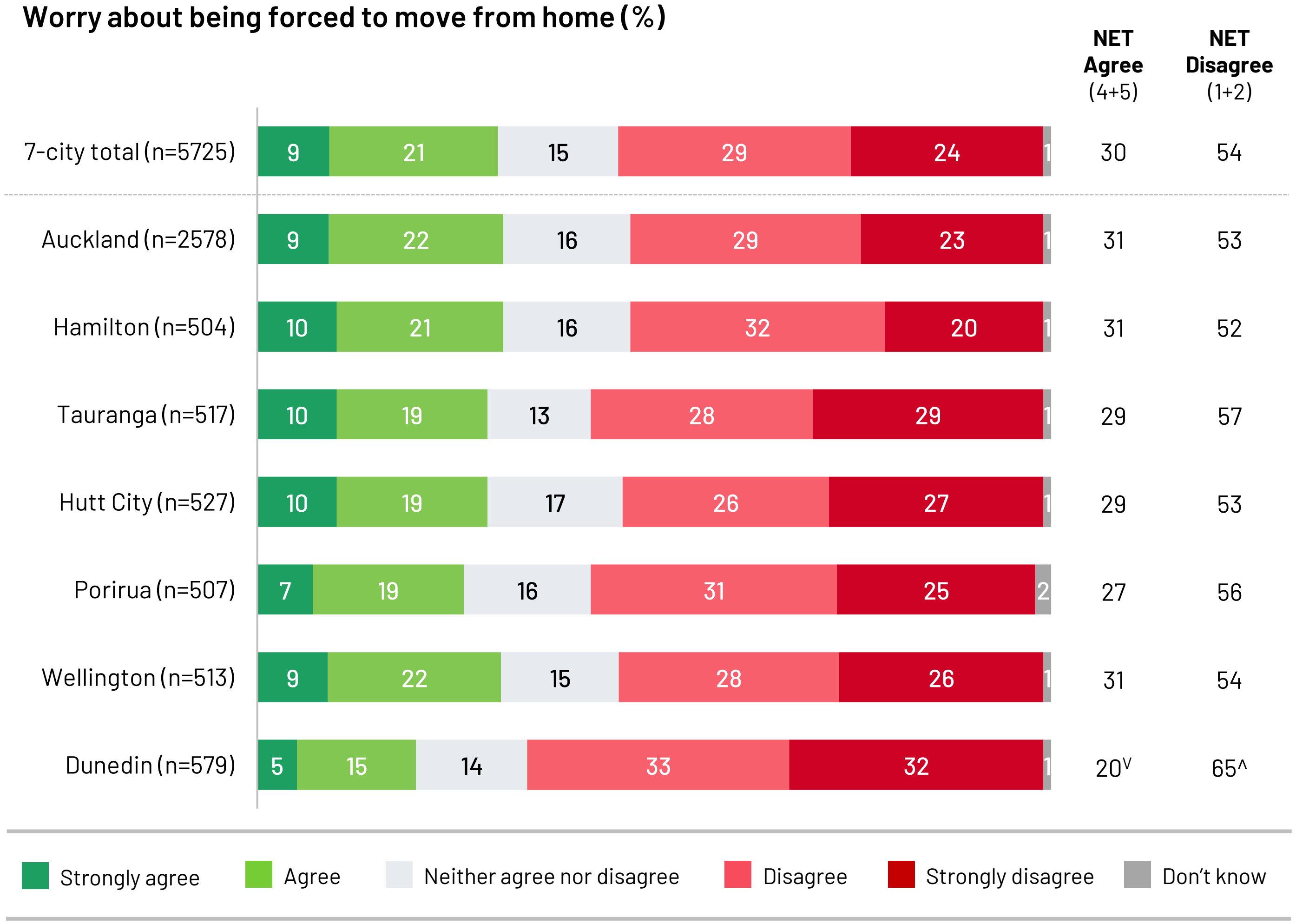
^ Significantly higher than 7-city total (excluding the subgroup compared)

v Significantly lower than 7-city total (excluding the subgroup compared)

HOUSING

Worry about being forced to move from home

Nearly one third (30%) of respondents agreed that they have worried about being forced to move from their home in the last 12 months, whereas over half (54%) disagreed.



Base: All respondents

Source: Q8_4. *How much do you agree or disagree with the following statement: In the last 12 months, I have worried about being forced to move from my home, for any reason…* (1 – Strongly disagree, 2 – Disagree, 3 – Neither agree nor disagree, 4 – Agree, 5 – Strongly agree, 98 – Don't know)

^ Significantly higher than 7-city total (excluding the subgroup compared)

v Significantly lower than 7-city total (excluding the subgroup compared)

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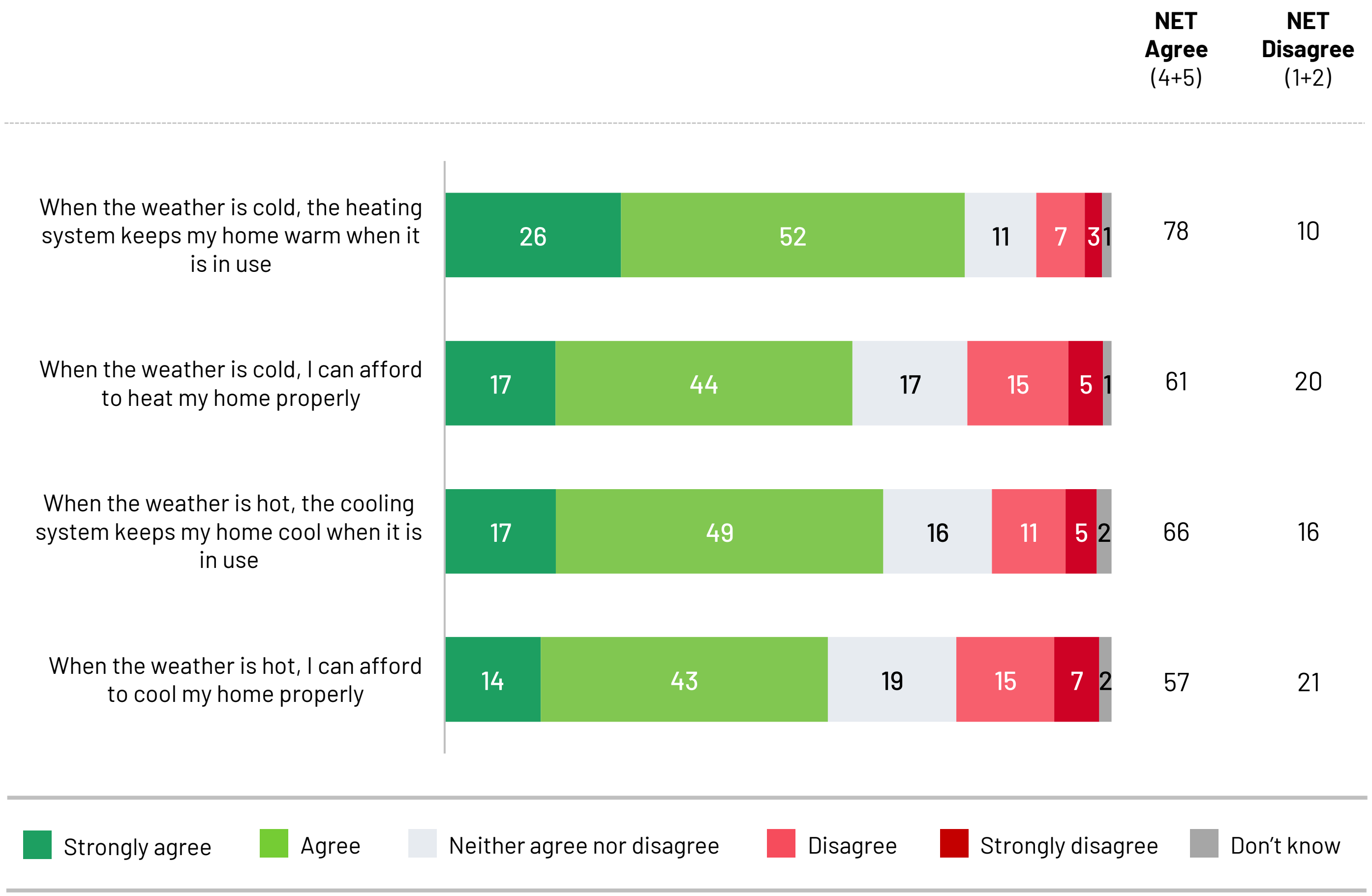
Home heating and cooling systems

Close to 4 in 5 (78%) respondents agreed that their home heating system is able to keep their home warm when in use; while less than two thirds (61%) agreed that they could afford to properly heat their home.

In hot weather, two thirds (66%) said that their home cooling system was effective, while just over half (57%) said that they could afford to cool their home properly.

Perceptions of home heating and cooling systems (summary) – 7-city total (%)



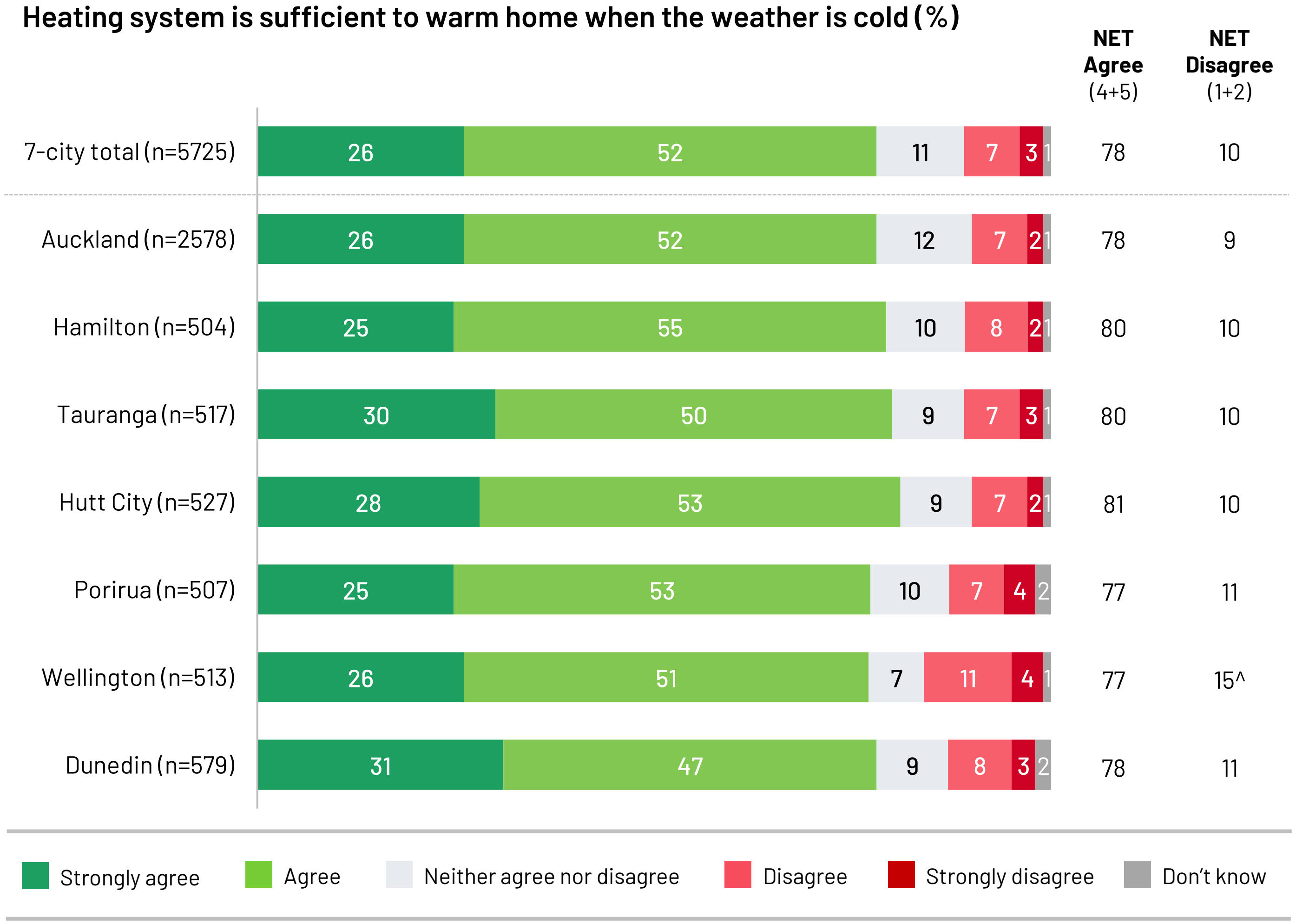
Base: All respondents

Source: Q43_1. *How much do you agree or disagree with the following statements?* (1 – Strongly disagree, 2 – Disagree, 3 – Neither agree nor disagree, 4 – Agree, 5 – Strongly agree, 98 – Don't know)

HOUSING

Efficacy of home heating systems

Over three quarters (78%) of respondents agreed they have a sufficient heating system to warm their home when the weather is cold.



Base: All respondents

Source: Q43_1. *How much do you agree or disagree with the following statement: When the weather is cold, the heating system keeps my home warm when it is in use…*
(1 – Strongly disagree, 2 – Disagree, 3 – Neither agree nor disagree, 4 – Agree, 5 – Strongly agree, 98 – Don't know)

^ Significantly higher than 7-city total (excluding the subgroup compared)

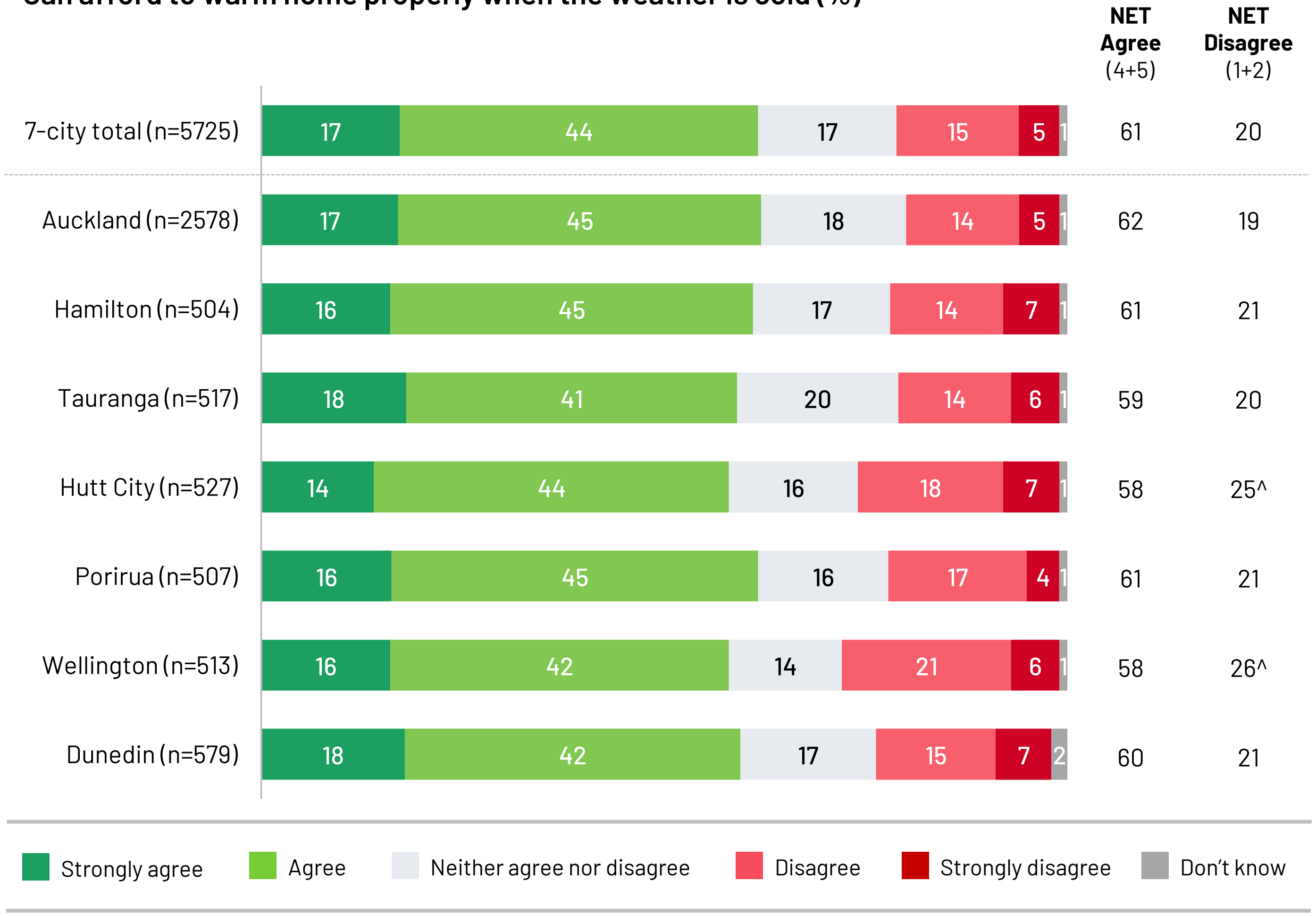
v Significantly lower than 7-city total (excluding the subgroup compared)

HOUSING

Affordability of home heating systems

Over half (61%) of respondents agreed they can afford to warm their home properly when the weather is cold, while 20% cannot.

Can afford to warm home properly when the weather is cold (%)



Base: All respondents

Source: Q43_2. *How much do you agree or disagree with the following statement: When the weather is cold, I can afford to heat my home properly…* (1 – Strongly disagree, 2 – Disagree, 3 – Neither agree nor disagree, 4 – Agree, 5 – Strongly agree, 98 – Don't know)

^ Significantly higher than 7-city total (excluding the subgroup compared)

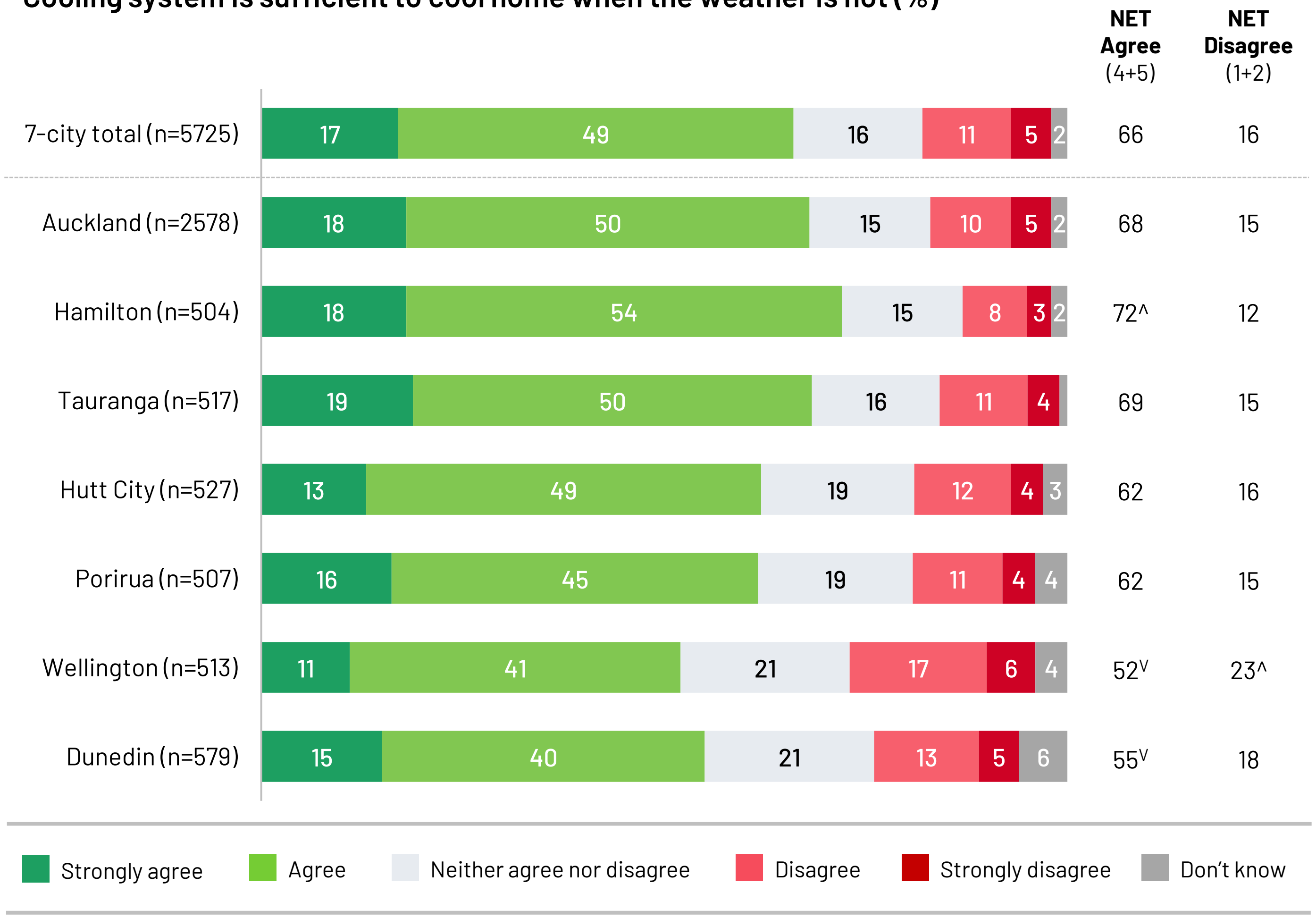
v Significantly lower than 7-city total (excluding the subgroup compared)

HOUSING

Efficacy of home cooling systems

Two thirds (66%) of respondents agreed that they have a sufficient cooling system to cool their home when the weather is hot, while 16% disagreed.

Cooling system is sufficient to cool home when the weather is hot (%)



Base: All respondents

Source: Q43_3. *How much do you agree or disagree with the following statement: When the weather is hot, the cooling system keeps my home cool when it is in use…*
(1 – Strongly disagree, 2 – Disagree, 3 – Neither agree nor disagree, 4 – Agree, 5 – Strongly agree, 98 – Don't know)

^ Significantly higher than 7-city total (excluding the subgroup compared)

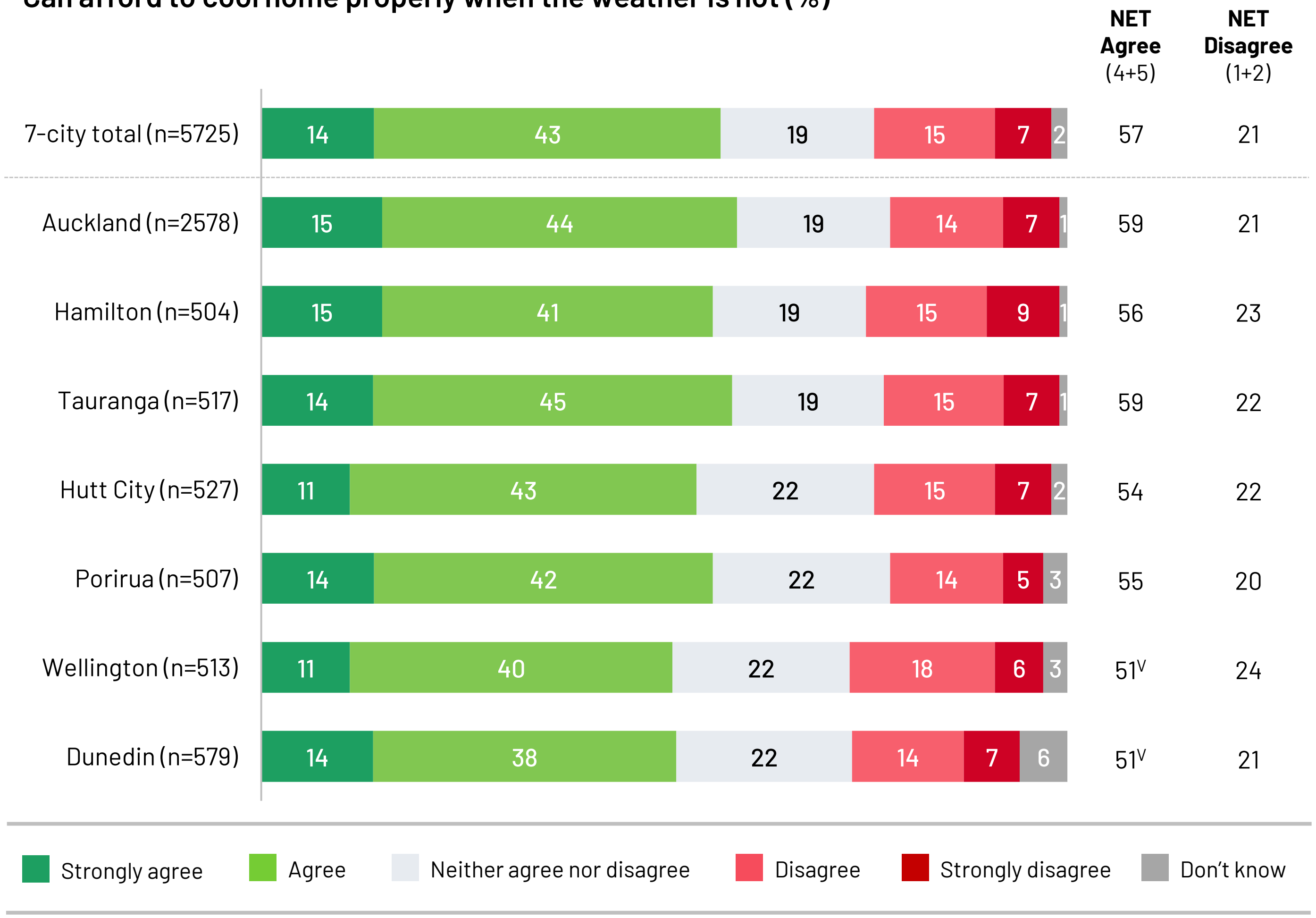
v Significantly lower than 7-city total (excluding the subgroup compared)

HOUSING

Affordability of home cooling systems

Over half (57%) of respondents can afford to cool their home properly when the weather is hot, while 21% said they cannot.

Can afford to cool home properly when the weather is hot (%)



Base: All respondents

Source: Q43_4. *How much do you agree or disagree with the following statement: When the weather is hot, I can afford to cool my home properly…* (1 – Strongly disagree, 2 – Disagree, 3 – Neither agree nor disagree, 4 – Agree, 5 – Strongly agree, 98 – Don't know)

^ Significantly higher than 7-city total (excluding the subgroup compared)

v Significantly lower than 7-city total (excluding the subgroup compared)

TE TŪNUKU TŪMATAWHĀNUI / PUBLIC TRANSPORT

This section reports on respondents' use and perceptions of public transport. For the purposes of this survey, public transport was defined as cable cars, ferries, trains, and buses (including school buses), but not including taxis or Uber.

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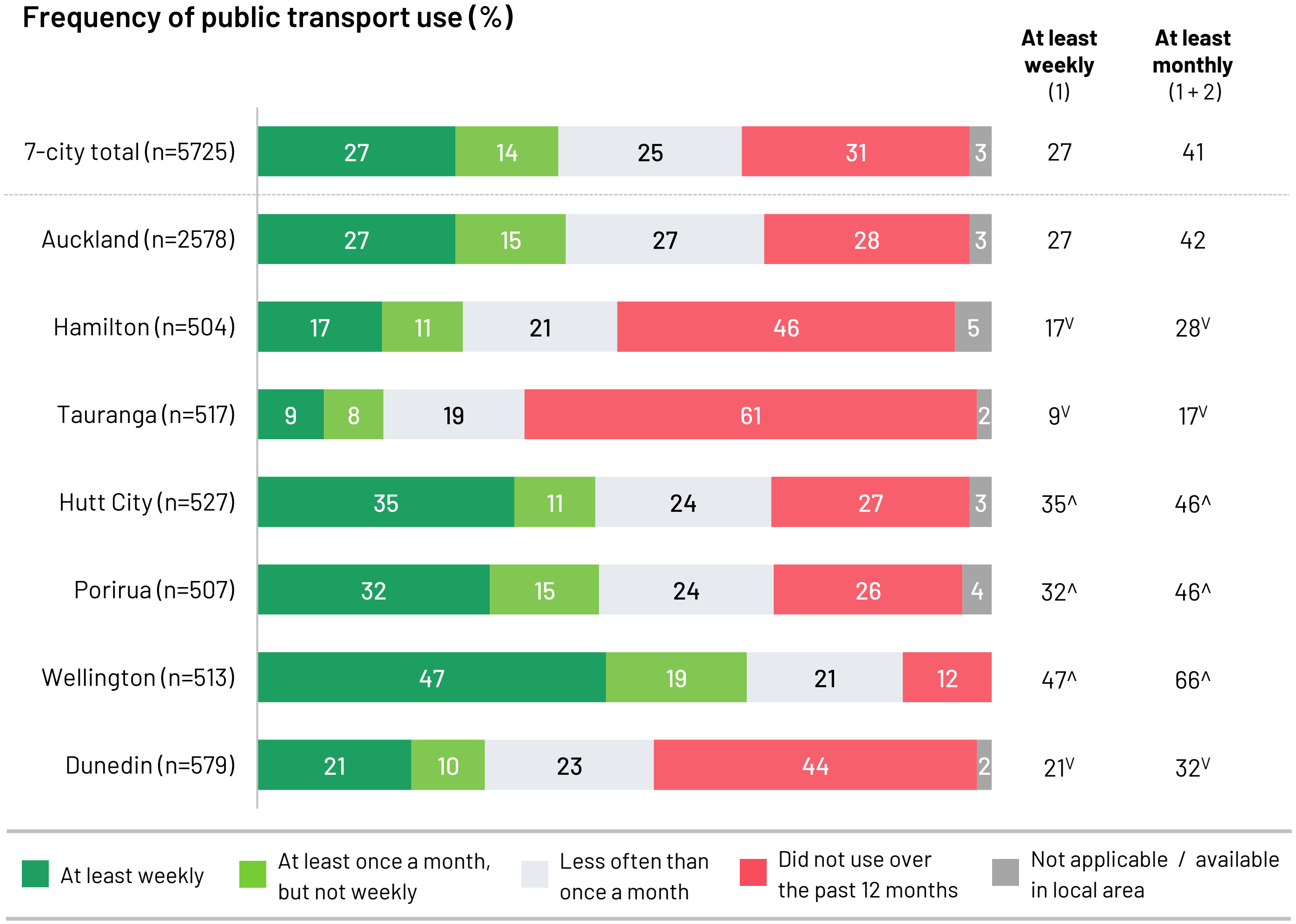
Frequency of public transport use

Across the seven cities, 41% of respondents said they use public transport at least monthly, with 27% using it weekly. One third (31%) did not use public transport over the last 12 months.



Base: All respondents

Source: Q12. *In the last 12 months, how often have you used public transport?* (1 – At least weekly, 2 – At least once a month, but not weekly, 3 – Less often than once a month 4 – Did not use over the past 12 months, 5 – Not applicable / available in [city / local area])

^ Significantly higher than 7-city total (excluding the subgroup compared)

v Significantly lower than 7-city total (excluding the subgroup compared)

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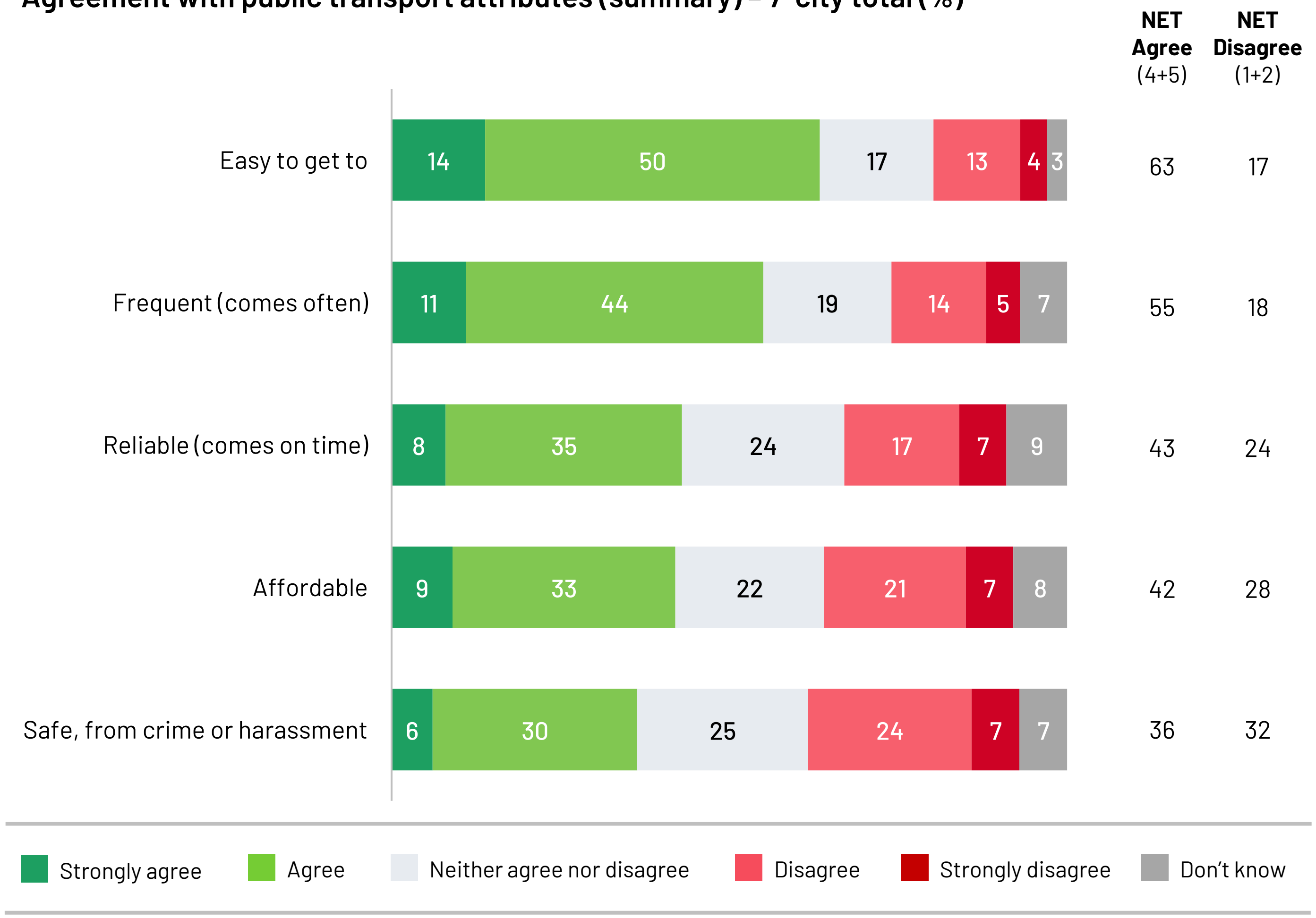
Summary of perceptions of public transport

Those who have public transport in their area were asked about their perceptions of public transport.

Public transport was rated most positively for *being easy to get to* (63% agree) and least positively for *being safe from crime or harassment* (36% agree).

Agreement with public transport attributes (summary) – 7-city total (%)



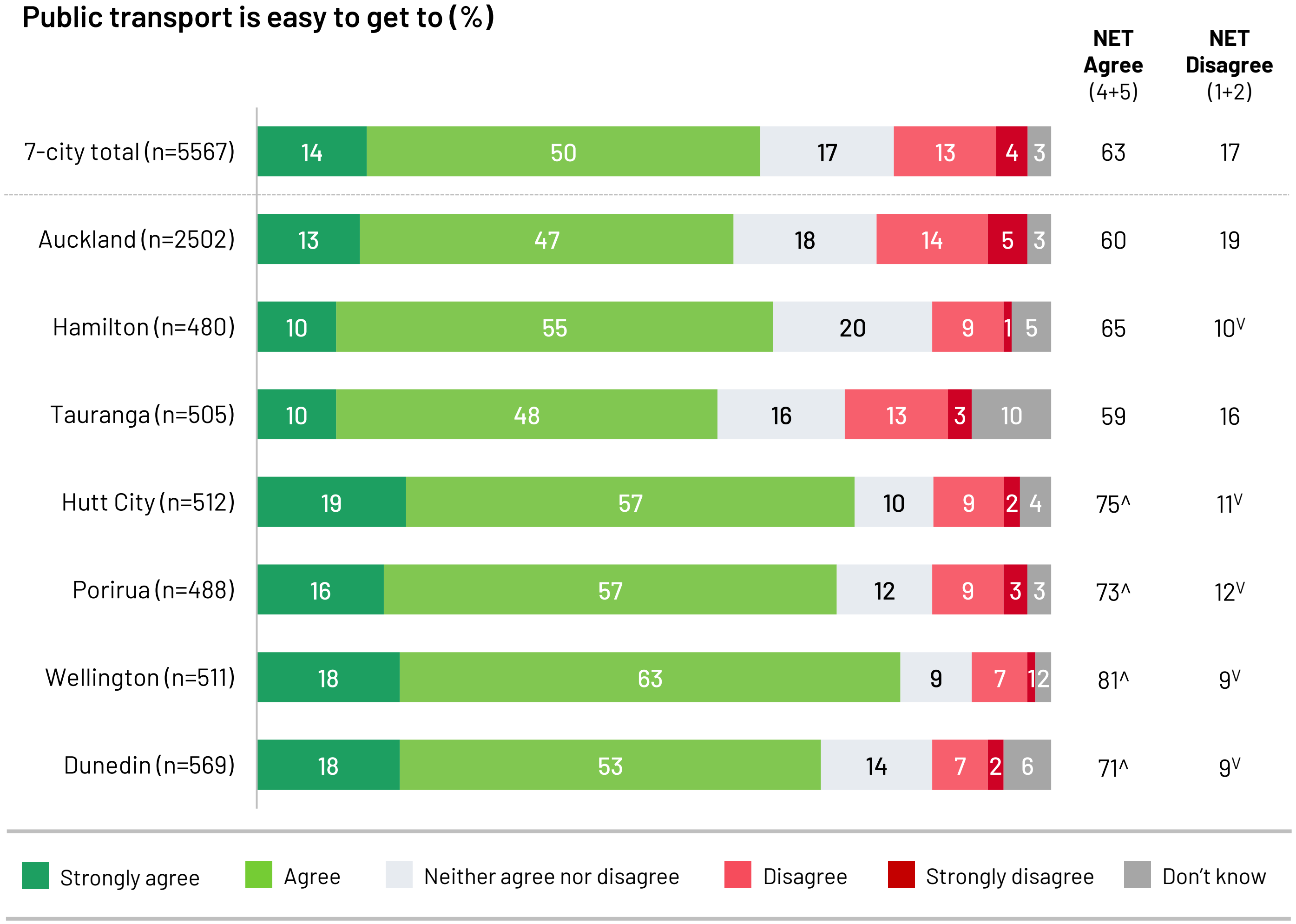
Base: Those who did not select code 5 (*not applicable / not available in [city / local area]*) at Q12 (n=5567)

Source: Q13. *Thinking about public transport in [city / local area], based on your experiences and perceptions, do you agree or disagree with the following statements?* (1 – Strongly disagree, 2 – Disagree, 3 – Neither agree nor disagree, 4 – Agree, 5 – Strongly agree, 98 – Don't know)

PUBLIC TRANSPORT

Accessibility of public transport

Close to two thirds (63%) of respondents agreed that public transport is easy to get to, while 17% disagreed.



Base: Those who did not select code 5 (*not applicable / not available in [city / local area]*) at Q12 (n=5567)

Source: Q13_4. *Thinking about public transport in [city / local area], based on your experiences and perceptions, do you agree or disagree with the following statements: Public transport is easy to get to* (1 – Strongly disagree, 2 – Disagree, 3 – Neither agree nor disagree, 4 – Agree, 5 – Strongly agree, 98 – Don't know)

^ Significantly higher than 7-city total (excluding the subgroup compared)

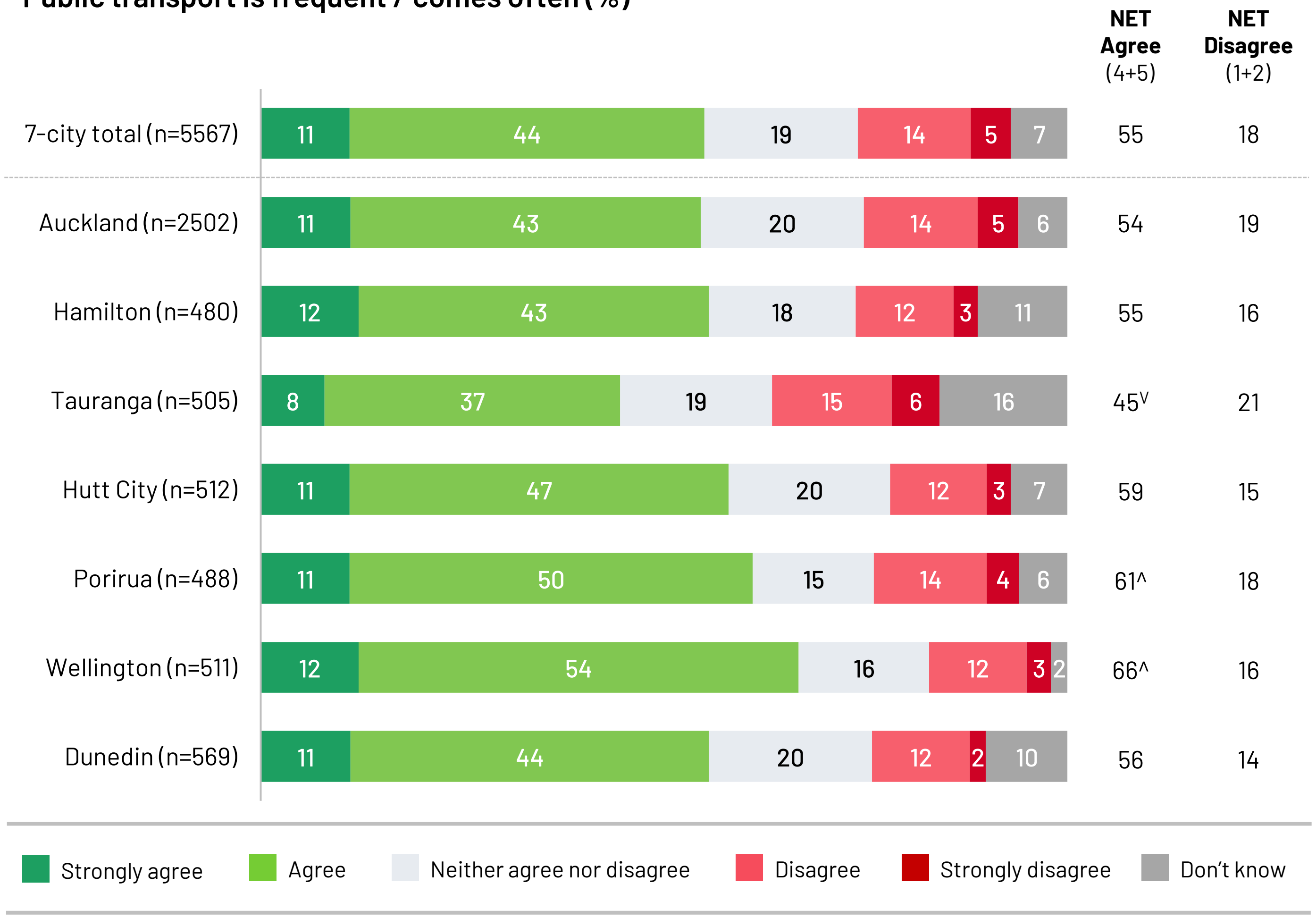
v Significantly lower than 7-city total (excluding the subgroup compared)

PUBLIC TRANSPORT

Frequency of public transport

Over half (55%) of respondents agreed that public transport is frequent (comes often), while 18% disagreed.

Public transport is frequent / comes often (%)



Base: Those who did not select code 5 (*not applicable / not available in [city / local area]*) at Q12 (n=5567)

Source: Q13_5. *Thinking about public transport in [city / local area], based on your experiences and perceptions, do you agree or disagree with the following statements: Public transport is frequent (comes often)* (1 – Strongly disagree, 2 – Disagree, 3 – Neither agree nor disagree, 4 – Agree, 5 – Strongly agree, 98 – Don't know)

^ Significantly higher than 7-city total (excluding the subgroup compared)

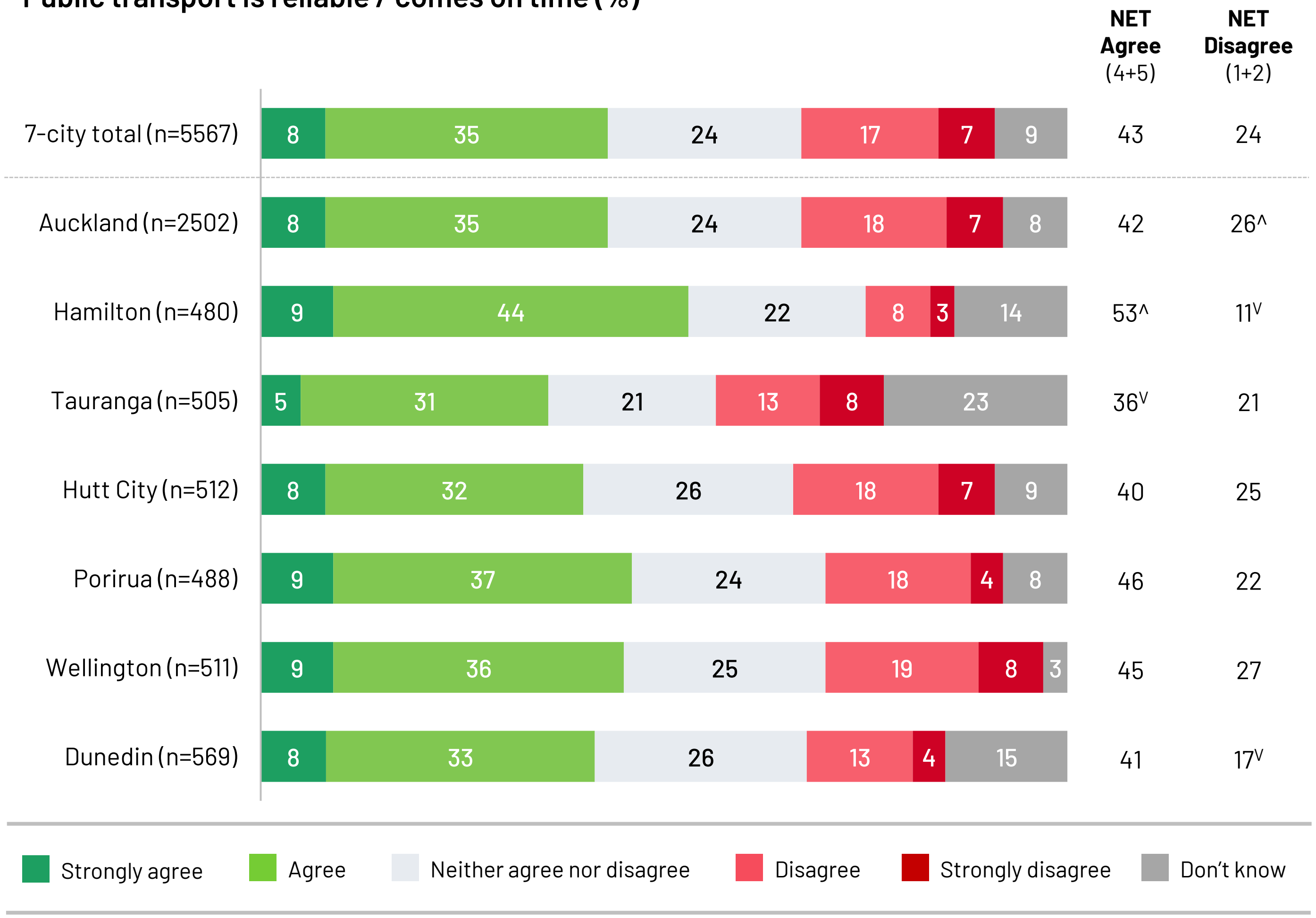
v Significantly lower than 7-city total (excluding the subgroup compared)

PUBLIC TRANSPORT

Reliability of public transport

Over two fifths (43%) of respondents agreed that public transport is reliable, while 24% disagreed.

Public transport is reliable / comes on time (%)



Base: Those who did not select code 5 (*not applicable / not available in [city / local area]*) at Q12 (n=5567)

Source: Q13_6. *Thinking about public transport in [city / local area], based on your experiences and perceptions, do you agree or disagree with the following statements: Public transport is reliable (comes on time)* (1 – Strongly disagree, 2 – Disagree, 3 – Neither agree nor disagree, 4 – Agree, 5 – Strongly agree, 98 – Don't know)

^ Significantly higher than 7-city total (excluding the subgroup compared)

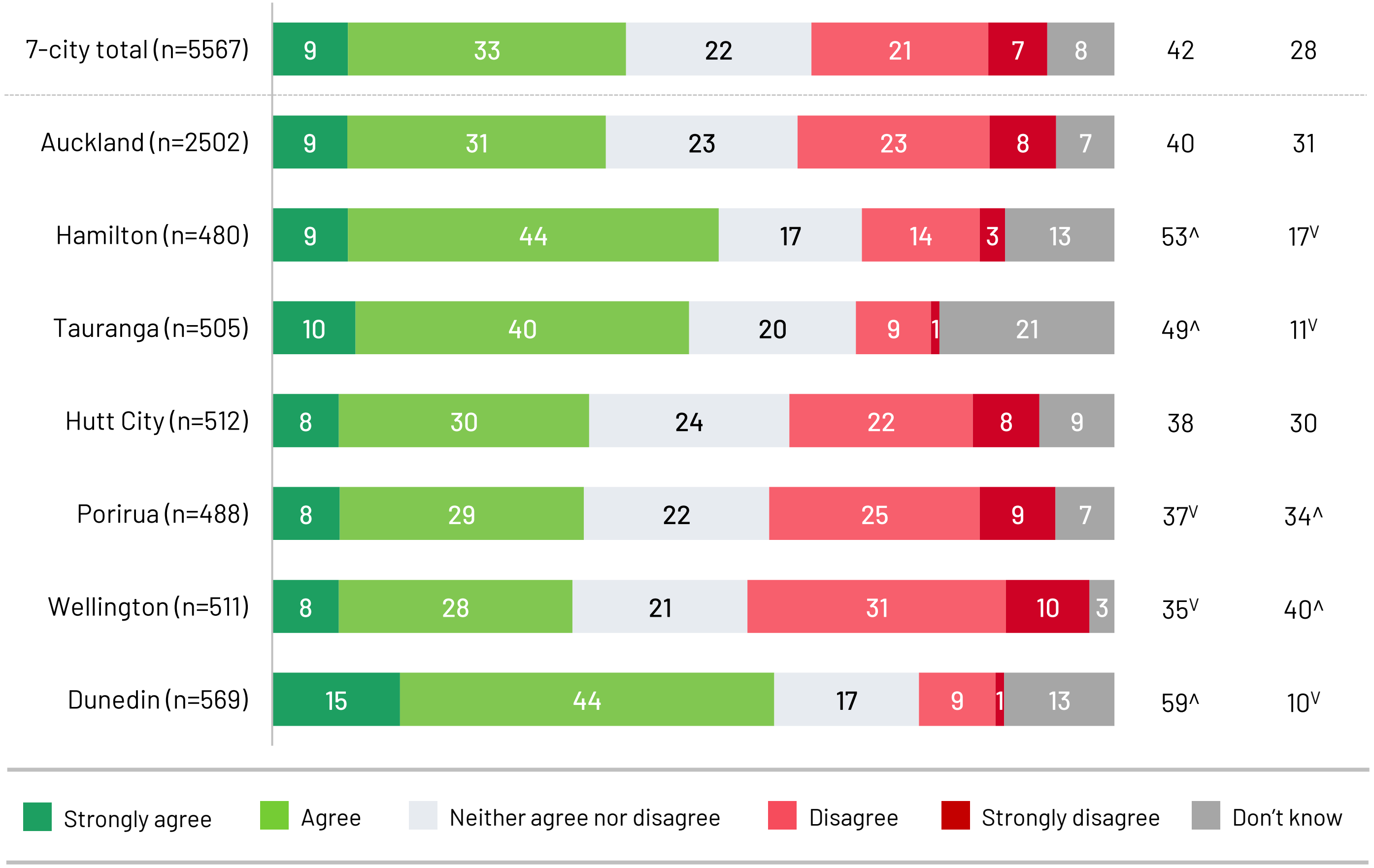
v Significantly lower than 7-city total (excluding the subgroup compared)

PUBLIC TRANSPORT

Affordability of public transport

Less than half (42%) of respondents agreed that public transport is affordable, while 28% disagreed.

Public transport is affordable (%)



Base: Those who did not select code 5 (*not applicable / not available in [city / local area]*) at Q12 (n=5567)

Source: Q13_1. *Thinking about public transport in [city / local area], based on your experiences and perceptions, do you agree or disagree with the following statements: Public transport is affordable* (1 – Strongly disagree, 2 – Disagree, 3 – Neither agree nor disagree, 4 – Agree, 5 – Strongly agree, 98 – Don't know)

^ Significantly higher than 7-city total (excluding the subgroup compared)

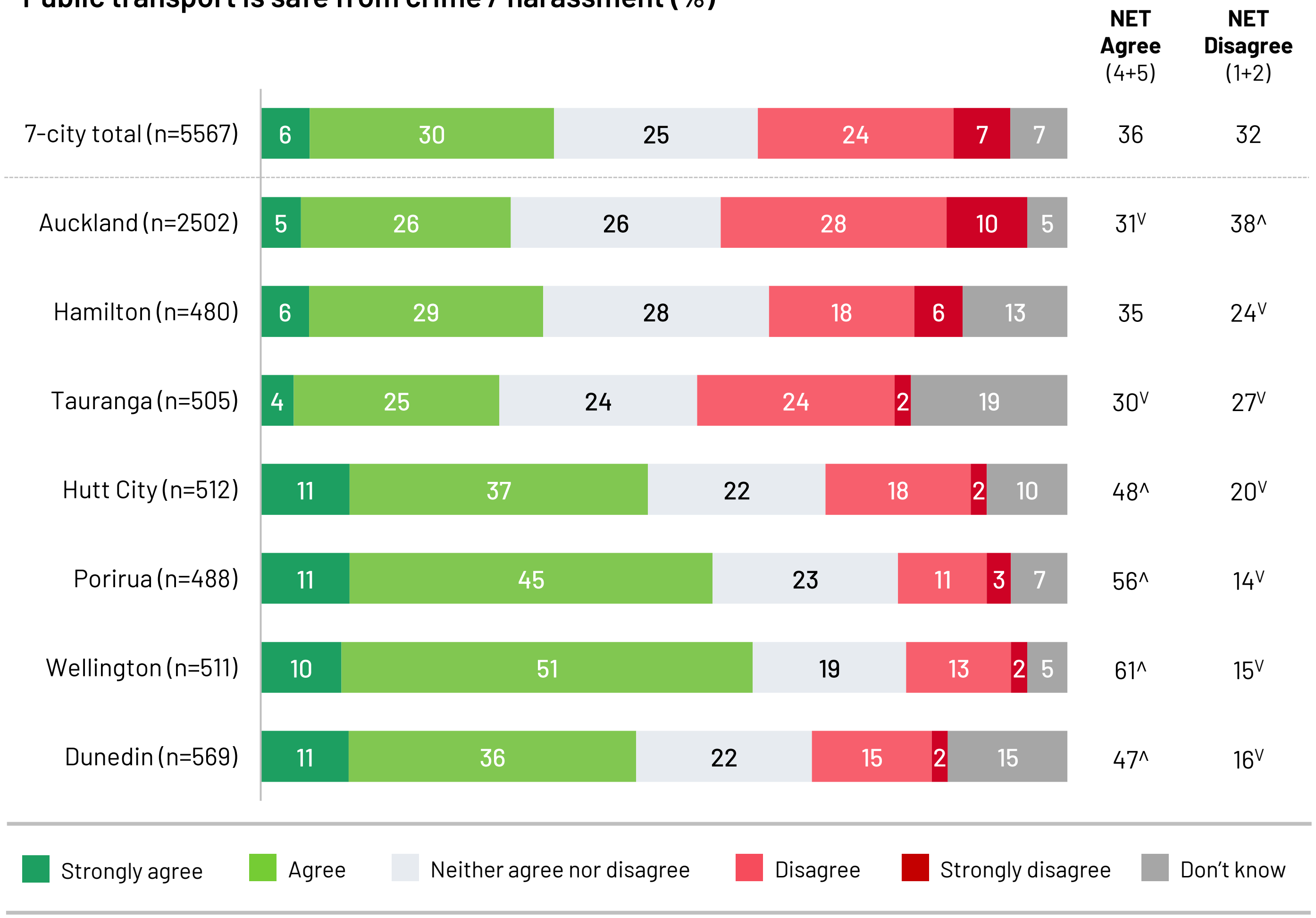
v Significantly lower than 7-city total (excluding the subgroup compared)

PUBLIC TRANSPORT

Safety from crime / harassment

More than a third (36%) of respondents agreed that public transport is safe from crime and harassment, while 32% disagreed.

Public transport is safe from crime / harassment (%)



Base: Those who did not select code 5 (*not applicable / not available in [city / local area]*) at Q12 (n=5567)

Source: Q13_3. *Thinking about public transport in [city / local area], based on your experiences and perceptions, do you agree or disagree with the following statements: Public transport is safe from crime or harassment* (1 – Strongly disagree, 2 – Disagree, 3 – Neither agree nor disagree, 4 – Agree, 5 – Strongly agree, 98 – Don't know)

^ Significantly higher than 7-city total (excluding the subgroup compared)

v Significantly lower than 7-city total (excluding the subgroup compared)

PUBLIC TRANSPORT

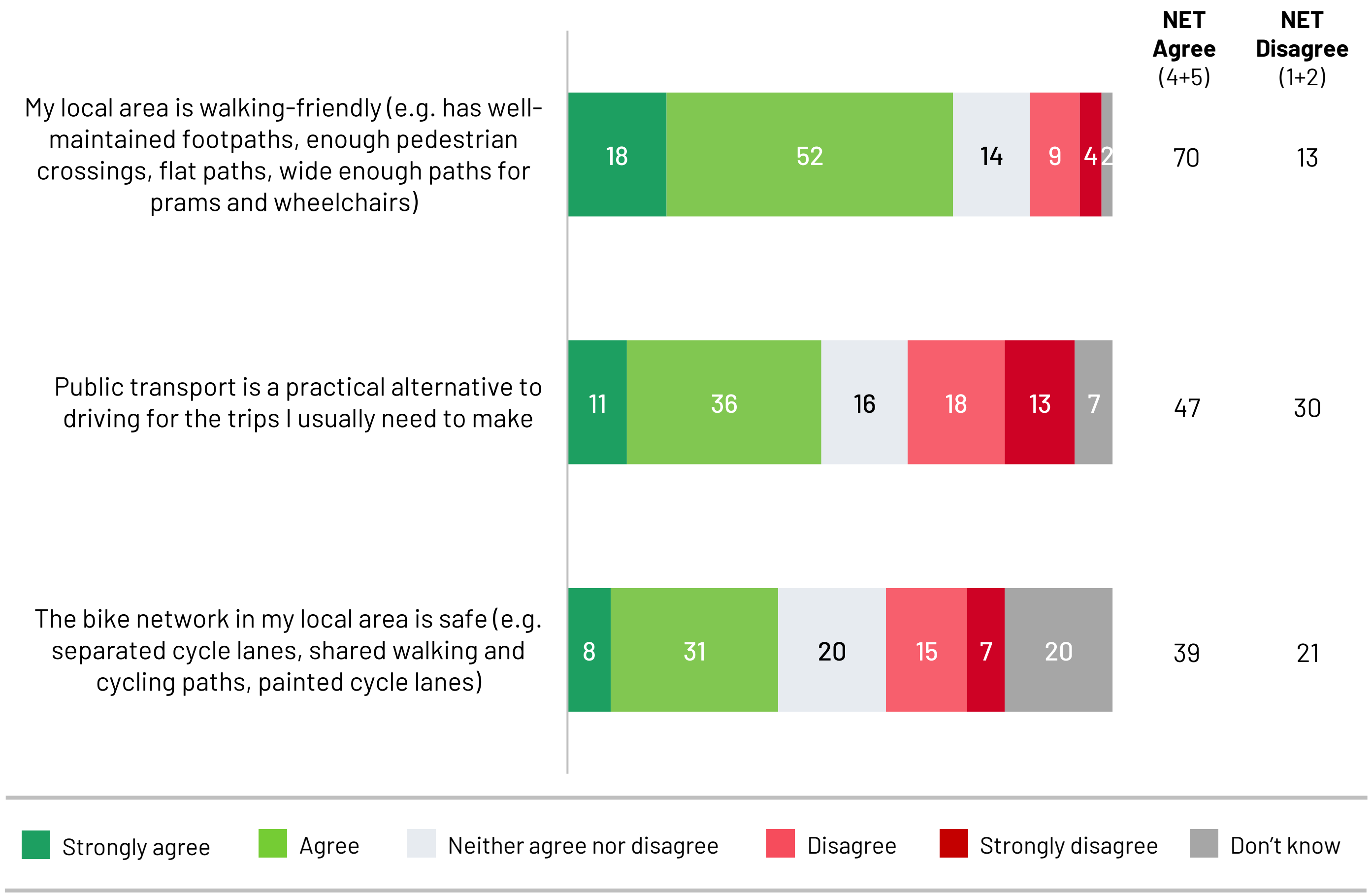
Summary of alternatives to private vehicles

Almost three quarters (70%) of respondents agreed that their local area is walking-friendly.

Perceptions around public transport being a practical alternative to driving have smaller levels of agreement – 47% agreed, while 30% disagreed.

Perceptions of the safety of local bike networks were mixed – 39% of respondents agreed the bike network in their local area was safe, 21% disagreed, 20% neither agreed nor disagreed, and another 20% did not know.

Perceptions of alternatives to private vehicles (summary) – 7-city total (%)



Base: All respondents

Source: Q14. *Thinking about transport in [city / local area], how much do you agree or disagree with the following statements?* (1 – Strongly disagree, 2 – Disagree, 3 – Neither agree nor disagree, 4 – Agree, 5 – Strongly agree, 98 – Don't know)

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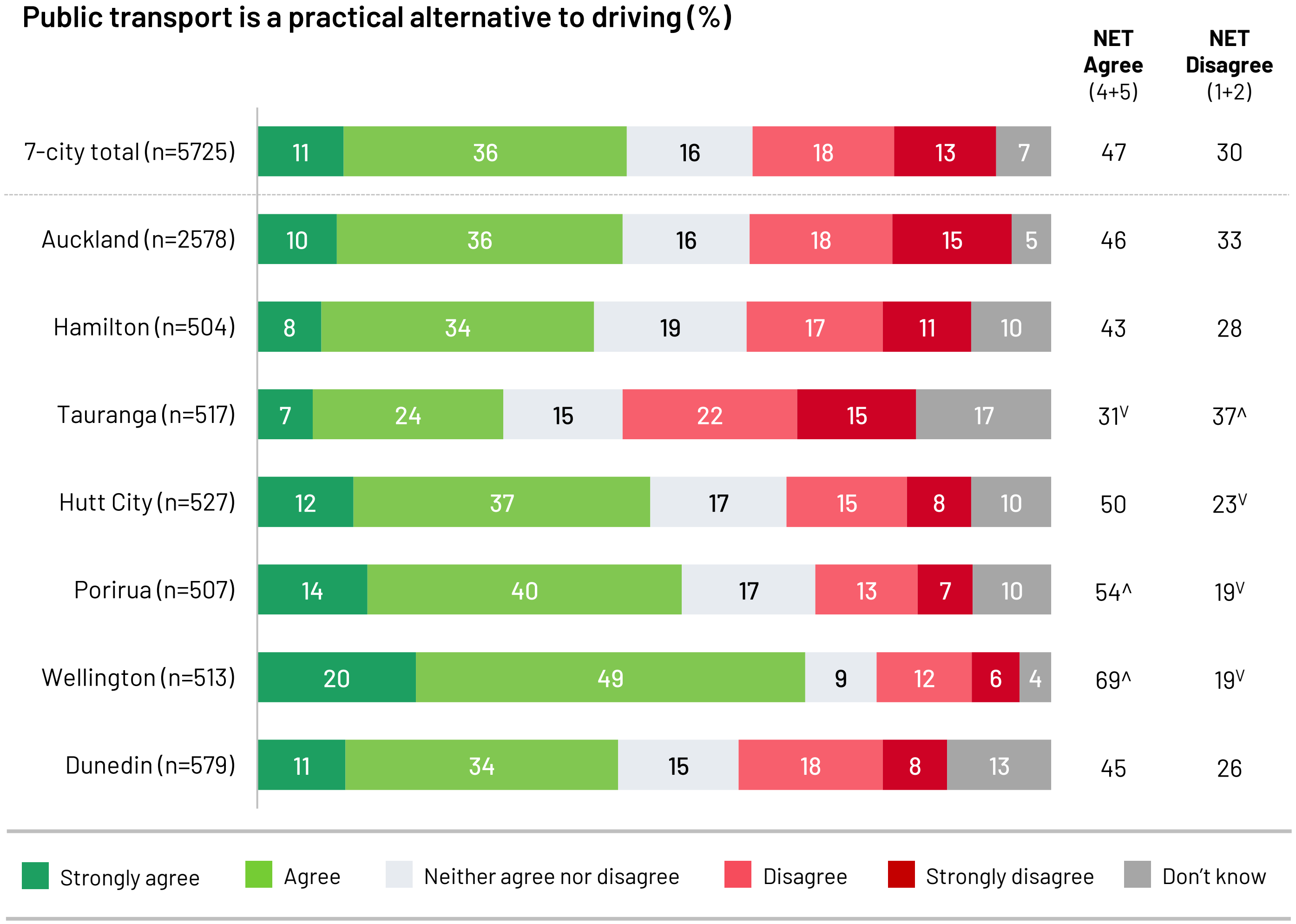
Practicality of using public transport

Nearly half (47%) of respondents agreed that public transport is a practical alternative to driving, while 30% disagreed.



Base: All respondents

Source: Q14_2. *How much do you agree with the following statement: Public transport is a practical alternative to driving for the trips I usually need to make* (1 – Strongly disagree, 2 – Disagree, 3 – Neither agree nor disagree, 4 – Agree, 5 – Strongly agree, 98 – Don't know)

^ Significantly higher than 7-city total (excluding the subgroup compared)

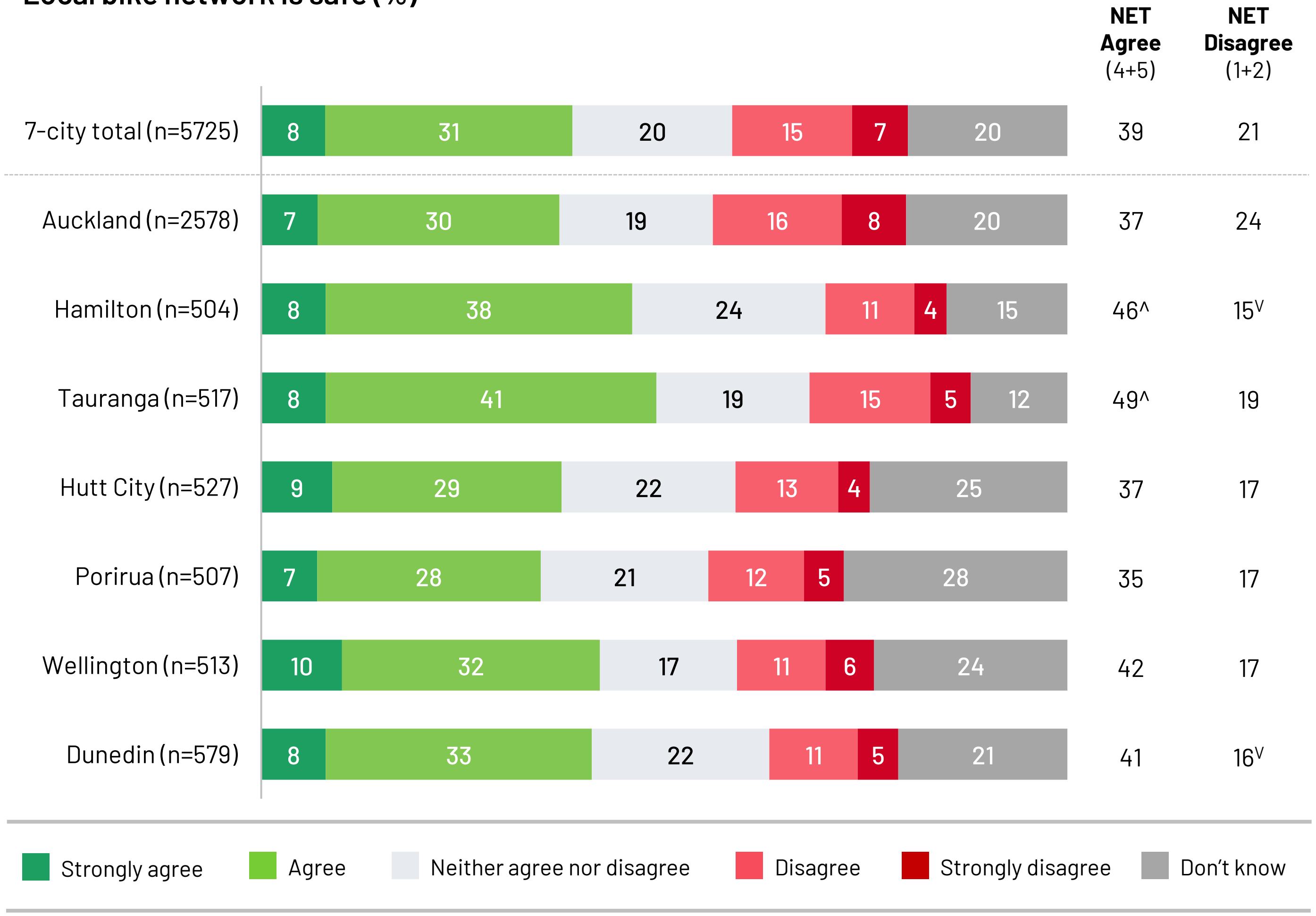
v Significantly lower than 7-city total (excluding the subgroup compared)

PUBLIC TRANSPORT

Safety of bike network

Perceptions around the perceived safety of local bike networks were divided – 39% of respondents agreed that their local area's bike network is safe, 21% disagreed, 20% neither agreed nor disagreed, and another 20% did not know.

Local bike network is safe (%)



Base: All respondents

Source: Q14_3. *How much do you agree with the following statement: The bike network in my local area is safe* (1 – Strongly disagree, 2 – Disagree, 3 – Neither agree nor disagree, 4 – Agree, 5 – Strongly agree, 98 – Don't know)

^ Significantly higher than 7-city total (excluding the subgroup compared)

v Significantly lower than 7-city total (excluding the subgroup compared)

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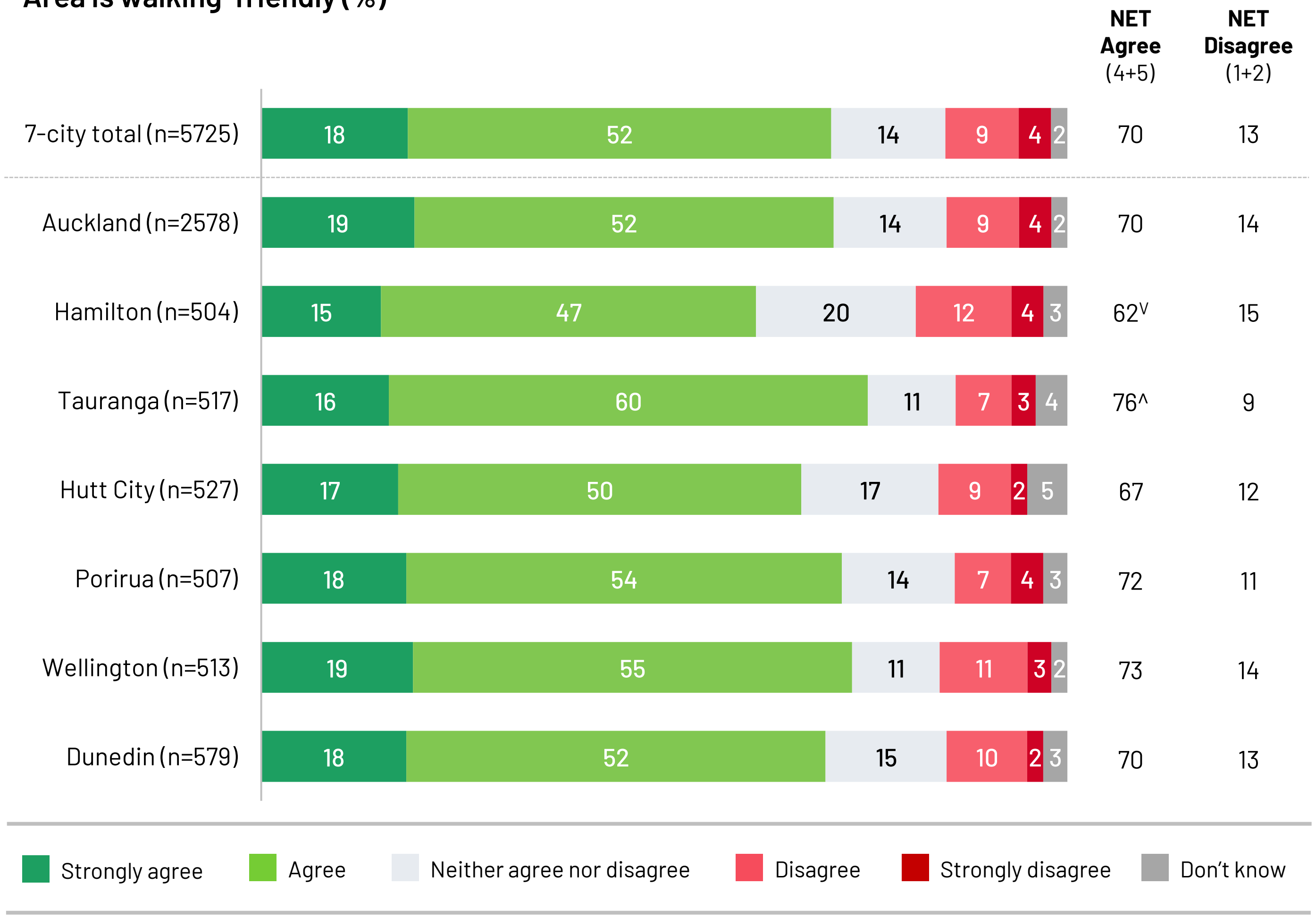
Walkability of local area

Nearly three quarters (70%) of respondents agreed that their city / local area is walking-friendly, while only 13% disagreed.

Area is walking-friendly (%)



Base: All respondents

Source: Q14_4. *How much do you agree with the following statement: City / local area is walking-friendly (e.g. has well-maintained footpaths, enough pedestrian crossings, flat paths, wide enough paths for prams and wheelchairs)* (1 – Strongly disagree, 2 – Disagree, 3 – Neither agree nor disagree, 4 – Agree, 5 – Strongly agree, 98 – Don't know)

^ Significantly higher than 7-city total (excluding the subgroup compared)

v Significantly lower than 7-city total (excluding the subgroup compared)

NGĀ TAKE Ā-ROHE / LOCAL ISSUES

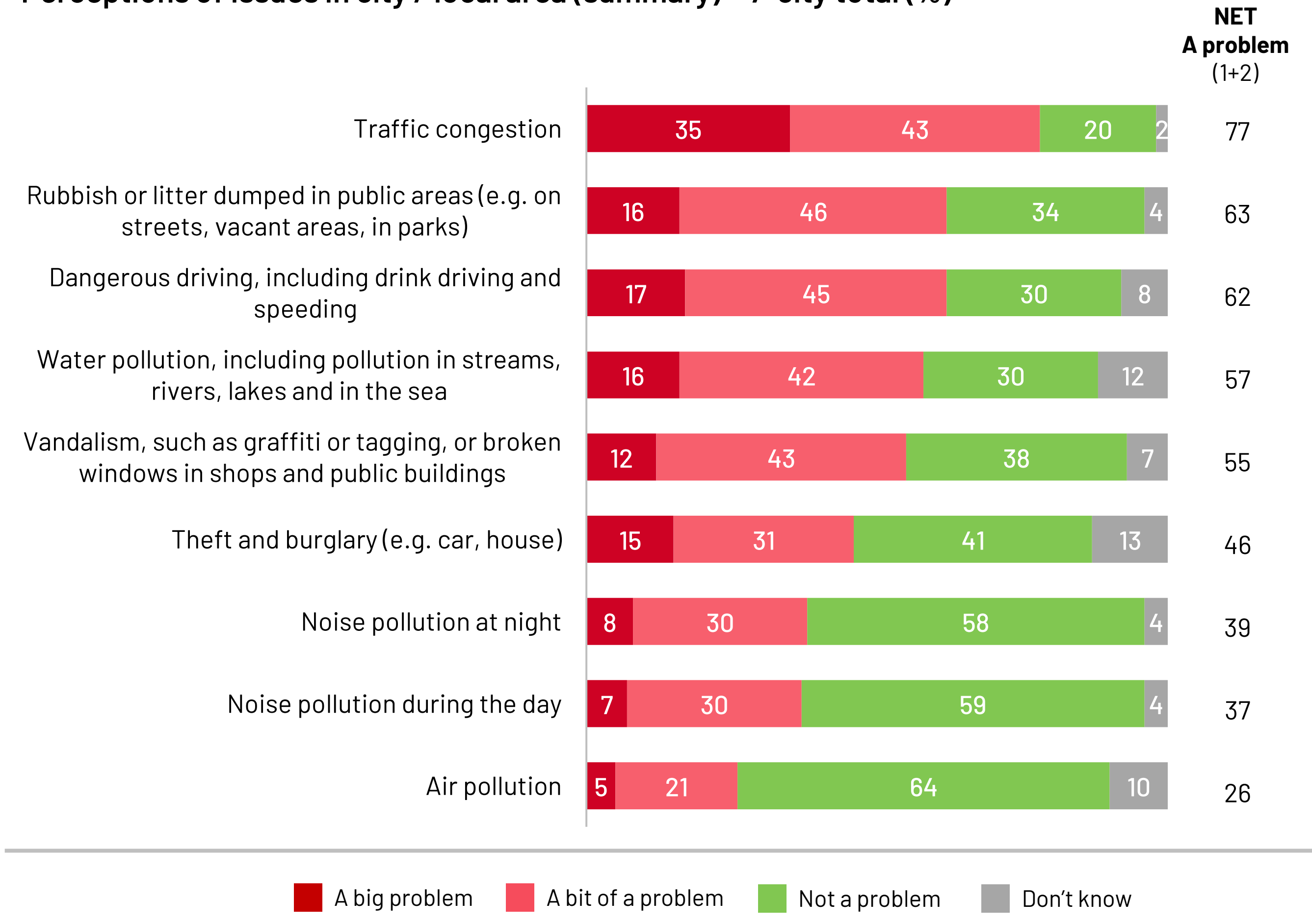
This section reports on respondents' perceptions of problems or social issues in their city / local area in the previous 12 months, as well as their sense of safety.

Rating of issues as problematic in city / local area

Respondents were asked about the extent to which they perceive each of a number of specific issues has been a problem in their city/local area in the last 12 months.

Traffic congestion was rated the main problem affecting respondents' local areas, with over three quarters (77%) saying it was a bit of a problem or a big problem, followed by rubbish or litter dumped in public areas (63%) and dangerous driving, including drink driving and speeding (62%).

Perceptions of issues in city / local area (summary) – 7-city total (%)



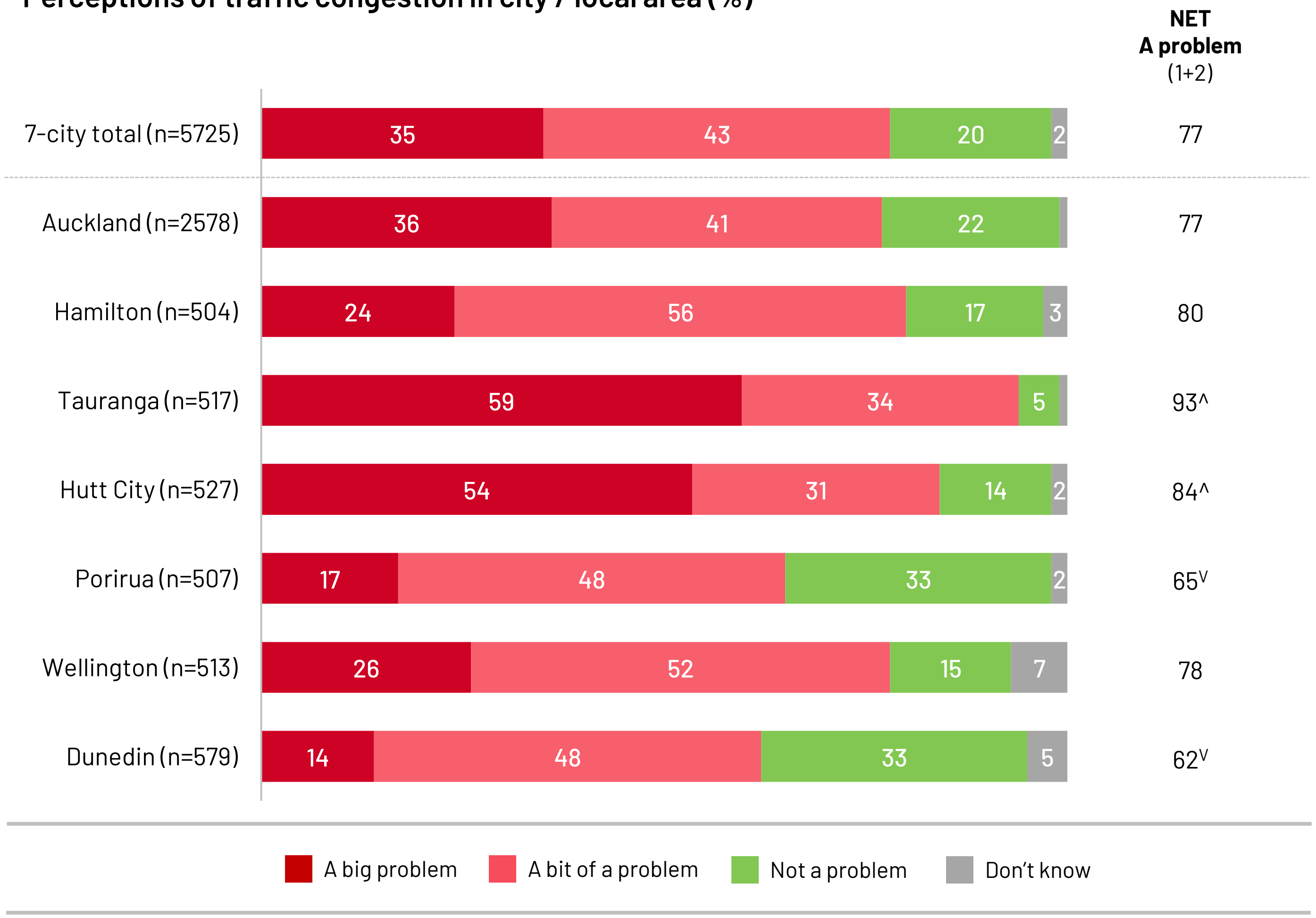
Base: All respondents

Source: Q10. *To what extent, if at all, has each of the following been a problem in [city / local area] over the past 12 months?* (1 – A big problem, 2 – A bit of a problem, 3 – Not a problem, 98 – Don't know)

Traffic congestion

Three quarters (77%) of the 7-city respondents said that traffic congestion in their city / local area was a problem, with over a third (35%) perceiving it to be a 'big' problem.

Perceptions of traffic congestion in city / local area (%)



Base: All respondents

Source: Q10_4. *To what extent, if at all, has each of the following been a problem in [city / local area] over the past 12 months… Traffic congestion* (1 – A big problem, 2 – A bit of a problem,
3 – Not a problem, 98 – Don't know)

^ Significantly higher than 7-city total (excluding the subgroup compared)

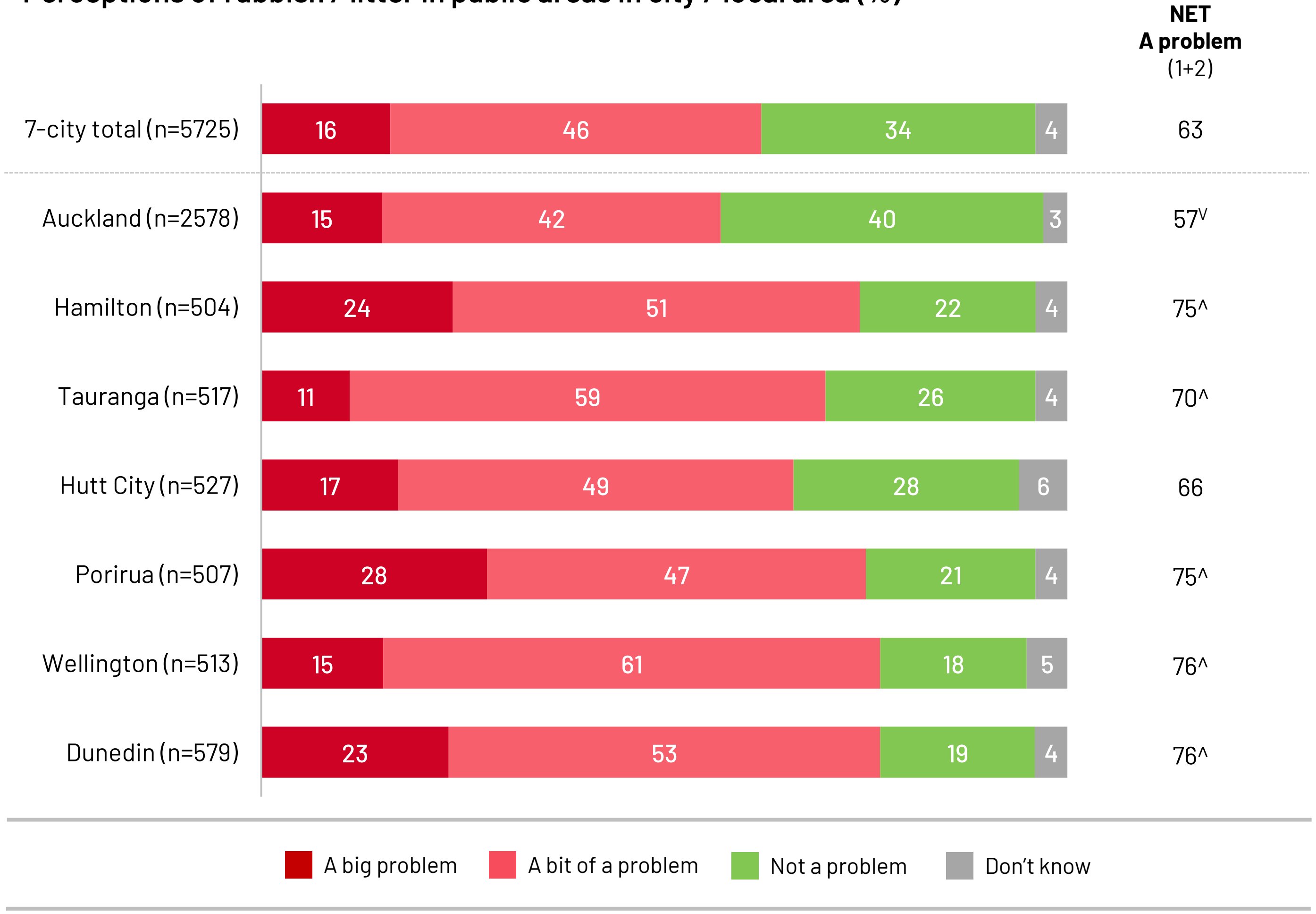
v Significantly lower than 7-city total (excluding the subgroup compared)

LOCAL ISSUES

Rubbish / litter in public areas

Nearly two thirds (63%) of respondents perceived rubbish / litter to be a problem in their city / local area, with 16% believing it to be a 'big' problem.

Perceptions of rubbish / litter in public areas in city / local area (%)



Base: All respondents

Source: Q10_5. *To what extent, if at all, has each of the following been a problem in [city / local area] over the past 12 months... Rubbish or litter dumped in public areas (e.g. on streets, vacant areas, in parks)* (1 – A big problem, 2 – A bit of a problem, 3 – Not a problem, 98 – Don't know)

^ Significantly higher than 7-city total (excluding the subgroup compared)

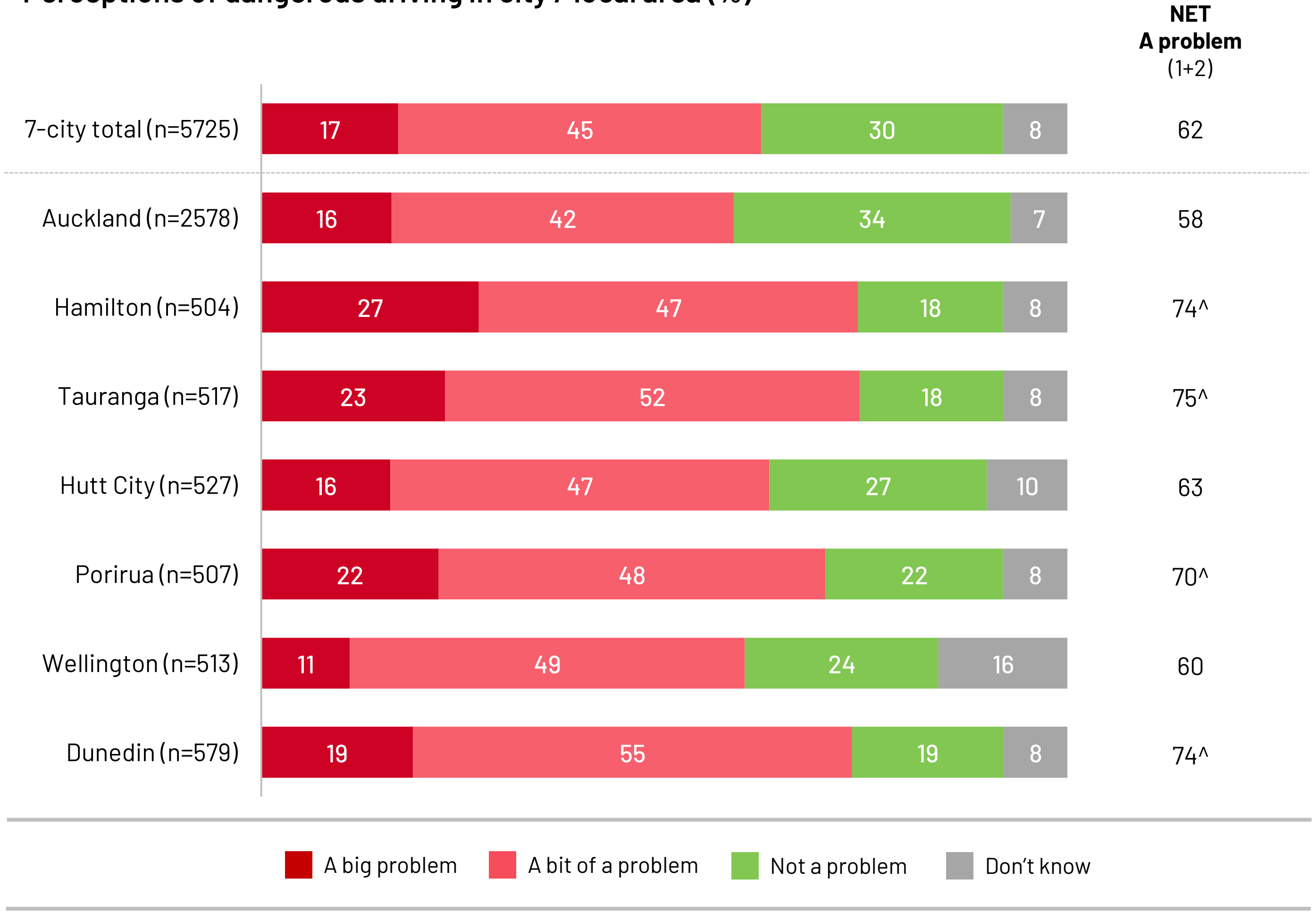
v Significantly lower than 7-city total (excluding the subgroup compared)

LOCAL ISSUES

Dangerous driving

Almost two thirds (62%) of respondents perceived dangerous driving (e.g. drink driving and speeding) to be a problem in their city / local area, with 17% saying it was a 'big' problem.

Perceptions of dangerous driving in city / local area (%)



Base: All respondents

Source: Q10_3. *To what extent, if at all, has each of the following been a problem in [city / local area] over the past 12 months... Dangerous driving, including drink driving and speeding* (1 – A big problem, 2 – A bit of a problem, 3 – Not a problem, 98 – Don't know)

^ Significantly higher than 7-city total (excluding the subgroup compared)

v Significantly lower than 7-city total (excluding the subgroup compared)

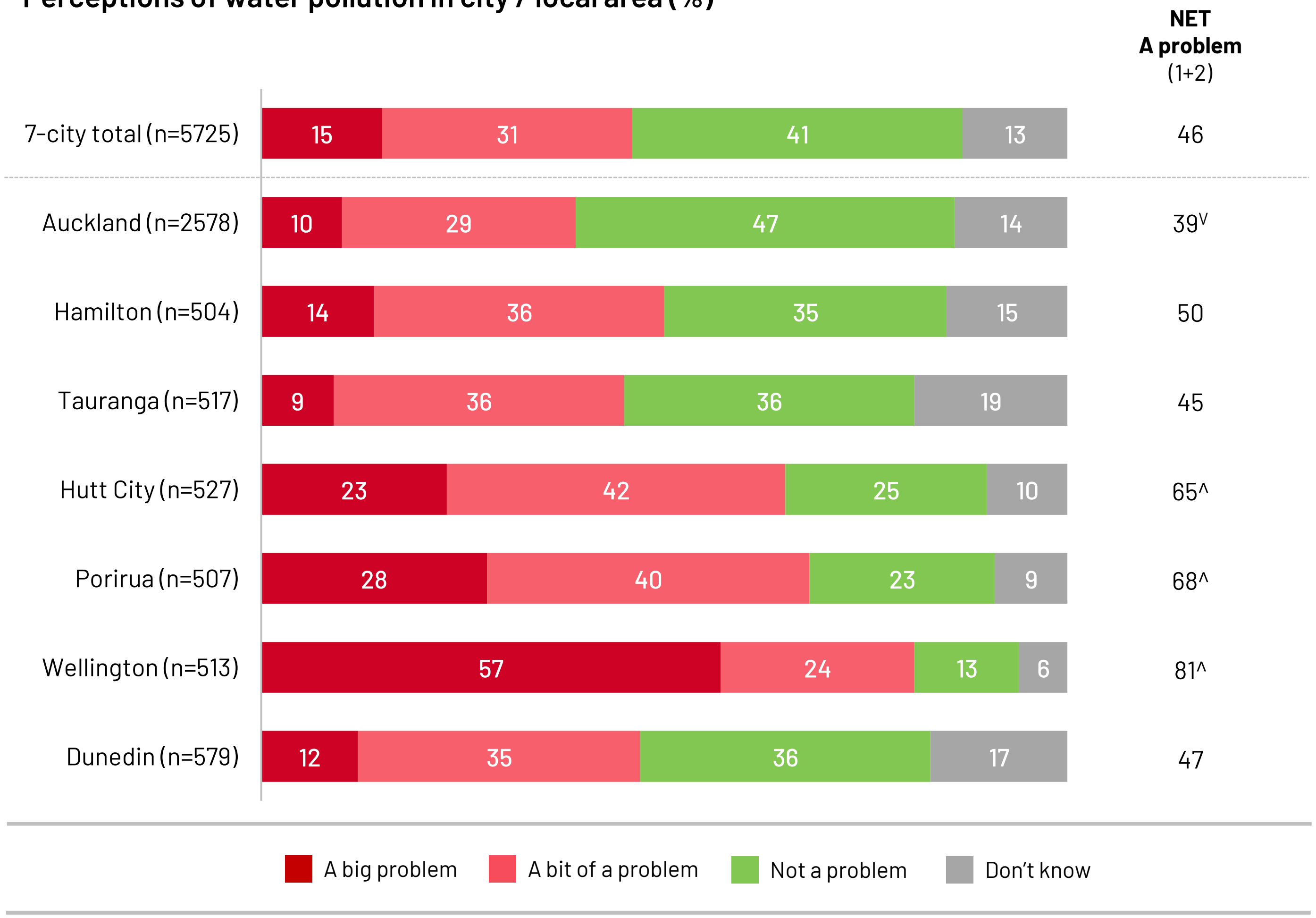
LOCAL ISSUES

Water pollution

Across the seven cities, nearly half (46%) of the respondents said that water pollution is a problem in their city / local area, with 15% believing it to be a 'big' problem.

Please note that fieldwork for this survey occurred during the Moa Point treatment plant failure, which likely affected the results for Wellington City.

Perceptions of water pollution in city / local area (%)



Base: All respondents

Source: Q10_11. *To what extent, if at all, has each of the following been a problem in [city / local area] over the past 12 months... Water pollution* (1 – A big problem, 2 – A bit of a problem, 3 – Not a problem, 98 – Don't know)

^ Significantly higher than 7-city total (excluding the subgroup compared)

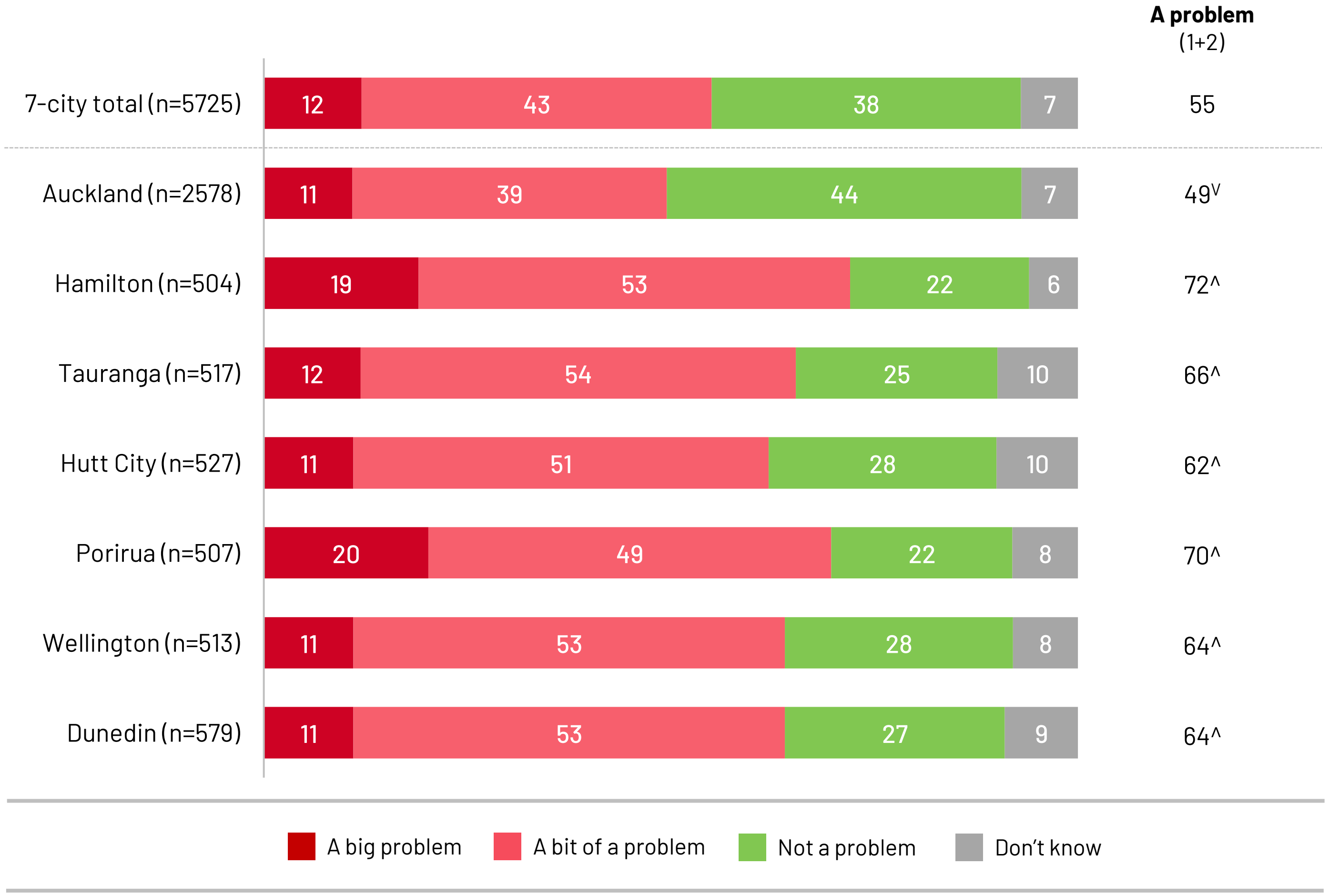
v Significantly lower than 7-city total (excluding the subgroup compared)

LOCAL ISSUES

Vandalism

Over half (55%) of respondents said vandalism was a problem in their city / local area, with 12% saying it was a 'big' problem.

Perceptions of vandalism in city / local area (%)



Base: All respondents

Source: Q10_1. *To what extent, if at all, has each of the following been a problem in [city / local area] over the past 12 months... Vandalism, such as graffiti or tagging, or broken windows in shops and public buildings.* (1 – A big problem, 2 – A bit of a problem, 3 – Not a problem, 98 – Don't know)

^ Significantly higher than 7-city total (excluding the subgroup compared)

v Significantly lower than 7-city total (excluding the subgroup compared)

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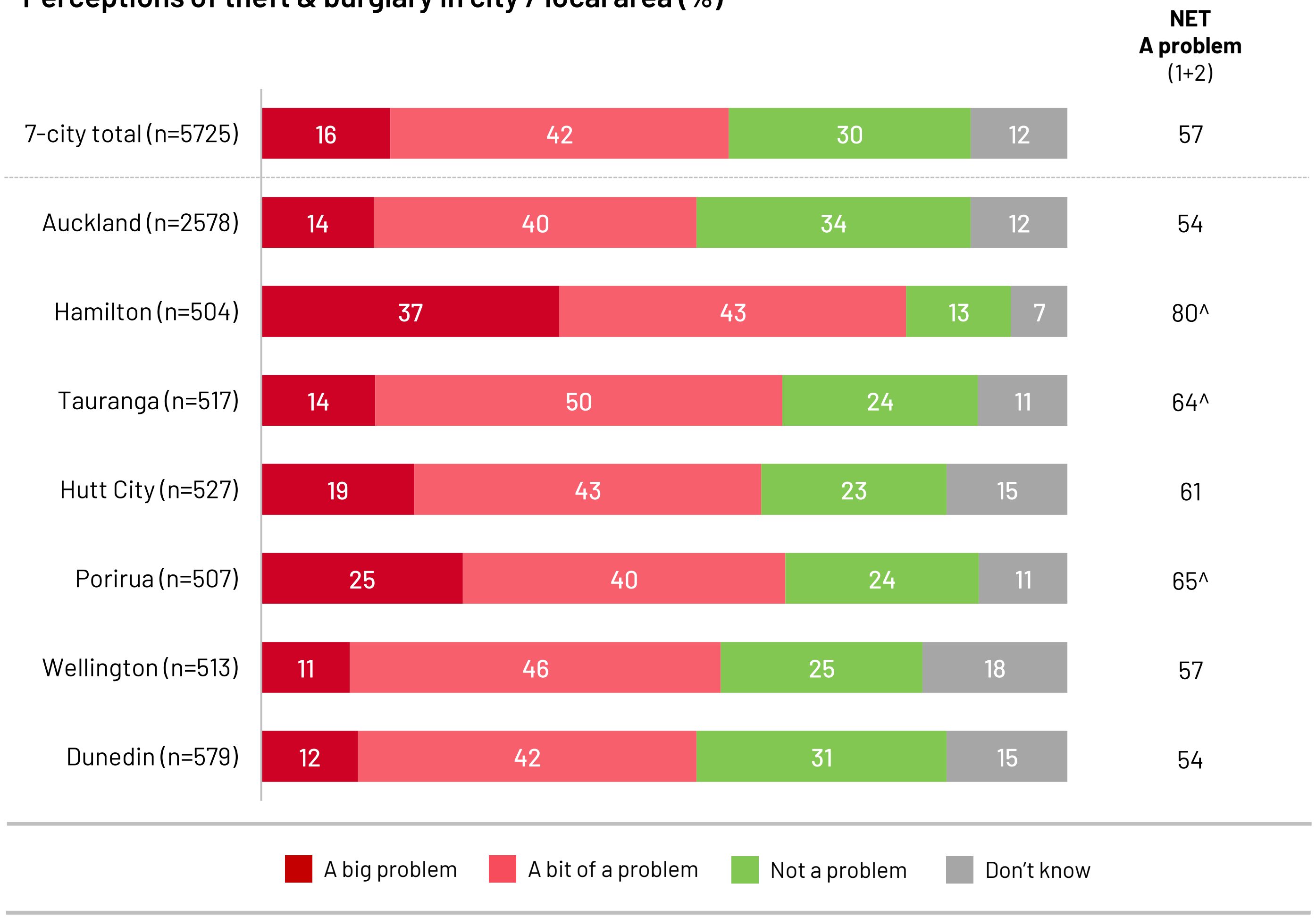
Theft & burglary

Over half (57%) of respondents believed theft and burglary to be a problem in their city / local area, with 16% saying that it was a 'big' problem.

Perceptions of theft & burglary in city / local area (%)



Base: All respondents

Source: Q10_2. *To what extent, if at all, has each of the following been a problem in [city / local area] over the past 12 months... Theft and burglary* (1 – A big problem, 2 – A bit of a problem, 3 – Not a problem, 98 – Don't know)

^ Significantly higher than 7-city total (excluding the subgroup compared)

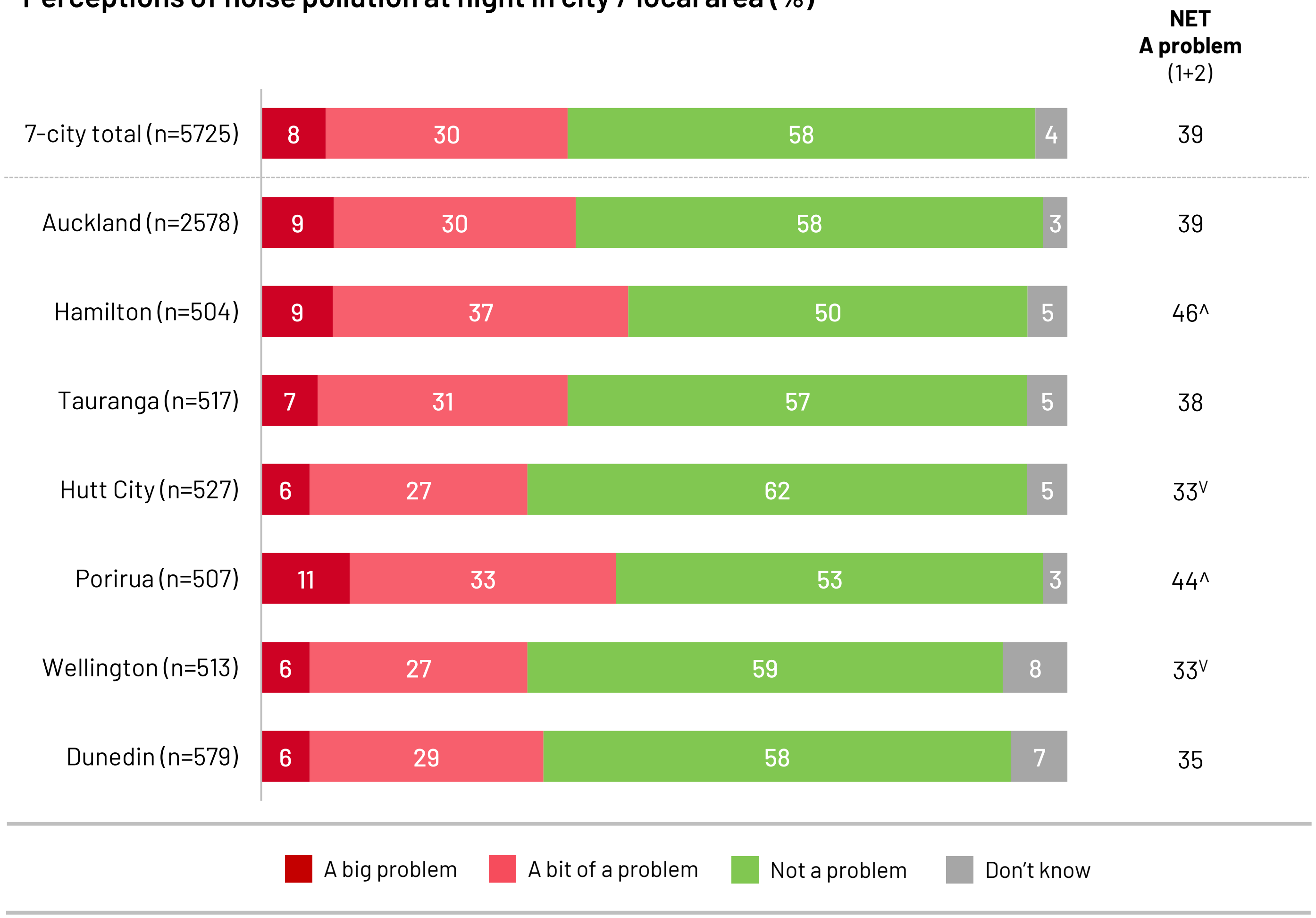
v Significantly lower than 7-city total (excluding the subgroup compared)

LOCAL ISSUES

Noise pollution at night

Perceptions of noise pollution at night are similar to those about noise pollution during the day – 39% of respondents perceived it to be a problem in their city / local area.

Perceptions of noise pollution at night in city / local area (%)



Base: All respondents

Source: Q10_7. *To what extent, if at all, has each of the following been a problem in [city / local area] over the past 12 months… Noise pollution at night* (1 – A big problem, 2 – A bit of a problem, 3 – Not a problem, 98 – Don't know)

^ Significantly higher than 7-city total (excluding the subgroup compared)

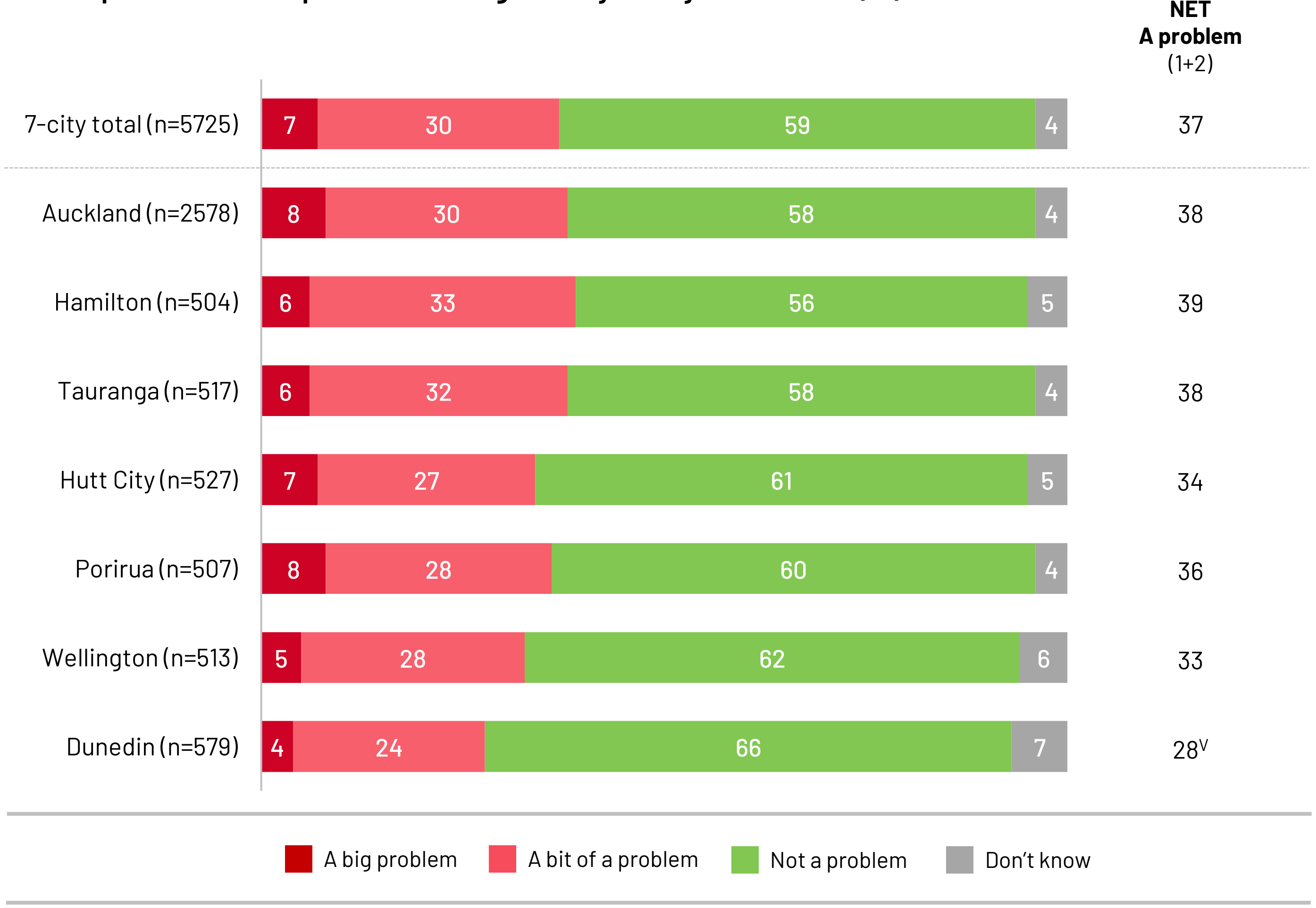
v Significantly lower than 7-city total (excluding the subgroup compared)

LOCAL ISSUES

Noise pollution during the day

Across the seven cities, over a third (37%) of the respondents said that noise pollution during the day is a problem in their city / local area, though only 7% believed it to be a 'big' problem.

Perceptions of noise pollution during the day in city / local area (%)



Base: All respondents

Source: Q10_6. *To what extent, if at all, has each of the following been a problem in [city / local area] over the past 12 months... Noise pollution during the day* (1 – A big problem, 2 – A bit of a problem, 3 – Not a problem, 98 – Don't know)

^ Significantly higher than 7-city total (excluding the subgroup compared)

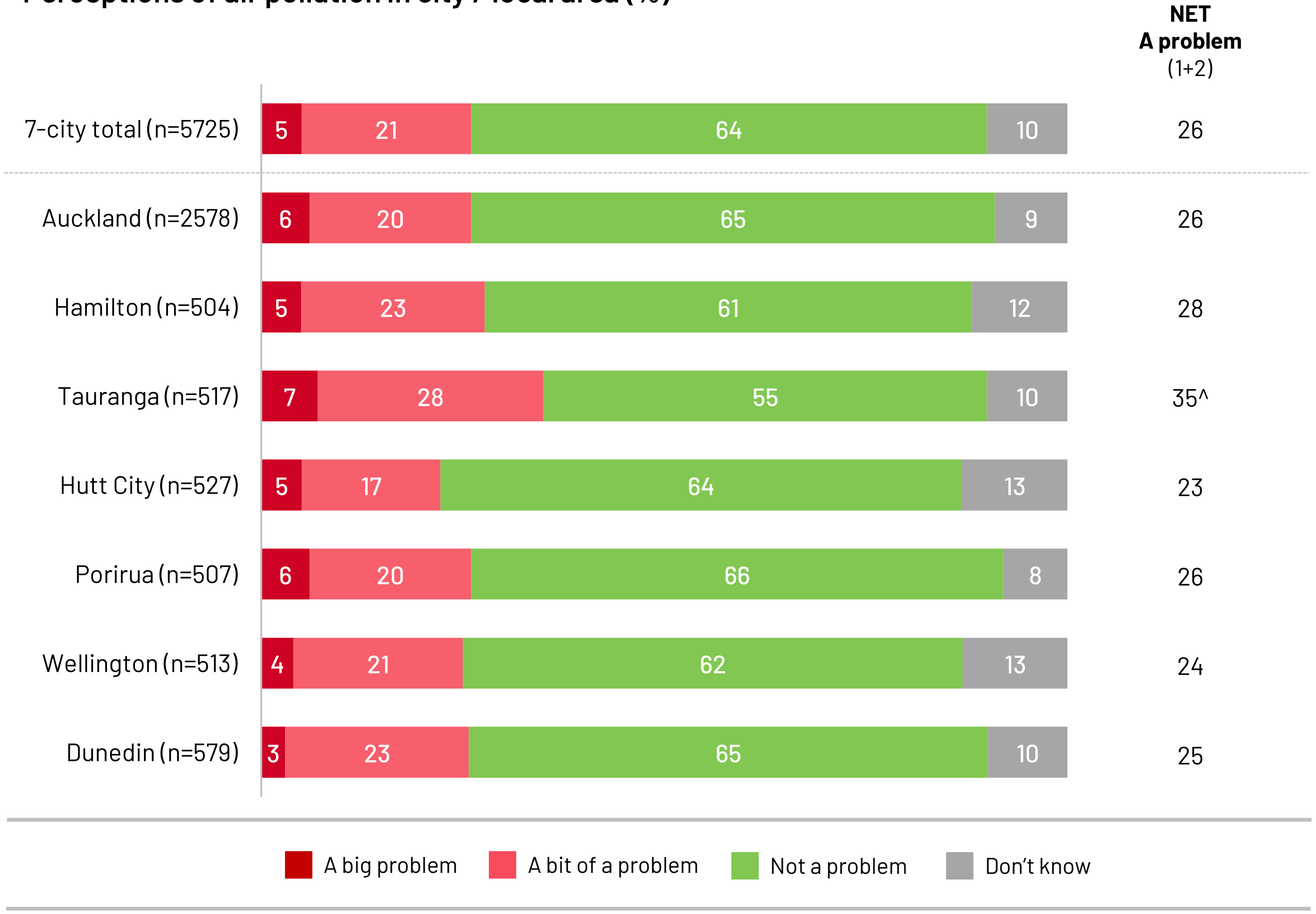
v Significantly lower than 7-city total (excluding the subgroup compared)

LOCAL ISSUES

Air pollution

Across the seven cities, a quarter (26%) of respondents said that air pollution is a problem in their city / local area, though only 5% believed it to be a 'big' problem.

Perceptions of air pollution in city / local area (%)



Base: All respondents

Source: Q10_10. *To what extent, if at all, has each of the following been a problem in [city / local area] over the past 12 months… Air pollution* (1 – A big problem, 2 – A bit of a problem, 3 – Not a problem, 98 – Don't know)

^ Significantly higher than 7-city total (excluding the subgroup compared)

v Significantly lower than 7-city total (excluding the subgroup compared)

LOCAL ISSUES

Sense of safety – summary

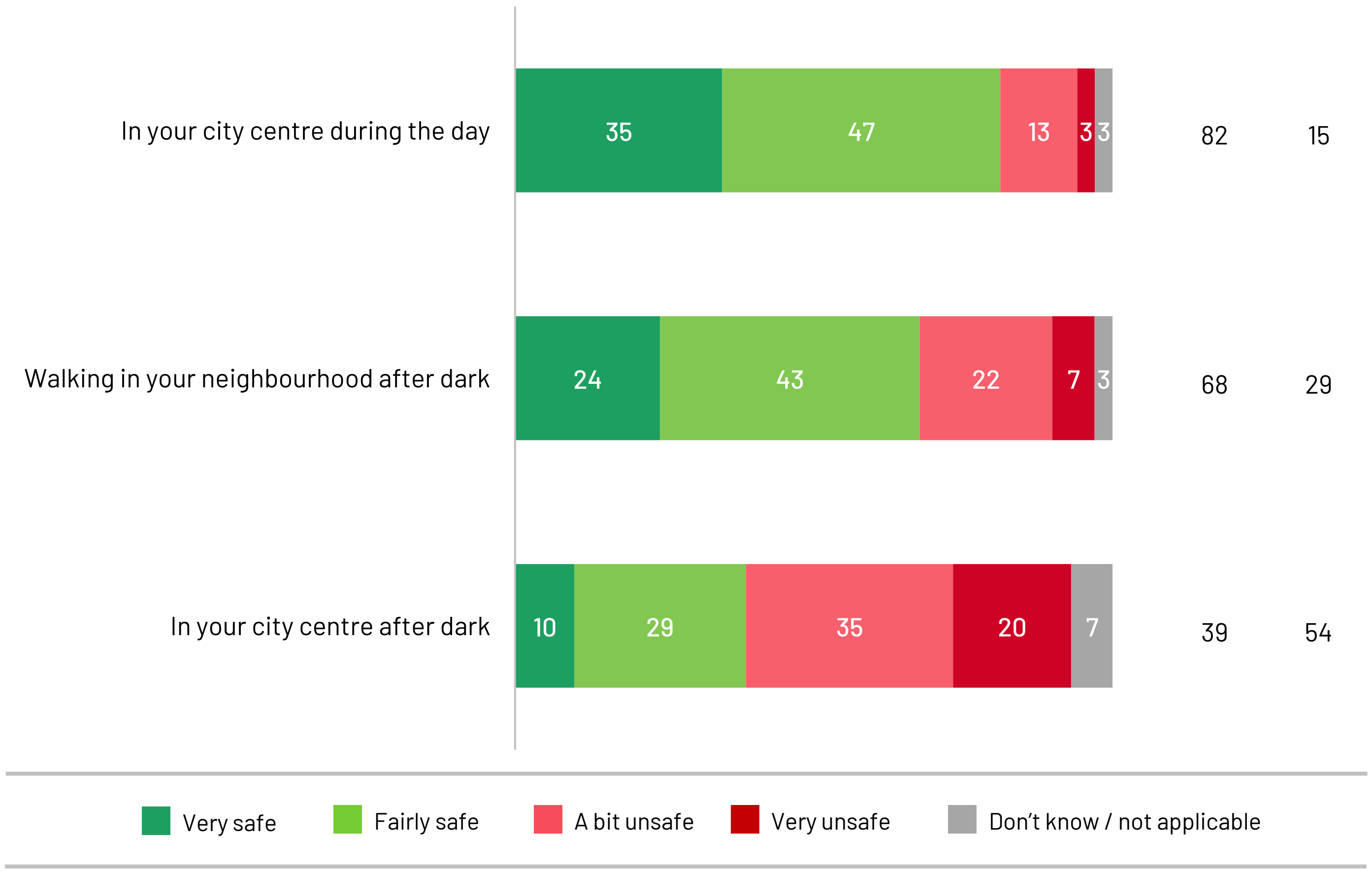
Across the seven cities, respondents tended to feel safest in their city centre during the day, with 82% saying they feel safe there.

However, they felt less safe in their city centre after dark, with over half (54%) saying they would feel unsafe.

Respondents tended to feel safer in their neighbourhood compared to their city centre after dark. Almost a third (29%) said they feel unsafe walking around in their neighbourhood after dark, while 68% said they feel safe.

Perceived safety (summary) – 7-city total (%)

NET Safe (3+4) | **NET Unsafe** (1+2)



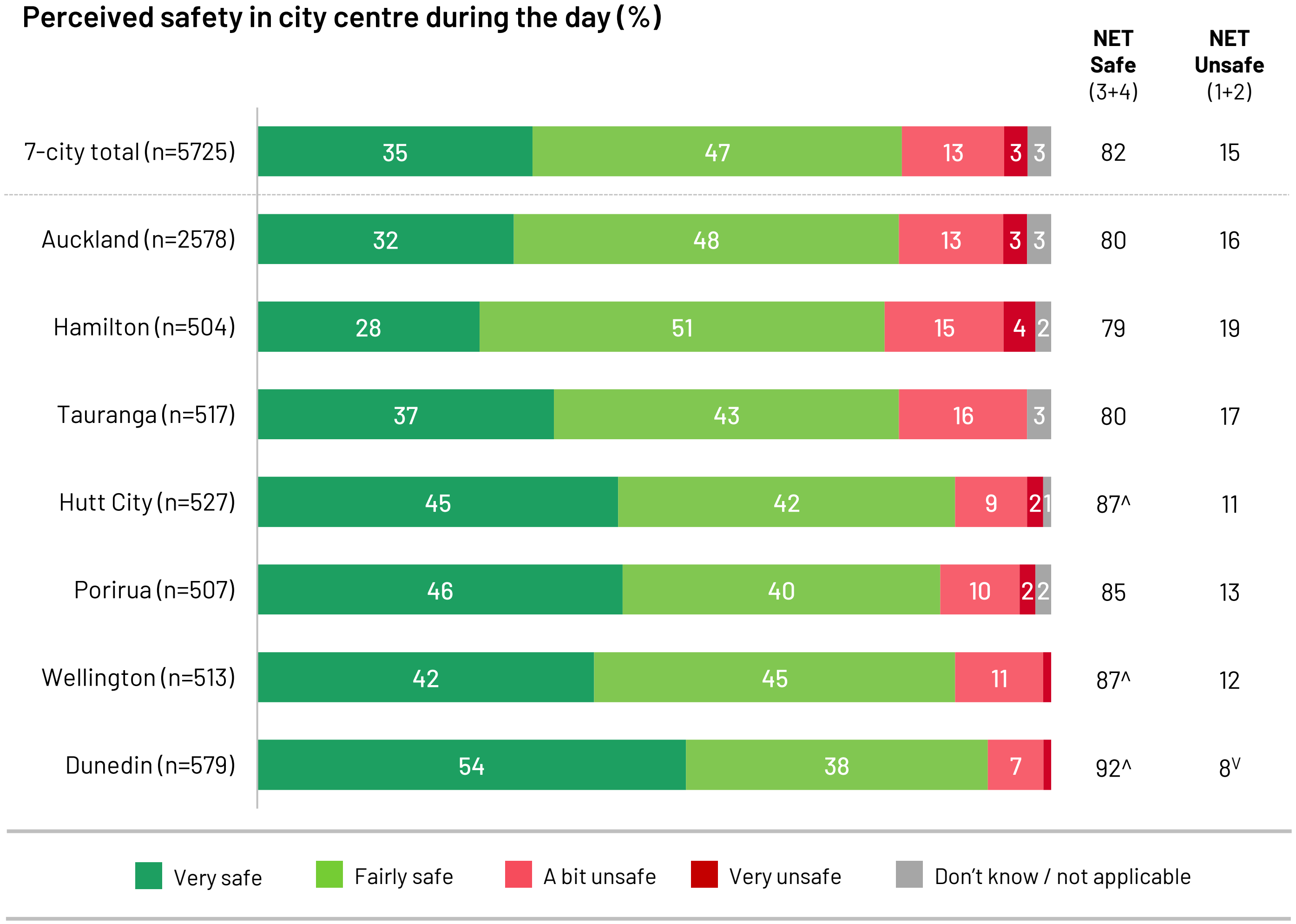
Base: All respondents

Source: Q9. *In general, how safe or unsafe would you feel in the following situations…* (1 – Very unsafe, 2 – A bit unsafe, 3 – Fairly safe, 4 – Very safe, 98 – Don't know / not applicable)

LOCAL ISSUES

Feeling safe in city centre during the day

Most (82%) of the 7-city respondents reported feeling safe in their city centre during the day, while 15% said that they feel unsafe.



Base: All respondents

Source: Q9_1. *In general, how safe or unsafe would you feel in the following situations… In city centre during the day* (1 – Very unsafe, 2 – A bit unsafe, 3 – Fairly safe, 4 – Very safe, 98 – Don't know / not applicable)

^ Significantly higher than 7-city total (excluding the subgroup compared)

v Significantly lower than 7-city total (excluding the subgroup compared)

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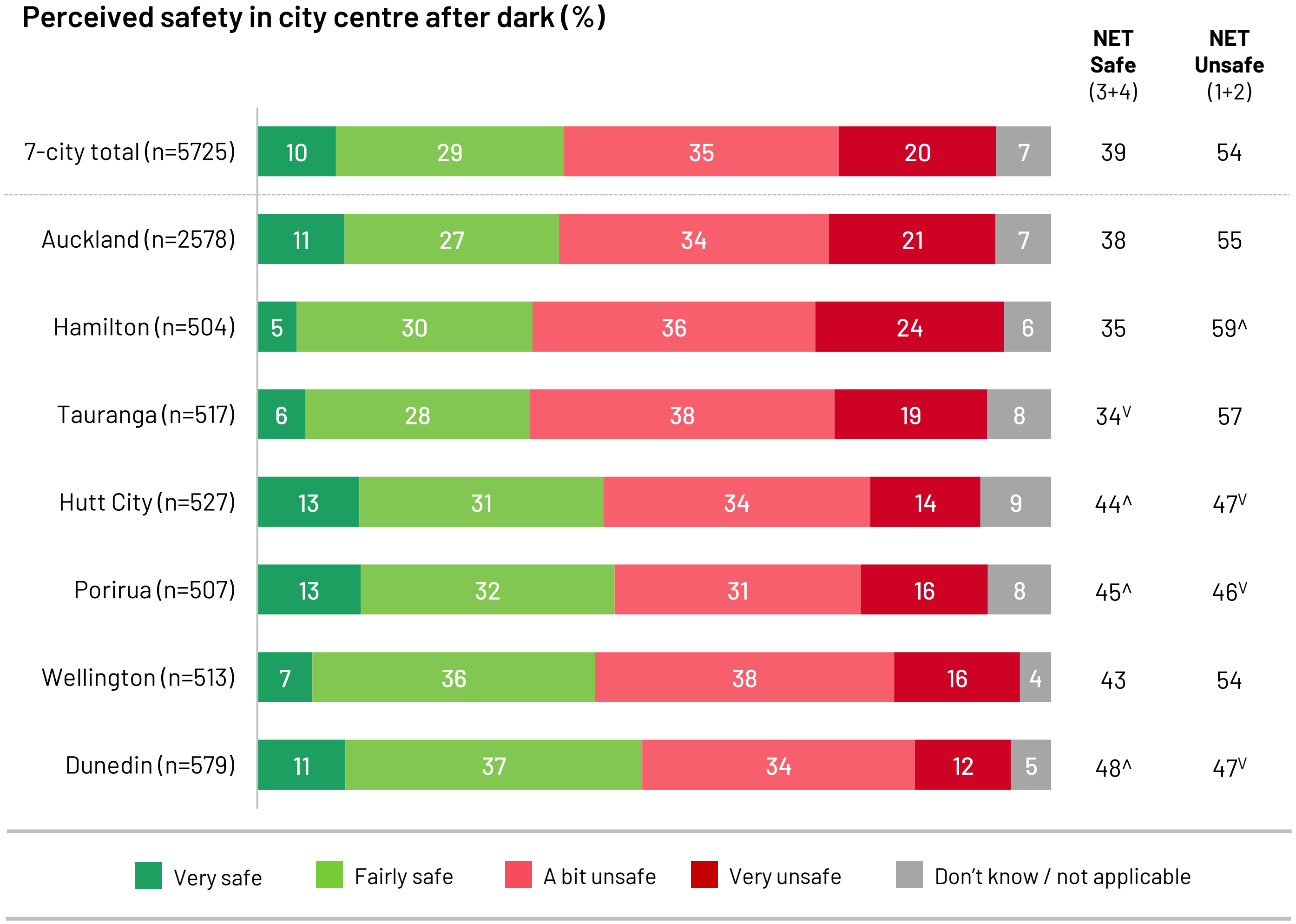
Feeling safe in city centre after dark

Across the seven cities, over a third (39%) of respondents said they would feel safe in their city centre after dark, while 54% said they would feel unsafe, including 20% who said that they would feel 'very unsafe.



Base: All respondents

Source: Q9_2. *In general, how safe or unsafe would you feel in the following situations... In city centre after dark* (1 – Very unsafe, 2 – A bit unsafe, 3 – Fairly safe, 4 – Very safe, 98 – Don't know / not applicable)

^ Significantly higher than 7-city total (excluding the subgroup compared)

v Significantly lower than 7-city total (excluding the subgroup compared)

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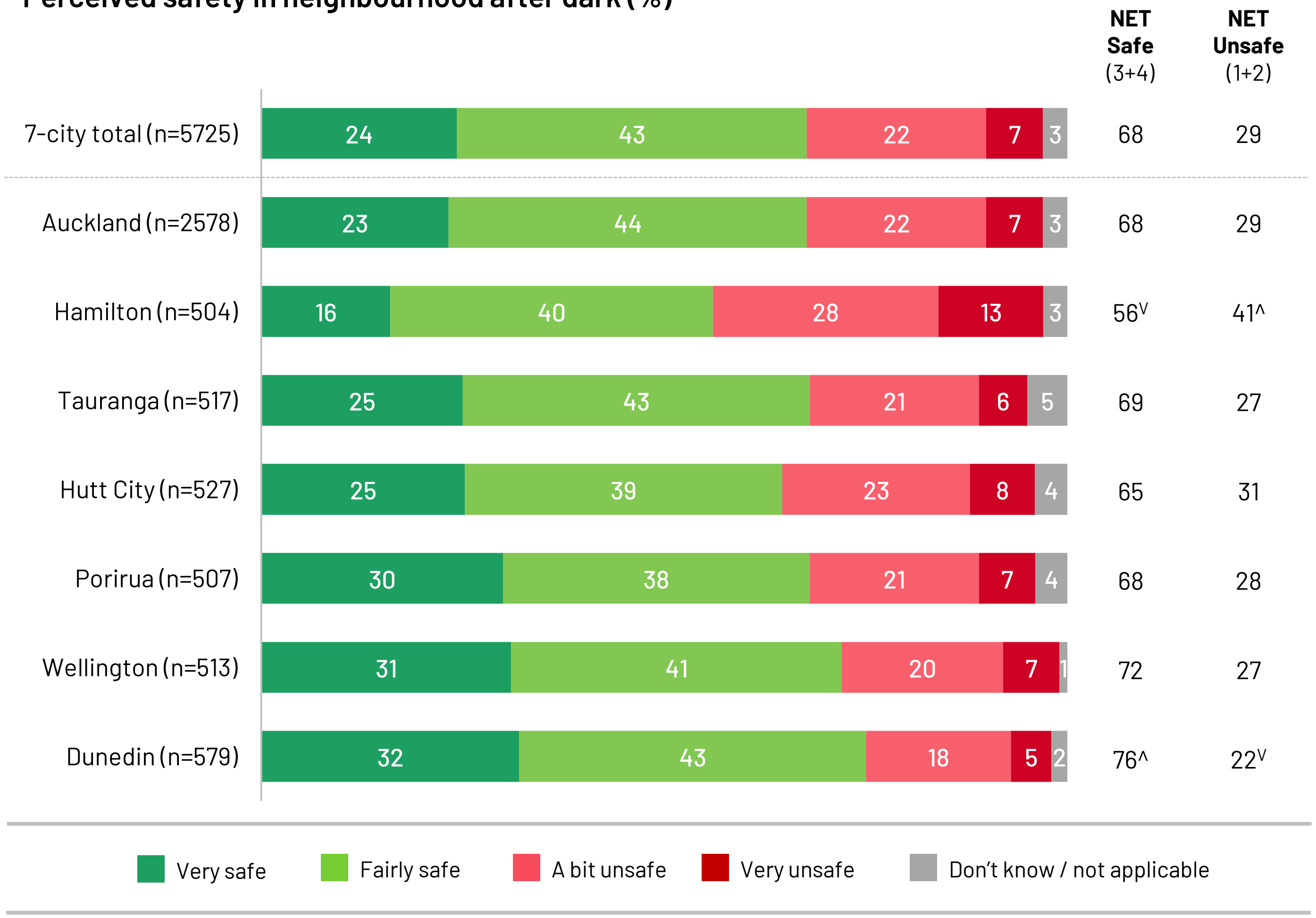
Feeling safe in neighbourhood after dark

Across the seven cities, two thirds (68%) of respondents said that they feel safe walking in their neighbourhood after dark, while just under a third (29%) said they feel unsafe.

Perceived safety in neighbourhood after dark (%)



Base: All respondents

Source: Q9_3. *In general, how safe or unsafe would you feel in the following situations… Walking in your neighbourhood after dark* (1 – Very unsafe, 2 – A bit unsafe, 3 – Fairly safe, 4 – Very safe, 98 – Don't know / not applicable)

^ Significantly higher than 7-city total (excluding the subgroup compared)

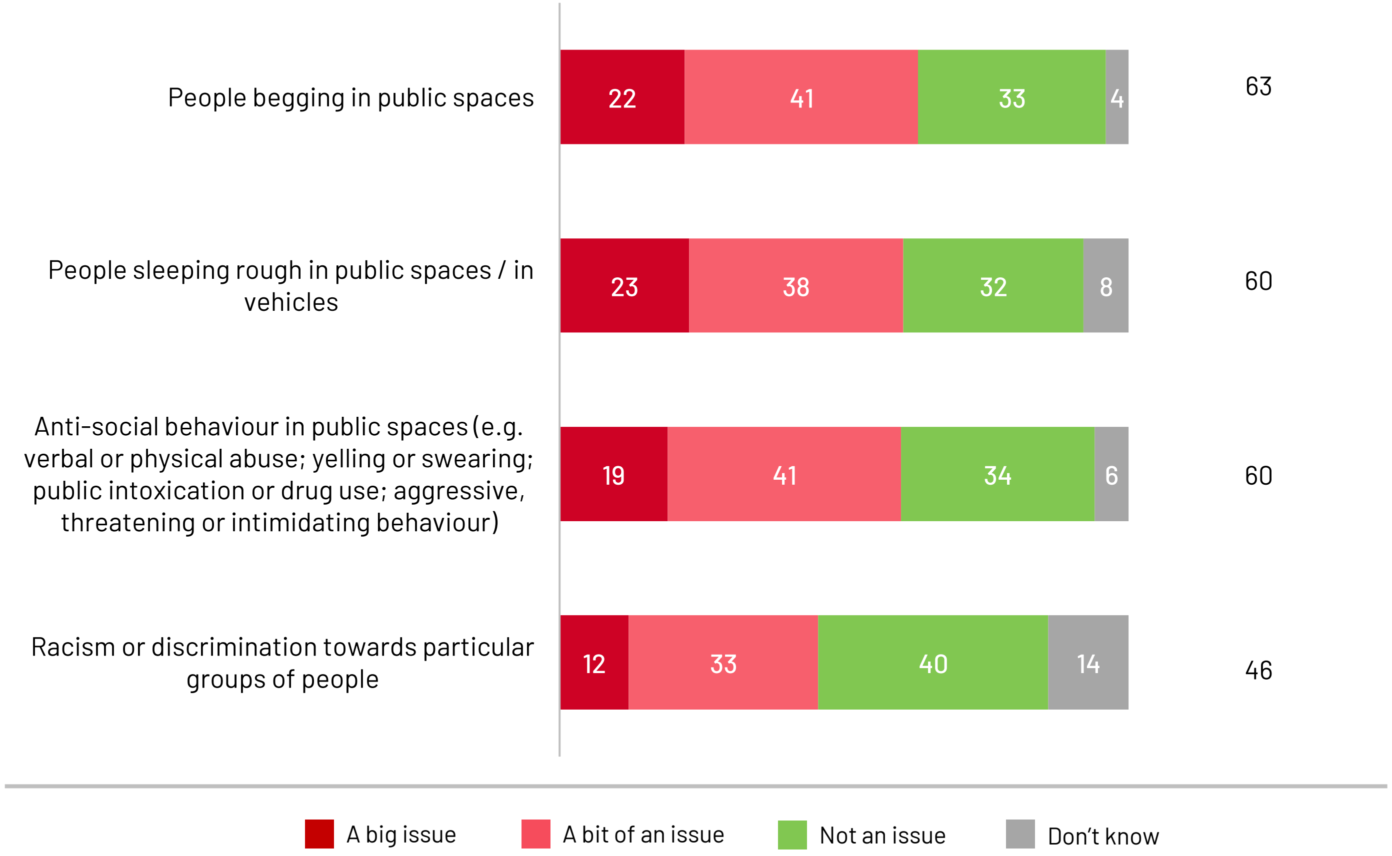
v Significantly lower than 7-city total (excluding the subgroup compared)

Rating of social issues in city / local area

Respondents were asked about the extent to which they perceive each of a number of specific social issues has been an issue in their city/local area in the last 12 months.

People begging in public places was seen as an issue by nearly two thirds (63%) of the 7-city respondents. Other top-rated issues included people sleeping rough in public spaces/in vehicles (60%) and anti-social behaviour in public spaces (60%).

Perceptions of social issues in city / local area (summary) – 7-city total (%)



	A big issue	A bit of an issue	Not an issue	Don't know	NET An issue (1+2)
People begging in public spaces	22	41	33	4	63
People sleeping rough in public spaces / in vehicles	23	38	32	8	60
Anti-social behaviour in public spaces (e.g. verbal or physical abuse; yelling or swearing; public intoxication or drug use; aggressive, threatening or intimidating behaviour)	19	41	34	6	60
Racism or discrimination towards particular groups of people	12	33	40	14	46

Base: All respondents

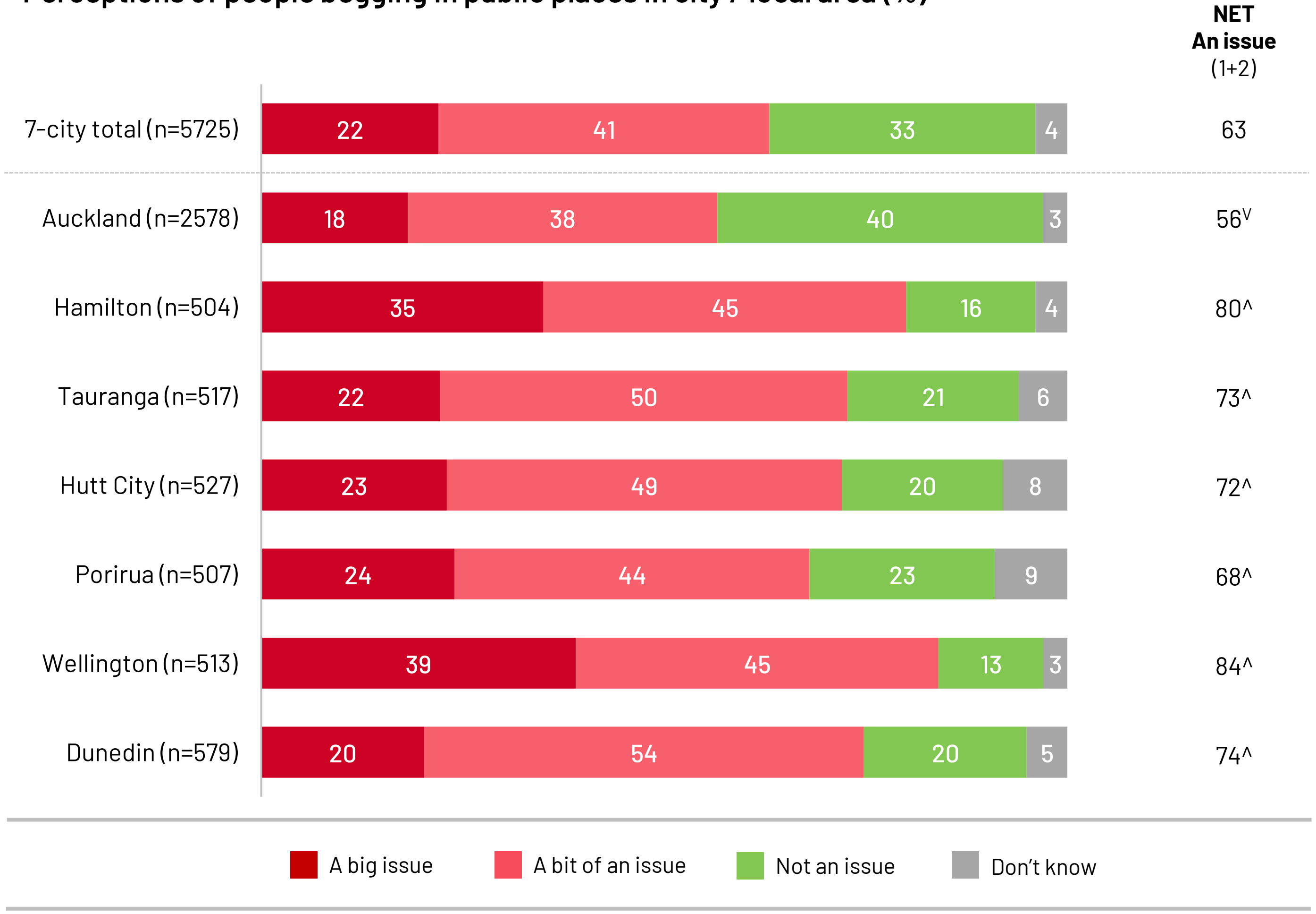
Source: Q11. *Thinking about the following social issues, to what extent, if at all, has each of the following been an issue in [city / local area] over the past 12 months?* (1 – A big issue, 2 – A bit of an issue, 3 – Not an issue, 98 – Don't know)

LOCAL ISSUES

People begging in public spaces

Across the seven cities, 63% of respondents perceived the presence of people begging in public spaces as an issue in their city / local area, with 22% saying it is a 'big' issue.

Perceptions of people begging in public places in city / local area (%)



Base: All respondents

Source: Q11_3. *To what extent, if at all, has each of the following been an issue in [city / local area] over the past 12 months … People begging in public spaces* (1 – A big issue, 2 – A bit of an issue, 3 – Not an issue, 98 – Don't know)

^ Significantly higher than 7-city total (excluding the subgroup compared)

v Significantly lower than 7-city total (excluding the subgroup compared)

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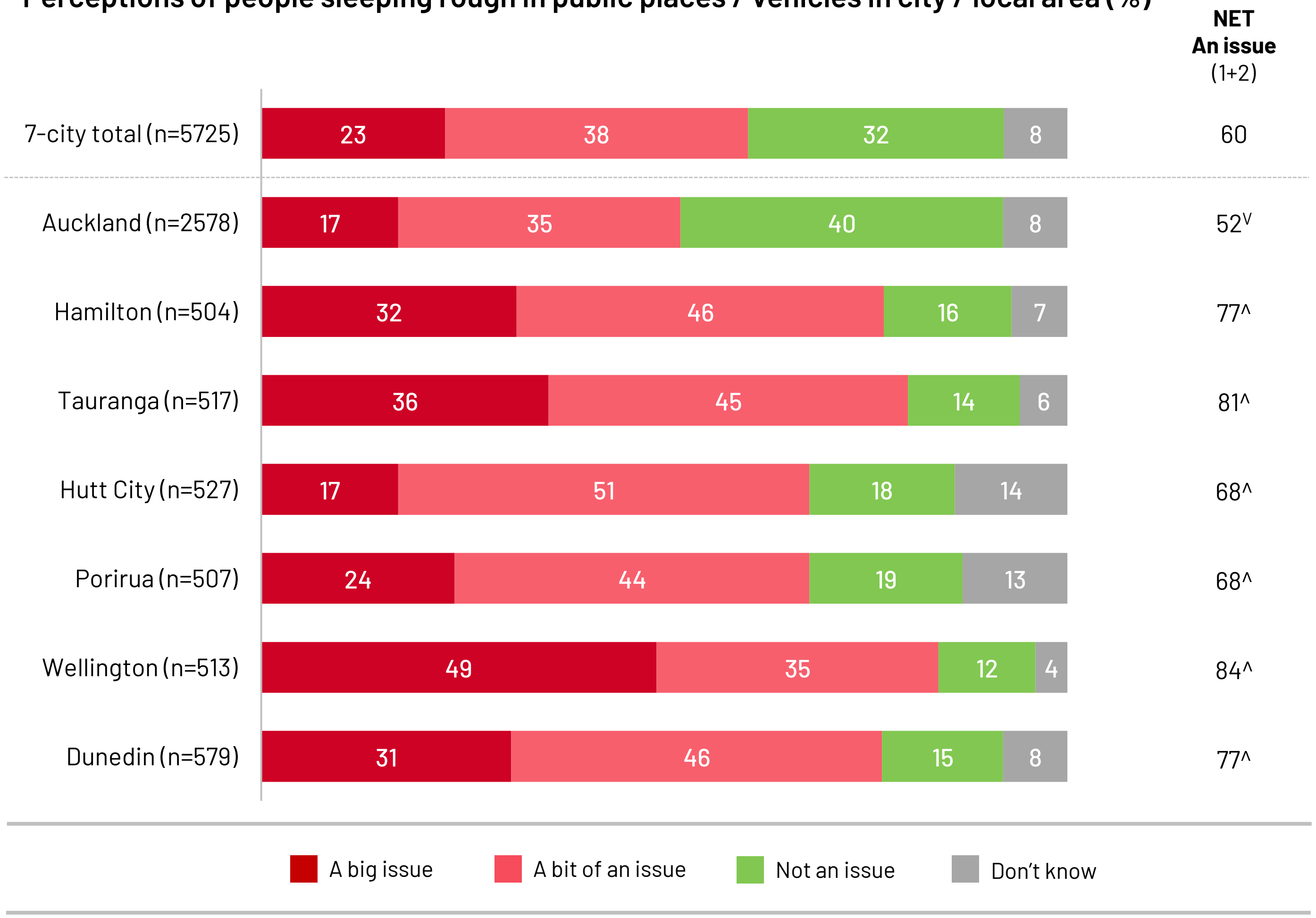
People sleeping rough in public spaces / vehicles

Almost two thirds (60%) of respondents said that people sleeping rough in public places / vehicles is an issue in their city / local area, while one fifth (23%) believed it is a 'big' issue.

Perceptions of people sleeping rough in public places / vehicles in city / local area (%)



Base: All respondents

Source: Q11_4. *To what extent, if at all, has each of the following been an issue in [city / local area] over the past 12 months … People sleeping rough in public spaces / in vehicles* (1 – A big issue, 2 – A bit of an issue, 3 – Not an issue, 98 – Don't know)

^ Significantly higher than 7-city total (excluding the subgroup compared)

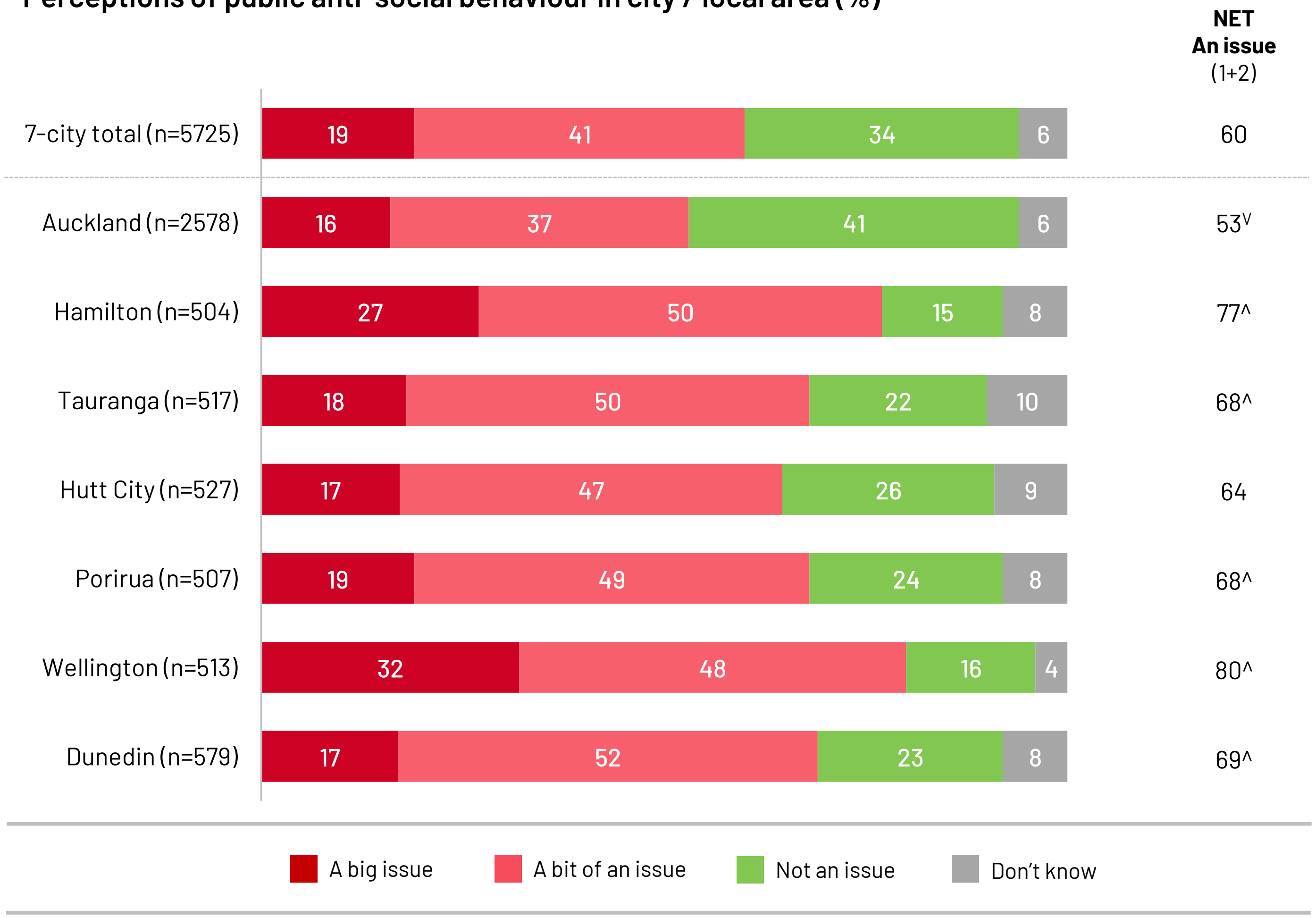
v Significantly lower than 7-city total (excluding the subgroup compared)

LOCAL ISSUES

Anti-social behaviour in public spaces

Of the 7-city respondents, 60% perceived public anti-social behaviour to be an issue in their city / local area; this includes 19% who said that it is a 'big' issue.

Perceptions of public anti-social behaviour in city / local area (%)



Base: All respondents

Source: Q11_6. *To what extent, if at all, has each of the following been an issue in [city / local area] over the past 12 months … Anti-social behaviour in public spaces (e.g. verbal or physical abuse; yelling or swearing; public intoxication or drug use; aggressive, threatening or intimidating behaviour)* (1 – A big issue, 2 – A bit of an issue, 3 – Not an issue, 98 – Don't know)

^ Significantly higher than 7-city total (excluding the subgroup compared)

v Significantly lower than 7-city total (excluding the subgroup compared)

TE HAUORA, TE ORANGA, ME NGĀ HONONGA PĀPORI/ HEALTH, WELLBEING, AND SOCIAL CONNECTIONS

This section presents results on respondents' wellbeing and social connections. This includes their ratings of their health and wellbeing, barriers to healthcare, feelings of loneliness and stress, their sense of community, and whether their community is accepting of their culture and identity.

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Rating of health and wellbeing

Across the seven cities, two thirds rated their physical health (66%), mental health (66%), and spiritual health (68%) positively ('good', 'very good', or 'excellent').

More than three quarters (78%) rated their relationship health and wellbeing positively.

Rating of health and wellbeing (summary) – 7-city total (%)

Base: All respondents

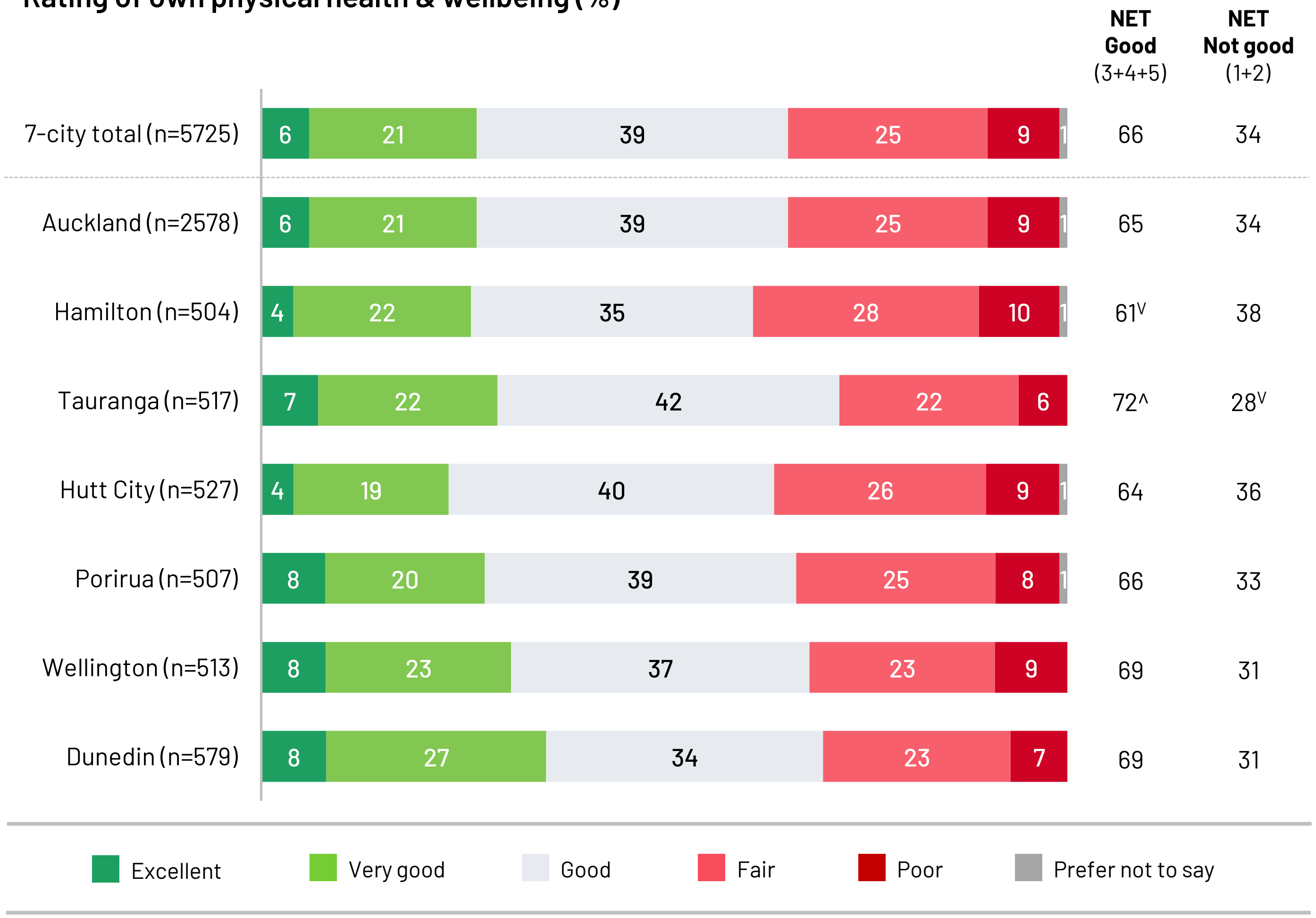
Source: Q42_1. *How much do you agree or disagree with the following statements?* (1 – Strongly disagree, 2 – Disagree, 3 – Neither agree nor disagree, 4 – Agree, 5 – Strongly agree)

Physical health & wellbeing

Two thirds (66%) of the 7-city respondents rated their physical health positively ('good', 'very good', or 'excellent'), though only 6% rated their physical health as 'excellent'.

A third (34%) rated their physical health 'fair' or 'poor'.

Rating of own physical health & wellbeing (%)



Base: All respondents

Source: Q23_1. *In general, how would you rate your… Physical health and wellbeing (taha tinana)?* (1 – Poor, 2 – Fair, 3 – Good, 4 – Very good, 5 – Excellent, 6 – Prefer not to say)

^ Significantly higher than 7-city total (excluding the subgroup compared)

v Significantly lower than 7-city total (excluding the subgroup compared)

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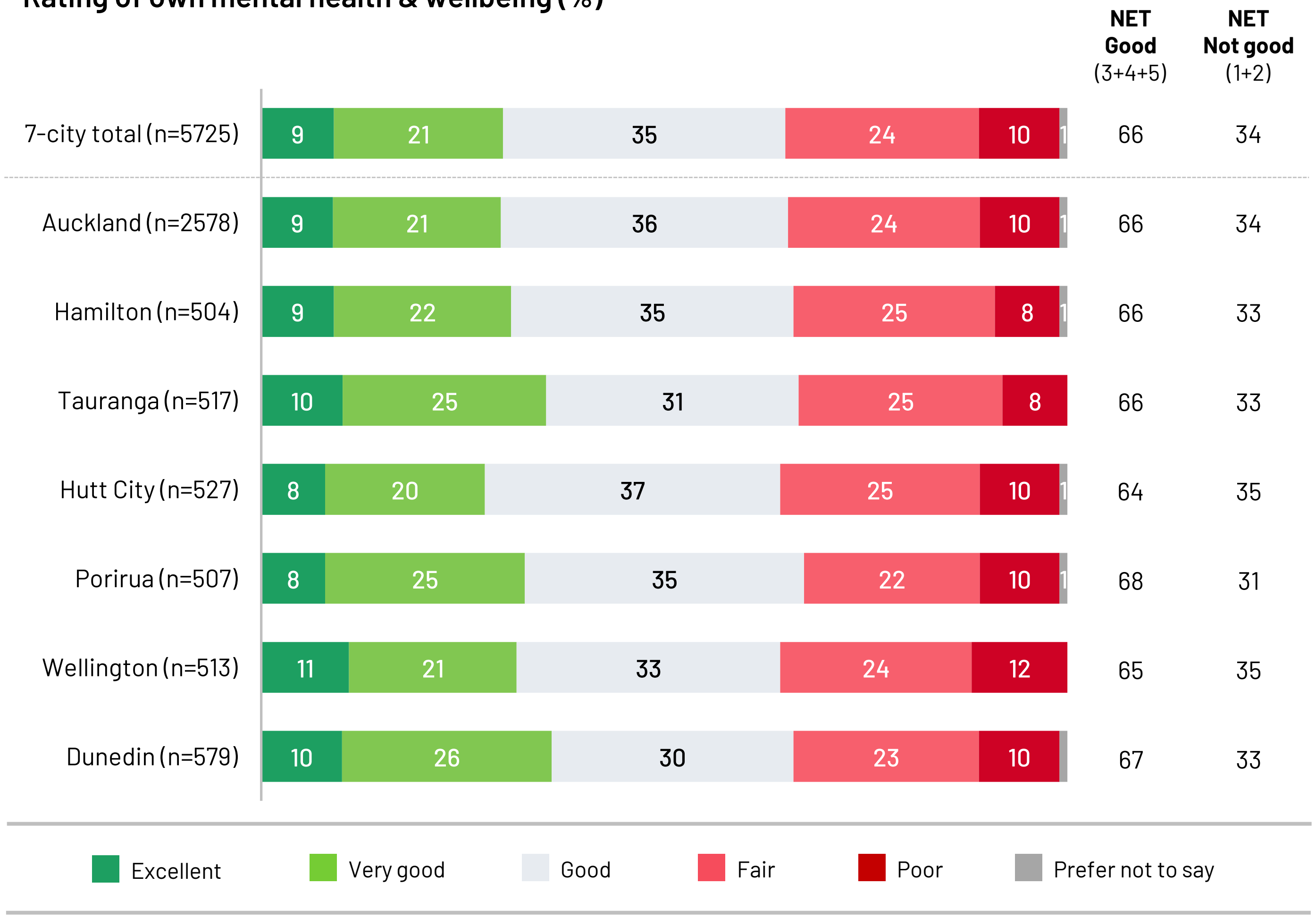
Mental health & wellbeing

Two thirds (66%) of the 7-city respondents rated their mental health positively, with 9% saying their mental health is 'excellent'.

Around a third (34%) rated their mental health as 'fair' or 'poor'.

Rating of own mental health & wellbeing (%)



Base: All respondents

Source: Q23_2. *In general, how would you rate your… Mental health and wellbeing (taha hinengaro)?* (1 – Poor, 2 – Fair, 3 – Good, 4 – Very good, 5 – Excellent, 6 – Prefer not to say)

^ Significantly higher than 7-city total (excluding the subgroup compared)

v Significantly lower than 7-city total (excluding the subgroup compared)

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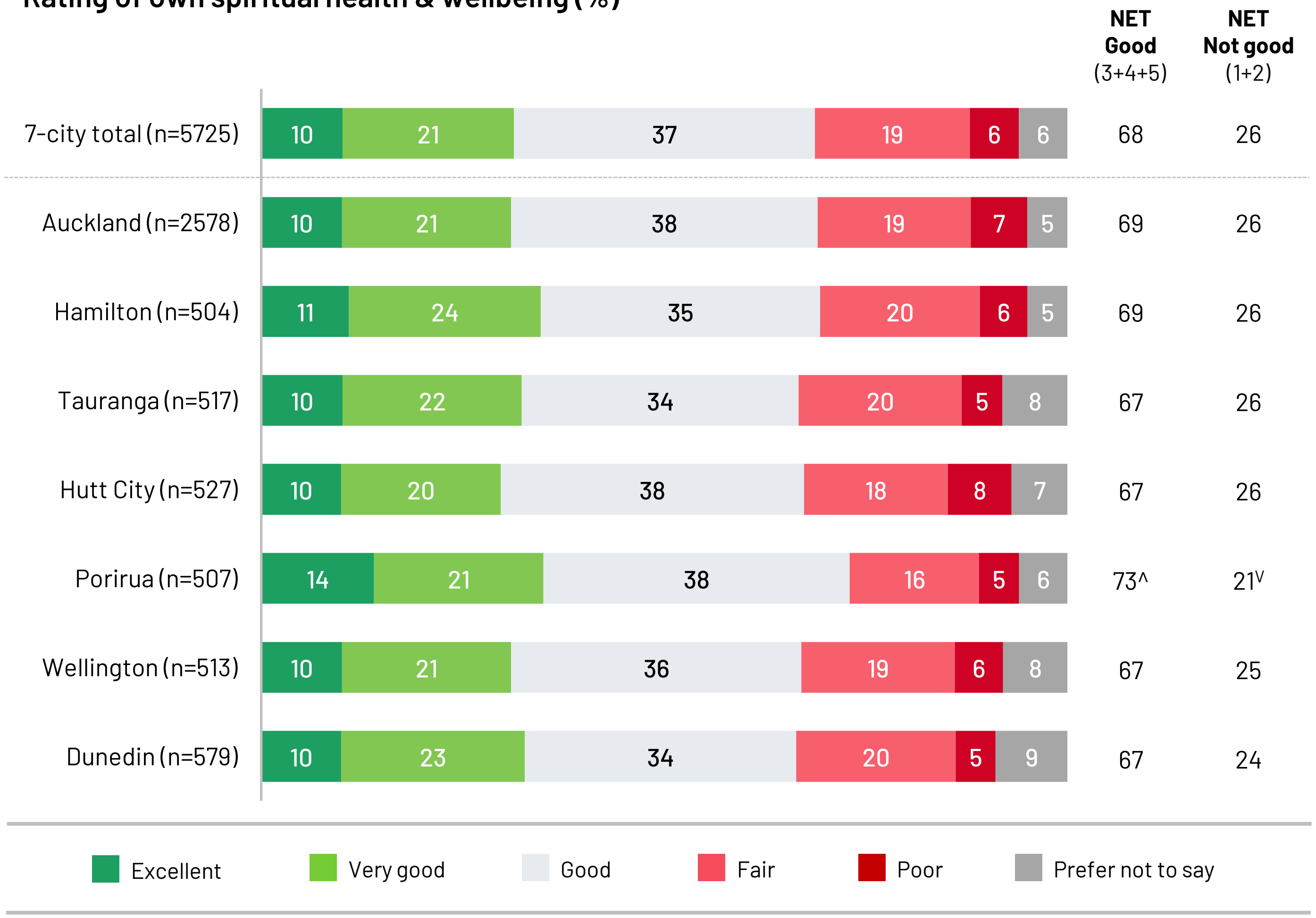
Spiritual health & wellbeing

Across the seven cities, 68% of the respondents rated their spiritual health positively, while a quarter (26%) rate their spiritual health 'fair' or 'poor'.

Rating of own spiritual health & wellbeing (%)



Base: All respondents

Source: Q23_3. *In general, how would you rate your... Spiritual health and wellbeing (taha wairua)?* (1 – Poor, 2 – Fair, 3 – Good, 4 – Very good, 5 – Excellent, 6 – Prefer not to say)

^ Significantly higher than 7-city total (excluding the subgroup compared)

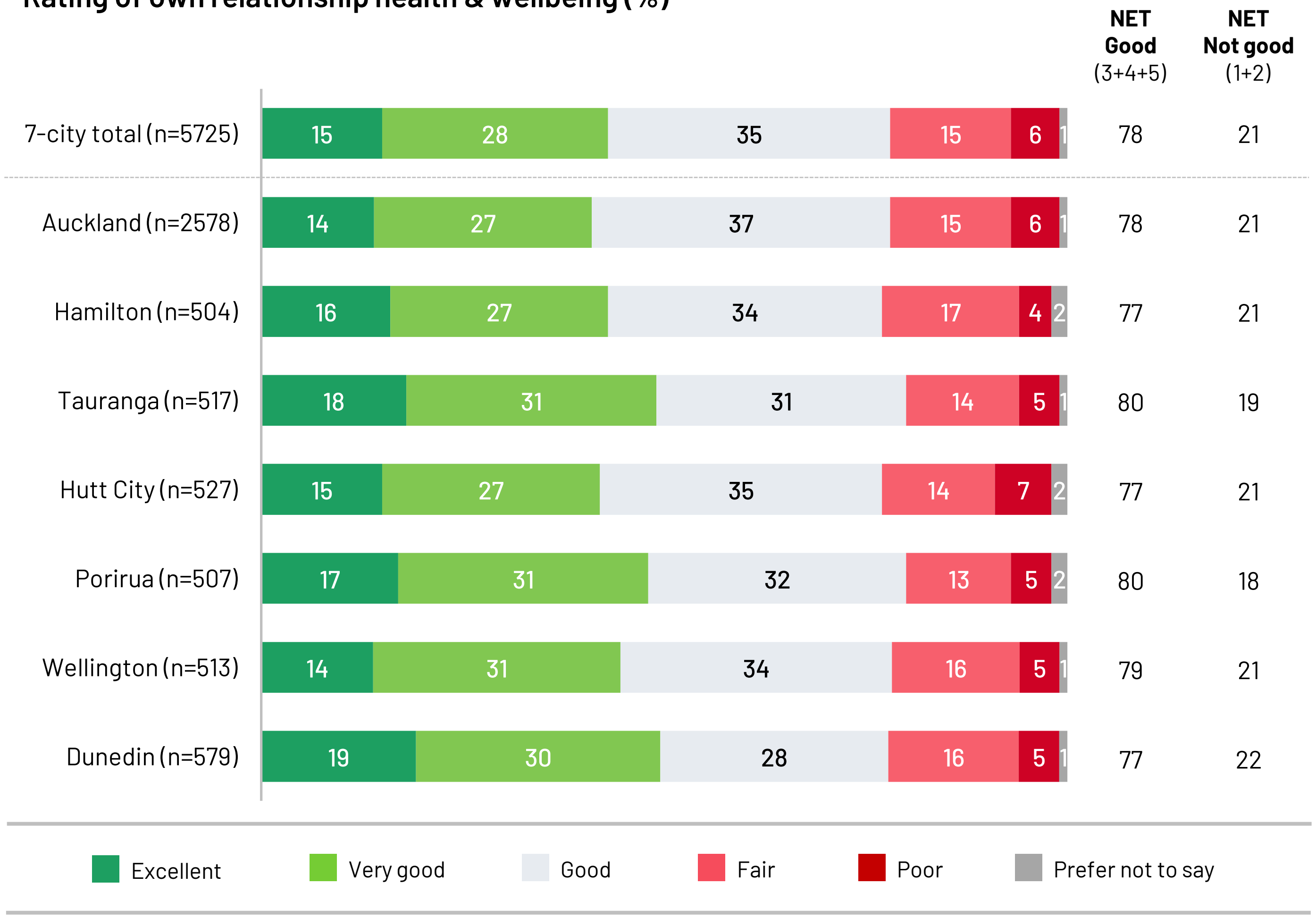
v Significantly lower than 7-city total (excluding the subgroup compared)

Relationship health & wellbeing

Over three quarters (78%) of the 7-city respondents rated the health of their relationships positively, with 15% rating it as 'excellent'.

One fifth (21%) rated the health of their relationships as 'fair' or 'poor'.

Rating of own relationship health & wellbeing (%)



Base: All respondents

Source: Q23_4. *In general, how would you rate your… Relationship health and wellbeing (e.g. with family/whānau and friends) (taha whānau)?* (1 – Poor, 2 – Fair, 3 – Good, 4 – Very good, 5 – Excellent, 6 – Prefer not to say)

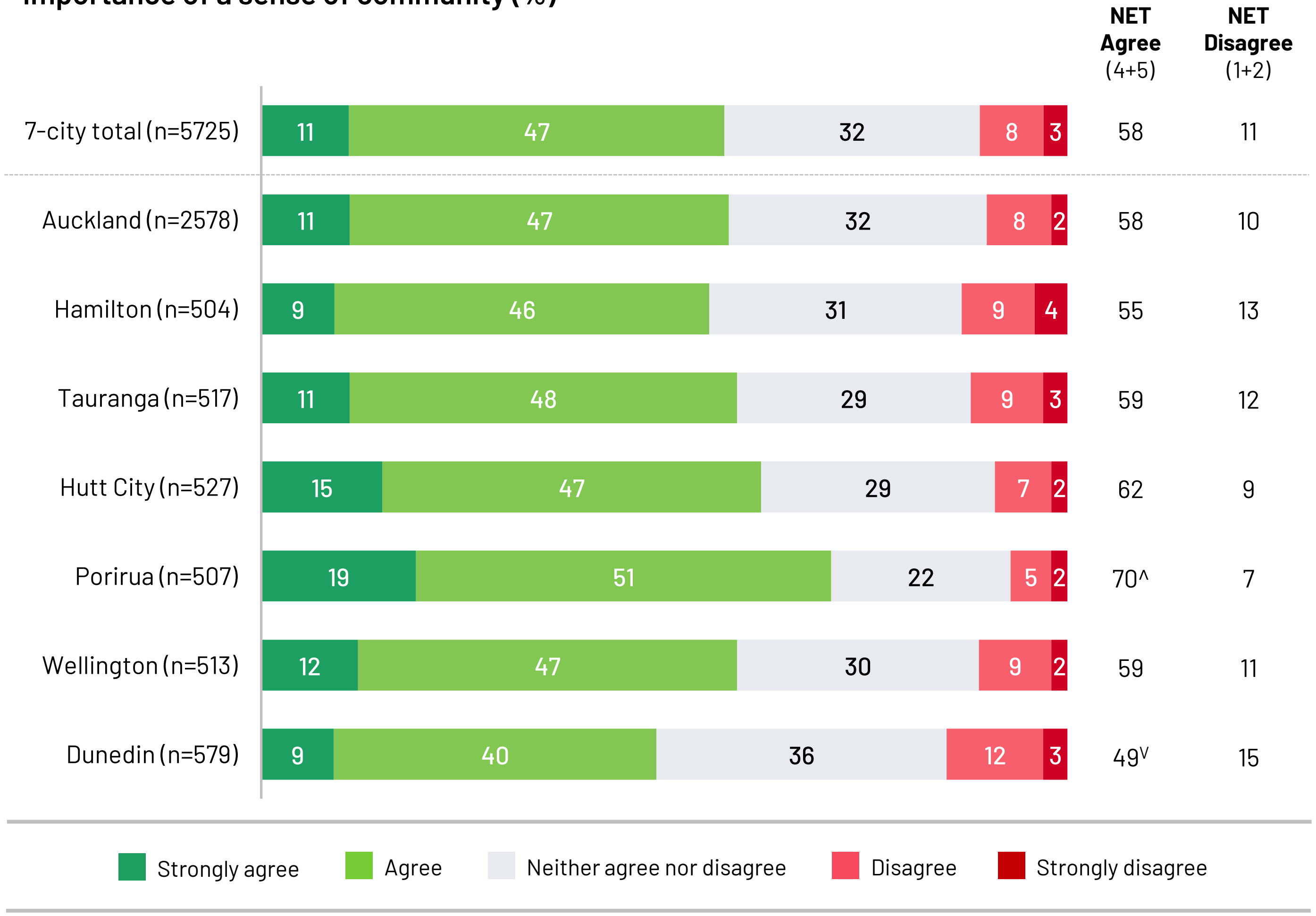
^ Significantly higher than 7-city total (excluding the subgroup compared)

v Significantly lower than 7-city total (excluding the subgroup compared)

Importance of a sense of community

Over half (58%) of the 7-city respondents agreed that it is important to feel a sense of community in their neighbourhood, with 11% strongly agreeing. Only 11% disagreed that having a sense of community is important to them.

Importance of a sense of community (%)



Base: All respondents

Source: Q25_2. *How much do you agree or disagree with the following statements… It's important to me to feel a sense of community with people in my neighbourhood* (1 – Strongly disagree, 2 – Disagree, 3 – Neither agree nor disagree, 4 – Agree, 5 – Strongly agree, 98 – Don't know)

^ Significantly higher than 7-city total (excluding the subgroup compared)

v Significantly lower than 7-city total (excluding the subgroup compared)

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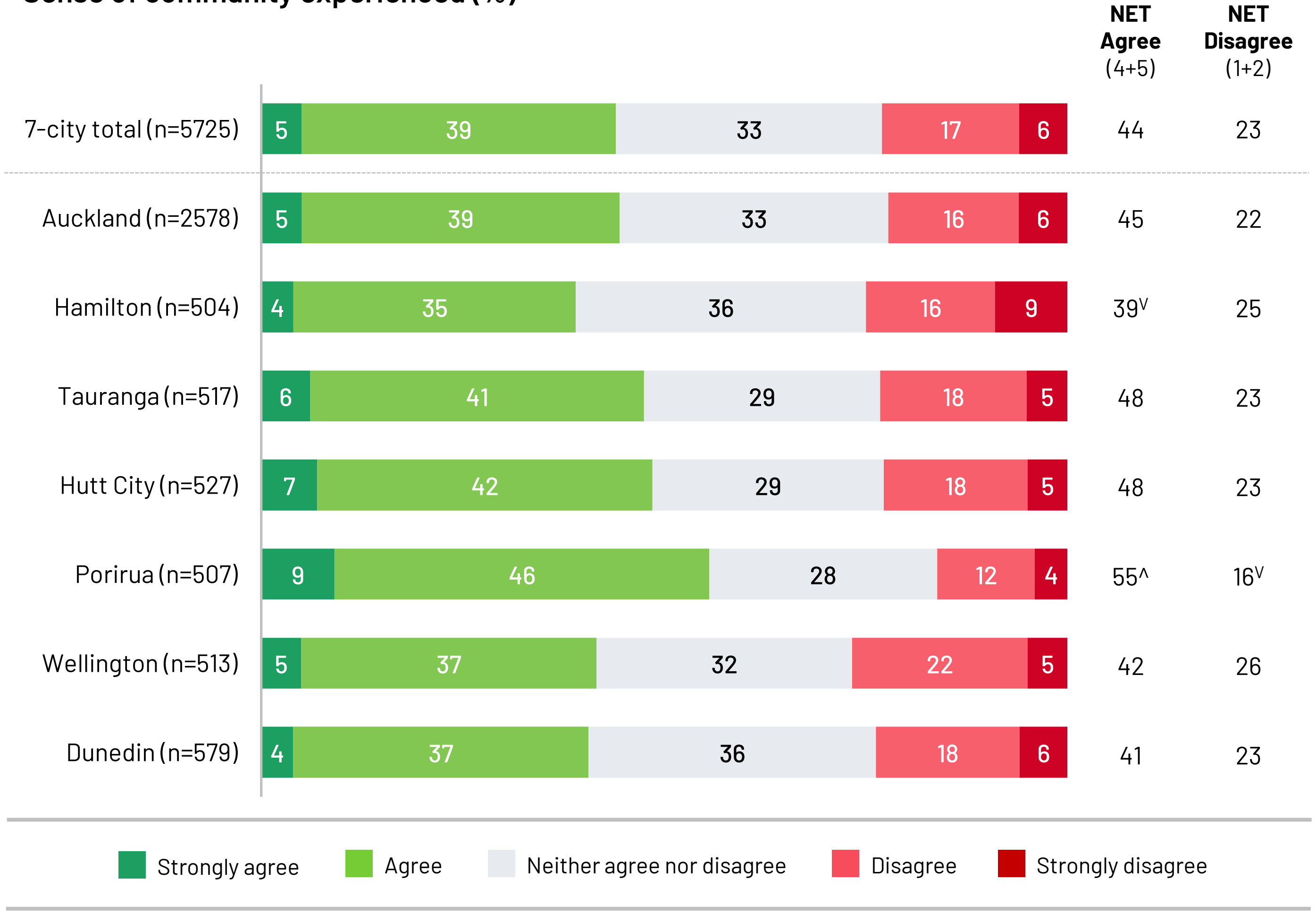
Sense of community experienced

Two fifths (44%) of respondents agreed that they feel a sense of community with others in their neighbourhood. Nearly a quarter (23%) disagreed.

Sense of community experienced (%)



Base: All respondents

Source: Q25_1. *How much do you agree or disagree with the following statements… I feel a sense of community with others in my neighbourhood* (1 – Strongly disagree, 2 – Disagree, 3 – Neither agree nor disagree, 4 – Agree, 5 – Strongly agree, 98 – Don't know)

^ Significantly higher than 7-city total (excluding the subgroup compared)

v Significantly lower than 7-city total (excluding the subgroup compared)

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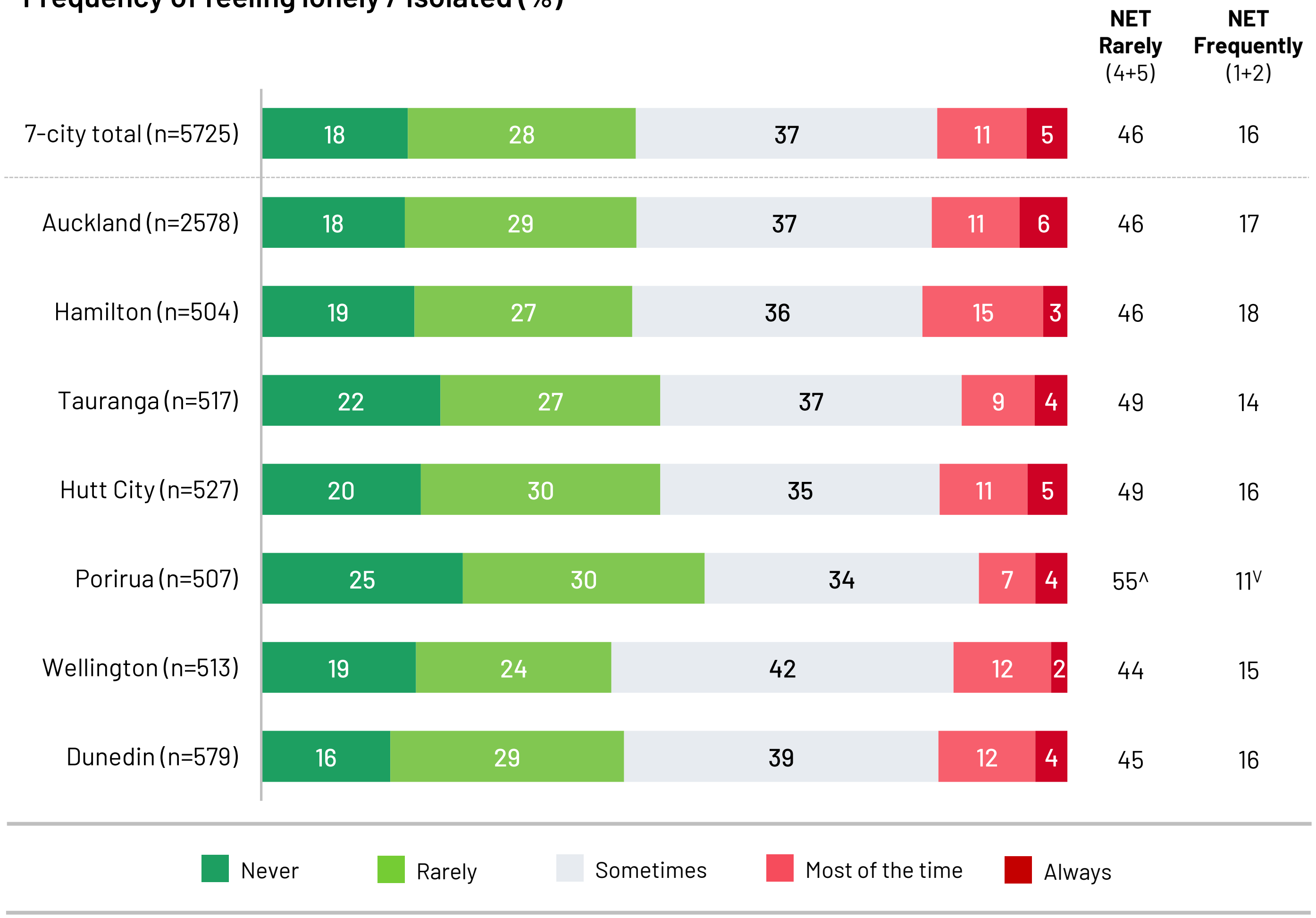
Loneliness & isolation

Nearly half (46%) of respondents 'never' or 'rarely' reported feeling lonely or isolated over the last 12 months. Just under one fifth (16%) reported feeling lonely 'most of the time' or 'always'.

Frequency of feeling lonely / isolated (%)



Base: All respondents

Source: Q27. *Over the last 12 months, how often, if ever, have you felt lonely or isolated?* (1 – Always, 2 – Most of the time, 3 - Sometimes, 4 – Rarely, 5 – Never)

^ Significantly higher than 7-city total (excluding the subgroup compared)

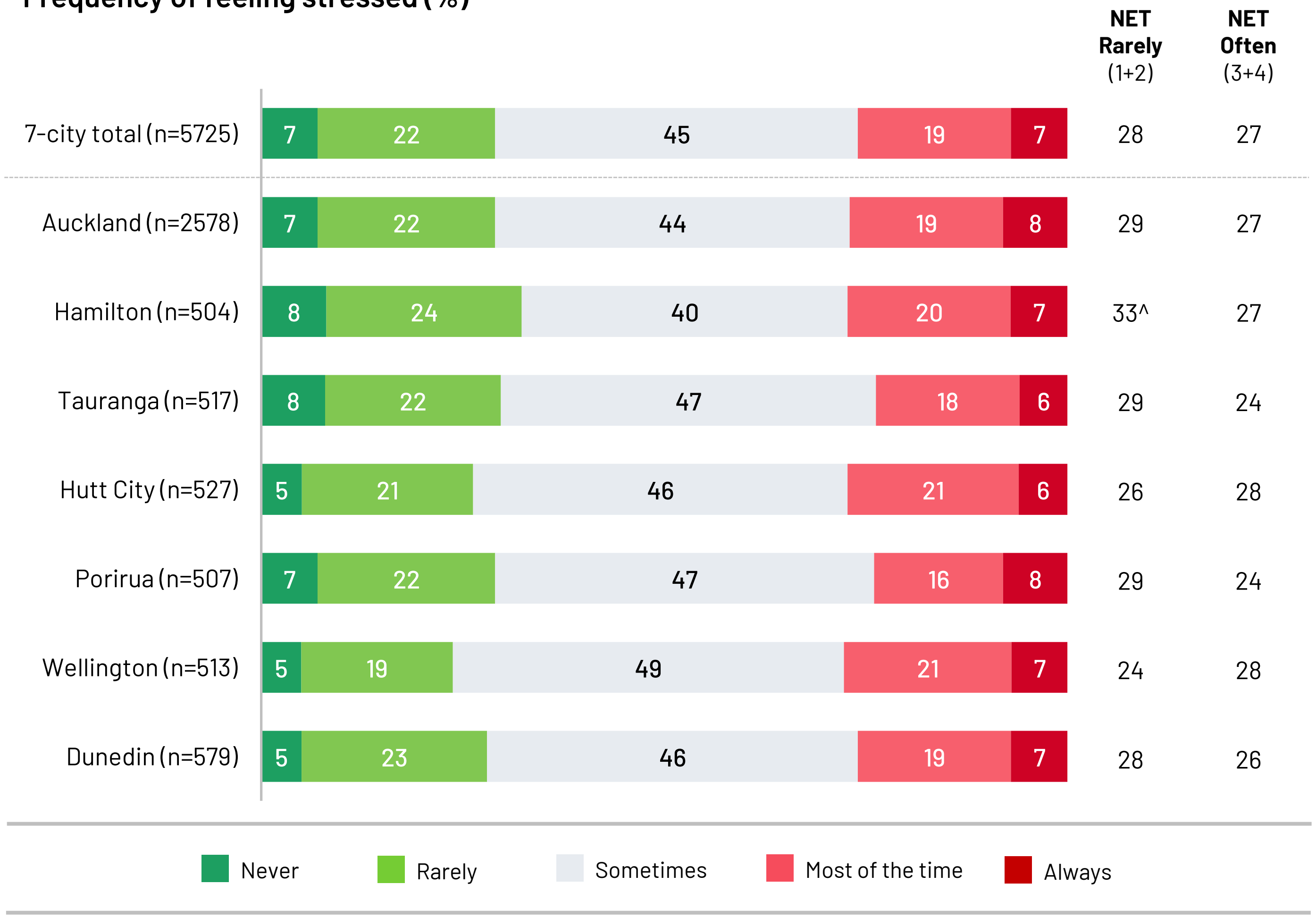
v Significantly lower than 7-city total (excluding the subgroup compared)

Stress

Over a quarter (27%) of respondents said that they have experienced stress 'most of the time' or 'always', and a similar proportion (28%) said they 'rarely' or 'never' experienced this in the last 12 months.

Almost half (45%) had 'sometimes' experienced stress.

Frequency of feeling stressed (%)



Base: All respondents

Source: Q29. *At some time in their lives, most people experience stress. Which statement below best applies to how often, if ever, over the past 12 months you have experienced stress that had a negative effect on you?* (1 – Always, 2 – Most of the time, 3 - Sometimes, 4 – Rarely, 5 – Never)

^ Significantly higher than 7-city total (excluding the subgroup compared)

v Significantly lower than 7-city total (excluding the subgroup compared)

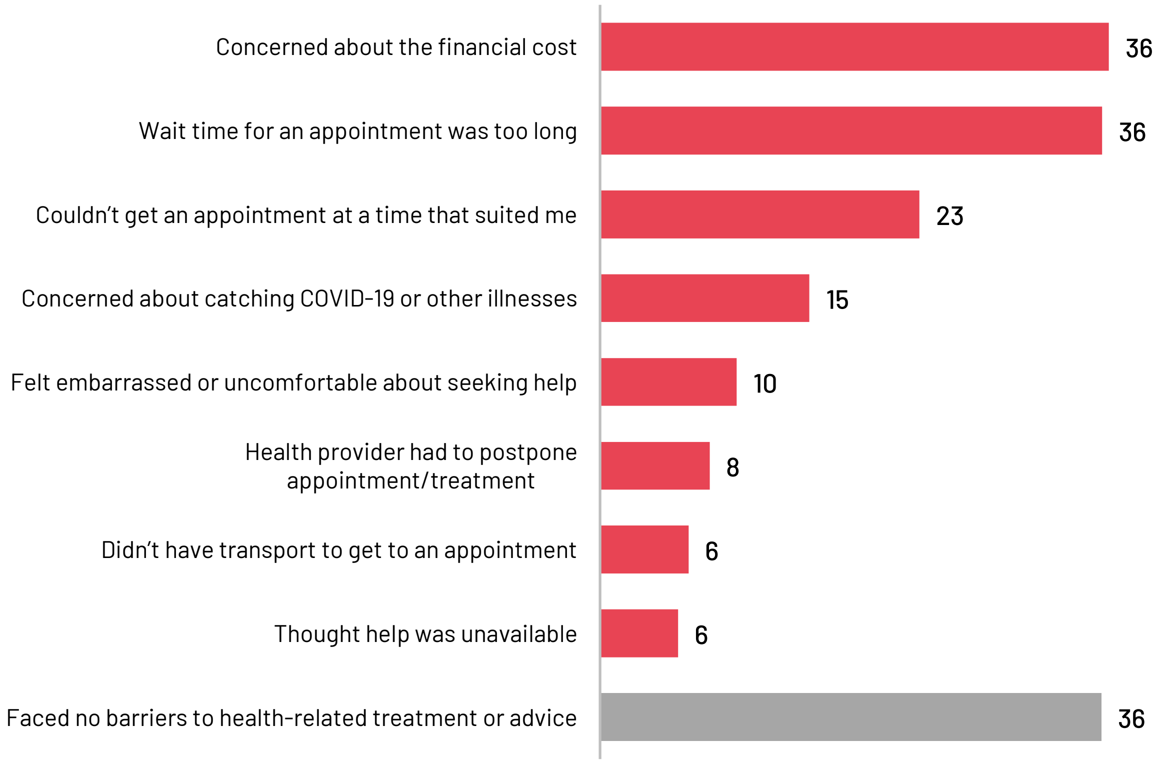
Barriers to health-related treatment or advice

Respondents were asked to select the types of barriers, if any, they have faced to seeking healthcare in the last 12 months from a list of options.

Concerns about the financial cost (36%), and long wait times for appointments (36%) are the two most prevalent barriers to accessing health-related treatment or advice, with each being experienced by more than a third of respondents.

Additionally, nearly a quarter (23%) were unable to get an appointment at a time that suited them.

Barriers to health-related treatment or advice faced (%)



Base: All respondents

Source: Q32. *In the last 12 months, have you, or anyone in your household, faced any of the following barriers to seeking health-related treatment or advice?*

Note: Multi-select question. Only statements selected by 5% or more of respondents are shown.

Barriers to health-related treatment or advice

	7-city total (n=5725) %	Auckland (n=2578) %	Hamilton (n=504) %	Tauranga (n=517) %	Hutt City (n=527) %	Porirua (n=507) %	Wellington (n=513) %	Dunedin (n=579) %
Concerned about the financial cost	36	35	38	41^	38	43^	43^	35
Wait time for an appointment was too long	36	34	43^	43^	42^	41^	38	31v
Couldn't get an appointment at a time that suited me	23	22	24	25	25	28^	26	18v
Concerned about catching COVID-19 or other illnesses	15	15	16	13	15	19	12	13
Felt embarrassed or uncomfortable about seeking help	10	9	11	10	12	12	10	11
Health provider had to postpone appointment or treatment	8	7	6	8	11	7	10	7
Didn't have transport to get to an appointment	6	6	7	6	7	8	6	4
Thought help was unavailable	6	6	5	4	6	5	6	4
Faced no barriers to seeking health-related treatment or advice	36	37	32	28v	29v	32	34	42^

Base: All respondents

Source: Q32. *In the last 12 months, have you, or anyone in your household, faced any of the following barriers to seeking health-related treatment or advice?*

Note: Multi-select question. Only statements selected by 5% or more of respondents are shown.

^ Significantly higher than 7-city total (excluding the subgroup compared)

v Significantly lower than 7-city total (excluding the subgroup compared)

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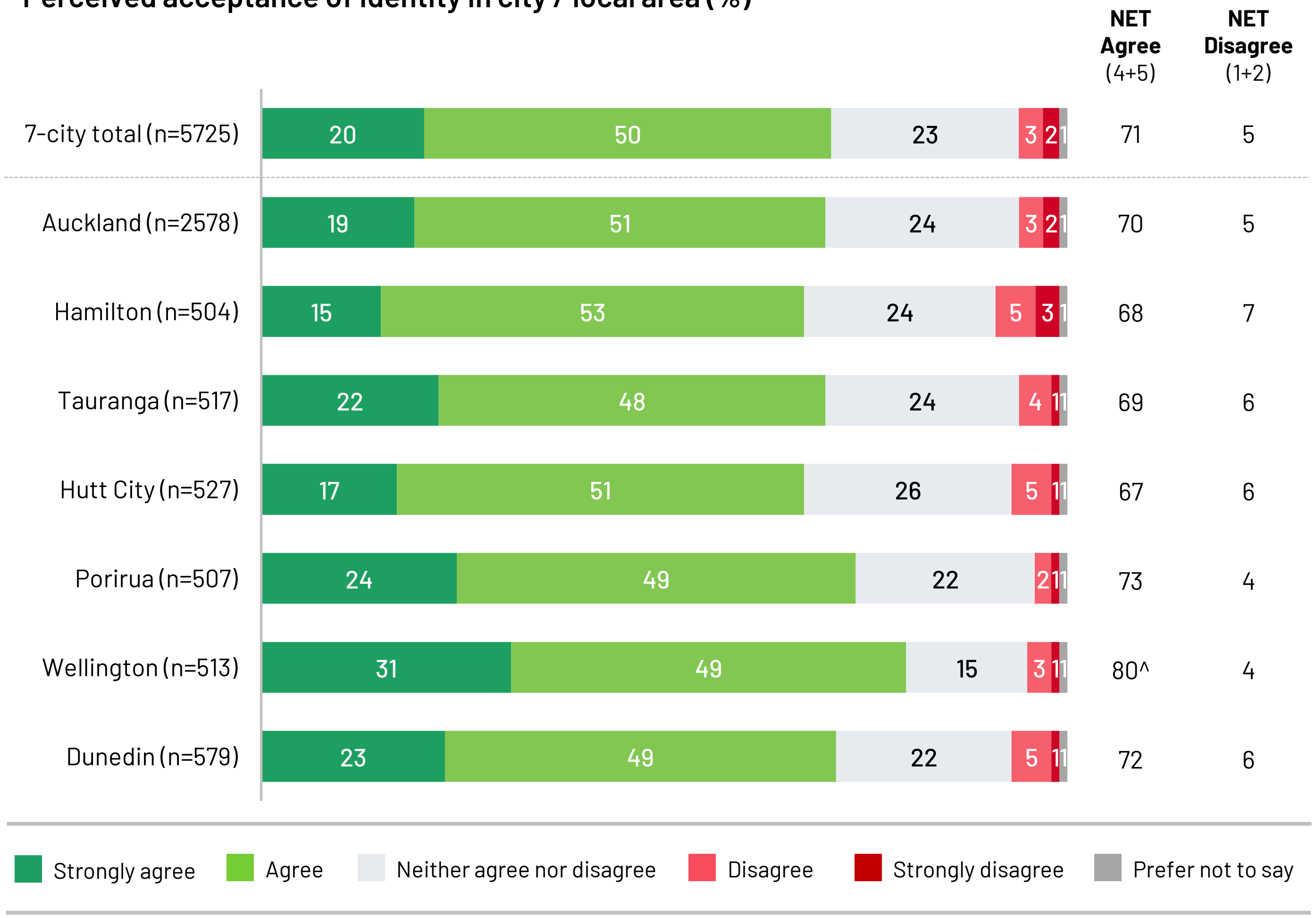
Acceptance of culture & identity

Nearly three quarters (71%) of respondents reported feeling accepted and valued for their identity by others in their city / local area. Only a minority (5%) disagreed.

Perceived acceptance of identity in city / local area (%)



Base: All respondents

Source: Q35_1. *How much do you agree or disagree with the following statements... People in [city / local area] accept and value me and others of my identity (e.g. sexual, gender, ethnic, cultural, faith)* (1 – Strongly disagree, 2 – Disagree, 3 – Neither agree nor disagree, 4 – Agree, 5 – Strongly agree, 97 – Prefer not to say)

^ Significantly higher than 7-city total (excluding the subgroup compared)

v Significantly lower than 7-city total (excluding the subgroup compared)

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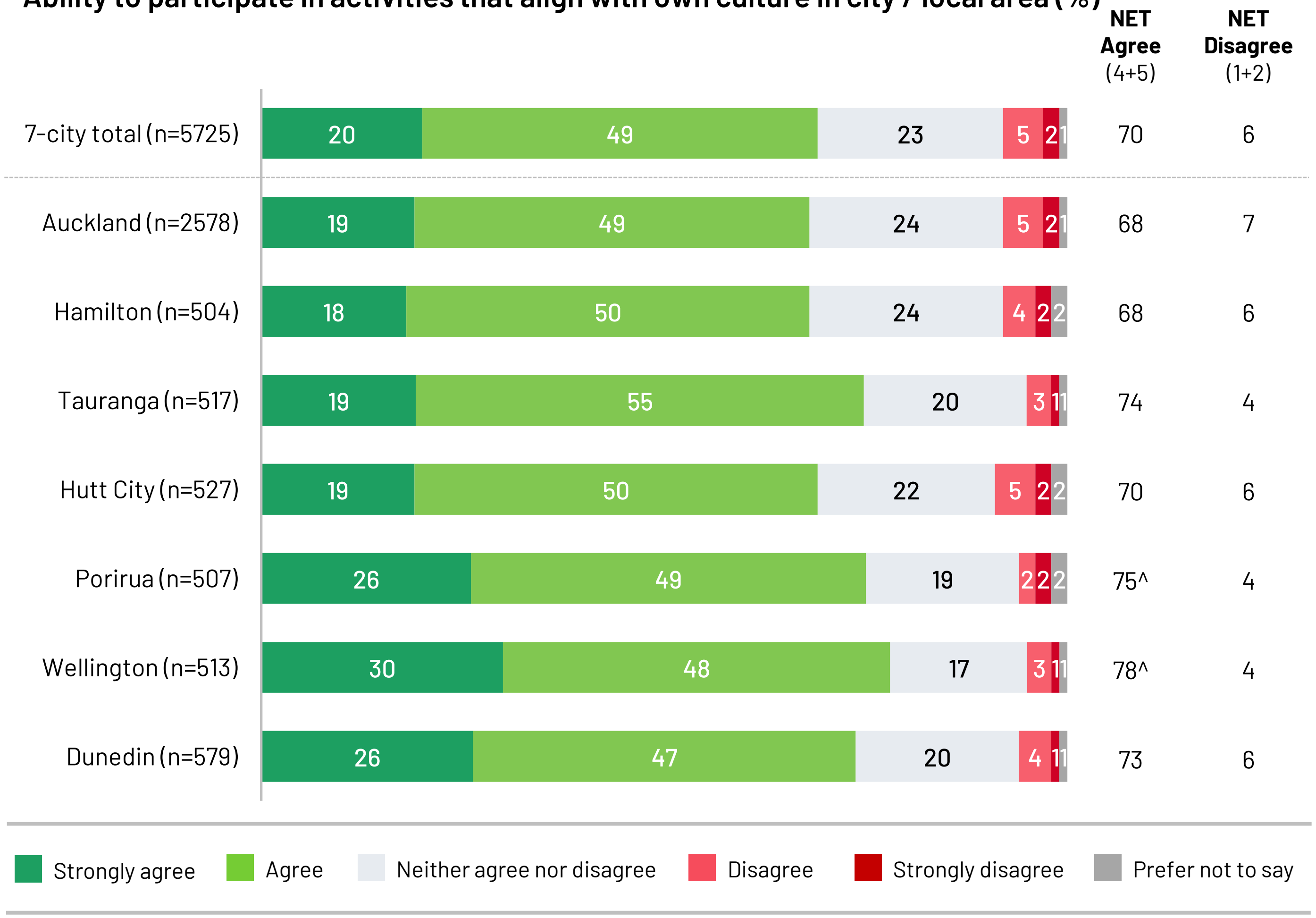
Participation in cultural activities

Across respondents, 70% agreed that they can participate, perform, or attend activities or groups that align with their culture. Only a small minority (6%) disagreed.

Ability to participate in activities that align with own culture in city / local area (%)



Base: All respondents

Source: Q35_3. *How much do you agree or disagree with the following statements… I can participate, perform, or attend activities or groups that align with my culture* (1 – Strongly disagree, 2 – Disagree, 3 – Neither agree nor disagree, 4 – Agree, 5 – Strongly agree, 97 – Prefer not to say)

^ Significantly higher than 7-city total (excluding the subgroup compared)

v Significantly lower than 7-city total (excluding the subgroup compared)

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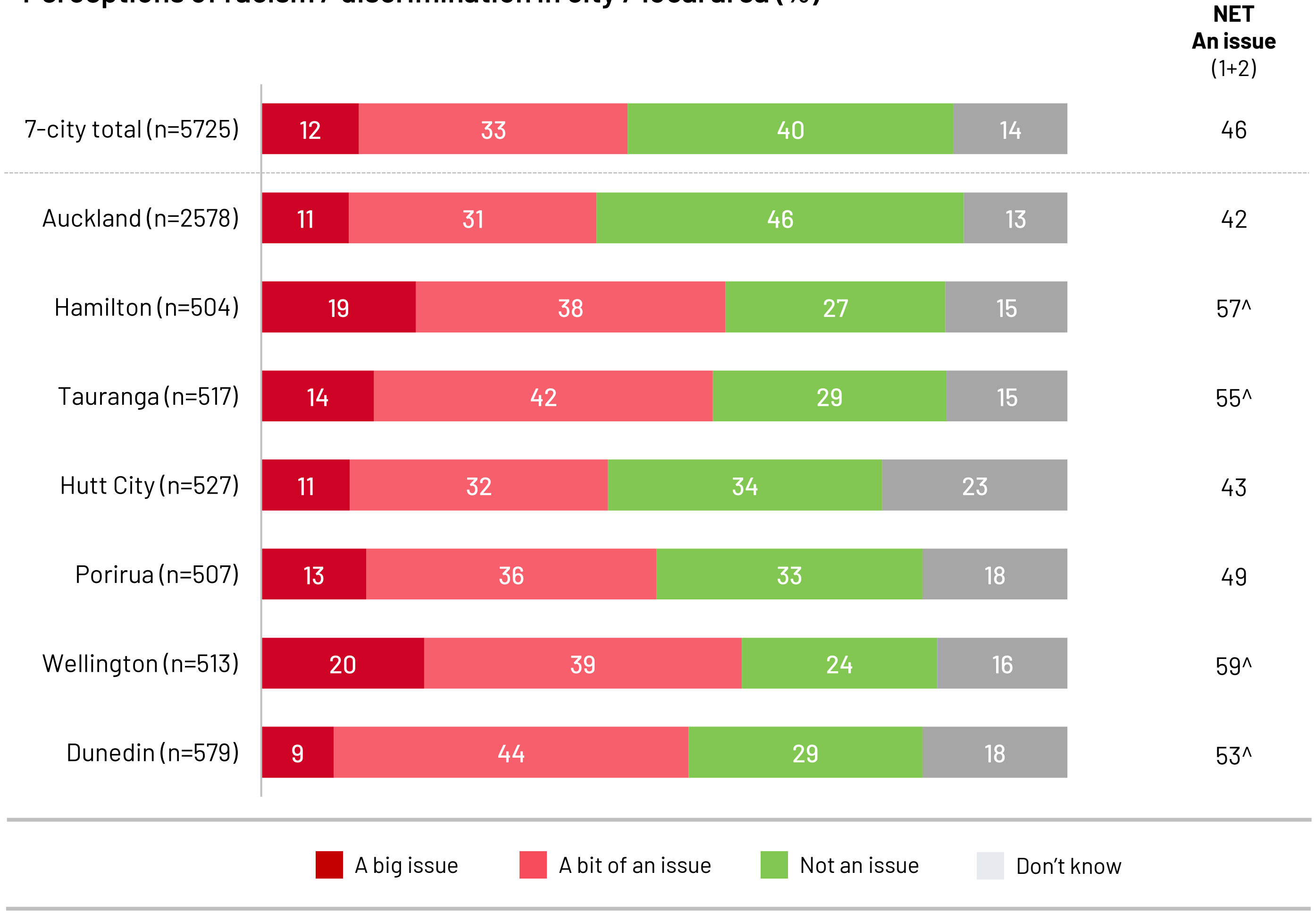
Racism / discrimination

Across the seven cities, almost half (46%) of the respondents perceived racism or discrimination as an issue in their city / local area, with 12% saying it is a 'big' issue.

Perceptions of racism / discrimination in city / local area (%)



Base: All respondents

Source: Q11_5. *To what extent, if at all, has each of the following been an issue in [city / local area] over the past 12 months ... Racism or discrimination towards particular groups of people* (1 – A big issue, 2 – A bit of an issue, 3 – Not an issue, 98 – Don't know)

^ Significantly higher than 7-city total (excluding the subgroup compared)

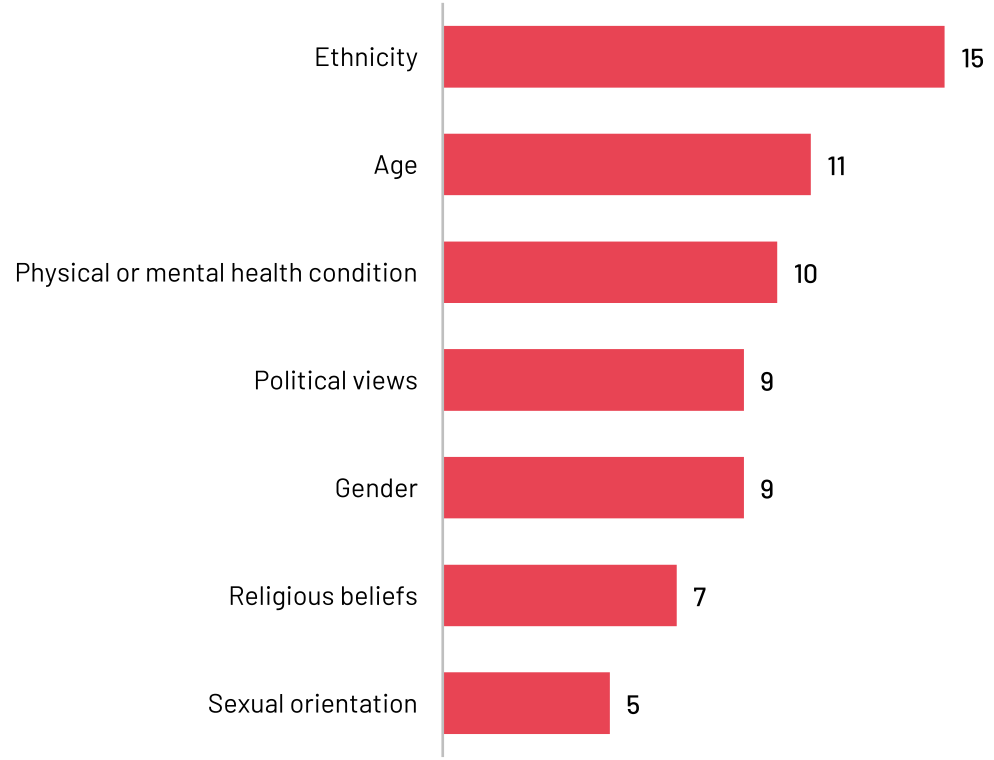
v Significantly lower than 7-city total (excluding the subgroup compared)

Personal experience of prejudice / intolerance

More than a quarter (27%) of respondents reported experiencing discrimination due to one or more factors.

Of these, just over 1 in 10 (15%) of the 7-city respondents felt they had personally experienced anger / intolerance or been treated unfairly / excluded in their city / local area in the last six months because of their ethnicity, while 11% experienced discrimination due to age and 10% due to their physical / mental health condition.

Personal experience of prejudice / intolerance in the last 6 months in city / local area – 7-city total (% Yes)



Base: All respondents

Source: Q36. *In the last six months in [city / local area], have you personally experienced anger or intolerance, or been treated unfairly or excluded, because of your...?* (1 – Yes, 2 – No)

Personal experience of prejudice / intolerance

	7-city total (n=5725) %	Auckland (n=2578) %	Hamilton (n=504) %	Tauranga (n=517) %	Hutt City (n=527) %	Porirua (n=507) %	Wellington (n=513) %	Dunedin (n=579) %
Ethnicity	15	15	19	14	14	13	14	8v
Age	11	10	15	13	13	12	15	11
Physical or mental health condition	10	9	13	12	9	10	11	11
Political views	9	8	13	9	10	9	12	10
Gender	9	8	12	9	10	10	14^	8
Religious beliefs	7	7	9	5	7	8	5	4
Sexual orientation	5	4	7	4	4	5	5	5

Base: All respondents
Source: Q36. *In the last six months in [city / local area], have you personally experienced anger or intolerance, or been treated unfairly or excluded, because of your...?*

^ Significantly higher than 7-city total (excluding the subgroup compared)
v Significantly lower than 7-city total (excluding the subgroup compared)

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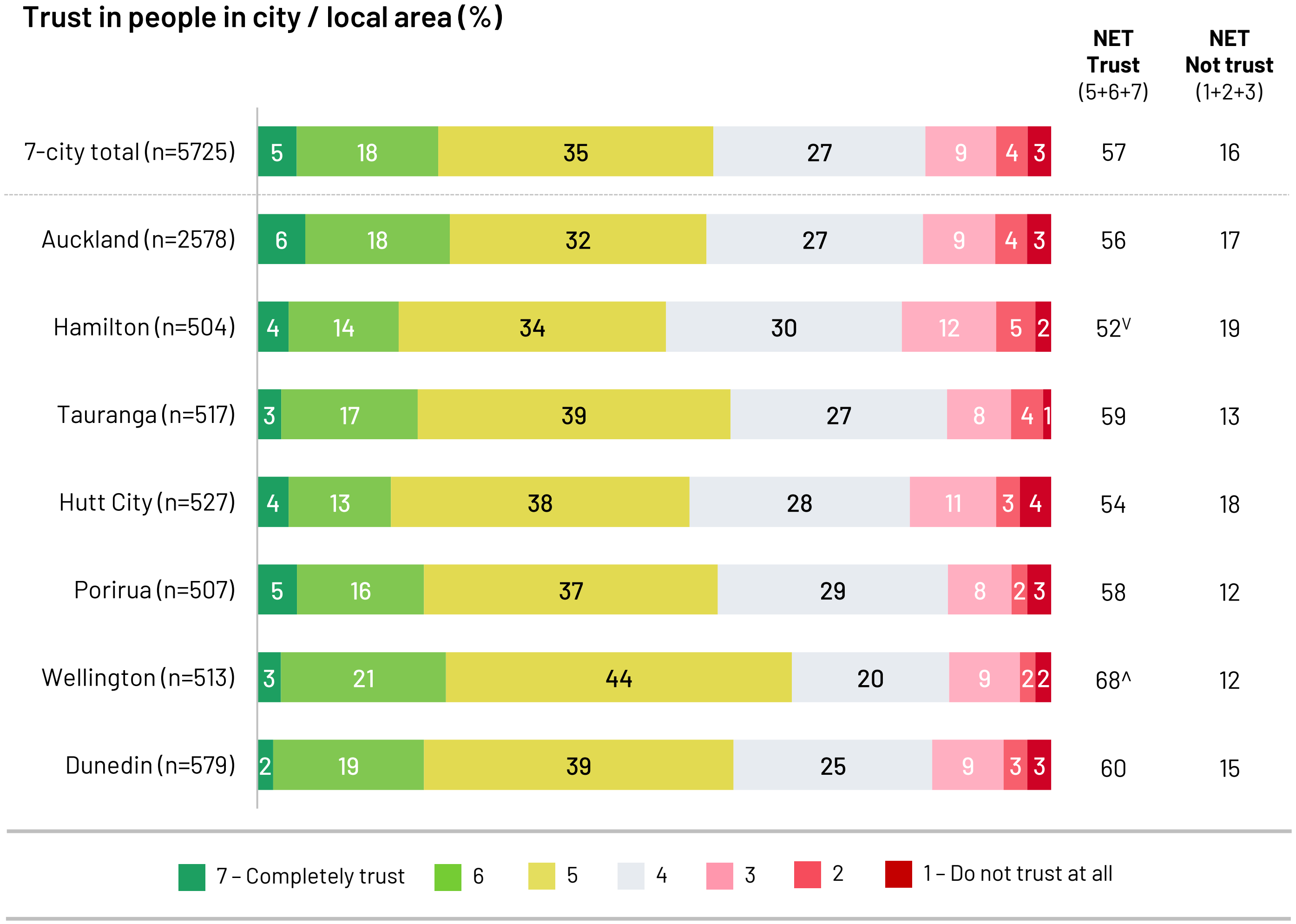
Trust in people in city / local area

More than half (57%) of respondents said they trust people in their city / local area, while 16% said they do not.



Base: All respondents

Source: Q34. *And in general, how much do you trust people in [city / local area]?* (1 – Do not trust at all, 7 – Completely trust)

^ Significantly higher than 7-city total (excluding the subgroup compared)

v Significantly lower than 7-city total (excluding the subgroup compared)

TAIRARU ĀHUARANGI / CLIMATE CHANGE

This section reports on four questions relating to respondents' understanding of climate change, how worried they are about the impact of climate change on their city / local area, and climate actions they have taken in the last 12 months.

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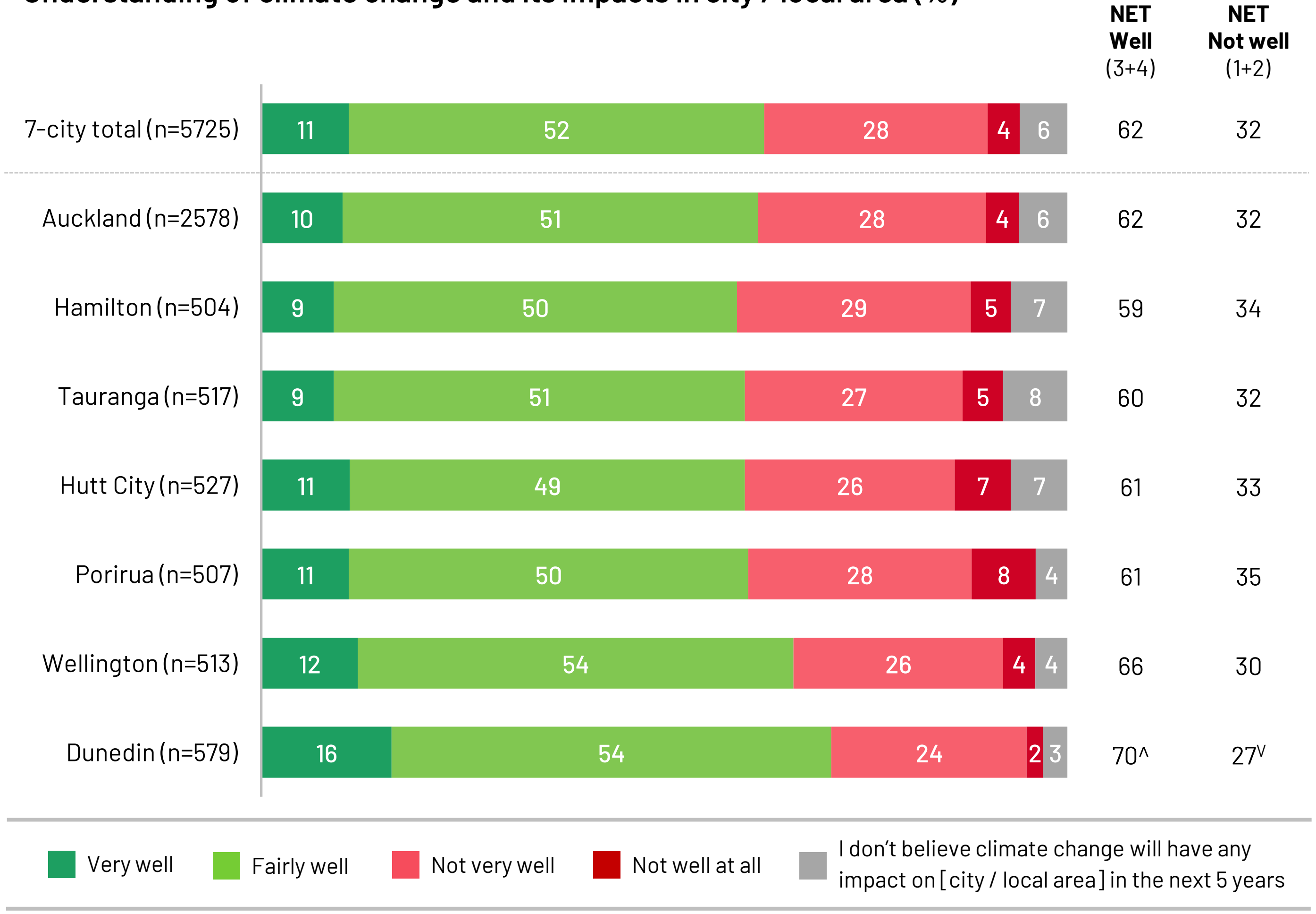
Understanding of climate change and its impacts

Over half (62%) of the 7-city respondents thought they have a good understanding of climate change and its impacts on their city / local area, while just under a third (32%) say they do not know the impacts 'very well' or 'at all'.

A small proportion (6%) don't believe climate change will have any impact on their city / local area in the next five years.

Understanding of climate change and its impacts in city / local area (%)



Base: All respondents

Source: Q39. *How well do you think you understand climate change and the impacts it could have on [city / local area] in the next 5 years?* (1 – Not well at all, 2 – Not very well, 3 – Fairly well, 4 – Very well, 5 – I don't believe climate change will have any impact on [city / local area] in the next 5 years

^ Significantly higher than 7-city total (excluding the subgroup compared)

v Significantly lower than 7-city total (excluding the subgroup compared)

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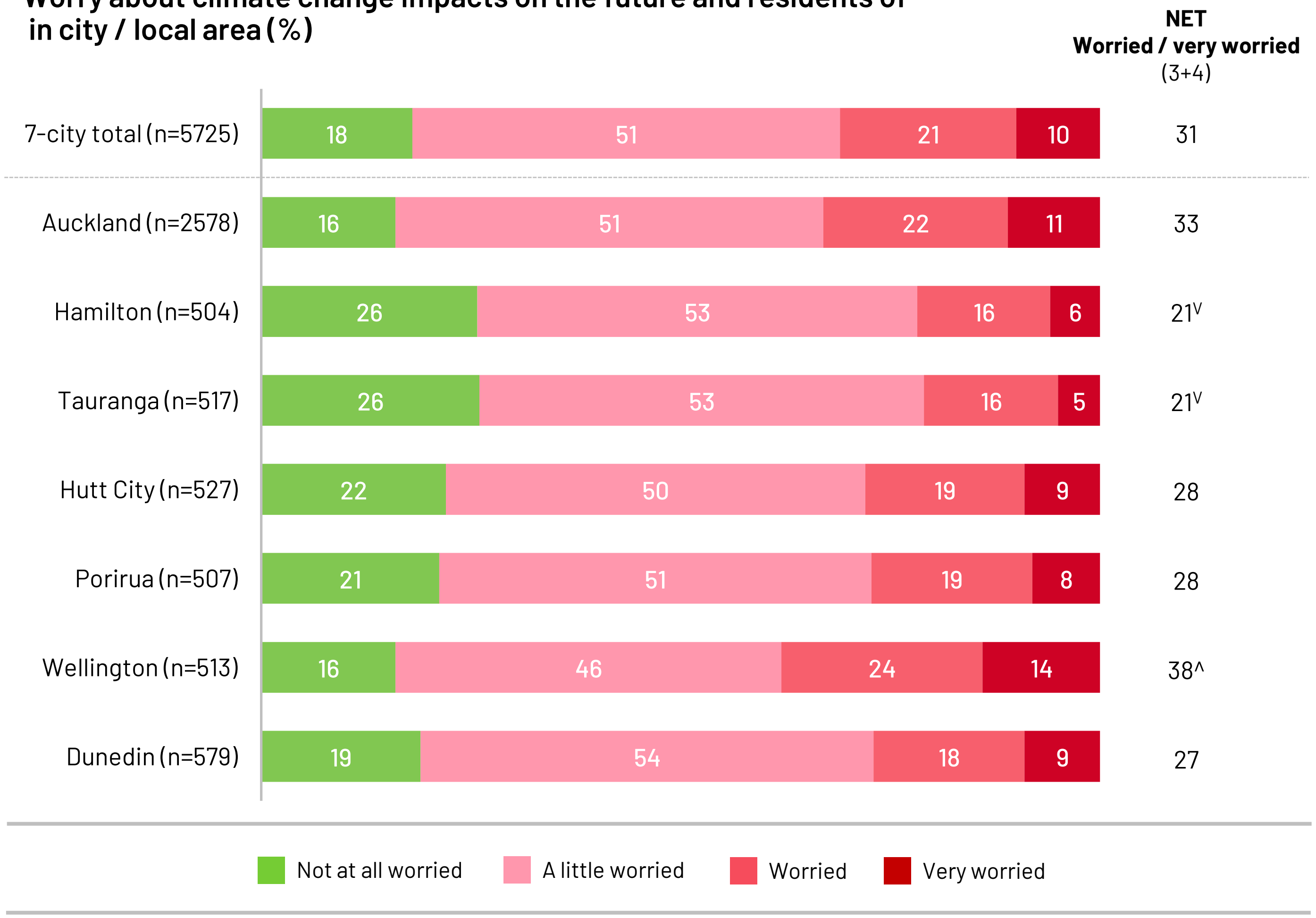
Worry about climate change impacts

Close to one third (31%) of respondents said they are worried about climate change impacts on their city / local area in the next five years, while nearly 1 in 5 (18%) are <u>not</u> worried.

Worry about climate change impacts on the future and residents of in city / local area (%)



Base: All respondents

Source: Q40. *To what extent do you personally worry about the impact of climate change on the future of [city / local area] and residents of [city / local area]?* (1 – Not at all worried, 2 – A little worried, 3 – Worried, 4 – Very worried

^ Significantly higher than 7-city total (excluding the subgroup compared)

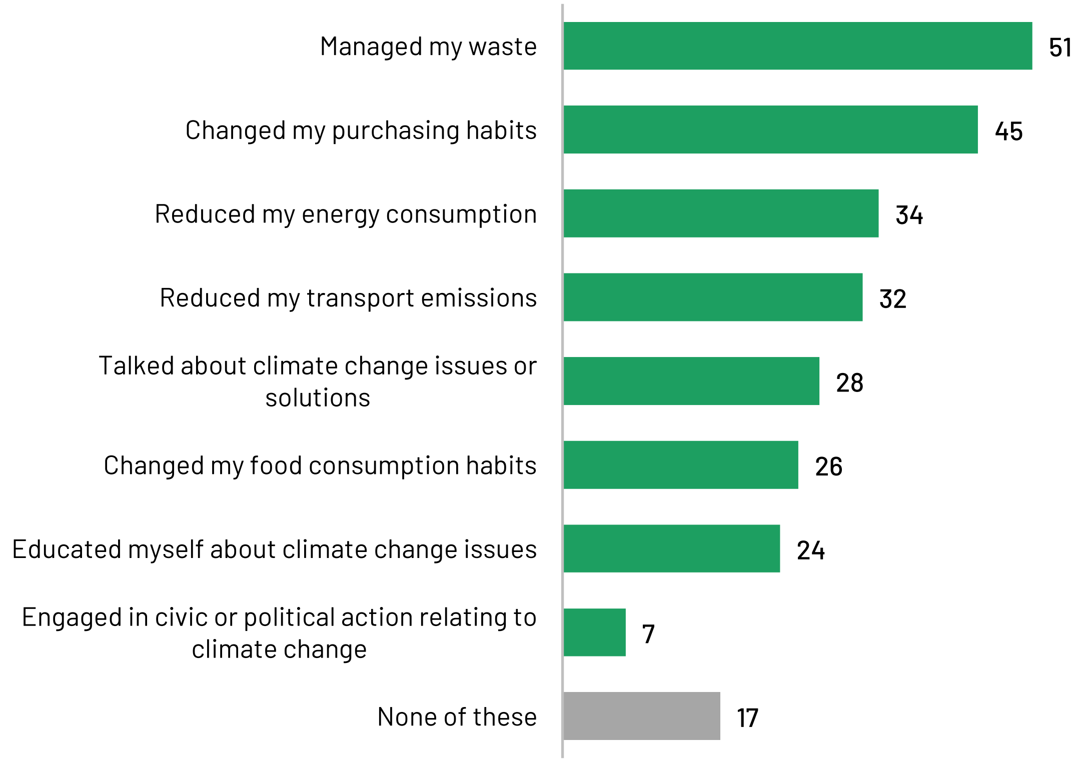
v Significantly lower than 7-city total (excluding the subgroup compared)

CLIMATE CHANGE

Climate-conscious actions taken in the last 12 months

Respondents were asked about climate-related actions they had taken over the 12 months before the survey. Half (51%) reported they had managed their waste on an ongoing basis over the last 12 months, while 45% said they had changed their purchasing habits. Around one in six (17%) said they had not taken any of the listed actions.

Climate-conscious actions taken in the last 12 months (%)



Base: All respondents
Source: Q47. *Over the last 12 months, which of the following actions (if any) have you taken on an ongoing basis, for any reason?*
Note: Multi-select question. Only statements selected by 5% or more of respondents are shown.

Climate-conscious actions taken in the last 12 months

	7-city total (n=5725) %	Auckland (n=2578) %	Hamilton (n=504) %	Tauranga (n=517) %	Hutt City (n=527) %	Porirua (n=507) %	Wellington (n=513) %	Dunedin (n=579) %
Managed my waste	51	49	55	60^	47	52	50	64^
Changed my purchasing habits	45	43	45	44	50^	51^	53^	50^
Reduced my energy consumption	34	34	37	34	37	34	34	36
Reduced my transport emissions	32	31	34	33	36	34	41^	37^
Talked about climate change issues or solutions	28	25	26	29	32	33^	40^	36^
Changed my food consumption habits	26	25	22	24	28	33^	29	32^
Educated myself about climate change issues	24	23	20	21	20	28	32^	28
Engaged in civic or political action relating to climate change	7	6	6	4	8	9	10	11
Don't know	3	3	4	2	5	6	1	3
None of these	17	18	15	15	16	15	17	14

Base: All respondents
Source: **Q47.** *Over the last 12 months, which of the following actions (if any) have you taken on an ongoing basis, for any reason?*
Note: Multi-select question. Only statements selected by 5% or more of respondents are shown.

^ Significantly higher than 7-city total (excluding the subgroup compared)
v Significantly lower than 7-city total (excluding the subgroup compared)

HE ORANGA WHIWHI MAHI, TE UTU O TE NOHO / EMPLOYMENT & COST OF LIVING

This section reports on respondents' employment status, perceptions of their work–life balance, their ability to cover costs of everyday needs, reductions in spending due to cost, and worry about food due to lack of money.

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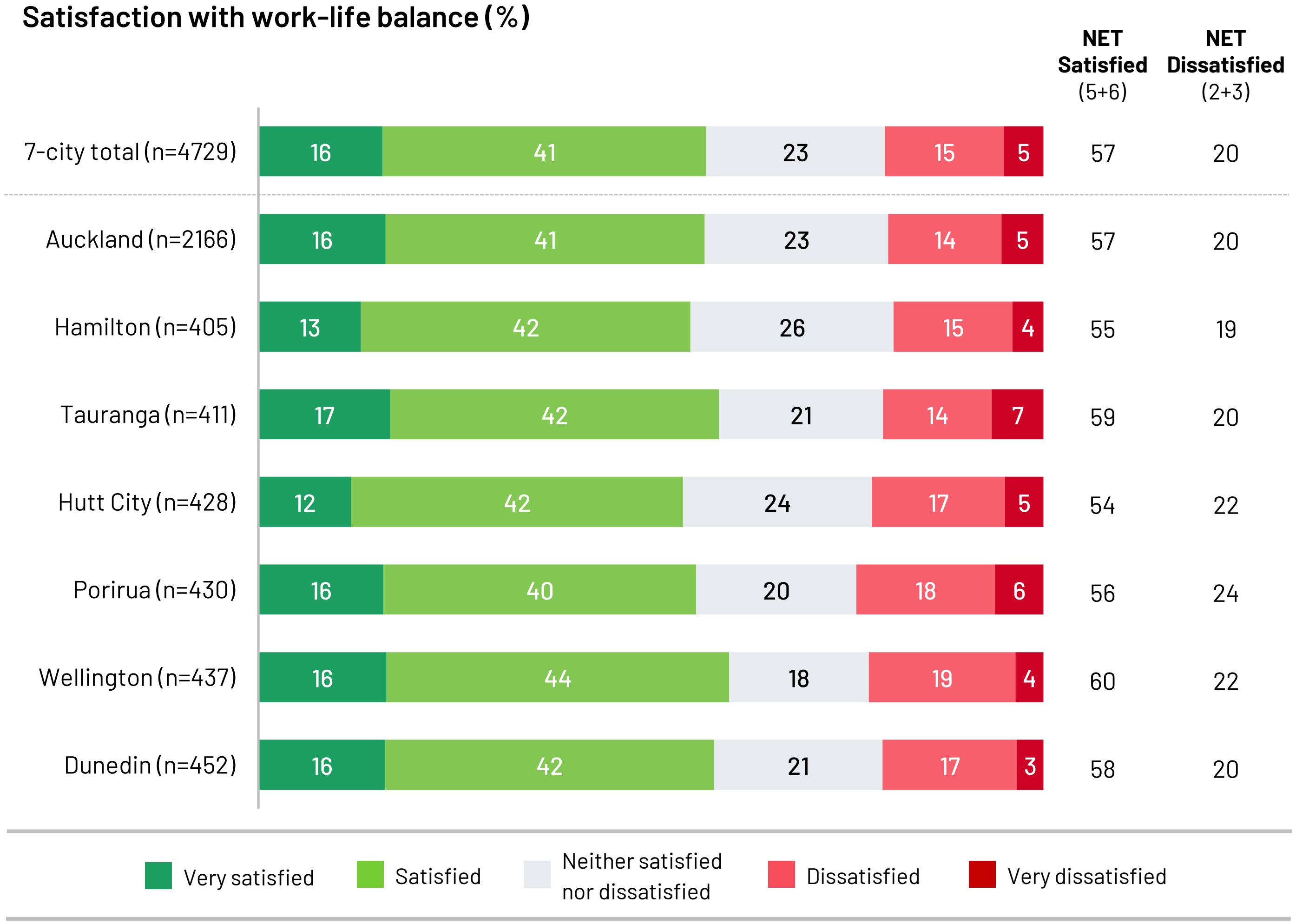
Satisfaction with work–life balance

Across the seven cities, 57% of respondents in paid employment were satisfied with the balance of work and other aspects of their life, while 20% were not satisfied.



Base: Those in paid employment (n=4729), excluding 'not applicable, not in paid work'

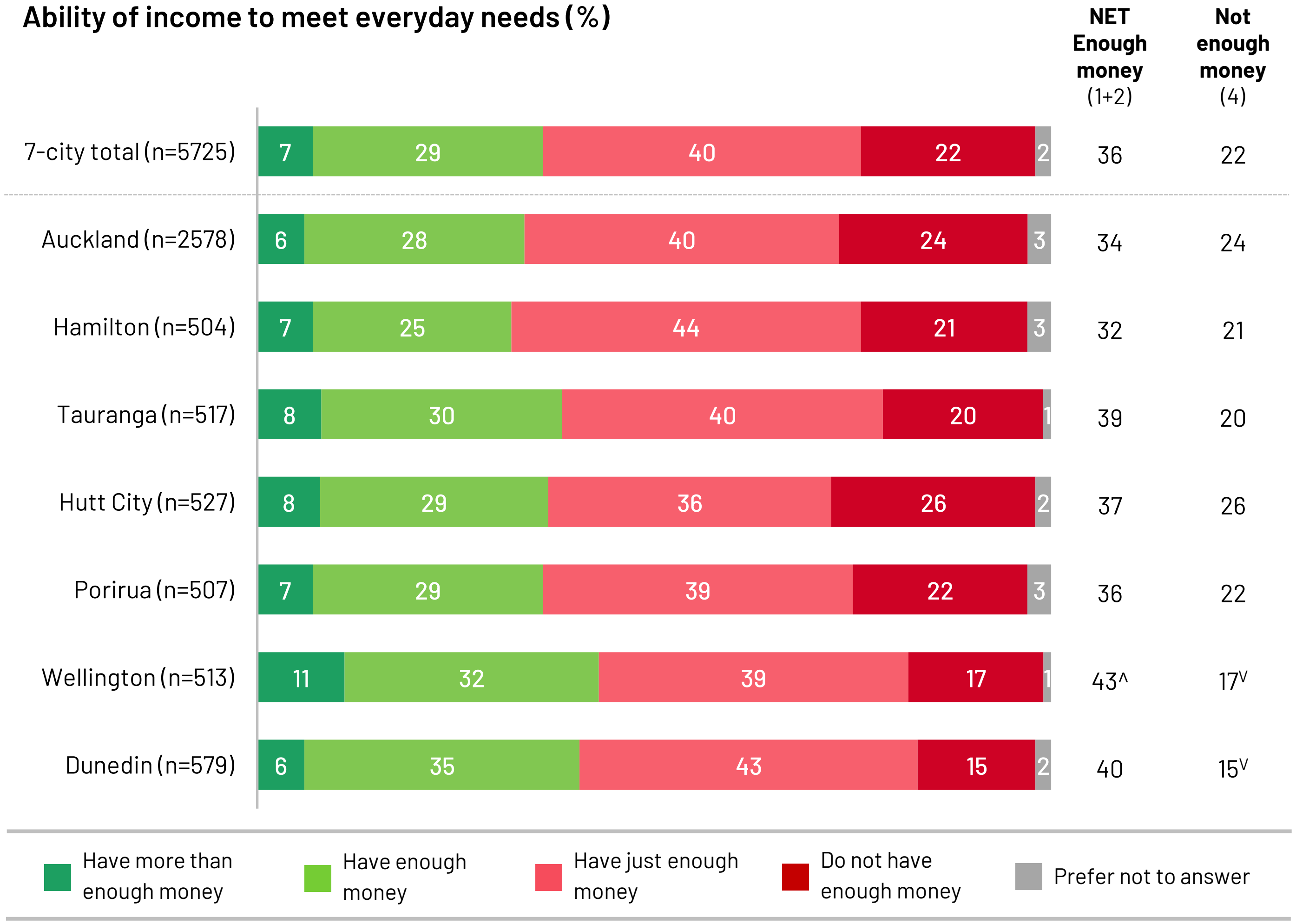
Source: Q18. *Overall, how satisfied or dissatisfied are you with the balance between your paid work and other aspects of your life such as time with your family or for leisure?* (1 – Not applicable, not in paid work, 2 – Very dissatisfied, 5 – Dissatisfied, 4 – Neither satisfied nor dissatisfied, 5 – Satisfied, 6 – Very satisfied)

^Significantly higher than 7-city total (excluding the subgroup compared)

v Significantly lower than 7-city total (excluding the subgroup compared)

Ability of income to meet everyday needs

Across the seven cities, 36% of respondents said they have 'enough' or 'more than enough' money to meet their everyday needs, while 22% say their total income is not enough to cover their everyday needs. Two fifths (40%) of respondents said they have 'just enough money' to meet their everyday needs.



Base: All respondents

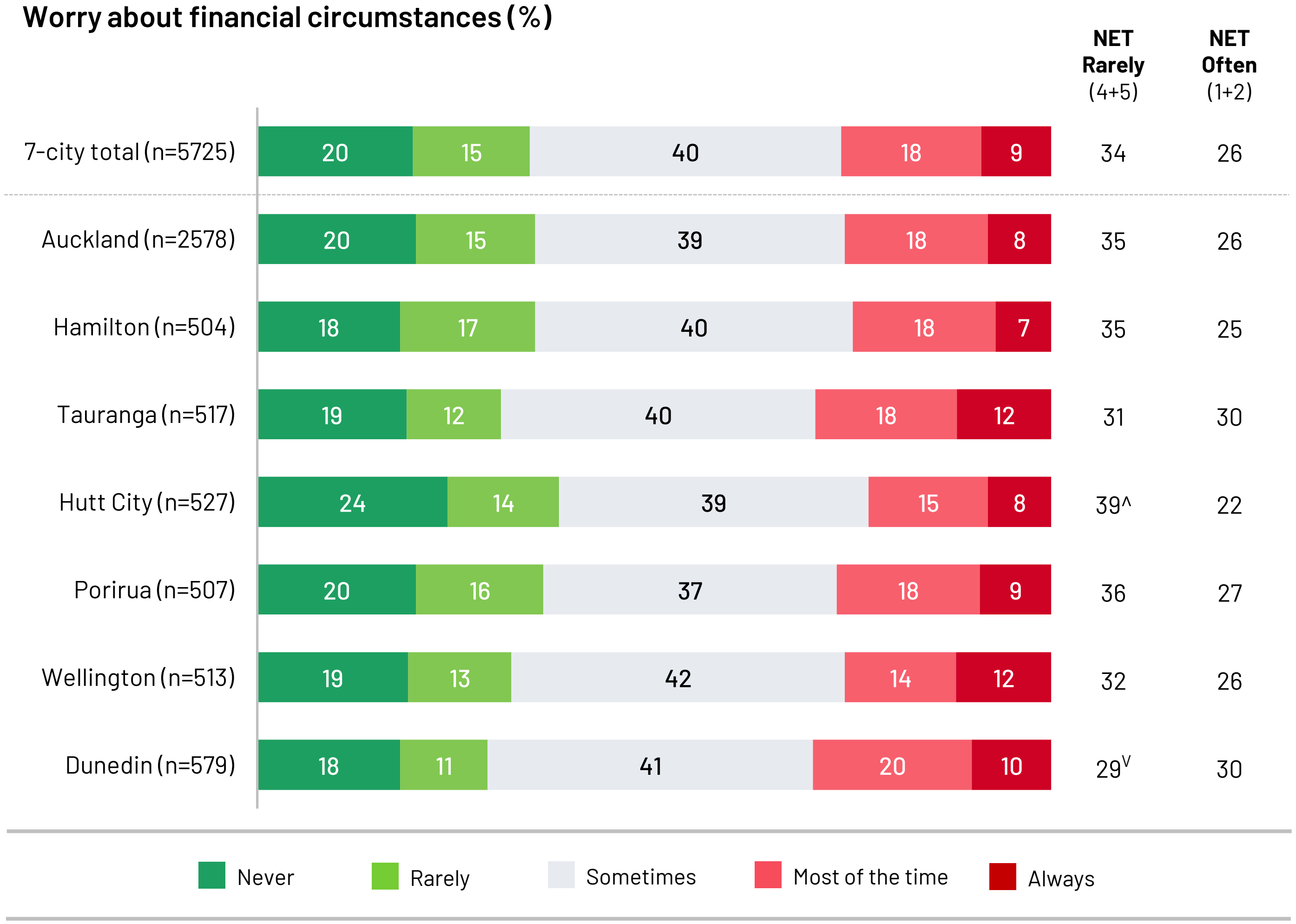
Source: Q20. *Which of the following best describes how well your total income (from all sources) meets your everyday needs for things such as accommodation, food, clothing and other basic needs?* (1 – Have more than enough money, 2 – Have enough money, 3 – Have just enough money, 4 – Do not have enough money, 5 – Prefer not to say)

^ Significantly higher than 7-city total (excluding the subgroup compared)

v Significantly lower than 7-city total (excluding the subgroup compared)

Worry about financial circumstances

Across the seven cities, just over a quarter (26%) of respondents said they had worried 'always' or 'most of the time' about their and their family's financial circumstances in the last three months, while 40% said they had sometimes worried about it. A third (34%) said they had 'rarely' or 'never' worried.



Base: All respondents

Source: Q21. *In the last 3 months, how often were you worried about the financial circumstances of you and your family / whānau?* (1 – Always, 2 – Most of the time, 3 –Sometimes, 4 – Rarely, 5 – Never)

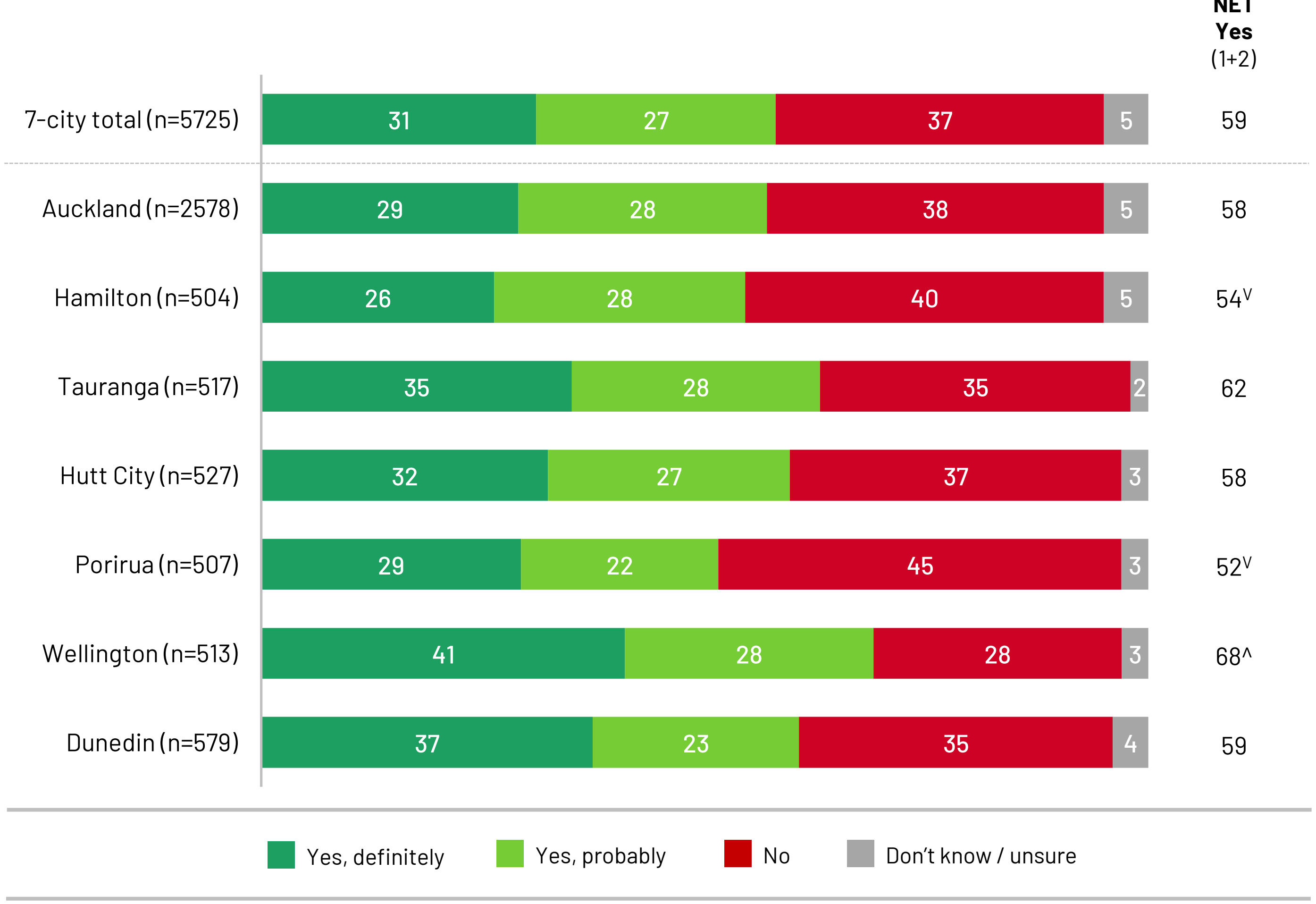
^ Significantly higher than 7-city total (excluding the subgroup compared)

v Significantly lower than 7-city total (excluding the subgroup compared)

Ability to pay unexpected bill without going into debt

More than half (59%) of respondents said they would be able to pay an unexpected bill of $2000 within a week without going into debt, while 37% say they would not be able to access this amount of funds.

Ability to pay unexpected bill without going into debt (%)



Base: All respondents

Source: Q22. *If you had to pay a $2000 bill unexpectedly, could you access the money within a week and without going into debt?* (1 – Yes, definitely, 2 – Yes, probably, 3 – No, 98 – Don't know)

^ Significantly higher than 7-city total (excluding the subgroup compared)

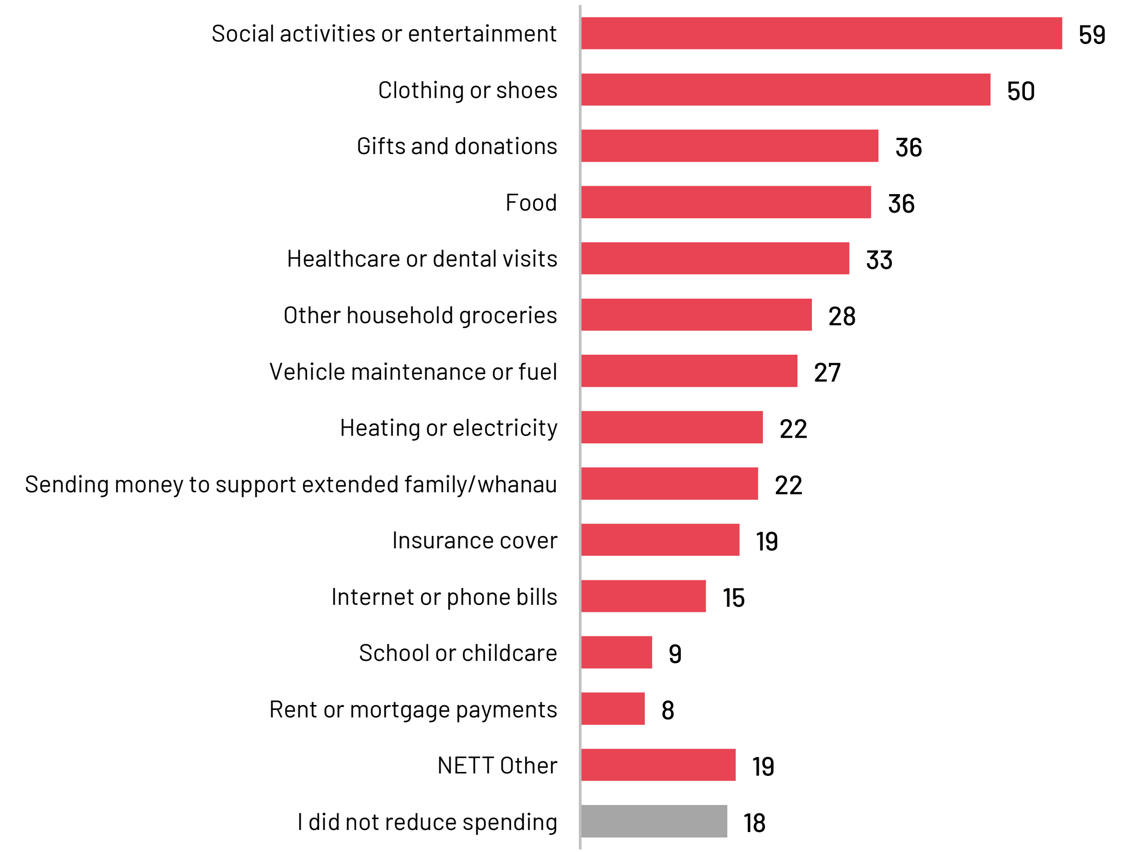
v Significantly lower than 7-city total (excluding the subgroup compared)

Reduction in everyday expenses when money is tight

Respondents were asked to select any everyday expenses they had reduced their spending in over the 12 months prior to the survey. Across the seven cities, the top two everyday expenses respondents cut back on when money was tight were social activities or entertainment (59%) and clothing or shoes (50%).

Just under one fifth (18%) said they did not reduce their spending.

Everyday expenses cut back on when money was tight (%)



Base: All respondents

Source: Q44. *Thinking about your everyday expenses in the last 12 months, which of the following areas (if any) have you had to reduce your spending on or go without if money was tight?*

Note: Multi-select question. Only statements selected by 5% or more of respondents are shown.

Reduction in everyday expenses when money is tight

	7-city total (n=5725) %	Auckland (n=2578) %	Hamilton (n=504) %	Tauranga (n=517) %	Hutt City (n=527) %	Porirua (n=507) %	Wellington (n=513) %	Dunedin (n=579) %
Social activities or entertainment	59	59	58	55	63	57	64^	56
Clothing or shoes	50	50	48	44v	51	51	55^	47
Gifts and donations	36	36	33	34	39	35	41 ^	35
Food	36	36	35	32	36	36	34	33
Healthcare or dental visits	33	32	37	36	35	32	35	33
Other household groceries	28	29	31	25	28	27	27	24
Vehicle maintenance or fuel	27	26	27	29	30	33^	22v	27
Heating or electricity	22	23	23	20	26	22	22	18
Sending money to support extended family/whanau	22	23	20	18	22	26	20	16v
Insurance cover	19	19	22	24^	26^	22	18	16
NETT Other	19	18	18	24^	20	21	20	24^
Internet or phone bills	15	16	16	11	19	17	12	12
School or childcare	9	9	11	8	11	10	8	4v
Rent or mortgage payments	8	8	10	6	13^	8	6	5
I did not reduce spending	18	17	17	23^	18	20	18	21

Base: All respondents

Source: Q44. *Thinking about your everyday expenses in the last 12 months, which of the following areas (if any) have you had to reduce your spending on or go without if money was tight?*

Note: Multi-select question. Only statements selected by 5% or more of respondents are shown.

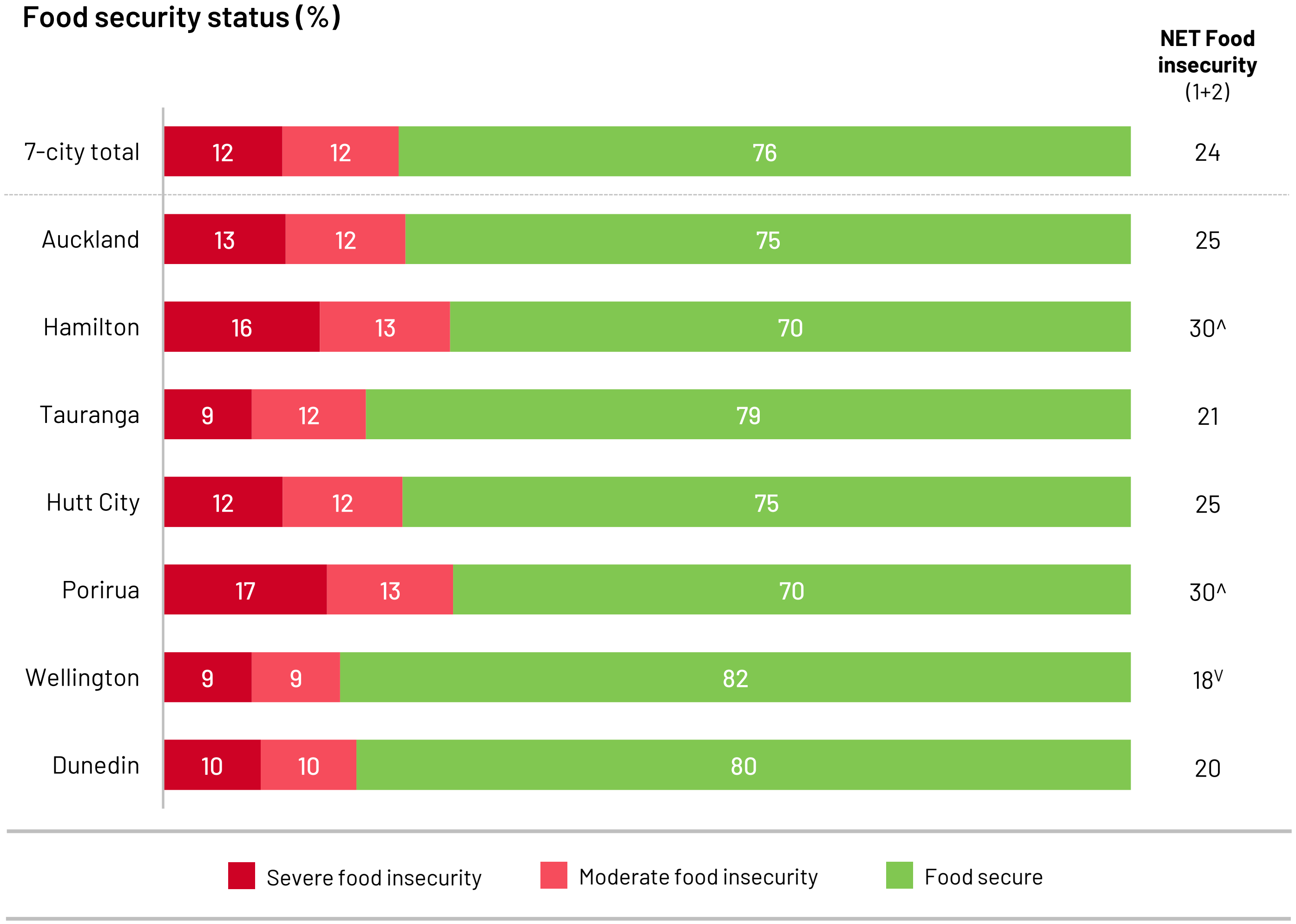
^ Significantly higher than 7-city total (excluding the subgroup compared)

v Significantly lower than 7-city total (excluding the subgroup compared)

Food security

Across the seven cities, just under a quarter (24%) have experienced food insecurity during the last 12 months ('moderate food insecurity' or 'severe food insecurity').

One in three (30%) respondents have experienced food insecurity in Hamilton and Porirua, while just under 1 in 5 (18%) of those in Wellington are food insecure.



Base: All respondents

Source: Derived from results for Q45. *During the last 12 months, was there a time when, because of lack of money or other resources, you and your household...* (1 – Yes, 2 – No, 99 – Prefer not to say, 98 – Don't know)

^ Significantly higher than 7-city total (excluding the subgroup compared)

v Significantly lower than 7-city total (excluding the subgroup compared)

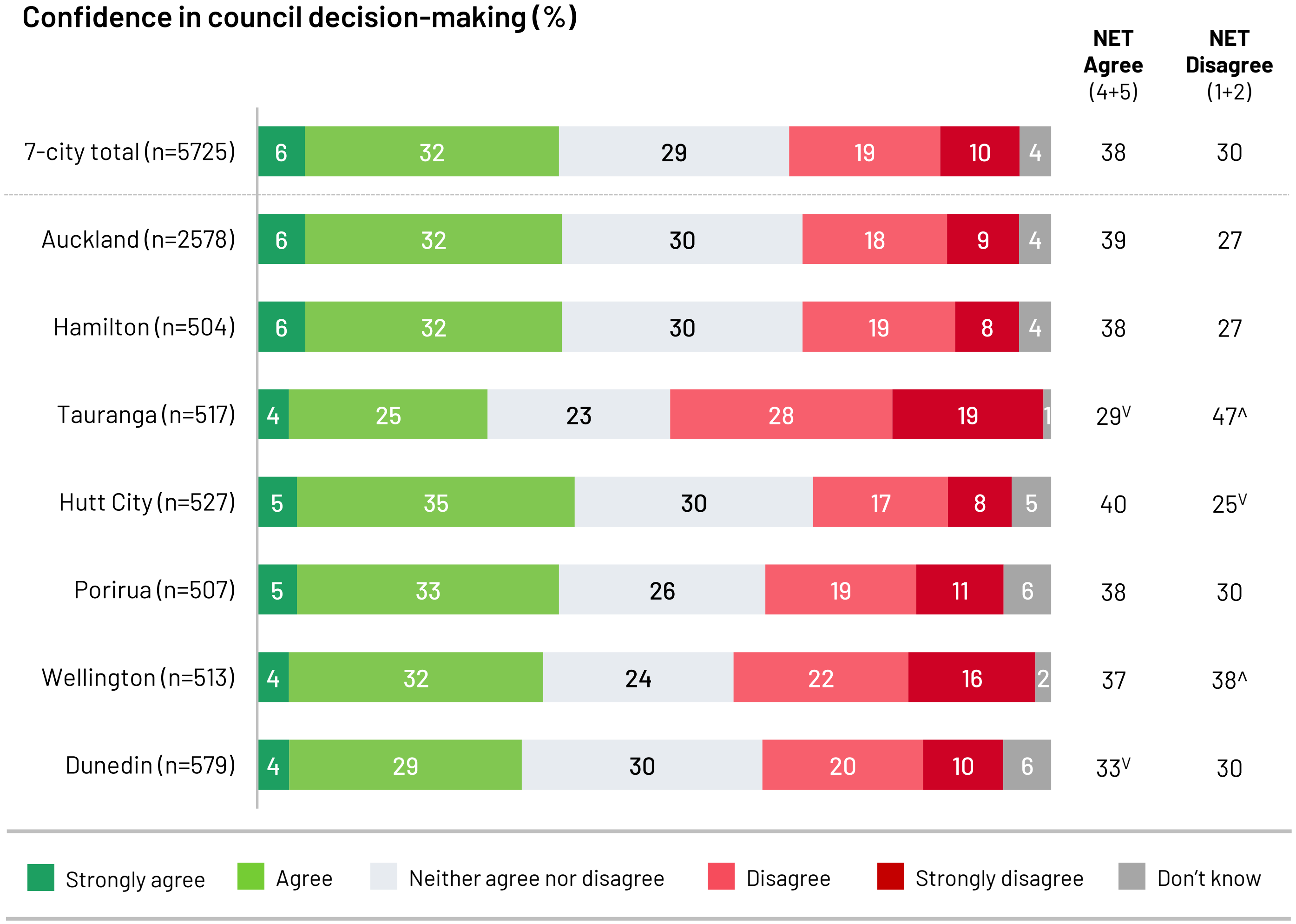
NGĀ RŌPŪ ME NGĀ KAUNIHERA / INSTITUTIONS AND COUNCILS

This section reports on respondents' trust of their local institutions, their confidence in council decision-making, and their perceptions of how much influence the public has on council decision-making.

INSTITUTIONS & COUNCILS

Confidence in council decision-making

Across the seven cities, there were mixed views of council decision-making. Around two fifths (38%) of respondents agreed they have confidence that their local council makes decisions that are in their city / local area's best interest, while 30% disagreed and another 29% neither agreed nor disagreed.



Base: All respondents

Source: Q15. *Overall, I have confidence that [city / local council] makes decisions that are in the best interests of my city.* (1 – Strongly disagree, 2 – Disagree, 3 – Neither agree nor disagree, 4 – Agree, 5 – Strongly agree, 98 – Don't know)

^ Significantly higher than 7-city total (excluding the subgroup compared)

v Significantly lower than 7-city total (excluding the subgroup compared)

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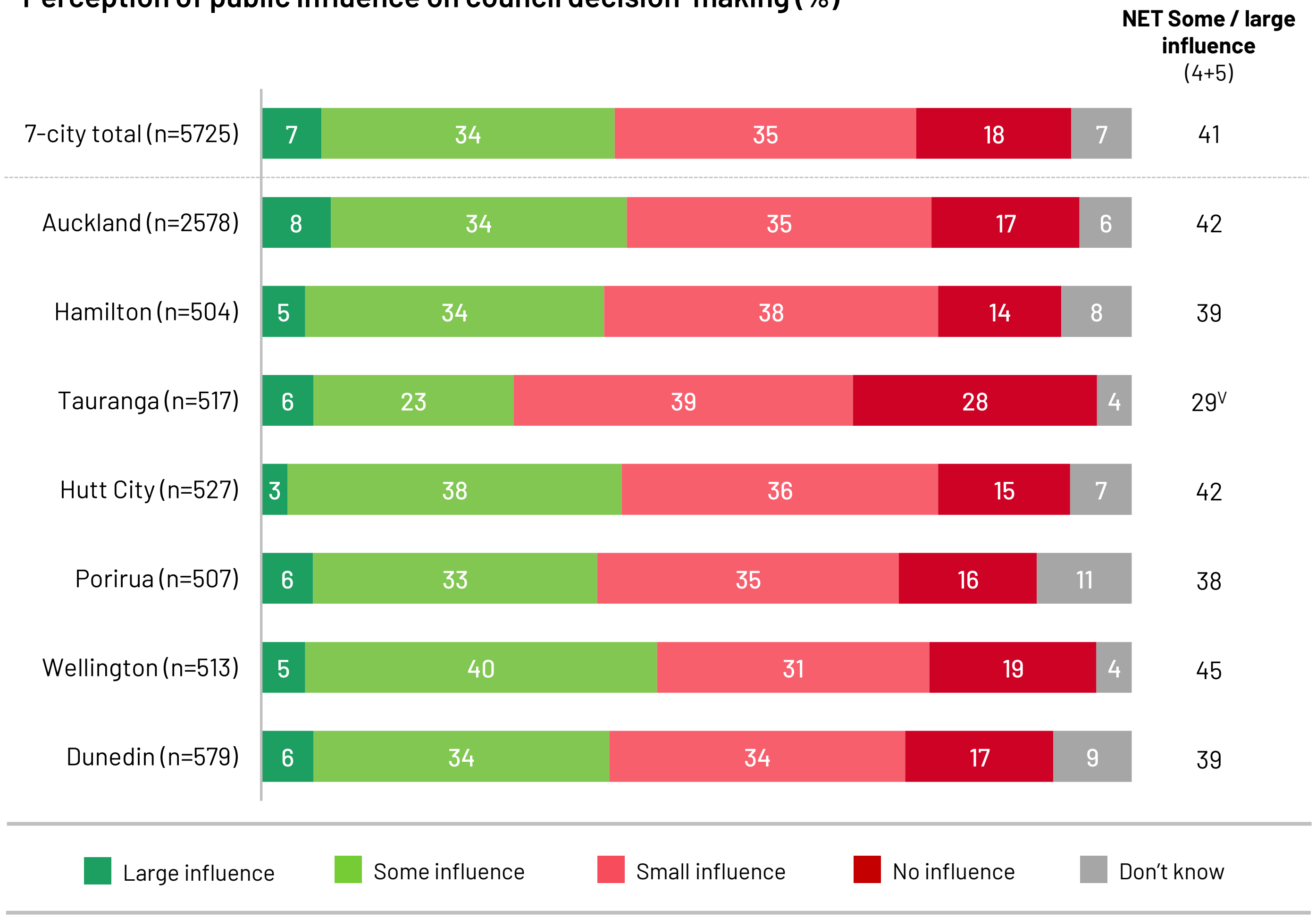
Perceptions of public influence on council decision-making

Two in five (41%) of the 7-city respondents perceived the public has a 'large' or 'some' influence on the decisions that their council makes, while 18% felt the public has no influence.

Perception of public influence on council decision-making (%)



Base: All respondents

Source: Q16. *Overall, how much influence do you feel the public has on the decisions [city / local council] makes?* (1 – No influence, 2 – Small influence, 3 – Some influence, 4 – Large influence, 98 – Don't know)

^ Significantly higher than 7-city total (excluding the subgroup compared)

v Significantly lower than 7-city total (excluding the subgroup compared)

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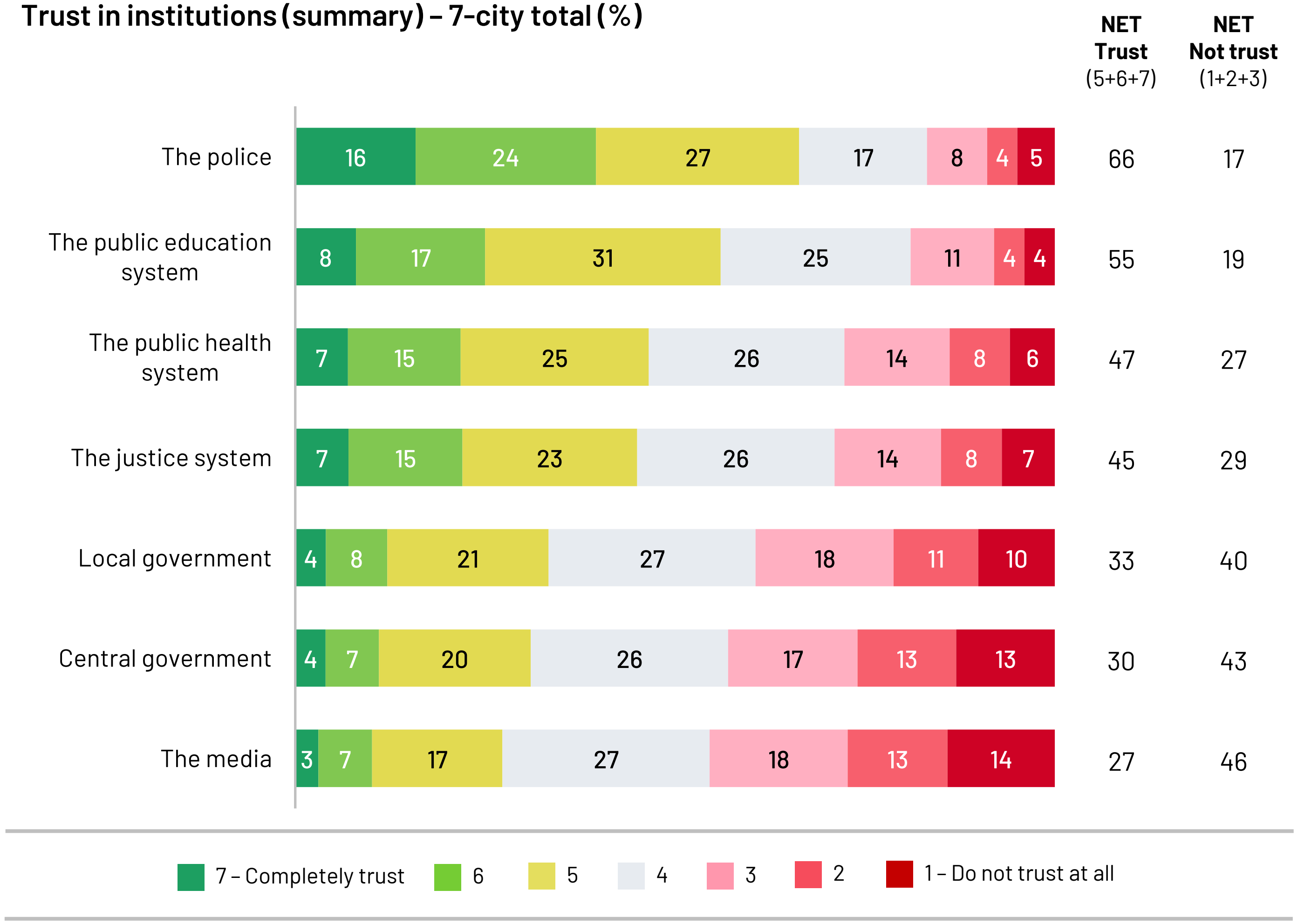
Trust in institutions

Respondents were asked to rate their general level of trust in New Zealand's institutions. The police saw the highest level of trust among the institutions listed, with 66% of respondents saying they trust them. The media has the lowest level of trust, with 27% of respondents expressing trust in it.

Trust in institutions (summary) – 7-city total (%)



Base: All respondents

Source: Q33. *How much do you trust the following institutions in Aotearoa New Zealand? Even if you've had very little or no contact with them, please base your answer on your general impression of them.* (1 – Do not trust at all, 7 – Completely trust)

INSTITUTIONS & COUNCILS

Trust in the police

Across the seven cities, two thirds (66%) of respondents said they trust the police, while 17% said they do not.

Trust in the police (%)

	7 – Completely trust	6	5	4	3	2	1 – Do not trust at all	NET Trust (5+6+7)	NET Not trust (1+2+3)
7-city total (n=5725)	16	24	27	17	8	4	5	66	17
Auckland (n=2578)	17	23	27	17	8	4	5	66	17
Hamilton (n=504)	16	24	26	19	7	4	4	66	15
Tauranga (n=517)	19	29	24	14	6	5	4	71^	14
Hutt City (n=527)	17	26	25	12	10	4	5	68	20
Porirua (n=507)	18	21	28	17	8	3	5	67	16
Wellington (n=513)	9	25	29	18	9	6	5	62	20
Dunedin (n=579)	12	26	25	18	9	4	4	64	18

Base: All respondents

Source: Q33_1. *How much do you trust the following institutions in Aotearoa New Zealand?... The Police. Even if you've had very little or no contact with them, please base your answer on your general impression of them.* (1 – Do not trust at all, 7 – Completely trust)

^ Significantly higher than 7-city total (excluding the subgroup compared)

v Significantly lower than 7-city total (excluding the subgroup compared)

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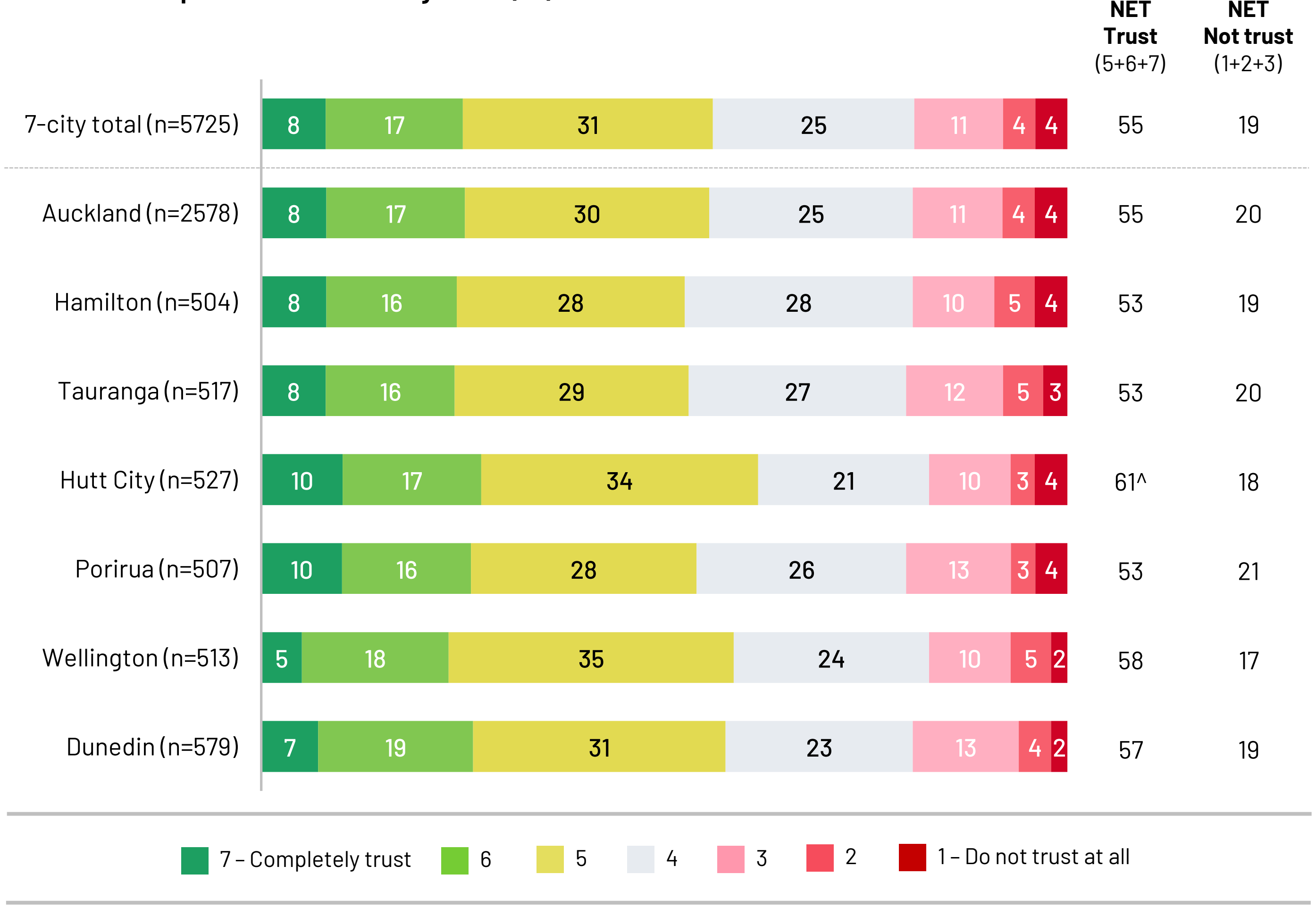
Trust in the public education system

Across the seven cities, more than half (55%) of respondents said they trust the public education system, while 19% said they do not.

Trust in the public education system (%)



Base: All respondents

Source: Q33_5. *How much do you trust the following institutions in Aotearoa New Zealand?... The public education system. Even if you've had very little or no contact with them, please base your answer on your general impression of them.* (1 – Do not trust at all, 7 – Completely trust)

^ Significantly higher than 7-city total (excluding the subgroup compared)

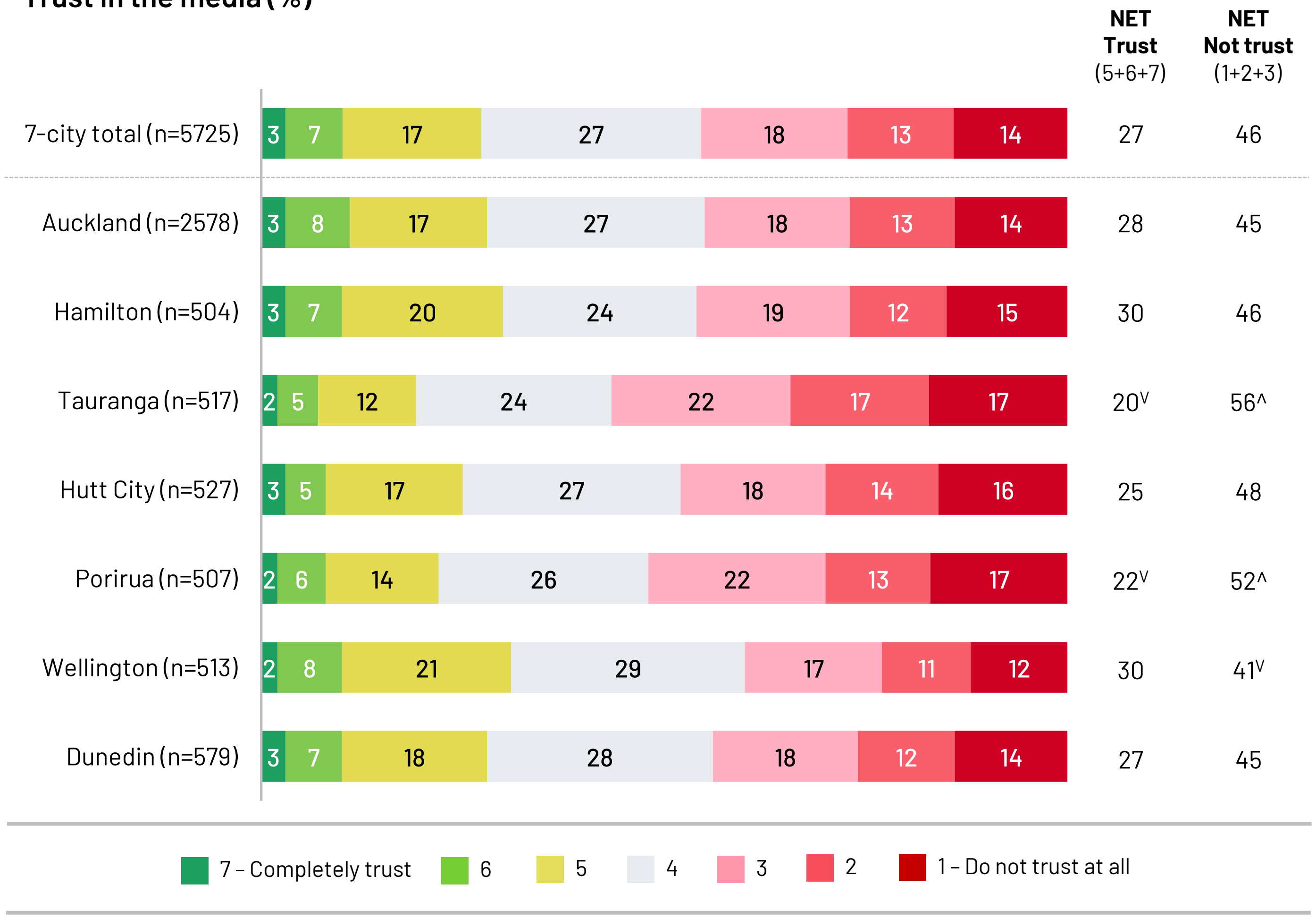
v Significantly lower than 7-city total (excluding the subgroup compared)

INSTITUTIONS & COUNCILS

Trust in the media

Across the seven cities, over a quarter (27%) of respondents said they trust the media, while 46% said they do not.

Trust in the media (%)



Base: All respondents

Source: Q33_8. *How much do you trust the following institutions in Aotearoa New Zealand?... The media. Even if you've had very little or no contact with them, please base your answer on your general impression of them.* (1 – Do not trust at all, 7 – Completely trust)

^ Significantly higher than 7-city total (excluding the subgroup compared)

v Significantly lower than 7-city total (excluding the subgroup compared)

INSTITUTIONS & COUNCILS

Trust in the justice system

Across the seven cities, 45% of respondents said they have trust in the justice system, while 29% said they do not.

Trust in the justice system (%)

	7 – Completely trust	6	5	4	3	2	1 – Do not trust at all	NET Trust (5+6+7)	NET Not trust (1+2+3)
7-city total (n=5725)	7	15	23	26	14	8	7	45	29
Auckland (n=2578)	8	14	23	27	14	8	7	45	29
Hamilton (n=504)	9	15	19	26	15	11	6	42	31
Tauranga (n=517)	7	12	22	25	17	11	5	42	33
Hutt City (n=527)	7	15	27	22	12	7	9	49	29
Porirua (n=507)	7	14	23	28	15	7	6	45	27
Wellington (n=513)	4	17	29	24	16	4	6	50^	26
Dunedin (n=579)	7	16	21	26	15	8	8	44	30

Base: All respondents

Source: Q33_3. *How much do you trust the following institutions in Aotearoa New Zealand?... The justice system. Even if you've had very little or no contact with them, please base your answer on your general impression of them.* (1 – Do not trust at all, 7 – Completely trust)

^ Significantly higher than 7-city total (excluding the subgroup compared)

v Significantly lower than 7-city total (excluding the subgroup compared)

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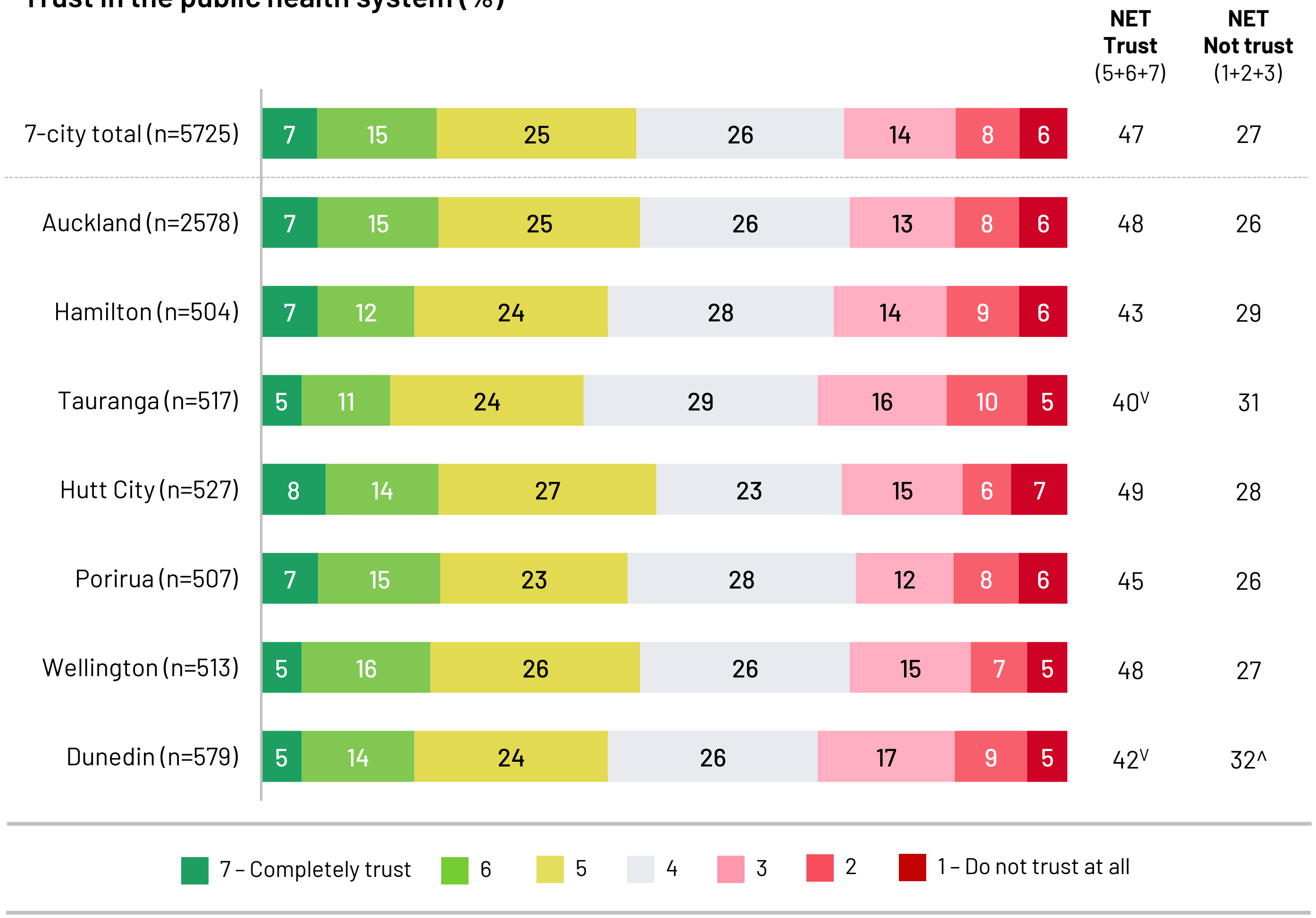
Trust in the public health system

Across the seven cities, 47% of respondents said they trust the public health system, while 27% said they do not.

Trust in the public health system (%)



Base: All respondents

Source: Q33_4. *How much do you trust the following institutions in Aotearoa New Zealand?... The public health system. Even if you've had very little or no contact with them, please base your answer on your general impression of them.* (1 – Do not trust at all, 7 – Completely trust)

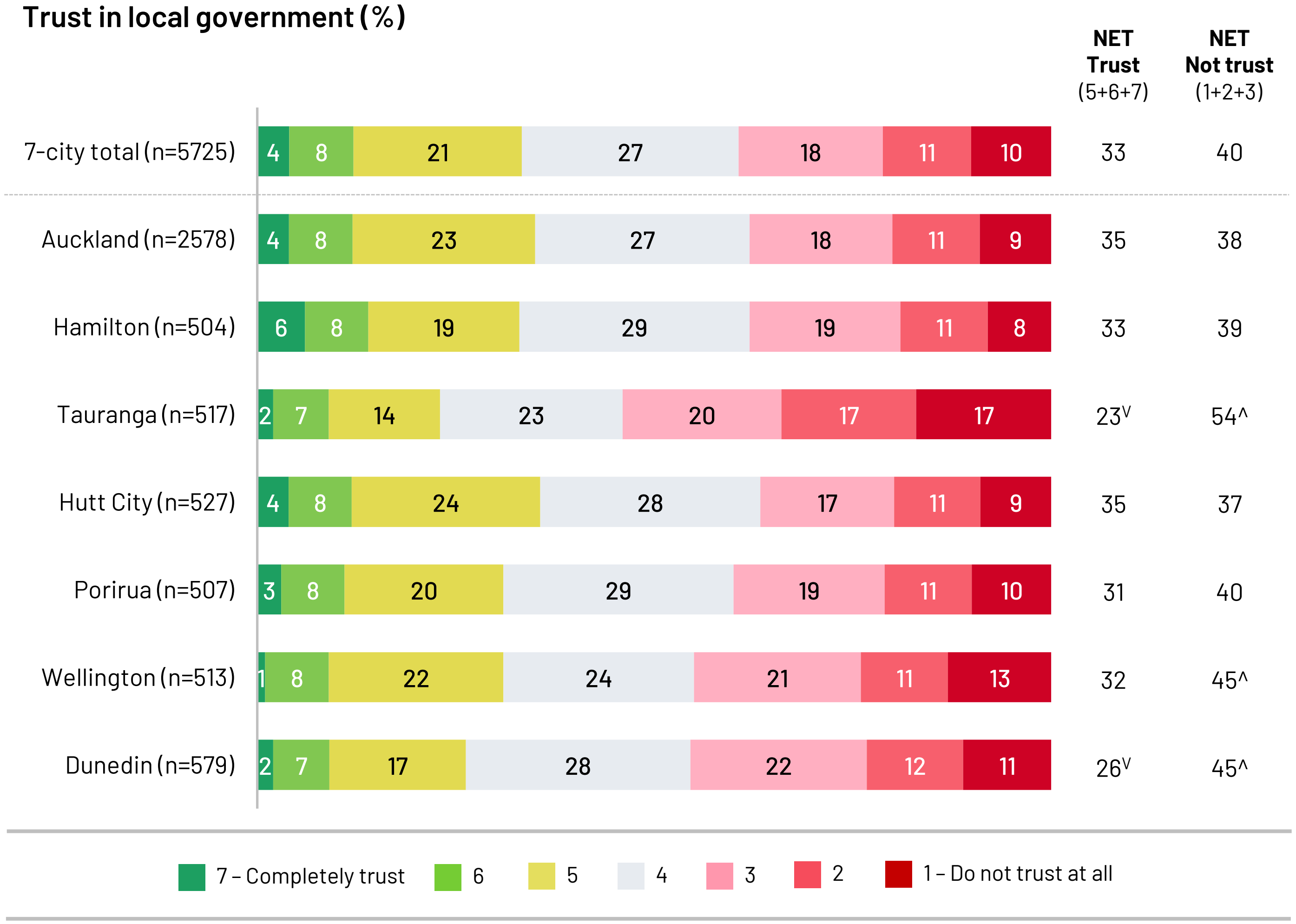
^ Significantly higher than 7-city total (excluding the subgroup compared)

v Significantly lower than 7-city total (excluding the subgroup compared)

INSTITUTIONS & COUNCILS

Trust in local government

Across the seven cities, one third (33%) of respondents said they have trust in the local government, while 40% said they do not.



Base: All respondents

Source: Q33_6. *How much do you trust the following institutions in Aotearoa New Zealand?... Local government (e.g. your local Council and local Councillors). Even if you've had very little or no contact with them, please base your answer on your general impression of them.* (1 – Do not trust at all, 7 – Completely trust)

^ Significantly higher than 7-city total (excluding the subgroup compared)

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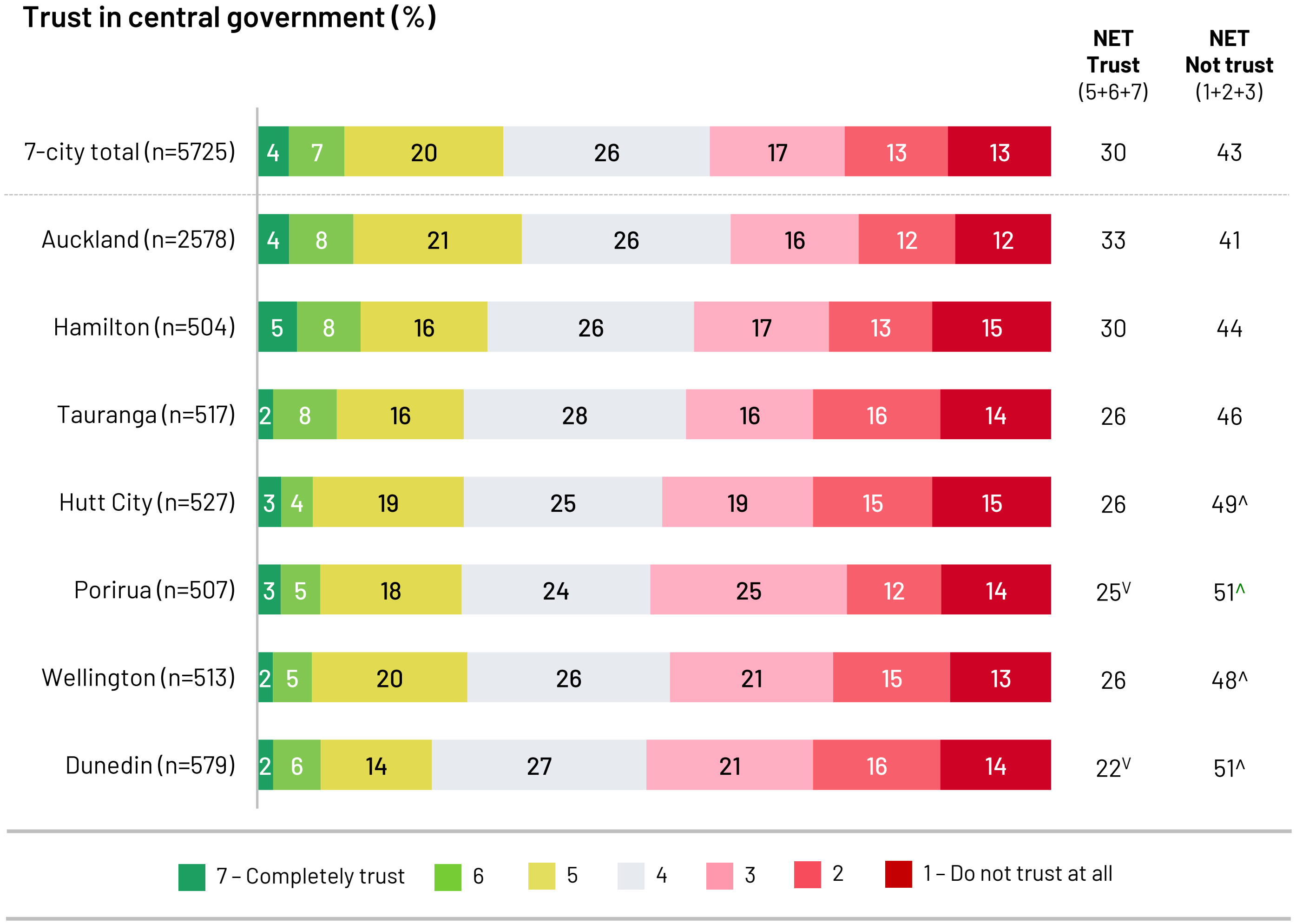
Trust in the central government

Across the seven cities, 30% of respondents said they trust central government, while 43% said they do not.



Base: All respondents

Source: Q33_7. *How much do you trust the following institutions in Aotearoa New Zealand?... Central government (e.g. elected Members of Parliament, Government departments). Even if you've had very little or no contact with them, please base your answer on your general impression of them.* (1 – Do not trust at all, 7 – Completely trust)

^ Significantly higher than 7-city total (excluding the subgroup compared)

v Significantly lower than 7-city total (excluding the subgroup compared)

APPENDIX 1

Sample Profile

Table 1: Gender

	Unweighted %	Weighted %
Male	44.6	48.3
Female	54.6	51.0
Another gender	0.4	0.4
Prefer not to say	0.3	0.3

Base: 7-city total (n=5725) / **Source: D1.** *Are you...*
Note: 'Another gender' and 'Self-described' appear as 0 due to rounding

Table 2: Age

	Unweighted %	Weighted %
Under 25 years	12.6	12.9
25–49 years	47.3	47.0
50–64 years	21.8	22.2
65+ years	18.3	17.8

Base: 7-city total (n=5725) / **Source: D3.** *Are you...*

Table 3: Ethnicity

	Unweighted %	Weighted %
Māori	16.3	12.0
Pacific	10.8	11.5
Asian	20.3	26.2
European / Other	68.4	60.8

Base: 7-city total (n=5725) / **Source: D2.** *Which ethnic group, or groups, do you belong to?*
Note: Respondents could select more than one ethnicity

Table 4: City

	Unweighted %	Weighted %
Auckland	45.0	66.3
Hamilton	8.8	6.8
Tauranga	9.0	6.1
Hutt City	9.2	4.3
Porirua	8.9	2.3
Wellington	9.0	8.7
Dunedin	10.1	5.5

Base: 7-city total (n=5725) / **Source: D4.** *Where do you currently live?*

APPENDIX 1

Sample Profile

Table 5: Transgender

	Unweighted %	Weighted %
Yes	1.1	1.2
No	97.1	97.1
I don't know	0.9	0.9
Prefer not to say	0.9	0.9

Base: 7-city total (n=5725) / **Source: D5.** *Do you consider yourself to be transgender?*

Table 6: Sexuality

	Unweighted %	Weighted %
Heterosexual or straight	86.2	86.8
Gay or lesbian	3.1	3.3
Bisexual	5.6	4.9
Other	1.2	1.0
I don't know	1.3	1.4
Prefer not to say	2.6	2.7

Base: 7-city total (n=5725) / **Source: D6.** *Which of the following options best describes how you think of yourself?*

Table 7: LGBTQIA+ community

	Unweighted %	Weighted %
LGBTQIA+ community	9.9	9.3
Non-LGBTQIA+ community	90.1	90.7

Base: 7-city total (n=5725) / **Source:** If D5 = Yes, or if D6 = Gay or Lesbian, Bisexual, or Other

Table 8: Birthplace

	Unweighted %	Weighted %
Born in New Zealand	66.1	60.3
Born outside of New Zealand	32.6	38.1
Prefer not to say	1.3	1.6

Base: 7-city total (n=5725) / **Source: D7.** *Were you born in Aotearoa New Zealand?*

Table 9: Duration living in New Zealand

	Unweighted %	Weighted %
Less than 1 year	1.3	1.6
1 year to just under 2 years	1.7	1.8
2 years to just under 5 years	3.9	4.3
5 years to just under 10 years	5.2	6.1
10 years or more	86.8	85.1
Prefer not to say	1.1	1.1

Base: 7-city total (n=5725) / **Source: D8.** *How many years have you lived in Aotearoa New Zealand?*

APPENDIX 1

Sample profile

Table 9: Household members

	Unweighted %	Weighted %
Your parent(s)	12.4	13.8
Your partner / spouse	52.3	53.1
Your child(ren) aged under 5 years	11.1	10.4
Your child(ren) aged 5–12 years	16.3	16.2
Your child(ren) aged 13–17 years	11.7	11.6
Your adult child(ren) (aged 18 years and over)	12.0	13.2
Other child(ren)	6.1	6.7
Other adults related to you	5.8	6.1
Other adults not related to you	10.1	9.6
None of these, I usually live alone	14.5	13.1
Prefer not to say	2.4	2.1

Base: 7-city total (n=5725) / **Source: D14.** *Who lives in your household?*
Note: Respondents could select more than one type of household member living with them.

Table 11: Home ownership

	Unweighted %	Weighted %
I personally or jointly own it with a mortgage	28.8	29.1
I personally or jointly own it without a mortgage	19.4	18.5
A family trust owns it	5.2	5.7
Parents / other family members or partner own it	9.7	10.1
A private landlord who is NOT related to me owns it	26.7	27.0
A local authority or city council owns it	0.6	0.5
Kāinga Ora owns it	3.7	3.5
Other State landlord owns it	0.3	0.3
A social service agency or community housing provider owns it	0.8	0.6
NET Other	4.7	4.6

Base: 7-city total (n=5725) / **Source: D13.** *Who owns the home that you live in?*

APPENDIX 1

Sample profile

Table 11: Employment status

	Unweighted %	Weighted %
In paid work 30 hours or more a week	47.5	48.0
In paid work less than 30 hours a week	15.7	15.5
Not currently in paid employment	12.2	12.4
Caring for children under 18 (unpaid)	7.1	6.4
Caring for other dependents (unpaid)	2.2	2.1
Volunteer work	5.4	4.9
Student	8.3	8.4
Retired	15.5	14.9
Other	2.5	2.6
NETT Employed	63.1	63.5
NETT Unemployed	36.9	36.5

Base: 7-city total (n=5725) / **Source: D14.** *Who lives in your household?*
Note: Respondents could select more than one type of household member living with them.

Table 12: Household income

	Unweighted %	Weighted %
$20,000 or less	4.4	4.3
$20,001–$40,000	8.7	8.1
$40,001–$60,000	10.0	9.7
$60,001–$80,000	10.8	10.4
$80,001–$100,000	11.0	11.0
$100,001–$150,000	16.9	17.3
$150,001–$200,000	11.9	12.2
$200,001–$250,000	5.6	5.7
$250,001 or more	5.3	5.7
Prefer not to say	9.2	9.5
Don't know	6.4	6.0

Base: 7-city total (n=5725) / **Source: D15.** *Which best describes your household's annual income (from all sources) before tax?*

APPENDIX 2

Māori demographics

Table 13: Māori descent

	Unweighted %	Weighted %
Yes	18.4	14.4
No	79.5	83.5
I don't know	2.2	2.1

Base: 7-city total (n=5725) / **Source: D9.** *Are you descended from Māori (that is, did you have a Māori birth parent, grandparent, or great-grandparent, etc.)?*

Table 14: Name of iwi known

	Unweighted %	Weighted %
Yes	82.6	82.5
No	17.4	17.5

Base: Those of Māori descent, or who don't know whether they have Māori ancestors (n=1176) / **Source: D10.** *Do you know the name(s) of your iwi (tribe or tribes)?*

Table 15: Home area, rohe, or iwi region

	Unweighted %	Weighted %
Te Tai Tokerau / Tāmaki-Makaurau (Northland / Auckland) Region Iwi	22.0	26.5
Hauraki (Coromandel) Region Iwi	3.3	3.8
Waikato / Te Rohe Pōtae (Waikato / King Country) Region Iwi	18.5	19.4
Te Arawa / Taupō (Rotorua / Taupō) Region Iwi	10.6	11.3
Tauranga Moana / Mataatua (Bay of Plenty) Region Iwi	10.6	9.5
Te Tai Rawhiti (East Coast) Region Iwi	12.2	9.8
Te Matau-a-Māui / Wairarapa (Hawke's Bay / Wairarapa) Region iwi	5.2	4.7
Taranaki Region Iwi	8.2	6.2
Whanganui / Rangitikei (Wanganui / Rangitikei) Region Iwi	2.9	2.5
Manawatū / Horowhenua / Te Whanganui-a-Tara (Manawatū / Horowhenua / Wellington) Region Iwi	5.8	5.3
Te Waipounamu / Wharekauri (South Island / Chatham Islands) Region Iwi	10.5	7.9
Other (please type in the name(s) of your iwi)	18.7	18.0
I don't know	3.3	3.8

Base: Those who know the name(s) of their iwi (n=868) / **Source: D11.** *What is the name and home area, rohe, or region of your iwi?*

APPENDIX 3

Questionnaire

1

OPENING DEMOGRAPHICS

Firstly, a few questions about **you**.

< ASK ALL >

(SR)

D1. Are you...

Please select one answer only.

Male	1
Female	2
Another gender (please specify)	97
Prefer not to say	99

< ASK ALL >

(MR)

D2. Which ethnic group/groups do you belong to?

Please select all that apply

{MR}

New Zealand European	1
Other European	2
Māori	3
Samoan	4
Cook Islands	5
Tongan	6
Niuean	8
Tokelauan	9
Fijian	7
Other Pacific peoples	10
Southeast Asian	11
Chinese	12
Indian	13
Korean	14
Japanese	15
Other Asian	16
Middle Eastern	17
Latin American	18
African	19
Other ethnicity (please specify)	20
Don't know	21
Prefer not to answer	22

< ASK ALL >

(SR)

D3. What is your date of birth?

{DROP DOWN}

YEAR:	
MONTH:	

2

LOCATION SCREENERS

< ASK ALL >

(SR)

D4. Where do you currently live?

Please select **one** answer.

North Island		
Tāmaki Makaurau / Auckland - the whole city and surrounding areas from the Bombay Hills up to Wellsford, including the islands in the Hauraki Gulf. If you are unsure of what this includes, please see a map of Auckland below.	1	
Tauranga	11	
Kirikiriroa / Hamilton	10	
Hutt City - the lower half of the Hutt Valley from Petone to the Taita Gorge (not including the Upper Hutt suburbs)	4	
Porirua	5	
Te Whanganui-a-Tara / Wellington City - the area extending as far north as Tawa, but not including Porirua, Petone or the Hutt Valley. If you are unsure what this includes, please see a map of Wellington City below.	6	
South Island		
Ōtepoti / Dunedin	3	
Other		
I live elsewhere in Aotearoa New Zealand	96	THANK AND CLOSE

< ASK IF D4=1 >

(SR)

Q1AKL_ward. Which area of Tāmaki Makaurau / Auckland do you live in?

Please select the area of Tāmaki Makaurau / Auckland where your home suburb is situated. You can refer to the map if you're not sure.

< SHOW IMAGE: Auckland_areas.png >

1 - North Auckland	1	
2 - West Auckland	2	
3 - Central Auckland	3	
4 - South Auckland	4	
5 - East Auckland	5	
6 - Rural North Auckland (incl. Aotea / Great Barrier)	6	
7 - Rural South Auckland	7	
I don't know which area contains my home suburb	98	
I don't live within the area shown on the map	99	THANK AND CLOSE

< ASK IF Q1AKL=98 >

(SR)

Q1AKL_sub. Which suburb do you currently live in?

[REFER TO SUBURB LIST: suburb_ward_list_110424.xlsx]

A - F	G - L	M - T	U - Z
[SHOW Q1ALK_sub list A-F]	[SHOW Q1ALK_sub list G-L]	[SHOW Q1ALK_sub list M-T]	[SHOW Q1ALK_sub list U-Z]
I don't live in any of the suburbs on this list		99	THANK AND CLOSE

3

< ASK IF D4=10 >

(SR)

Q1HAM_ward. Which area of Kirikiriroa / Hamilton do you live in?

Please select the area of Kirikiriroa / Hamilton where your home suburb is situated. You can refer to the map if you're not sure.

< SHOW IMAGE: Hamilton_areas.png >

1 - West ward	7	
2 - East ward	8	
I don't know which area contains my home suburb	98	
I don't live within the area shown on the map	99	THANK AND CLOSE

< ASK IF Q1HAM_ward=98 >

(SR)

Q1HAM_sub. Which suburb do you currently live in?

[REFER TO SUBURB LIST: suburb_ward_list_110424.xlsx]

A - F	G - L	M - T	U - Z
[SHOW Q1HAM_sub list A-F]	[SHOW Q1HAM_sub list G-L]	[SHOW Q1HAM_sub list M-T]	[SHOW Q1HAM_sub list U-Z]
I don't live in any of the suburbs on this list		99	THANK AND CLOSE

< ASK IF D4=11 >

(SR)

Q1TRG_ward. Which area of Tauranga do you live in?

Please select the area of Tauranga where your home suburb is situated. You can refer to the map if you're not sure.

< SHOW IMAGE: Tauranga_wards.png >

1 - Bethlehem ward	13	
2 - Tauriko ward	14	
3 - Matua-Otūmoetai ward	15	
4 - Te Papa ward (City Centre to Chadwick Road)	16	
5 - Mauao / Mount Maunganui ward	17	
6 - Welcome Bay ward	18	
7 - Arataki ward (between Girven Road and Domain Road)	19	
8 - Pāpāmoa ward	20	
I don't know which area contains my home suburb	98	
I don't live within the area shown on the map	99	THANK AND CLOSE

< ASK IF Q1TRG_ward=98 >

(SR)

Q1TRG_sub. Which suburb do you currently live in?

[REFER TO SUBURB LIST: suburb_ward_list_110424.xlsx]

A - F	G - L	M - T	U - Z
[SHOW Q1TRG_sub list A-F]	[SHOW Q1TRG_sub list G-L]	[SHOW Q1TRG_sub list M-T]	[SHOW Q1TRG_sub list U-Z]
I don't live in any of the suburbs on this list		99	THANK AND CLOSE

APPENDIX 3

Questionnaire

4

< ASK IF D4=6 >

(SR)

Q1WLG_ward. Which area of Te Whanganui a Tara / Wellington do you live in?

Please select the area of Te Whanganui a Tara / Wellington *where your home suburb is situated. You can refer to the map if you're not sure.*

< SHOW IMAGE: Wellington_wards.png >

1 - Motukairangi / Eastern Ward	21	
2 - Paekawakawa / Southern Ward	22	
3 - Wharangi / Onslow - Western Ward	23	
4 - Pukehīnau / Lambton Ward	24	
5 - Takapū / Northern Ward	25	
I don't know which area contains my home suburb	98	
I don't live within the area shown on the map	99	THANK AND CLOSE

< ASK IF Q1WLG_ward=98 >

(SR)

Q1WLG_sub. Which suburb do you currently live in?

[REFER TO SUBURB LIST: suburb_ward_list_110424.xlsx]

A – F	G – L	M – T	U – Z
[SHOW Q1WLG_sub list A-F]	[SHOW Q1WLG_sub list G-L]	[SHOW Q1WLG_sub list M-T]	[SHOW Q1WLG_sub list U-Z]
I don't live in any of the suburbs on this list		99	THANK AND CLOSE

< ASK IF D4=5 >

(SR)

Q1POR_ward. Which area of Porirua do you live in?

Please select the area of Porirua where your home suburb is situated. You can refer to the map if you're not sure.

< SHOW IMAGE: Porirua_wards.png >

1 – Onepoto ward	26	
2 – Pāuatahanui	27	
I don't know which area contains my home suburb	98	
I don't live within the area shown on the map	99	THANK AND CLOSE

< ASK IF Q1POR_ward=98 >

(SR)

Q1POR_sub. Which suburb do you currently live in?

[REFER TO SUBURB LIST: suburb_ward_list_110424.xlsx]

A – F	G – L	M – T	U – Z
[SHOW Q1POR_sub list A-F]	[SHOW Q1POR_sub list G-L]	[SHOW Q1POR_sub list M-T]	[SHOW Q1POR_sub list U-Z]
I don't live in any of the suburbs on this list		99	THANK AND CLOSE

5

< ASK IF D4=4 >

(SR)

Q1HUT_ward. Which area of Te Awa Kairangi ki Uta / Hutt City do you live in?

Please select the area of Te Awa Kairangi ki Uta / Hutt City where your home suburb is situated. You can refer to the map if you're not sure.

< SHOW IMAGE: Hutt_wards.png >

1 – Western Ward	28	
2 – Northern Ward	29	
3 - Central Ward	30	
4 - Harbour Ward	32	
5 - Wainuiomata Ward	33	
I don't know which area contains my home suburb	98	
I don't live within the area shown on the map	99	THANK AND CLOSE

< ASK IF Q1HUT_ward=98 >

(SR)

Q1HUT_sub. Which suburb do you currently live in?

[REFER TO SUBURB LIST: suburb_ward_list_110424.xlsx]

A – F	G – L	M – T	U – Z
[SHOW Q1HUT_sub list A-F]	[SHOW Q1HUT_sub list G-L]	[SHOW Q1HUT_sub list M-T]	[SHOW Q1HUT_sub list U-Z]
I don't live in any of the suburbs on this list		99	THANK AND CLOSE

< ASK IF D4=3 >

(SR)

Q1DUD_ward. Which area of Ōtepoti / Dunedin do you live in?

Please select the area of Ōtepoti / Dunedin where your home suburb is situated. You can refer to the map if you're not sure.

< SHOW IMAGE: Dunedin_wards.png >

1 - South Coast / Strath Taieri	40_1	
2 - North Coast / Otago Peninsula	40_2	
3 - Urban Dunedin	41	
4 - South Dunedin	42	
5 - Mosgiel	43	
I don't know which area contains my home suburb	98	
I don't live within the area shown on the map	99	THANK AND CLOSE

< ASK IF Q1DUD_ward=98 >

(SR)

Q1DUD_sub. Which suburb do you currently live in?

[REFER TO SUBURB LIST: suburb_ward_list_110424.xlsx]

A – F	G – L	M – T	U – Z
[SHOW Q1DUD_sub list A-F]	[SHOW Q1DUD_sub list G-L]	[SHOW Q1DUD_sub list M-T]	[SHOW Q1DUD_sub list U-Z]
I don't live in any of the suburbs on this list		99	THANK AND CLOSE

6

QUALITY OF LIFE

Now we will ask a few questions about your quality of life in general. Please think about **how you feel about your life** when answering these questions.

< ASK ALL >

(SR)

Q2. Would you say that **your** overall quality of life is...

Please select one answer only.

Extremely poor	1
Very poor	2
Poor	3
Neither poor nor good	4
Good	5
Very good	6
Extremely good	7

< ASK ALL >

(SR)

Q3. Compared to 12 months ago, would you say your quality of life has...

Please select one answer only.

Decreased significantly	1	
Decreased to some extent	2	
Stayed about the same	3	[SKIP TO Q5]
Increased to some extent	4	
Increased significantly	5	

< ASK IF Q3 =1, 2>

[CODING NOTE - NEGATIVE]

(OPEN-ENDED)

Q4a. And why do you say your quality of life has changed in the last 12 months?

Please be as detailed as possible.

[NOT COMPULSORY TO ANSWER]

< ASK IF Q3 =4, 5 >

[CODING NOTE - POSITIVE]

(OPEN-ENDED)

Q4b. And why do you say your quality of life has changed in the last 12 months?

Please be as detailed as possible.

[NOT COMPULSORY TO ANSWER]

APPENDIX 3

Questionnaire

7

THE CITY / AREA YOU LIVE IN

Now some questions about what it has been like living in [PIPE IN FROM TABLE] **over the last 12 months**.

[IF D4=1]	your local area
[IF D4=10]	Hamilton
[IF D4=11]	Tauranga
[IF D4=6]	Wellington
[IF D4=5]	Porirua
[IF D4=4]	Hutt City
[IF D4=3]	Dunedin

< ASK ALL >

(SR PER STATEMENT)

Q5. How much do you agree or disagree with the following statements?

Please select one answer for each statement.

		Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree
1	I feel really happy with the way [PIPE IN FROM TABLE] looks and feels	1	2	3	4	5
2	[PIPE IN FROM TABLE] is a great place to live	1	2	3	4	5

< ASK ALL >

(SR)

Q6. And in the last 12 months, do you feel [PIPE IN FROM TABLE] has become better, worse or stayed the same as a place to live?

Please select one answer only.

Much worse	1	
Slightly worse	2	
Stayed the same	3	[SKIP TO Q8]
Slightly better	4	
Much better	5	

< ASK IF Q6 =1, 2 >

[CODING NOTE - NEGATIVE]

(OPEN-ENDED)

Q7a. And why do you say [PIPE IN FROM TABLE] has changed in the last 12 months as a place to live?

Please be as detailed as possible.

[NOT COMPULSORY TO ANSWER]

< ASK IF Q6 =4, 5 >

[CODING NOTE - POSITIVE]

(OPEN-ENDED)

Q7b. And why do you say [PIPE IN FROM TABLE] has changed in the last 12 months as a place to live?

Please be as detailed as possible.

[NOT COMPULSORY TO ANSWER]

9

< ASK ALL >

(SR)

Q43. The next questions are about keeping your home at a comfortable temperature, by using your home's heating or cooling system.

Your home's heating system could be a heat pump, fireplace, electric or gas heater, central heating, etc. Your home's cooling system could include an air-conditioning unit, fans, opening your windows, etc.

How much do you agree or disagree with the following statements?

		Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree	Don't know
1	When the weather is cold, the heating system keeps my home warm when it is in use	1	2	3	4	5	98
2	When the weather is cold, I can afford to heat my home properly	1	2	3	4	5	98
3	When the weather is hot, the cooling system keeps my home cool when it is in use	1	2	3	4	5	98
4	When the weather is hot, I can afford to cool my home properly	1	2	3	4	5	98

LOCAL ISSUES

Now we will ask you some questions about **issues in** [PIPE IN FROM TABLE].

[IF D4=1]	your local area
[IF D4=10]	Hamilton
[IF D4=11]	Tauranga
[IF D4=6]	Wellington
[IF D4=5]	Porirua
[IF D4=4]	Hutt City
[IF D4=3]	Dunedin

< ASK ALL >

(SR PER STATEMENT)

Q9. In general, how safe or unsafe would you feel in the following situations...

Please select one answer for each statement.

		Very unsafe	A bit unsafe	Fairly safe	Very safe	Don't know / not applicable
1	Walking in your neighbourhood after dark	1	2	3	4	98
2	In your city centre during the day	1	2	3	4	98
3	In your city centre after dark	1	2	3	4	98

< ASK IF= D4=1 AUCKLAND ONLY >

(OPEN-ENDED)

Q9b. Which area do you regard as your 'city centre'?

Please write in below.

[NOT COMPULSORY TO ANSWER]

8

< ASK ALL >

(SR)

Q42. Thinking about your experiences with **public green and open spaces** in [PIPE IN FROM TABLE], how much do you agree or disagree with the following statements? (Green and open spaces include parks, reserves, community gardens, natural areas, rivers, beaches, etc.)

[IF D4=1]	your local area
[IF D4=10]	Hamilton
[IF D4=11]	Tauranga
[IF D4=6]	Wellington
[IF D4=5]	Porirua
[IF D4=4]	Hutt City
[IF D4=3]	Dunedin

	Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree	Don't know
Green and open spaces in [PIPE IN FROM TABLE] are easy for me to get to	1	2	3	4	5	98
I frequently spend time in green and open spaces in [PIPE IN FROM TABLE]	1	2	3	4	5	98
I am happy with the maintenance of green and open spaces in [PIPE IN FROM TABLE]	1	2	3	4	5	98
Green and open spaces in [PIPE IN FROM TABLE] are important for supporting my health and wellbeing	1	2	3	4	5	98

< ASK ALL >

(SR PER STATEMENT)

Q8. This question is about the home you currently live in.

How much do you agree or disagree with the following statements?

Please select one answer for each statement.

		Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree	Don't know
1	My housing **costs are affordable** *(by housing costs we mean things like rent or mortgage, rates, house insurance and house maintenance)*	1	2	3	4	5	98
2	The **home** I live in suits the needs of everyone in my household	1	2	3	4	5	98
3	The **general area or neighbourhood** my home is in suits the needs of everyone in my household	1	2	3	4	5	98
4	In the last 12 months, I have worried about being forced to move from my home, for any reason	1	2	3	4	5	98

APPENDIX 3

Questionnaire

10

< ASK ALL >

(SR PER STATEMENT)

Q10. To what extent, if at all, has each of the following been a problem in [PIPE IN FROM TABLE] over the **past 12 months**?

[IF D4=1]	your local area
[IF D4=10]	Hamilton
[IF D4=11]	Tauranga
[IF D4=6]	Wellington
[IF D4=5]	Porirua
[IF D4=4]	Hutt City
[IF D4=3]	Dunedin

Please select one answer for each statement.

[RANDOMISE STATEMENTS]

		A big problem	A bit of a problem	Not a problem	Don't know
1	Vandalism, such as graffiti or tagging, or broken windows in shops and public buildings	1	2	3	98
2	Theft and burglary (e.g. car, house)	1	2	3	98
3	Dangerous driving, including drink driving and speeding	1	2	3	98
4	Traffic congestion	1	2	3	98
5	Rubbish or litter dumped in public areas (e.g. on streets, vacant areas, in parks)	1	2	3	98
6	Noise pollution during the day	1	2	3	98
7	Noise pollution at night	1	2	3	98
10	Air pollution	1	2	3	98
11	Water pollution, including pollution in streams, rivers, lakes and in the sea	1	2	3	98

< ASK ALL >

(SR PER STATEMENT)

Q11. Thinking about the following **social issues**, to what extent, if at all, has each of the following been an issue in [PIPE IN FROM TABLE] over the **past 12 months**?

Please select one answer for each statement.

[RANDOMISE STATEMENTS]

		A big issue	A bit of an issue	Not an issue	Don't know
3	People begging in public spaces	1	2	3	98
4	People sleeping rough in public spaces / in vehicles	1	2	3	98
5	Racism or discrimination towards particular groups of people	1	2	3	98
6	Anti-social behaviour in public spaces (e.g. verbal or physical abuse; yelling or swearing; public intoxication or drug use; aggressive, threatening or intimidating behaviour)	1	2	3	98

11

TRANSPORT

Now we will ask you some questions about **public transport.**

< ASK ALL >

(SR)

Q12. In the **last 12 months**, how often have you used **public** transport in **[PIPE IN FROM TABLE – please format as bold]**

[IF D4=1]	Auckland
[IF D4=10]	Hamilton
[IF D4=11]	Tauranga
[IF D4=6]	the Wellington region
[IF D4=5]	the Wellington region
[IF D4=4]	the Wellington region
[IF D4=3]	Dunedin

For public transport, please include trains, buses (including school buses), ferries, and cable cars. Taxis / Uber and hire scooters (e.g. Lime scooters) are not included as public transport.

If your usage changes on a weekly basis, please provide an average.

Please select one answer only.

At least weekly	1	
At least once a month but not weekly	2	
Less often than once a month	3	
Did not use over the past 12 months	4	
Not applicable / not available in [PIPE IN FROM TABLE]	5	[SKIP TO Q14]

< ASK IF Q13 = 1-4 >

(SR PER STATEMENT)

Q13. Thinking about **public transport in** [PIPE IN FROM TABLE], based on your experiences or perceptions, do you agree or disagree with the following statements?

Please select one answer for each statement.

Public transport is...

		Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree	Don't know
1	Affordable	1	2	3	4	5	98
2	Safe, from crime or harassment	1	2	3	4	5	98
4	Easy to get to	1	2	3	4	5	98
5	Frequent (comes often)	1	2	3	4	5	98
6	Reliable (comes on time)	1	2	3	4	5	98

< ASK ALL >

(SR PER STATEMENT)

Q14. Thinking about **transport in** [PIPE IN FROM TABLE], how much do you agree or disagree with the following statements?

Please select one answer for each statement.

		Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree	Don't know
2	Public transport is **practical** for the trips I usually need to make	1	2	3	4	5	98
3	The **bike network** in my local area is **safe** (e.g. separated cycle lanes, shared walking and cycling paths, painted cycle lanes)	1	2	3	4	5	98
4	[PIPE IN FROM **BELOW TABLE**] is walking-friendly (e.g. has well-maintained footpaths, enough pedestrian crossings, flat paths, wide enough paths for prams and wheelchairs)	1	2	3	4	5	98

12

[IF D4=1]	My local area
[IF D4=10]	Hamilton
[IF D4=11]	Tauranga
[IF D4=6]	the Wellington region
[IF D4=5]	the Wellington region
[IF D4=4]	the Wellington region
[IF D4=3]	Dunedin

COUNCIL DECISION MAKING

Now some questions about your opinions towards your local or regional council.

< ASK ALL >

(SR)

Q15. How much do you agree or disagree with the following statement?

[STATEMENT]

Overall, I have confidence that [PIPE IN FROM TABLE] makes decisions that are in the best interests of my city.

[IF D4=1]	Auckland Council
[IF D4=10]	Hamilton City Council
[IF D4=11]	Tauranga City Council
[IF D4=6]	Wellington City Council
[IF D4=5]	Porirua City Council
[IF D4=4]	Hutt City Council
[IF D4=3]	Dunedin City Council

Please select one answer only.

[OPTIONS]

Strongly disagree	1
Disagree	2
Neither agree nor disagree	3
Agree	4
Strongly agree	5
Don't know	98

< ASK ALL >

(SR)

Q16. Overall, how much influence do you feel the public has on the decisions [PIPE IN FROM TABLE] makes?

Would you say the public has...

Please select one answer only.

No influence	1
Small influence	2
Some influence	3
Large influence	4
Don't know	98

APPENDIX 3

Questionnaire

13

YOUR LIFE AND WELLBEING

The following questions are about **your life and wellbeing.**

Just a reminder that all of your answers are confidential and are combined with hundreds of other responses so you can't be identified.

< ASK ALL >

(MR)

Q17. Which of the following applies to **your personal** current situation?

Please select all that apply.

In paid work 30 hours or more a week	1
In paid work less than 30 hours a week	2
Not currently in paid employment [EXCLUSIVE TO PAID EMPLOYMENT OPTIONS]	3
Caring for children under 18 (unpaid)	4
Caring for other dependents (unpaid)	5
Volunteer work	6
Student / in training	7
Retired	8
Other (please specify) [OE]	96

< ASK ALL >

(SR)

Q18. Overall, how satisfied or dissatisfied are you with the balance between your paid work and other aspects of your life such as time with your family, your community, or for leisure?

Please select one answer only.

Very dissatisfied	2	
Dissatisfied	3	
Neither satisfied nor dissatisfied	4	[SKIP TO Q20]
Satisfied	5	
Very satisfied	6	
Not applicable, not in paid work	1	[SKIP TO Q20]

< ASK ALL >

(SR)

Q20. Which of the following best describes how well your total income (from all sources) meets your everyday needs for things such as accommodation, food, clothing and other basic needs?

Please select one answer only.

Have more than enough money	1
Have enough money	2
Have just enough money	3
Do not have enough money	4
Prefer not to say	5

< ASK ALL >

(SR)

Q21. In the last **3 months**, how often were you **worried** about the financial circumstances of you and your family/whānau?

Please select one answer only.

Always	1
Most of the time	2
Sometimes	3
Rarely	4
Never	5

14

< ASK ALL >

(SR)

Q22. If you had to pay a $2000 bill unexpectedly, could you access the money **within a week and without going into debt**?

Please select one answer only.

Yes - definitely	1
Yes – probably	2
No	3
Don't know / unsure	98

< ASK ALL >

(MR)

Q44. Thinking about your **everyday** expenses in the last 12 months, which of the following areas (if any) have you had to reduce your spending on or go without if money was tight?

Please select all that apply.

Clothing or shoes	1
Social activities or entertainment (e.g. eating out, events, movies, entertainment subscriptions, etc.)	2
Healthcare or dental visits	3
Vehicle maintenance or fuel	4
Internet or phone bills	5
Heating or electricity	6
Food	7
Other household groceries (not including food)	8
Rent or mortgage payments	9
Insurance cover (e.g. reducing or removing cover)	10
Sending money to support extended family/whānau	11
Gifts and donations (e.g. giving alms, tithing, charity donations, etc.)	12
School or childcare (e.g. fees, uniforms, extra-curriculars)	13
Other (please specify)	14 [OE]
I did not reduce spending on everyday expenses in the last 12 months	15 [EXCLUSIVE]

< ASK ALL >

(SR)

Q45. During the last 12 months, was there a time when, because of lack of money or other resources, you and your household:

	Yes	No	Prefer not to say	Don't know
Were worried you would not have enough food to eat	1	2	99	98
Were unable to eat healthy and nutritious food	1	2	99	98
Ate only a few kinds of foods	1	2	99	98
Had to skip a meal	1	2	99	98
Ate less than you thought you should	1	2	99	98
Ran out of food	1	2	99	98
Were hungry but did not eat	1	2	99	98
Went without eating for a whole day	1	2	99	98

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< ASK ALL >

(SR PER STATEMENT)

Q23. Thinking about different aspects of your health and wellbeing, in general, how would you rate your...?

Please select one answer for each statement.

		Poor	Fair	Good	Very good	Excellent	Prefer not to say
1	**Physical** health and wellbeing (taha tinana)	1	2	3	4	5	97
2	**Mental** health and wellbeing (taha hinengaro)	1	2	3	4	5	97
3	**Spiritual** health and wellbeing (taha wairua)	1	2	3	4	5	97
4	**Relationship** health and wellbeing (e.g. with family/whānau and friends)(taha whānau)	1	2	3	4	5	97

< ASK ALL >

(SR PER STATEMENT)

Q25. How much do you agree or disagree with the following statements?

Please select one answer for each statement.

		Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree
1	I feel a sense of community with others in my neighbourhood	1	2	3	4	5
2	It's important to me to feel a sense of community with people in my neighbourhood	1	2	3	4	5

< ASK ALL >

(SR)

Q27. Over the last 12 months how often, if ever, have you felt lonely or isolated?

Please select one answer only.

Always	1
Most of the time	2
Sometimes	3
Rarely	4
Never	5

< ASK ALL >

(SR)

Q29. At some time in their lives, most people experience stress. Which statement below best applies to how often, if ever, over the past 12 months you have experienced stress that had a negative effect on you?

Please select one answer only.

Always	1
Most of the time	2
Sometimes	3
Rarely	4
Never	5

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< ASK ALL >

(SR PER STATEMENT)

Q30. Do you have any **long-term and persistent difficulty** with any of the following activities?

Please select one answer for each statement.

		No difficulty	Some difficulty	A lot of difficulty	Cannot do	Prefer not to say
1	Seeing, even if wearing glasses	1	2	3	4	97
2	Hearing, even if using a hearing aid	1	2	3	4	97
3	Walking or climbing steps	1	2	3	4	97
4	Remembering or concentrating	1	2	3	4	97
5	Self-care, like washing all over or dressing	1	2	3	4	97
6	Communicating in your everyday language, understanding or being understood by others	1	2	3	4	97

< ASK ALL >

(OE)

Q46. Do you have any other difficulties, long-term conditions, or mental health conditions that affect your ability to carry out everyday activities, which have not been captured in the previous question? If so, please describe below.

< ASK ALL >

(MR)

Q32. In the last 12 months, have you, or anyone in your household, faced any of the following barriers to **seeking health-related treatment or advice?**

Please select all that apply.

Concerned about catching illnesses	1
Wait time for an appointment was too long	2
Couldn't get an appointment at a time that suited me (due to work or family needs)	3
Concerned about the financial cost	4
Didn't have transport to get to an appointment	5
My health provider couldn't meet my cultural or language needs	6
Thought help was unavailable	7
My health provider had to postpone my appointment or treatment	8
Felt embarrassed or uncomfortable about seeking help	9
I/my household experienced other barriers (please specify) [OE]	96

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< ASK ALL >

(SR PER STATEMENT)

Q33. The next questions are about trust.

How much do you **trust** the **following institutions in Aotearoa New Zealand**?

Even if you've had very little or no contact with them, please base your answer on your general impression of them.

Please select one answer for each institution.

		Do not trust at all						Completely trust
1	The police	1	2	3	4	5	6	7
2	The public education system	1	2	3	4	5	6	7
3	The media	1	2	3	4	5	6	7
4	The justice system	1	2	3	4	5	6	7
5	Central government (e.g. elected Members of Parliament, Government departments)	1	2	3	4	5	6	7
6	Local government (e.g. your local Council and local Councillors)	1	2	3	4	5	6	7
7	The public health system	1	2	3	4	5	6	7

< ASK ALL >

(SR)

Q34. And in general, how much do you **trust people in [PIPE IN FROM TABLE]**?

[IF D4=1]	your local area
[IF D4=10]	Hamilton
[IF D4=11]	Tauranga
[IF D4=6]	Wellington
[IF D4=5]	Porirua
[IF D4=4]	Hutt City
[IF D4=3]	Dunedin

Please select one answer only.

Do not trust at all	1
	2
	3
	4
	5
	6
Completely trust	7

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CULTURE AND IDENTITY

The following are some questions about your culture and identity.

< ASK ALL >

(SR PER STATEMENT)

Q35. Thinking about **living in** [PIPE IN **FROM TABLE – please format as bold]**, how much do you agree or disagree with the following statements?

[IF D4=1]	Auckland
[IF D4=10]	Hamilton
[IF D4=11]	Tauranga
[IF D4=6]	Wellington
[IF D4=5]	Porirua
[IF D4=4]	Hutt City
[IF D4=3]	Dunedin

Please select one answer for each statement.

		Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree	Prefer not to say
1	**People in [PIPE IN FROM BELOW TABLE – please format as bold]** accept and value me and others of my identity (e.g., sexual, gender, ethnic, cultural, faith)	1	2	3	4	5	97
3	I can participate, perform, or attend activities or groups that **align with my culture**	1	2	3	4	5	97

< ASK ALL >

(SR)

Q36. In the **last six months in [PIPE IN FROM TABLE – please format as bold]**, have you **personally experienced** anger or intolerance, or been treated unfairly or excluded, because of your...?

Please select one answer for each statement.

		Yes	No
1	Gender	1	2
5	Sexual orientation	1	2
2	Age	1	2
3	Ethnicity	1	2
4	Physical or mental health condition	1	2
6	Religious beliefs	1	2
7	Political views	1	2

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CLIMATE CHANGE

The following are some questions about your views on climate change.

< ASK ALL >

(MR)

Q47. Over the last 12 months, which of the following actions (if any) have you taken on an ongoing basis, **for any reason?**

Please select all that apply.

Reduced my transport emissions (driving less, choosing to bike, walk or bus; car-sharing, driving an electric vehicle, flying less)	1
Managed my waste (reducing your food waste; composting or using the food scrap bin if available)	2
Changed my purchasing habits (buying fewer products, buying items second-hand instead of new; buying fewer plastics or single-use items)	3
Reduced my energy consumption (reducing electricity use by taking shorter showers; installing insulation or solar; replacing old heaters with a heat pump)	4
Changed my food consumption habits (eating more plant-based meals; eating no/less meat)	5
Talked about climate change issues or solutions (with family, friends, colleagues)	6
Educated myself about climate change issues (read information, attended a workshop or seminar)	7
Engaged in civic or political action relating to climate change (making a submission about climate change, voting in favour of climate action, attending a climate protest)	8
None of these	9 [EXCLUSIVE]
Don't know	98 [EXCLUSIVE]

< ASK ALL >

(SR)

Q39. How well do you think you understand climate change and the impacts it could have on [PIPE IN FROM TABLE] **in the next 5 years**?

[IF D4=1]	Auckland
[IF D4=10]	Hamilton
[IF D4=11]	Tauranga
[IF D4=6]	Wellington
[IF D4=5]	Porirua
[IF D4=4]	Hutt City
[IF D4=3]	Dunedin

Please select one answer only.

Not well at all	1
Not very well	2
Fairly well	3
Very well	4
I don't believe climate change will ever have any impacts on [PIPE IN FROM TABLE]	5

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< ASK ALL >

(SR)

Q40. To what extent do you personally worry about the impact of climate change on the **future of [PIPE IN FROM TABLE – format bold]** and **residents of [PIPE IN FROM TABLE – format bold]**?

Please select one answer only.

Not at all worried	1
A little worried	2
Worried	3
Very worried	4

CLOSING DEMOGRAPHICS

Lastly, a few more questions about **you**. This is so we can ensure we hear from a **diverse range of people** who live in Aotearoa New Zealand. Just a reminder that everything you share with us is **confidential**.

< ASK ALL >

(SR)

D7. Were you born in Aotearoa New Zealand?

Please select one answer only.

Yes	1	
No	2	
Prefer not to say	97	

< ASK ALL >

(SR)

D8. How many years have you lived in Aotearoa New Zealand?

Please select one answer only.

Less than 1 year	1
1 year to just under 2 years	2
2 years to just under 5 years	3
5 years to just under 10 years	4
10 years or more	5
Prefer not to say	97

[INTRO] Next, we have some additional questions about your gender and sexual identity. It is important for us to collect this information to make sure we are hearing from a wide range of New Zealanders. There are 'prefer not to say' options available if you don't want to answer.

< ASK ALL >

(SR)

D5. Do you consider yourself to be transgender?

Please select one answer only.

Yes	1
No	2
I don't know	98
Prefer not to say	97

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< ASK ALL >

(SR)

D6. Which of the following options best describes how you think about yourself…

Please select one answer only.

Heterosexual or straight	1
Gay or lesbian	2
Bisexual	3
Other (please specify) [OE]	96
I don't know	98
Prefer not to say	97

< ASK ALL >

(SR)

D9. Are you descended from Māori (that is, did you have a Māori birth parent, grandparent, or great-grandparent, etc)?

Yes	1	
I don't know	98	SKIP TO D12
No	3	SKIP TO D12

< ASK IF D9=1, 98 >

(SR)

D10. Do you know the name(s) of your iwi (tribe or tribes)?

If you answer 'yes' to this question, you will be able to select your iwi from a list or type in your iwi name(s). Answer 'yes' even if you know only know some of your iwi

Yes	1	
No	2	SKIP TO D12

< ASK IF D10=1 >

(MR)

D11. What is the name and home area, rohe or region of your iwi?

Select all that apply.

Te Tai Tokerau/Tāmaki-makaurau (Northland/ Auckland) Region Iwi	1
Hauraki (Coromandel) Region Iwi	2
Waikato/Te Rohe Pōtae (Waikato/ King Country) Region Iwi	3
Te Arawa/ Taupō (Rotorua/Taupō) Region Iwi	4
Tauranga Moana/Mātaatua (Bay of Plenty) Region Iwi	5
Te Tai Rāwhiti (East Coast) Region Iwi	6
Te Matau-a-Māui/Wairarapa (Hawke's Bay/Wairarapa) Region iwi	7
Taranaki Region Iwi	8
Whanganui/ Rangitīkei (Wanganui/ Rangitīkei) Region Iwi	9
Manawatū/Horowhenua/Te Whanganui-a-Tara (Manawatū/ Horowhenua/Wellington) Region Iwi	10
Te Waipounamu/Wharekauri (South Island/ Chatham Islands) Region Iwi	11
Other (please specify) [OE]	96
I don't know [EXCLUSIVE]	98

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< ASK IF D11=1-96 >

(MR)

D11_2. Please select your iwi (tribe or tribes) from the list below, or type in your iwi name(s).

Select all that apply.

[PROGRAMMING REFER TO EXCEL LIST: iwi_affiliation_list_230424.xlsx]

< ASK ALL >

(SR)

D13. Who **owns** the home that you live in?

Please select one answer only.

I personally or jointly own it with a mortgage	1
I personally or jointly own it without a mortgage	2
A family trust owns it	3
Parents / other family members or partner own it	4
A private landlord who is NOT related to me owns it	5
A local authority or city council owns it	6
Kāinga Ora (Housing Aotearoa New Zealand) owns it	7
Other State landlord (such as Department of Conservation, Ministry of Education) owns it	8
A social service agency or community housing provider (e.g. the Salvation Army, Aotearoa New Zealand Housing Foundation) owns it	9
Other (please specify)	10
Prefer not to say	97
Don't know	98

< ASK ALL >

(MR)

D14. Who **lives** in your household? *Your household includes the people who* ***live in your household some or most of the time.***

Please select all that apply.

Your parent(s)	1
Your partner / spouse	2
Your child(ren) aged under 5 years	3
Your child(ren) aged 5-12 years	4
Your child(ren) aged 13-17 years	5
Your adult child(ren) (aged 18 years and over)	6
Other child(ren) (e.g. grandchild, sibling, cousin, non-related children)	7
Other adults related to you (e.g. grandparents, cousins)	8
Other adults not related to you (e.g. flatmates, friends)	9
None of these, I usually live alone [EXCLUSIVE]	10
Prefer not to say [EXCLUSIVE]	97

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< ASK ALL >

(SR)

D15. Which best describes your household's annual income (from all sources) before tax?

Please select one answer only.

$20,000 or less	1
$20,001 - $40,000	2
$40,001 - $60,000	3
$60,001 - $80,000	4
$80,001 - $100,000	5
$100,001 - $150,000	6
$150,001 - $200,000	7
$200,001 - $250,000	8
$250,001 or more	9
Prefer not to say	97
Don't know	98

< ASK ALL >

(OPEN-ENDED)

Q41. Finally, do you have any other comments about quality of life in [PIPE IN FROM TABLE]?

[IF D4=1]	Auckland
[IF D4=10]	Hamilton
[IF D4=11]	Tauranga
[IF D4=6]	Wellington
[IF D4=5]	Porirua
[IF D4=4]	Hutt City
[IF D4=3]	Dunedin

Please be as detailed as possible.

[NOT COMPULSORY TO ANSWER]

< ASK IF RECONTACT OR COUNCIL PANEL OR F2F >

(Text Entry)

P1. Please fill in your contact details below so that we are able to contact you if you are one of the prize draw winners or if we have any questions about your questionnaire.

[NON-COMPULSORY]

Name: [OE]

Phone number: [OE]

Email address: [OE]

I don't want to enter the prize draw	1

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< ASK IF F2F ONLY AND IF P1≠1 >

(SR)

P2. It is likely that more research will be carried out by your council on the sorts of topics covered in this survey. Are you willing to provide your contact details so that your council (or a research company on their behalf) could contact you and invite you to take part in future research?

Please note that providing your contact details does not put you under any obligation to participate.

Please select one answer only.

Yes	1
No	2

< SHOW ALL >

Thank you for your participation.

If you would like to know more about this survey, and would like to see results from previous years, you can find more information on the Quality of Life Survey website:
http://www.qualityoflifeproject.govt.nz

If you, or someone you know, needs help there are a number of support services available.

Need to talk? For support with anxiety, distress or mental wellbeing, **call or text 1737** to talk with a trained counsellor for free, 24 hours a day, 7 days a week. For more information visit https://1737.org.nz/

Or you can call **Lifeline on 0800 543 354** or **Samaritans on 0800 726 666**.